

Novell GroupWise vs. Microsoft Exchange Competitive Comparison

See how Novell GroupWise 2012 stacks up against Microsoft Exchange/Outlook 2010.

Feature	GroupWise 2012	Microsoft Outlook 2010 / Exchange 2010
Installation and Deployment	Best of class	Several additional components that must be installed prior to installing an Exchange 2010 server. These include: .Net 3.5 Framework, Windows Remote Management 2.0 and Power Shell v2 and IIS.
64-bit Architecture	Runs on both 32-bit and 64-bit servers and desktops	Required
Customization	Robust set of Web Services APIs; Novell Data Synchronizer tools	Yes, but more limited than in previous versions.
Security	Recognized as one of the most secure Email and Collaboration platforms	While improvements are being made, documented vulnerabilities in Exchange and its required components continue to climb.
In-Place Upgrade	Yes	No, requires third-party tools
Upgrade Options	Options include in-place or migrating to new hardware on the server side; client upgrades can be done using a phased approach.	No native upgrade. Depending on version(s), third-party migration products may be available. But many customers are forced into a "forklift" upgrade.
Global Signatures	Yes	Yes
"Silent" Email Retraction	Yes	No
Ability To Forward as Attachment	Yes	Yes
Instant Messaging Included	Yes	No. Requires at least one Lync 2010 server and additional server license(s) and CAL(s).
Task Management	Yes	Very basic functionality in the client.
Contact Management	Yes	Yes
Shared Address Books	Yes	Yes, but does not handle external addresses globally.
Photos in Address Book	Yes	Yes
Single-instance Storage for Attachments	Yes	No; SIS was removed from Exchange 2010.
Server-side LDAP Authentication	Yes	Yes via Active Directory or LDAP integration at AD level.
Easy Moving of Users between Servers, and Ability To Monitor the Move	Yes, monitoring tool allows for backing out of the move and resolving issues on the fly.	Yes; however, multiple tools are needed to move from Exchange 2007 or earlier to Exchange 2010; users of Outlook 2007 or earlier will have to restart their client after the move.
Smart Caching	Yes	Yes
Routing Slips (Workflow Processing)	Yes	No
Clustering Support	Yes	Yes
Microsoft Word Text Editor	Yes	Yes
LibreOffice Text Editor	Yes	No
Unopened Message Preview	Yes	Yes
Quick-View of History Per Contact	Yes	No
Feature-Rich, Customizable Home View	Yes	Limited to available templates; full customization requires development tools and expertise.
Threaded View on All Messages	Yes	Yes

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Feature	GroupWise 2012	Microsoft Outlook 2010 / Exchange 2010
Native RSS Reader	Yes	Yes
External Free/Busy Search	Yes	No, only with other Exchange systems. No free/busy search with non-Exchange email systems.
Browse Team Collaboration Sites/Files/Folders from Email	Yes, natively with Vibe.	Yes, natively with SharePoint.
Add Web Panels To Home View (Today View)	Yes	No
Receive RSS Feed Subscription for File/Folder/Page Updates	Yes	Yes
Broad Support for Mobile Devices	Yes	Yes
Licensing	Per-mailbox license covers both client and WebAccess, free SUSE Linux entitlement for the servers, Novell Messenger (IM) and Novell Data Synchronizer (mobile device support) included.	Options for per-user or per-device licenses. Exchange 2010 CAL includes OWA and ActiveSync; a separate Outlook 2010 CAL is needed. No OS licenses are included, and archiving and unified messaging options are only available to E-CAL (Enterprise CAL) customers.
User Experience / Desktop Client	Client supported across multiple platforms (Windows/Linux/Mac).	Client supported on Windows and new Mac OS.
Rules	Yes	Yes, but not as user-friendly.
Calendar / Multiple Calendars	Yes	Yes
View Attachments Natively	Yes, can view more than 600 file types without needing the application installed.	No
Preserve Attachments When Changing Item Type	Yes	No
Reminder Notes	Yes	No. Reminders can be set for appointments, tasks, or email. But not as a stand-alone note.
Random Patterns for Recurring Appointments	Yes	No
Management of Tasks Sent To Multiple Recipients	Yes	No
Automatic Updating/Revising of Appointments By Sender	Yes	No
Accounts Supported without Additional Licensing Cost	Yes	No
Proxy Rights (Delegates)	Yes	Can share an account, but no proxy rights comparable to those in GroupWise.
Folders	Yes	Yes
Shared Folders	Yes	Yes, but complicated.
Drag Content To Begin Email	Yes	No
Drag and Drop Messages in Web Client	Yes	Yes, but not supported in Chrome.
Shared Calendars in Web Client	Yes	Yes
Full Proxy (Delegate) Capabilities in Web Client	Yes	No
Rich Busy Search Capabilities	Yes	Yes
Native Phone Items	Yes	No
Navigation Bar	Yes	Yes