

GroupWise 7 Gateway Support Pack 1 for Lotus Notes

May 8, 2007

1 Product Overview

The GroupWise® 7 Gateway for Lotus Notes* connects a GroupWise system and a Notes system by creating a link between a GroupWise domain and a Notes domain.

The GroupWise 7 version of the Notes Gateway includes the following enhancements:

- ◆ Compatibility with a GroupWise 7 system and the accompanying ConsoleOne® snap-ins
- ◆ Availability of TCP/IP links between the Notes Gateway and the MTA
- ◆ Support for Windows* 2003 Server and Lotus Notes 7.0
- ◆ New independent directory synchronization thread so that heavy directory synchronization loads do not impede message delivery

2 System Requirements

- ◆ Lotus Notes 6.0, 6.5, or 7.0
- ◆ Windows Server 2000 or Windows Server 2003
- ◆ GroupWise 6.5 or GroupWise 7

3 Installation Instructions

1 Run the self-extracting executable `setupnotes701.exe`, click *Yes* to confirm that you want to install the gateway, then click *Next* to continue.

2 Click *Accept* to accept the license agreement.

The default installation option, GroupWise Gateway for Lotus Notes, includes installation of the Gateway Administrator snap-in to ConsoleOne.

3 Click *Next* to continue.

4 Follow the on-screen instructions.

For detailed installation instructions, see the *GroupWise Gateway for Lotus Notes Installation and Administration Guide* on the [GroupWise Gateways Documentation page \(http://www.novell.com/documentation/gwgateways\)](http://www.novell.com/documentation/gwgateways).

5 Before you start the gateway, you must configure your Notes system and your GroupWise system to support the gateway link, as described in the *Installation and Administration Guide*.

6 After you start the gateway, stop and then start the MTAs in the GroupWise system to establish the links to the non-GroupWise domain that represents the Notes system in the GroupWise system.

4 Known Issues

- ♦ [Section 4.1, “Empty Forwarded Messages,” on page 2](#)
- ♦ [Section 4.2, “Directory Synchronization Dependency,” on page 2](#)
- ♦ [Section 4.3, “Notes Groups Limitation,” on page 2](#)
- ♦ [Section 4.4, “SNMP Limitation,” on page 2](#)

4.1 Empty Forwarded Messages

If a GroupWise user forwards a message to a Notes user and does not type any new text to accompany the forwarded message, the forwarded message appears in the message body when the Notes user opens it and there is no indication of who the originator of the forwarded message is.

4.2 Directory Synchronization Dependency

Directory synchronization depends on the date and time settings on the Notes server and the Notes Gateway machine. Only if the machines themselves are synchronized can the Notes Gateway determine whether a specific directory synchronization has been done. If the Notes server and the Notes Gateway machine are not synchronized, the Notes Gateway might not perform inbound synchronization from the Notes Address Book to the GroupWise Address Book even when it is necessary.

4.3 Notes Groups Limitation

During directory exchange and synchronization, Notes groups are not propagated to the GroupWise system.

4.4 SNMP Limitation

The Notes Gateway SNMP functionality does not support more than one gateway on a single Windows machine.

5 Changes Since the Last Release of the Notes Gateway

- ♦ The Notes Gateway respects the setting selected in the *External Sync Override* field on the Account page of a User object in ConsoleOne.
- ♦ After it reloads its configuration file, the Notes Gateway restarts its admin thread so that directory sync/exchange can continue and the gateway Web console continues to be available.
- ♦ Long log messages display properly on the Notes Gateway server console.
- ♦ Fixed some gateway crashes.

6 Additional Documentation

In addition to this Readme, see the *GroupWise Gateway for Lotus Notes Installation and Administration Guide* on the [GroupWise Gateways Documentation page \(http://www.novell.com/documentation/gwgateways\)](http://www.novell.com/documentation/gwgateways) for complete information about the Notes Gateway.

7 Documentation Conventions

In this documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

A trademark symbol (® , ™, etc.) denotes a Novell trademark; an asterisk (*) denotes a third-party trademark.

8 Legal Notices

Novell, Inc. makes no representations or warranties with respect to the contents or use of this documentation, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc. reserves the right to revise this publication and to make changes to its content, at any time, without obligation to notify any person or entity of such revisions or changes.

Further, Novell, Inc. makes no representations or warranties with respect to any software, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc. reserves the right to make changes to any and all parts of Novell software, at any time, without any obligation to notify any person or entity of such changes.

Any products or technical information provided under this Agreement may be subject to U.S. export controls and the trade laws of other countries. You agree to comply with all export control regulations and to obtain any required licenses or classification to export, re-export, or import deliverables. You agree not to export or re-export to entities on the current U.S. export exclusion lists or to any embargoed or terrorist countries as specified in the U.S. export laws. You agree to not use deliverables for prohibited nuclear, missile, or chemical biological weaponry end uses. See the [Novell International Trade Services Web page \(http://www.novell.com/info/exports/\)](http://www.novell.com/info/exports/). Novell assumes no responsibility for your failure to obtain any necessary export approvals.

Copyright © 2007 Novell, Inc. All rights reserved. No part of this publication may be reproduced, photocopied, stored on a retrieval system, or transmitted without the express written consent of the publisher.

Novell, Inc. has intellectual property rights relating to technology embodied in the product that is described in this document. In particular, and without limitation, these intellectual property rights may include one or more of the U.S. patents listed on the [Novell Legal Patents Web page \(http://www.novell.com/company/legal/patents/\)](http://www.novell.com/company/legal/patents/) and one or more additional patents or pending patent applications in the U.S. and in other countries.

For Novell trademarks, see the [Novell Trademark and Service Mark list \(http://www.novell.com/company/legal/trademarks/tmlist.html\)](http://www.novell.com/company/legal/trademarks/tmlist.html).

All third-party trademarks are the property of their respective owners.