



# Customize Your Novell® Identity Manager Deployment

Get the most value from your Novell® Identity Manager deployment with custom-built drivers from Novell Custom Development. Our consultants and engineers combine business savvy with deep technical expertise to deliver world-class solutions for your business's identity challenges.

### Novell Custom Development Solutions

Your business is unique. And because it's unique, you need software that can be tailored to meet your specific requirements. That's why we've created Novell Custom Development solutions. Over the years, Custom Development, as part of Novell Consulting®, has enhanced or created hundreds of custom Novell Identity Management drivers for our customers throughout the world.

### Customized Novell Identity Manager Connectors

Novell Identity Manager is a key component of many of the world's largest identity and security deployments. It enables universal data integration across technical and organizational boundaries and links applications, data stores and network platforms based on your unique business policies.

While Novell Identity Manager is a powerful tool, we understand that you need to connect different data stores, systems and applications to your main identity directory and that

these connections might not be covered in the out-of-the-box Identity Manager setup.

To ensure that Novell Identity Manager is able to meet the unique needs of your organization and that you enjoy a seamless integration, the Novell Custom Development team can:

- *Provide fast and reliable customization of existing drivers*
- *Build new drivers, for any system, with any configuration*

And we offer our services to our partners as well as our customers. If you want to manage your own project, but don't have the expertise on hand to create the software you need, we can help.

### Built to Your Specifications

With more than 10 years of experience, we create custom drivers that allow Identity Manager to interface with your vital business applications, including CRM and e-mail systems, human resources applications or data

#### ■ Solutions:

Novell Services

#### ■ Products:

Novell Identity Manager

Our Custom Development team creates solutions with you in mind. For more information on how Novell Custom Development team can help you make IT work as one, visit: [www.novell.com/consulting/nccd/](http://www.novell.com/consulting/nccd/)

### Get Started Today!

Contact your local Novell Solutions Provider or Novell Account Representative to learn how our solutions can be tailored to meet your needs.

[www.novell.com](http://www.novell.com)

repositories—no matter which operating systems you are running. We offer solutions that interoperate with third-party software, including UNIX\*, Windows\* and Linux\*. Even if you have a system that has never been connected to Novell Identity Manager, we can write the code for the driver from the ground up. And because our teams are highly experienced, we can expedite the build process for your environment so you can have the solution up and running quickly. These capabilities make our Custom Development program unique and show why we are a market leader in the customization of new and existing drivers.

### Guaranteed, Fast and Reliable

Each of our Custom Development solutions is engineered using a proven process that has delivered success over the past decade and that keeps you involved at every step along the way.

- **Requirements analysis.** *In careful consultation with you, we conduct a needs analysis that defines the technical and business requirements of the solution.*
- **Detailed roadmap.** *We provide detailed documentation of the proposed implementation. We thoroughly review the roadmap with you to ensure that we deliver exactly what you need.*
- **Offsite development.** *In most instances, our team can develop your solution offsite, which keeps your costs down.*

Throughout the process, our team will keep you apprised with weekly deliverables. Where other consulting teams merely provide status reports, Novell Custom Development delivers up-to-the minute documentation or fully functioning code in scheduled weekly “iterations.” You can literally test the product as it is being developed to ensure that it meets your specifications.

When the final code is delivered, we can support you through user acceptance testing, rollout and implementation. Your custom solution is backed by a 120-day warranty, and if you want to add extended support, Novell offers a variety of support contract options to meet your needs.

### Reduced Risk and Simplified Management

Ultimately, using Novell Custom Development reduces the risk inherent in creating an identity management system. We create and archive the virtual environment used during development and testing of your driver. Later, if your solution has a problem, we can quickly and accurately troubleshoot it using the virtual environment we created for your specific implementation, with no impact on your production environment.

### Created with You in Mind

Our Custom Development team creates solutions with you in mind. For more information on how Novell Custom Development can help you make IT work as one, visit: [www.novell.com/consulting/nccd/](http://www.novell.com/consulting/nccd/)



Contact your local Novell Solutions Provider, or call Novell at:

1 800 714 3400 U.S./Canada  
1 801 861 1349 Worldwide  
1 801 861 8473 Facsimile

### Novell, Inc.

404 Wyman Street  
Waltham, MA 02451 USA