

ZENworks Mobile Workspace Feature Check List

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Summary

This document aims to offer a check list to control all available features provided by ZENworks Mobile Workspace Workspace.

ZENworks Mobile Workspace security layer

Feature	Pla	tforms	Security consideration
Integrity check	œ́.	•	Jailbroken and rooted device lost OS security mechanisms
Strong authentication	œ́.	•	User & application must be authenticated
Second layer of encryption for communication	œ.	•	OS TLS encryption maybe compromised (MitM, security flow)
Request validation	œ.	•	Request reaching ZENworks Mobile Workspace are identified (USER-AGENT, XSD)
Second layer of encryption for storage	œ́.	•	OS data encryption maybe compromised (no PIN code, jailbreak, security flow)
Data leakage prevention (iOS)	É	•	OS automatic screenshot, Pasteboard
Data leakage prevention (User)		•	User screenshot, Pasteboard
Live contextual rules	«	•	Context must be process at each request not only at login
No root access, no credential storage	K	•	User data are accessed with user credentials

ZENworks Mobile Workspace MAM

Feature	Platf	forms	Security consideration
Life cycle on unmanaged devices (No MDM profile req.)	œ́.	•	1 On boarding of untrusted devices
Enterprise store	É	•	Authenticated enterprise store
Access control	œ́.	•	Applications according to user's rights
Version control	œ́.	•	
Allow usage of standard MDM/EMM	É	•	

ZENworks Mobile Workspace management

Feature	Platforms		Security consideration
User management	É	•	Block and disenroll users
Device management	É	•	Block, disenroll and wipe data
Security policies management	K	•	Life cycle control, cache control, key control
Access control list	«	•	Only internal computer can access administration consoles
Role based management	«	•	Sensitive configuration must be handled by authorized users

Mail

Feature	Plat	forms	Security consideration
Refresh folders	É	•	
See the number of unread emails in folder list view	œ́.	•	
Show email(s) in Inbox (after login)	É	•	Limit maximum available mails
Show emails from the last days/weeks or month	œ́.	•	
Search an email	É	•	
Move one or more emails	É	•	
Flag read/unread one or more emails	É	•	
Delete one or more emails	Ú	•	
Delete + Flag read/unread quick actions in mail list view	É	•	
Display mail content	K	•	HTML filter to avoid to supply malicious code
Emoticon sending and receiving	É	•	
Display next/previous email	É	•	
Automatic status change of unread email	É	•	

Feature	Plat	forms	Security consideration
Display mail attachment (PDF, Images, Text)	É	•	Embedded reader to stay in the sandbox, server side access control (mime-type, size)
Display mail attachment (MS Office)	É	•	Embedded reader to stay in the sandbox, server side access control (mime-type, size)
Attachment can be saved in Document	œ́.	•	
New contact creation from email	É	•	
Call a phone number from an email	K	•	
Reply to an invitation via email	K	•	
Open web pages from email link	É	•	Embedded Browser to stay in the sandbox
Compose a mail from mail address on HTML mail body	É	•	
Add sender email to existing contact	É	•	
Call a number from a phone number in an email	«	•	
Create a new contact from a phone number in an email		•	
Write a new email	K	•	
Add an attachment to an email	É	•	
Save a draft	K	•	
Send an email	K	•	
Retrieve an email of a frequent contact tapping the first letters	É	•	
Display number of unread emails on app icon	É	•	Available only on following Android devices: Sony, Samsung, LG, HTC, Xiaomi, ASUS, ADW, APEX, NOVA, Huawei, ZUK, OPPO, EverythingMe
Retrieve an email address while tapping the first letters	É	•	
Retrieve an email address from address book	œ́.	•	
Reply to an email (just to sender)	K	•	
Reply to an email (reply all)	É	•	

Feature	Platforms		Security consideration
Forward an email with / without attachments	K	•	
Clear frequent contacts locally stored	É	•	
Set a signature for outcoming emails	É	•	

Calendar

Feature	Platforms		Security consideration
Refresh meeting list	K	•	
Show meeting list (after login)	É	•	
Return to current day with "Today" button in all views	ú	•	
Show multiday meetings	K	•	
Load older/previous meetings	É	•	
Load future/more meetings	K	•	
Show meetings of a selected day (month view)	Ú	•	
Switch list mode / month mode / day mode	É	•	
Change day and month in list mode (iPad)	K		
Change month from list in month mode (iPad)	œ́.		
Change year in month mode (iPad)	K		
Change month with swipe in month mode	É	•	
Change month with arrows in month mode	œ́.	•	
Show a dot on days with meetings in month mode	É	•	
Search a meeting	K	•	
Open a meeting	K	•	
Reply to an invitation from calendar	É	•	

Feature	Platf	orms	Security consideration
Create a new meeting from all views	É	•	
Create a new all-day meeting from all views	É	•	
Create a new multiday meeting from all views	É	•	
Create a new recurring meeting from all views	É	•	
Edit a meeting	É	•	
Add/remove attendees to a meeting	É	•	
See attendees status	É	•	
Delete a meeting	É	•	
Import meetings from native application	É	•	
Export meetings to native application	É	•	Anonymization of confidential data

Contacts

Feature	Plat	forms	Security consideration
Show folder containing contacts	É	•	
Show all locally available contact	É	•	
One-time download of contacts	É	•	
Filter contacts by category	É	•	
Sort contacts	É	•	
Search contacts (local, server, GAL)	É	•	
New contact creation	É	•	
Edit contact	É	•	
Show all available data of a selected contact	É	•	
Emoticon	É	•	
Delete contact list	É	•	

Feature	Platf	orms	Security consideration
Delete contact from Edit	É	•	
See contact address on Google maps from Contact menu	É	•	
Send meeting invitation from contact	É	•	
Send SMS to contact from contact	É	•	
Send email from contact	É	•	Embedded mail editor to stay in the sandbox
Call contact	É	•	
Import contacts from native application	É	•	
Export contacts to native application	É	•	Anonymization of confidential data

Tasks

Feature	Plat	forms	Security consideration
Get the list of ongoing tasks	œ́.	•	
Get the list of completed tasks	É	•	
Create a new task	É	•	
Read a task with detail	œ́.	•	
Delete a task	É	•	
Mark a task as completed	É	•	

Web browser

Feature	Platforms		Security consideration
Show home page after opening browser	É	•	
Enter a URL and go to page	É	•	Allowed URL on server side
Error message for not existing pages	É	•	
Open a new page from hyperlink	É	•	

Feature	Platforms		Security consideration
Go to Home page by clicking Home button	É	•	
Refresh a web page	œ́.	•	
Back and forward buttons	É	•	
Stop loading a page	É	•	
Share a web page	É	•	
Bookmark a page	É	•	
Open a page from bookmarks	É	•	
Delete a bookmark	É	•	
Add a webapp to Workspace sidebar	É	•	
Open a webapp from Workspace sidebar	É	•	
Remove a webapp from Workspace sidebar	É	•	
Compose a mail from mail address on web page	Ú	•	Embedded mail editor to stay in the sandbox

Documents

Feature	Platforms		Security consideration
Navigation in Local drive	œ́.	•	
Local files list	É	•	
File opening in Local drive	É	•	
Rename a file in Local drive	É	•	
Create a new folder in Local drive	É	•	
Rename a folder in Local drive	É	•	
Delete single folder on local drive	É	•	
Delete single file on local drive	Ú	*	
Multiple file delete in local drive	É	•	

Feature	Platforms		Security consideration
Move single folder in local drive	œ́.	•	
Move single file in local drive	É	•	
Move multiple files in local drive	É	•	
Create a new folder into a subfolder in local drive	É	•	
Local search from root folder	œ́.	•	
Local search from subfolder	Ú	•	
Local search of documents	K	•	
Send a file in Documents as attachment of an email	«	•	Embedded mail editor to stay in the sandbox
New file import - photo/video	K	•	
*Navigation in Remote drive	É	•	
*Remote files list	É	•	
*File download / opening from Remote drive	É	•	
*Rename a file in Remote drive	œ .	•	
*Rename a folder in Remote drive	Ú	•	
*Create new folder in Remote drive	É	•	
*Folder delete in Remote drive	É	•	
*Single file delete in Remote drive	É	•	
*Multiple file delete in Remote drive	É	•	
*File upload in Remote drive	Ú	•	
*Create a new folder into a subfolder in Remote drive	É	•	
**Add annotations to PDF files	œ .	•	In memory annotations
**Save PDF annotations to a new file	É	•	In memory annotations
**Edit / cancel annotations of annotated PDF files	É	•	In memory annotations

- * Only if connected to a CMS such as SharePoint or Alfresco
- ** Only if Annotation add on has been purchased

Camera

Feature	Platforms		Security consideration
Take a picture	É	•	
Save a picture in Documents	É	•	
Send a picture by Mail	É	•	