

## Novell® GroupWise® vs. Gmail Competitive Comparison

See how Novell GroupWise 2012 stacks up against Google Mail.

Feature	GroupWise 2012	Google Mail (Gmail)
Installation and Deployment	Best of class	Requires use of templates or custom scripts to port over user names and sync passwords; no servers needed.
Customization	Robust set of Web Services APIs; Novell Data Synchronizer tools	Some, but requires Google Apps.
Security	Recognized as one of the most secure Email and Collaboration platforms	Several vulnerabilities already exposed; will become a bigger target.
Global Signatures	Yes	No; requires Google Apps for Business API and/or Postini API.
Email Retraction	Yes	No
Ability To Forward Inline, as Attachment, Flat Forward and Delegate Items	Yes	Yes
Instant Messaging Included	Yes	Yes
Task Management	Yes	Very basic functionality
Contact Management	Yes	Yes
Shared Address Books	Yes	Yes
Server-side LDAP Authentication	Yes	Using Google APIs
Routing Slips (workflow processing)	Yes	No
Rich Editing Capabilities When Composing Email	Yes, full support for Microsoft Word or LibreOffice word processing capabilities.	No
Attachment Preview	Yes, with support for over 600 file types.	No
Quick-View of History Per Contact	Yes	No
Threaded View on All Messages	Yes	Yes
Native RSS Reader	Yes	No
External Free/Busy Search	Yes	No
Receive RSS Feed Subscription for File/Folder/ Page Updates	Yes	No
Native Support for Mobile Devices	Yes	Yes, but at additional cost.
Licensing	Per-mailbox license covers both client and WebAccess, free SUSE Linux entitlement for the servers, Novell Messenger (IM) and Novell Data Synchronizer (mobile device support) included.	Per-user, but note that benefits like additional mailbox space, mobile support, and a full client experience come at additional cost.
User Experience / Desktop Client	Client supported across multiple platforms (Windows/Linux/Mac)	Only with desktop client at additional cost.
Performance	Best-of-class	Dependent on your bandwidth and speed
Hierarchical and/or Nested Folders	Yes	No
Rules	Yes	No; Gmail uses filters
Multiple Calendars	Yes	Yes

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Shared Folders	Yes	No
Offline Mode	Yes	Only with Chrome (and doesn't include calendar)
Caching	Yes	No
POP/IMAP/NNTP Support	Yes	Only with desktop client at additional cost.
Native Personal Backup/Archiving	Yes	No. Service available for an additional cost, but all archives are kept on Google servers.
Proxy (Delegation)	Yes	No proxy support comparable to GroupWise. Delegation is supported, but only for a maximum of 10 users.
Auto-cleanup	Yes	Gmail auto-deletes Trash and Spam folders after 30 days, but does no other clean-up.
Integrations with Other Desktop Apps	Yes	No, only Google Apps.
Status Tracking	Yes	No
Change Item Type ("Change To")	Yes	No
Digital Signatures/Encryption	Yes	Not natively
Size Limits and Other Administrator Controls	Yes	No real administrator-controlled options for file size, cleanup, or archive locations.
Auto-save	Yes	Yes (as draft)
Export/Import AB, Email	Yes	Yes
Dual Time Zones	Yes	No
Multi-user Calendar	Yes	Yes, but requires some planning to determine whether to use Google Calendar, Google Groups, or grant others administrator rights. No tracking of changes is available.
Modify Appointment	Yes	Yes
Work Day Settings	Yes	No
Time Zone Settings	Yes	Yes, but limited to a single time zone and Gmail may adjust this based on user's "determined" location
Native Support for Resources	Yes	No, requires Google Apps.
Meets Data Governance Requirements	Yes	Defaults to Postini (available at additional cost) for security and compliance, but can't claim compliance for regulations like HIPAA.
Unlimited Attachment Size	Yes	No, maximum allowed is 25MB. Additional cost to increase this limit.
Unlimited Number of Message Recipients	Yes	No, limit of 500 recipients per message. Additional cost to increase this limit.
Native Alias Support	Yes	No, requires Google Apps.
Unlimited Number of External Messages Per User Per Day	Yes	No, maximum of 2,000 external emails per user per day.

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View Attachments Natively	Yes; can also use the associated application (even if not installed) to view attachments.	No, requires Google Apps. Does not use associated application.
Preserve Attachments When Changing Item Type	Yes	No
Reminder Notes	Yes	Yes
Random Patterns for Recurring Appointments	Yes	No
Management of Tasks Sent To Multiple Recipients	Yes	No
Automatic Updating/Revising of Appointments By Sender	Yes	Yes
Drag Content To Begin Email	Yes	Yes, but requires FireFox or Chrome.
Drag and Drop Messages in Web Client	Yes	No
Rich Busy Search Capabilities	Yes	Yes, but complex to use.
Native Phone Items	Yes	No
Home view Customization	Yes	No
Navigation bar	Yes	Yes
Photos in Address Book	Yes	Yes