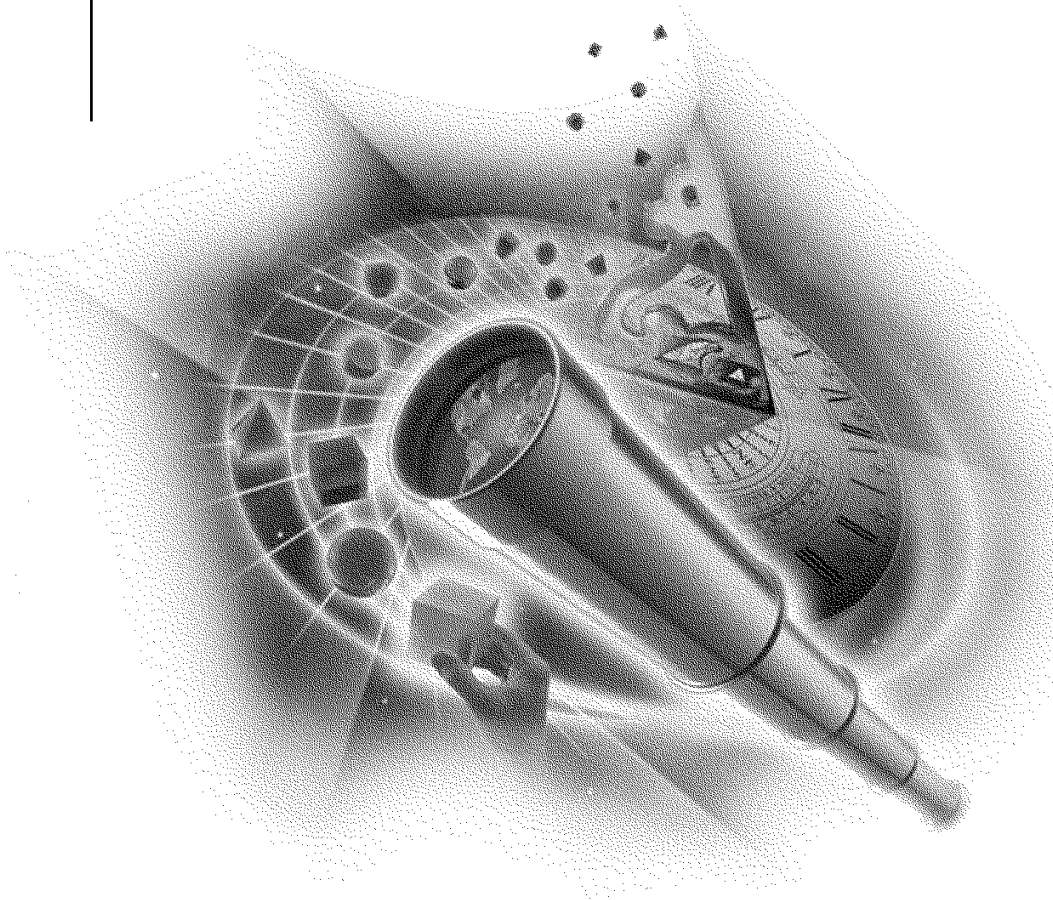

NDS Database

Management



NDS™ 7

Novell®

Legal Notices

Novell, Inc. makes no representations or warranties with respect to the contents or use of this documentation, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc. reserves the right to revise this publication and to make changes to its content, at any time, without obligation to notify any person or entity of such revisions or changes.

Further, Novell, Inc. makes no representations or warranties with respect to any software, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc. reserves the right to make changes to any and all parts of Novell software, at any time, without any obligation to notify any person or entity of such changes.

This product may require export authorization from the U.S. Department of Commerce prior to exporting from the U.S. or Canada.

Copyright © 1993-2000 Novell, Inc. All rights reserved. No part of this publication may be reproduced, photocopied, stored on a retrieval system, or transmitted without the express written consent of the publisher.

U.S. Patent Nos. 4,555,775; 5,157,663; 5,349,642; 5,455,932; 5,553,139; 5,553,143; 5,594,863; 5,608,903; 5,633,931; 5,652,854; 5,671,414; 5,677,851; 5,692,129; 5,758,069; 5,758,344; 5,761,499; 5,781,724; 5,781,733; 5,784,560; 5,787,439; 5,818,936; 5,828,882; 5,832,275; 5,832,483; 5,832,487; 5,859,978; 5,870,739; 5,873,079; 5,878,415; 5,884,304; 5,893,118; 5,903,650; 5,905,860; 5,913,025; 5,915,253; 5,925,108; 5,933,503; 5,933,826; 5,946,467; 5,956,718; 5,974,474. U.S. and Foreign Patents Pending.

Novell, Inc.
122 East 1700 South
Provo, UT 84606
U.S.A.

www.novell.com

NDS Database Management
January 2000
104-001271-001

Online Documentation: To access the online documentation for this and other Novell products, and to get updates, see www.novell.com/documentation.

Novell Trademarks

For a list of Novell trademarks, see the final appendix of this book.

Third-Party Trademarks

All third-party trademarks are the property of their respective owners.

Contents

NDS Database Management	9
1 Understanding	11
Overview of NDS Manager	11
What's New for NetWare 5	11
Guidelines for Partitioning and Replicating Your Tree	12
Guidelines for Partitioning	12
Size	12
Overview of Working with NDS Manager	14
Working in Views	14
Performing Operations	14
2 Setting Up	15
NDS Manager Installation Instructions	15
Running NDS Manager Standalone	15
Running NDS Manager from the Tools Menu in NetWare Administrator	15
Access Control	15
3 Managing Partitions	17
Overview of Working with Partitions	17
Overview of Creating and Merging Partitions	18
Overview of Creating a Partition	18
Overview of Merging a Partition	19
Create a Partition	20
Purpose	20
Create a Partition	20
Merge a Partition (with its Parent)	21
Overview of Moving a Partition and Aborting a Partition Operation	21
Overview of Moving a Partition	21
Overview of Aborting a Partition Operation	22
Move a Partition (a Container)	23
Abort a Partition Operation	24
Overview of Viewing Partition Data	24
Overview of Checking the Synchronization Status of a Partition	24
Overview of Checking Partition Continuity	25
Overview of Viewing the Partitions on a Server	26
Overview of Viewing a Partition's Replicas	27
Overview of Viewing Information about a Partition	27

Overview of Viewing Partition Hierarchy	27
Overview of Viewing a List of All Partitions in the Tree	28
Check Synchronization Status of a Partition	28
Check Partition Continuity	28
View the Partitions on a Server	29
View the Partitions on a Server	29
View a Partition's Replicas	29
View Information about a Partition	30
View Information about a Partition from the Tree View or the List of Partitions and Servers	30
View Information about a Partition from Partition Continuity	30
View Information about an Alias	30
View Partition Hierarchy	30
View List of Partitions in the Tree	31
View the Partitions in a Given Context	31
Overview of Transitive Synchronization	31
Transitive Synchronization View	32
Accessing the Transitive Synchronization View	32

4 Managing Replicas 33

Overview of Working with Replicas	33
Overview of Adding, Deleting and Changing Replica Type	33
Overview of Adding a Replica	33
Overview of Deleting a Replica	35
Overview of Changing Replica Type	36
Add a Replica	37
Add a Replica	37
Delete a Replica	37
Delete a Replica	37
Change Replica Type	38
Change a Replica Type	38
Overview of Viewing Replica Data	38
Overview of Viewing the Replica List of a Partition	38
Overview of Viewing Replica Information	39
View Replica List of a Partition	40
View the Replica List of a Partition	40
View Information about a Replica	40
View Information about a Replica	40

5 Managing Servers 41

Overview of Working with Servers	41
Overview of Viewing Server Information and Deleting a Server	41
View Information about a Server	41

6 NDS Database Management

View Information about a Server	43
View Information about a Server from the Tree View or the List of Partitions and Servers	43
View Information about a Server from the Partition Continuity View	43
View a List of Servers in the Directory	44
View a List of All Servers in Your Directory Tree	44
View the Servers in a Given Context	44
Delete a NetWare Server Object	45
Delete a NetWare Server Object	45
Overview of Viewing and Updating Version of NDS	45
Overview of Viewing the NDS Version on Servers in a Container	45
Overview of Updating Version of NDS on a Server	46
View Version of NDS on Servers in a Container	46
View Version of NDS on Servers in a Container	46
Update Version of NDS on a Server	47
Update Version of NDS on a Server	47
6 Managing Preferences and Print Options	49
Overview of Working with Preferences and Print Options	49
Overview of Setting Preferences and Print Options	49
Set Preferences	49
Set Preferences	50
Print Object Information	50
Print Replica List of a Partition	50
7 Performing Repair Operations	51
Overview of Working with Repair Operations	51
Overview of Synchronizing the NDS Database	51
Overview of Synchronizing a Partition Immediately	52
Overview of Receiving Updates from the Master Replica	52
Overview of Sending Updates from a Replica	53
Overview of Viewing Synchronization Errors	53
Synchronize a Partition Immediately	53
Receive Updates from Master Replica	54
Send Updates from a Replica	54
View Synchronization Errors	55
Overview of Repairing the NDS Database	55
Overview of Verifying Remote Server IDs	55
Overview of Repairing a Replica	56
Overview of Repairing Network Addresses	56
Overview of Repairing Local Database	56
Overview of Assigning a New Master Replica	57
Overview of Removing a Server from a Replica List	57
Overview of Repairing Volume Objects	58

Verify Remote Server IDs	58
Verify Remote Server IDs	58
Repair a Replica.	59
Repair Network Addresses	59
Repair Local Database	60
Assign a New Master Replica	60
Assign a New Master Replica	61
Remove a Server from a Replica List	61
Remove a Server from a Replica List	62
Repair Volume Objects	62
Repair Volume Objects	63

A Novell Trademarks 65

NDS Database Management

The NDS database is managed using the NDS Manager utility (ndsmgr32.exe). NDS Manager is a graphical utility that provides partitioning and replication services for NDS on a NetWare server. NDS Manager also has NDS version update capability, the ability to print a list of partitions in the Directory tree, the partition replica list (the replica ring), and server data, and special diagnostic features which allow the administrator to get a sense of the general condition of the Directory tree. NDS Manager is run from a client workstation, which reduces the network administrator's dependence on using RCONSOLE.

1

Understanding

This section gives overview information of the NDS™ Manager™ utility.

Overview of NDS Manager

In NetWare® 4.11, NDS Manager replaces the Partition Manager utility that existed under the Tools menu in the NetWare Administrator* utility in earlier versions of NetWare 4*.

NDS Manager provides:

- ♦ Partitioning and replication services for NDS on a NetWare server
- ♦ The ability to repair the NDS database from a client workstation, which reduces the network administrator's dependence on using RCONSOLE
- ♦ NDS version update capability so that NetWare 4 servers in a network can be updated to a newer version of DS NLM
- ♦ The ability to print a list of partitions in the Directory tree, the partition replica list (the replica ring), and server data
- ♦ Diagnostic features which allow the administrator to get a sense of the general condition of the Directory tree

What's New for NetWare 5

NDS Manager version 1.30 has been updated for NetWare 5. Some of the enhancements include:

- ♦ One executable. The NDS Manager executable, ndsmgr32.exe, works on both Windows* 95 and Windows NT*.

- ♦ Transitive synchronization. This new functionality greatly reduces synchronization traffic and allows for larger replica lists. (See Related Topics.)
- ♦ Cross platform checking. Features that cannot be run on non-NetWare platforms will not be attempted, rather than try and fail. These include NDS version update and remote repair operations.
- ♦ New APIs. These include APIs for getting and setting NDS statistics, and an enhanced ping API for getting platform information.
- ♦ Any container object can be made into a partition. This way, if a third party extends the schema with a container object that makes sense to partition, it will work.
- ♦ Schema Manager updates. (See Related Topics.)

IMPORTANT: Before you use NDS Manager version 1.30, make sure you are using the NetWare 5* version of the Novell® Client™ software.

Guidelines for Partitioning and Replicating Your Tree

The following guidelines are only rules of thumb for most networks. However, depending on your network's specific configuration, hardware, and traffic throughput, you may need to adjust some guidelines to fit your needs.

Guidelines for Partitioning

Location

- ♦ In a network with WAN links, partitions should not span multiple locations
- ♦ Partition locally around the servers (keep physically distant servers in separate partitions)
- ♦ Place fewer partitions at the top of the tree with more at the bottom

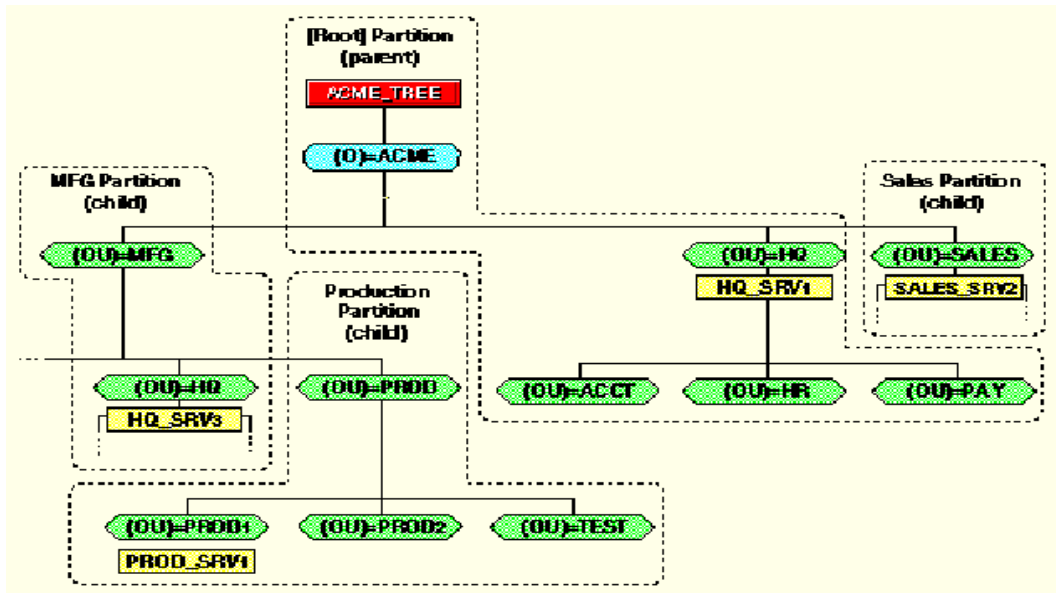
Size

- ♦ Keep partition sizes small
- ♦ The root of the current tree partition should remain small
- ♦ Typically, a partition should have fewer than 1,500 objects, and no more than 3,500

- ♦ Typically, a partition should have fewer than 10-15 subordinate partitions, and no more than 40

Example

The following graphic shows a typical tree structure. Note how the Sales Organizational Unit is a partition. This could be because the Sales OU is across a WAN link, or because it has a large number of User objects in it.



Replication Guidelines

- ♦ Replicate locally, not across a WAN link (Replicas across a WAN link have to send/receive NDS synchronization information, which can slow down network traffic across a WAN link)
- ♦ If possible, place master replicas physically close to the master of parent and child partitions

Number

- ♦ Always keep 2 or 3 replicas per partition, and no more than 10
- ♦ Never store more than 10 replicas on a server

Overview of Working with NDS Manager

Using NDS Manager, you can manage partitions, replicas, servers, repair operations, DS.NLM version updates, printing, and preferences.

Working in Views

Most operations can be performed from either the hierarchical Tree View or the list of Partitions and Servers. They are represented on the button bar by the icons



and



The other view from which you work in NDS Manager is the Partition Continuity view, from which you can view the condition of your tree and perform repair operations. Before using NDS Manager, you should take a few minutes to access these views and become familiar with their features and options.

Performing Operations

You can access the options to perform operations from the button bar, menu bar, or by right-clicking. A right-click of the mouse on a server, replica, or partition will bring up a pop-up menu with most of the available operations for that object.

2

Setting Up

This section gives instructions on how to install NDS™ Manager™.

NDS Manager Installation Instructions

NDS Manager (ndsmgr32.exe) is designed to run on both Windows* 95 and Windows NT*. It can be launched as a standalone executable from the sys:public directory or from the Tools menu in NetWare® Administrator.

IMPORTANT: Before you use NDS Manager, make sure you are using the NetWare 5* version of the Novell® Client™ software.

Running NDS Manager Standalone

Create an icon or shortcut that points to ndsmgr32.exe in sys:public/win32.

Running NDS Manager from the Tools Menu in NetWare Administrator

Copy the nmsnap32.dll file located in the sys:public/win32 directory to the sys:public/win32/snapins directory. The next time you launch NetWare Administrator, you should see NDS Manager as an option under the Tools menu.

Access Control

You can control access to NDS Manager by restricting access to ndsmgr32.exe and nmsnap32.dll.

If you're trying to update these files, make sure you don't have older copies in a Win95 or WinNT directory.

3

Managing Partitions

This section gives instructions on managing partitions using NDS™ Manager™.

Overview of Working with Partitions

NDS Manager allows you to manage partitions in your Directory tree. You can manage the placement of partition boundaries in your Directory tree and you can view partition data.

There are some general guidelines to follow when performing partition operations:

- ♦ Make sure your Directory tree is synchronizing correctly before you move a partition.

You should check a partition's synchronization status before performing any operations. If you have synchronization errors, fix the synchronization errors before proceeding with the operation.
- ♦ If possible, always perform partition operations with the latest version of DS.NLM.
- ♦ After performing a partition operation, you need to wait for processes throughout the Directory to complete before you can perform an operation with that partition again.

Even though a partition operation may appear completed in NDS Manager, NDS requires time to synchronize any changes to a partition with the replicas of the partition.

Many partition operations may take considerable time to fully synchronize across the network. While you can expect partition

operations to complete within a few hours, the amount of time required for NDS to synchronize the changes in the Directory depends on:

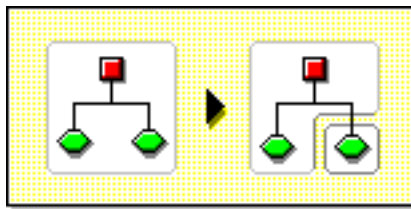
- ♦ The number of objects in the partition
- ♦ The number of replicas that must be synchronized
- ♦ The location of the replicas (they could be on a server across a WAN, for example)
- ♦ The visibility of servers involved
- ♦ Existing wire traffic

Overview of Creating and Merging Partitions

Overview of Creating a Partition

When you create partitions, you make logical divisions of your NDS* tree. These divisions can be replicated and distributed among different NetWare 4* servers in your network.

When you create a new partition, you split the parent partition and end up with two partitions. The new partition becomes a child partition.



For example, if you select an Organizational Unit and create it as a new partition, you split the Organizational Unit and all of its subordinate objects from its parent partition.

The Organizational Unit you select becomes the root of a new partition. The replicas of the new partition will exist on the same servers as the replicas of the parent, and objects in the new partition will belong to the new partition's root object.

A partition consists of at least one container object and its associated subordinate objects. The container at the top of the partition is called the 'root' of the partition.

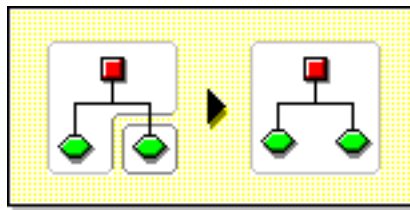
Creating a partition may take some time, since all of the replicas need to be synchronized with the new partition information.

When you create a new partition, NDS Manager informs you that the Create Partition command was issued to NDS. If you attempt another partition operation while the partition is being created, you will receive a message telling you that the partition is busy.

You can look at the replica list for the new partition and know that the operation is complete when all replicas in the list are in an On state. You must manually refresh the view periodically, or else the states will not appear to change.

Overview of Merging a Partition

When you merge a partition with its parent partition, the chosen partition and its replicas combine with the parent partition. You do not delete partitions--you only merge and create partitions to define how the Directory tree is split into logical divisions.



There are several reasons you might want to merge a partition with its parent:

- ♦ The Directory information in the two partitions is closely related
- ♦ You want to delete a subordinate partition but you don't want to delete the objects in it
- ♦ You're going to delete the objects in the partition.
- ♦ You want to get rid of all replicas of the partition (merging a partition with its parent is the only way to delete the partition's master replica)
- ♦ After moving a container (which must be a partition root with no subordinate partitions), you don't want the container to be a partition anymore
- ♦ You experience changes in your company organization, so you want to redesign your Directory tree by changing the partition structure

Consider keeping partitions separate if the partitions are large (contain hundreds of objects) because large partitions slow down network response time.

The root partition in the tree cannot be merged because it is the top partition and has no parent partition to merge with.

The partition is merged when the process is completed on the servers. The operation could take a while to complete.

WARNING: Before merging a partition, check the partition synchronization of both partitions and fix any errors before proceeding. By fixing the errors, you can isolate problems in the Directory and avoid propagating the errors or creating new ones.

Make sure all servers that have replicas (including subordinate references) of the partition you want to merge are up before attempting to merge a partition. If a server is down, NDS won't be able to read the server's replicas and won't be able to complete the operation.

If you receive errors in the process of merging a partition, resolve the errors as they appear. Don't try to fix the error by continuing to perform operations--doing so will result in more errors.

Create a Partition

Purpose

When you create partitions, you make logical divisions of your NDS* tree. These divisions can be replicated and distributed among different NetWare* servers in your network.

When you create a new partition, you split the parent partition and end up with two partitions. The new partition becomes a child partition. For recommendations, see “Guidelines for Partitioning and Replicating Your Tree” on page 12.

You can create a partition only from the Tree View.

Create a Partition

- 1 Click Tree View.
- 2 From the browser, select the container you want to create as a partition.
- 3 Click Create Partition.
- 4 Confirm your request.

Merge a Partition (with its Parent)

When you merge a partition, the partition and its replicas combine with the parent partition, leaving only the parent partition.

You can merge a partition from either the Tree View or the list of Partitions and Servers.

- 1 Select the partition you want to merge with its parent partition.
- 2 Click Merge Partition .

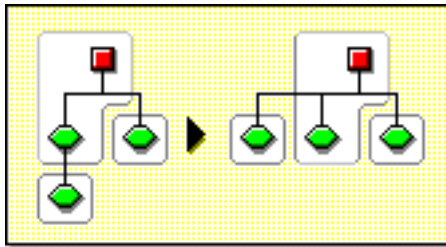


- 3 Confirm your request.

Overview of Moving a Partition and Aborting a Partition Operation

Overview of Moving a Partition

Moving a partition lets you move a subtree in your Directory tree. You can move a partition root object (which is a container object) only if it has no subordinate partitions.



NOTE: When you move a partition, you must follow NDS* containment rules. For example, you cannot move an Organizational Unit directly under the root of the current tree, because the root's containment rules allow Locality, Country, or Organization objects, not Organizational Unit objects.

When you move a partition, NDS changes all references to the partition root object. Although the object's common name remains unchanged, the complete name of the container (and of all its subordinates) changes.

When you move a partition, you should select the option to create an Alias object in place of the container you're moving. Doing so allows users to continue to log in to the network and find objects in their original Directory location.

The Alias object that is created will have the same common name as the moved container and will reference the new complete name of the moved container.

WARNING: If you move a partition and do not create an Alias object in place of the moved partition, users who are unaware of the partition's new location will not easily find that partition's objects in the Directory tree, since they will look for them in their original Directory location.

This might also cause client workstations to fail at login if the workstation NAME CONTEXT parameter is set to the original location of the container in the Directory tree.

Because the context of an object changes when you move it, users whose name context references the moved object need to update their NAME CONTEXT parameter so that it references the object's new name.

(To automatically update users' NAME CONTEXT after moving a container object, use the NCUPDATE utility.)

After moving the partition, if you don't want the partition to remain a partition, merge it with its parent partition.

Make sure your Directory tree is synchronizing correctly before you move a partition. If you have any errors in synchronization in either the partition you want to move or the destination partition, do not perform a move partition operation. First fix the synchronization errors.

Overview of Aborting a Partition Operation

You can abort a Create or Merge Partition operation if the operation has not yet progressed past the stage at which the change is committed.

Use this feature to back out of an operation, or if your NDS network returns NDS errors or fails to synchronize following a partition operation.

NOTE: If replicas in your Directory tree experience synchronization errors, an abort operation may not always solve the problem. However, you can use this feature as an initial troubleshooting option.

If a partition operation cannot be completed because a server is down (or otherwise unavailable), either make the server visible to the network so the

operation can complete, or attempt to abort the operation. If NDS cannot synchronize because the database is corrupted, you should abort any partition operation in progress.

Many partition operations may take considerable time to fully synchronize across the network, depending on the number of replicas involved, the visibility of servers involved, and the existing wire traffic.

If you get an error that says a partition is busy, it doesn't mean that you should abort the operation. You can usually expect partition operations to complete within 24 hours. If a particular operation fails to complete within this time frame, you should then attempt to abort the operation in progress.

HINT: If you are attempting to abort a merge partition operation, select the partition (the child partition) that is merging with its parent. If you are attempting to abort a create partition operation, select the parent partition.

Move a Partition (a Container)

Moving a partition lets you move a subtree in your Directory tree. You can move a partition root object (which is a container object) only if it has no subordinate partitions.

You can move a partition from either the Tree View or the list of Partitions and Servers.

- 1** Select the partition you want to move.
- 2** Click Move Partition.
- 3** (Optional) To move the partition to a context besides the root of the current tree, either type a new context in To Context or click the browse icon and select the destination partition from the browser.
- 4** (Optional) Check Create an Alias for This Container Object.

You should understand why to create an alias when moving a container object.

- 5** Click Yes.
- 6** Confirm your request.

Abort a Partition Operation

Use this feature to back out of an operation or if your NDS* network returns NDS errors or fails to synchronize following a partition operation.

You can abort a partition operation from either the Tree View or the list of Partitions and Servers.

For more information, see “Overview of Moving a Partition and Aborting a Partition Operation” on page 21.

- 1 Select the partition where an operation has begun.

If you are attempting to abort a merge partition operation, select the partition (the child partition) that is merging with its parent. If you are attempting to abort a create partition operation, select the parent partition.

- 2 Right-click the partition.

- 3 Select Abort Operation.

- 4 Confirm your request.

Overview of Viewing Partition Data

This topic contains the following:

“Overview of Checking the Synchronization Status of a Partition” on page 24

“Overview of Checking Partition Continuity” on page 25

“Overview of Viewing the Partitions on a Server” on page 26

“Overview of Viewing a Partition's Replicas” on page 27

“Overview of Viewing Information about a Partition” on page 27

“Overview of Viewing Partition Hierarchy” on page 27

“Overview of Viewing a List of All Partitions in the Tree” on page 28

Overview of Checking the Synchronization Status of a Partition

Perform this operation as a low-level diagnostic check since it is safe to perform under all circumstances. NDS Manager reads the partition status attribute for each partition to determine any synchronization errors.

This operation allows you to check the synchronization status of partitions in your tree. If you run this operation from the Tree View, you can check the status of the chosen partition only. If you run this operation from the list of Partitions and Servers, you can check the status of all the partitions in your Directory tree.

NDS Manager displays the findings of the synchronization check in a dialog box. You can then check the partition continuity of any partitions that have returned errors and run repair operations on those partitions.

This operation may provide incomplete information since it only checks for synchronization errors on the first server in the replica list that responds to the request. (Synchronization errors may be occurring on other servers in the replica list.)

To check for synchronization errors among all servers that hold a replica of the chosen partition, go to the Partition Continuity view.

Overview of Checking Partition Continuity

To check partition continuity ('walk the replica ring' of a partition) is to examine all of the servers holding replicas of a selected partition and to verify that each server has the same information for the partition's replica list (or replica ring).

If each server holding a replica of the chosen partition does not have an identical replica list, or if a replica cannot synchronize with the Directory tree for any reason, then the Partition Continuity view displays one or more errors.

Errors appear as exclamation points inside the replica icons and look like the following:



To get context-sensitive help on an error, double-click the icon and from the Replica Information dialog box, click Help next to Current Sync Error.

NOTE: You may also see icons representing unreadable replicas. Unable to read icons do not necessarily signify that the servers can't talk, but at the very least, there is some reason the client cannot contact the server for information.

Overview of Viewing the Partitions on a Server

You can select a NetWare Server object and view which partitions have replicas stored on it and the type of each partition's replica. Each partition is specified by the complete name of the container object at the root of the partition.

You can see how many partitions are stored on the server.

You might want to view the partitions stored on a server if you are planning to remove a NetWare Server object from the Directory tree. In this case, you could view the replicas you need to remove before removing the object.

Overview of Viewing a Partition's Replicas

You can select a partition and view its replica list. This operation lets you identify:

- ♦ Which servers the partition's replicas reside on
- ♦ Which server holds the master replica of the partition
- ♦ Which servers have read/write, read-only, and subordinate reference replicas of the partition

Overview of Viewing Information about a Partition

You can view the following details about a partition:

- ♦ Its complete name
- ♦ The server which holds the master replica. This is a complete name.
- ♦ The number of read/write, read-only, master, and subordinate reference replicas of the partition
- ♦ The time of its last successful synchronization
- ♦ The time of its last attempted synchronization

You can gather most of the information about a partition without leaving the main view you're working from. When you select a partition in the browser, the replica pane on the right of the browser displays replica information for the partition.

The most significant reason to view information about a partition is to identify its synchronization information. For example, if the time of a partition's last successful synchronization is earlier than the time of its last attempted synchronization, you know that the partition may have synchronization errors. (This information about synchronization time is not available on NDS versions prior to 489).

Overview of Viewing Partition Hierarchy

You can view the hierarchy of partitions in your Directory tree from the Tree View. This view allows you to browse the logical structure of the partitions in your Directory tree by expanding and collapsing container objects. In other words, you can see which partitions are parent and which are child partitions.

Overview of Viewing a List of All Partitions in the Tree

You can view a flat list of partitions in your Directory tree from the list of Partitions and Servers.

If you want to simply list the partitions in your tree (from a certain context), use this view. If you need to see which partitions are parent and child partitions (the partition hierarchy), you must go to the Tree View.

Check Synchronization Status of a Partition

NDS Manager reads the partition status attribute for the partition to determine any synchronization errors. This is a low-level diagnostic check that is safe to perform under all circumstances.

You can check the synchronization status of a partition from either the Tree View or the list of Partitions and Servers.

- 1** Select the partition you want to check.
- 2** Click Check Synchronization.
- 3** (Optional) If you attempted this operation from the list of Partitions and Servers, you can select to view the synchronization status of all the partitions in your Directory tree.
- 4** Click OK.
- 5** Confirm your request.

Check Partition Continuity

This operation helps you identify whether any of a partition's replicas are experiencing synchronization errors. This operation is also known as 'walking the replica ring.'

You can check partition continuity from either the Tree View or the list of Partitions and Servers.

- 1** Select the partition whose synchronization status you want to view.
- 2** Click Partition Continuity.

In the Partition Continuity view, a replica icon with an exclamation point indicates a replica with synchronization errors. To get context-sensitive help

on an error, double-click the replica icon and click the question mark beside the Current Sync Error field

View the Partitions on a Server

You can view which partitions are allocated to a server by selecting a NetWare* Server object and viewing its replica list. This is a routine operation that is safe under all circumstances.

You can view the partitions on a server from either the Tree View or the list of Partitions and Servers.

View the Partitions on a Server

- 1 Select a NetWare Server object.

If you are in the Tree View, you might have to browse down the Directory tree until you find the NetWare Server object whose partitions you want to view.

Once you have highlighted the NetWare Server object, the partitions stored on the chosen server, as well as the partition's replica type, are shown in the replica pane on the right of the browser.

View a Partition's Replicas

You can select a partition and view its replica list. This operation lets you identify

- ♦ Which servers the partition's replicas reside on
- ♦ Which server hosts the master replica of the partition
- ♦ Which servers have read/write, read-only, and subordinate reference replicas of the partition
- ♦ The state of each of the partition's replicas

You can view a partition's replicas from either the Tree View or the list of Partitions and Servers . View a Partition's Replicas

- 1 Select a partition.

The servers which contain replicas of the chosen partition are shown in the replica pane on the right of the browser.

View Information about a Partition

This is a safe operation that you can perform under all circumstances.

The most significant reason to view information about a partition is to view its synchronization information. (You can gather most of the information about a partition without leaving the main view you're working from.)

You can view information about a partition from the Tree View, the list of Partitions and Servers, or the Partition Continuity view.

View Information about a Partition from the Tree View or the List of Partitions and Servers

- 1 Select the partition you want information about.
- 2 Right-click and click Information.

View Information about a Partition from Partition Continuity

- 1 Click Repair > Information > Partition.

View Information about an Alias

You can view the origin of an Alias.

- 1 Double-click an Alias object to view the aliased object.

View Partition Hierarchy

You can easily view the partition hierarchy in your Directory tree from the Tree View. In the browser on the left side of the Tree View, you can expand container objects to view which partitions are parent and which are child partitions.

- 1 Expand a partition root object by double-clicking the object.

You can collapse the subtree by double-clicking the object again.

View List of Partitions in the Tree

This operation allows you to view a list of all the partitions in your Directory tree in and below your current context.

If your Directory tree is large (hundreds of partitions) and you perform this operation from the root of your tree, you might have to wait several minutes while the list builds.

To avoid waiting long periods of time, perform this operation from a given context.

- 1** Click Tree View.
- 2** Navigate to and highlight the root of the current tree.
- 3** Click Partitions and Servers.

The list of partitions in the current context is built under the Partitions heading (in alphabetical order).

View the Partitions in a Given Context

- 1** Click Tree View .
- 2** Navigate and highlight the container that you want to set as the new context.
- 3** Right-click and click Set Context.
- 4** Click Partitions and Servers.

Overview of Transitive Synchronization

Transitive synchronization greatly reduces synchronization traffic and allows for larger replica lists.

With transitive synchronization, a server doesn't have to synchronize with all other servers in the replica list. Instead, the server checks a list on the target server for when other servers in the replica list synchronized with each other. If the target server has synchronized with other servers in the list more recently than the source server has, it is not necessary for the source server to synchronize with the other servers in the list.

Transitive synchronization also allows for synchronization to occur in a mixed protocol environment. With mixed protocols, it's not always possible for all servers to communicate with each other; however, if a NetWare 5 server in

your tree is set up to run multiple protocols, transitive synchronization is enabled.

Transitive Synchronization View

The Transitive Synchronization view uses the purge vector to evaluate whether synchronization has taken place within the NDS inactivity synchronization interval stored on each individual server. (See [Related Topics](#).)

The view displays the replica list (columns) of each server (rows) that holds a replica of the chosen partition.

To understand the transitive synchronization grid, read it horizontally, one server at a time. Each row represents the replica list of that server.

Accessing the Transitive Synchronization View

- 1** Select the partition whose synchronization status you want to view.
- 2** Click Partition Continuity.
- 3** Click Transitive Synchronization.

4

Managing Replicas

This section gives instructions on managing replicas using NDS™ Manager™.

Overview of Working with Replicas

NDS Manager allows you to manage partition replicas. You can manage both the number and type of replicas on a server. You can also view information about replicas so you can monitor their synchronization status or troubleshoot any errors.

Overview of Adding, Deleting and Changing Replica Type

This topic contains the following:

- ♦ “Overview of Adding a Replica” on page 33
- ♦ “Overview of Deleting a Replica” on page 35
- ♦ “Overview of Changing Replica Type” on page 36

Overview of Adding a Replica

Creating multiple NDS partitions does not, by itself, increase fault tolerance or improve performance of the Directory. However, strategically using multiple replicas does.

Novell recommends at least three real replicas for each partition if the Directory tree has enough servers to support that number. 'Real' replicas means master, read/write, or read-only replicas (subordinate reference replicas are created and managed by NDS, not the administrator).

NDS replication provides:

- ◆ Fault tolerance

If a disk crashes or a server goes down, replicas on servers in other locations can still authenticate users to the network and provide information on objects in partitions stored on the disabled server.

With the same information distributed on several servers, you are not dependent on any single server to authenticate you to the network or to provide services (such as login).

A single server can store replicas of multiple partitions.

NOTE: Directory replication does not provide fault tolerance for the file system. Only information about Directory objects is replicated.

To provide fault tolerance for your files, you must mirror or duplex your hard disks and enable the Transaction Tracking System* (TTS*) feature. TTS is enabled by default when the server is installed.

- ◆ Faster access across a WAN link

If users currently use a WAN link to access particular Directory information, you can decrease access time and WAN traffic by placing a replica containing the needed information on a server that users can access locally.

However, in some cases, WAN traffic could increase due to the amount of synchronization required.

- ◆ Faster access to Directory information

Distributing replicas among servers on the network allows quick and reliable access because information is usually retrieved from the nearest available server containing the specified information.

- ◆ Bindery services

Add a replica of a partition to a server (and set bindery context appropriately) to allow users to access bindery services provided by NDS objects stored in that partition.

Users will be able to access NDS objects providing bindery services only if real objects exist on that server. Adding a replica of a partition to the server adds real objects to the server and lets users with User objects in that partition log in to the server with a bindery connection.

If a partition is not stored on a server, the Set Bindery Context command will fail for contexts in the partition.

You can add additional replicas of a partition, within these guidelines:

- ♦ You can have only one master replica. Additional replicas must be read/write or read-only.
- ♦ You can store only one replica per partition on a server. A single server can store replicas of multiple partitions.

Most replicas should be read/write. Read/write replicas can be written to. They can handle object viewing, object management, and user login, just as the master replica can. They send out information for synchronization when a change has been made.

Read-only replicas cannot be written to. They allow object searching and viewing, and they are updated when the replicas of the partition synchronize.

Overview of Deleting a Replica

Deleting a replica removes the replica of the partition from a server.

If you want to remove a server from the Directory tree, you could delete replicas from the server before removing it. Removing the replicas reduces the chance of having problems removing the server.

You can also reduce synchronization traffic on the network by removing replicas. Keep in mind that you probably don't want more than six replicas of any partition.

NOTE: You cannot delete a master replica or a subordinate reference replica.

If the replica you want to delete is a master, you have two options:

- ♦ Go to a server with another replica of the partition and make it the new master replica.

This automatically changes the master replica to a read/write replica, which you can then delete.

- ♦ Merge the partition with its parent partition.

This merges the replicas of the partition with those of its parent and removes them from the servers they reside on. Merging removes partition boundaries, but not the objects. The objects continue to exist on each server which held a replica of the "joined" partition.

When you delete replicas, keep the following guidelines in mind:

- ♦ For fault tolerance, you should maintain at least three replicas of each partition on different servers.
- ♦ Deleting a replica deletes a copy of part of the Directory database on the targeted server.

The database can still be accessed on other servers in the network, and the server that the replica was on still functions in NDS.

You cannot delete or manage subordinate reference replicas. They are created automatically on a server by NDS when the server contains a replica of a partition but not of that partition's child.

Overview of Changing Replica Type

You can change the type of a read/write or a read-only replica. However, you cannot use a change replica type operation to change the master replica to a different type.

You cannot change the type of a master replica, but a read/write or read-only can be changed to a master---and the master will be changed automatically to a read/write replica.

Most replicas should be read/write. Read/write replicas can be written to by client operations. They send out information for synchronization when a change has been made. Read-only replicas cannot be written to by client operations. However, they are updated when the replicas synchronize.

You cannot change the replica type of a subordinate reference. To place a replica of a partition on a server which currently has a subordinate reference requires an Add Replica operation.

A subordinate reference replica is not a complete copy of a partition. The placement and management of subordinate reference replicas is handled by NDS. They are created automatically on a server by NDS when the server contains a replica of a partition but not of that partition's child.

Add a Replica

Creating multiple NDS partitions does not, by itself, increase fault tolerance or improve performance of the Directory. However, strategically using multiple replicas does.

Add a replica of a partition to a server to provide your Directory tree with

- ♦ Fault tolerance
- ♦ Faster access to NDS data
- ♦ Faster access across a WAN link
- ♦ Access to NDS objects in a set context (using bindery services)

You can add a replica of a partition to a server from either the Tree View or the list of Partitions and Servers.

Add a Replica

- 1** Select the partition that you want to replicate on a server.
- 2** Click Add Replica.
- 3** Click the browse button to select the server to place the replica on.
- 4** Select the NetWare Server object from the browser and click OK.
- 5** Select either Read/Write or Read-Only.
- 6** Click OK.
- 7** Confirm your request.

Delete a Replica

Deleting a replica removes the replica of a partition from a server.

You can delete a replica from either the Tree View or the list of Partitions and Servers.

Delete a Replica

- 1** Select the partition that has a replica you want to delete.
- 2** From the replica pane on the right, select the replica you want to delete.

- 3 Right-click and click Delete.
- 4 Confirm your request.

Change Replica Type

Change a replica type to control access to the replica information. For example, you might want to change an existing read/write replica to a read-only replica to prevent users from writing to the replica and modifying Directory data.

NOTE: You can't use this procedure to change the type of the master replica. To specify a new master replica, change the type of an existing read/write or read-only replica to master, and the original master replica is automatically changed to read/write.

You can change a replica type from either the Tree View or the list of Partitions and Servers.

Change a Replica Type

- 1 Select a partition or a server.
- 2 From the replica pane, select the replica you want to change.
- 3 Click Change replica type.
- 4 Select a new type and click OK.
- 5 Confirm your request.

Overview of Viewing Replica Data

This topic contains the following:

- ♦ “Overview of Viewing the Replica List of a Partition” on page 38
- ♦ “Overview of Viewing Replica Information” on page 39

Overview of Viewing the Replica List of a Partition

From either the Tree View or the list of Partitions and Servers, you can select a partition and view:

- ♦ The replicas of that partition
- ♦ The type of each replica

- ♦ The state of each replica
- ♦ The server each replica is stored on

However, from either of these two views, you will not get a complete list of each server's view. The replica list shown is the view of the first server to respond to the request. The Replica Read field in the information bar tells which server was read.

Other servers holding a replica of the chosen partition may have different views of where the partition's replicas are stored.

To get a complete view of a partition's replica list, use the Partition Continuity view. This view displays all of the servers that hold a replica of the chosen partition, as well as each server's view of where replicas of the chosen partition are stored.

Overview of Viewing Replica Information

This is a safe operation that you can perform under all circumstances.

The most significant reason to view information about a replica is to view its synchronization information. (You can gather most of the information about a replica without leaving the main view you're working from.)

This operation allows you to view the following details about a replica:

- ♦ Which partition the replica is a copy of
- ♦ The server it is stored on
- ♦ Its replica number
- ♦ Its type
- ♦ Its state
- ♦ The last time it was successfully synchronized
- ♦ Its referral address
- ♦ Its current synchronization errors

You can also get additional help on the specific synchronization error by pushing the blue question mark button at the end of the error number line.

View Replica List of a Partition

You can view the replica list of a partition from any view in NDS Manager.

View the Replica List of a Partition

- 1 From either the Tree View or the list of Partitions and Servers, select a partition.

The servers which contain replicas of the chosen partition are shown in the replica pane to the right of the browser.

To examine all of the servers holding replicas of a chosen partition and to verify that each server has a similar view of the partition's replica list (or replica ring), you must Check Partition Continuity ('walk the replica ring' of a partition).

View Information about a Replica

This is a safe operation that you can perform under all circumstances.

The most significant reason to view information about a replica is to view its synchronization information. (You can gather most of the information about a replica without leaving the main view you're working from.)

View Information about a Replica

- 1 From either the Tree View or the list of Partitions and Servers, select a partition or a NetWare Server object.
- 2 Right-click on a replica and click Information.

To view replica information from the Partition Continuity view, right-click a replica in the grid and click Information.

5

Managing Servers

This section gives instructions on managing servers using NDS™ Manager™.

Overview of Working with Servers

You can

- ♦ View information about a server
- ♦ Delete a server
- ♦ View and update the version of NDS on a server

Since replicas of partitions are stored on servers, anytime you perform an operation that affects a partition or a replica, you are affecting the information that is stored on a server.

Overview of Viewing Server Information and Deleting a Server

This topic contains the following:

- ♦ “View Information about a Server” on page 41
- ♦ “View a List of All Servers in Your Directory Tree” on page 44
- ♦ “Overview of Deleting a NetWare Server Object Warning” on page 42

View Information about a Server

You can gather most of the information about a server without leaving the main view you're working from. When you select a server, its replica information is displayed in the replica pane on the right.

The most significant reason to view information about a server is to view its synchronization information.

You can view information about a server from the Tree View, the list of Partitions and Servers, or the Partition Continuity view.

View a List of Servers in the Directory

From the list of Partitions and Servers, you can view a list of the servers in and below your current context in the Directory tree. In other words, if you set your context to the root of your tree, you can view every server that exists in your tree without having to search the Directory tree by expanding containers in the Tree View.

This list takes longer to build than the Tree View.

Overview of Deleting a NetWare Server Object Warning

Deleting a NetWare[®] Server object *permanently* removes the object from your NDS tree (the server still has SAP capabilities unless it is permanently down).

It also permanently removes the server's data and resources from the network.

Deleting a NetWare Server object may corrupt your NDS database, especially if the NetWare Server object provides NDS database services (such as storing replicas).

Use NDS Manager to remove the replicas on the NetWare server and avoid deleting a NetWare server that stores the only replica of a partition of the Directory tree.

You want to delete a server when:

- ♦ The server's hard drive goes bad and you want to reinstall the server.
- ♦ You no longer need that resource in the tree due to company downsizing.

There are several ways to delete a NetWare Server object:

One option (although we don't recommend this) is to bring a NetWare server down and delete its object. Then reinstall NDS on the server using INSTALL.NLM at the server, or recreate the object after bringing the server back up. You will have to use NetWare Administrator to delete Volume objects associated with the deleted NetWare Server object.

Do not delete a server if you just want to move it to a new context. Use the NetWare Administrator to move the NetWare Server object and its associated Volume objects to another context.

If the server is functioning properly, do the following *before* deleting it:

- 1** Change the master replicas stored on this server to read/write replicas and then delete all replicas on the NetWare server.
- 2** Remove NDS from the server with the INSTALL.NLM. This procedure protects your NDS database from losing services. (This procedure will also delete the NetWare Server object for you.)

View Information about a Server

You can gather most of the information about a server without leaving the main view you're working from. When you select a server, its replica information is displayed in the replica pane to the right.

The most significant reason to view information about a server is to view its synchronization information.

You can view information about a server from the Tree View, the list of Partitions and Servers, or the Partition Continuity view

View Information about a Server from the Tree View or the List of Partitions and Servers

- 1** Select the NetWare Server object you want information about.
NOTE: The list of Partitions and Servers is the easiest place to access server information. If you go to the Tree View, you will have to browse the tree by expanding partition root objects until you find the NetWare Server object you want information about.
- 2** Click Information.

View Information about a Server from the Partition Continuity View

- 1** Right-click a server name (in the far left column) and click Information.

View a List of Servers in the Directory

This operation allows you to view a list of the servers in your Directory tree in and below your current context.

If your Directory tree is large (hundreds of partitions and servers) and you perform this operation from the root of your tree, you might have to wait several minutes while NDS* Manager* builds a list of all the servers in your Directory tree.

To avoid waiting long periods of time, perform this operation from a given context. To do so, follow the second procedure below.

This list takes longer to build than the hierarchical Tree View, so in large trees, you need to be patient.

View a List of All Servers in Your Directory Tree

- 1** Click Tree View.
- 2** Navigate to and highlight the root of the current tree.
- 3** Click Partitions and Servers.

The list of servers in the current context is built under the Servers heading in alphabetical order.

View the Servers in a Given Context

- 1** Click Tree View.
- 2** Navigate and highlight the container that you want to set as the new context.
- 3** Right-click and click Set Context.
- 4** Click Partitions and Servers.

The list of servers in the current context is built under the Servers heading in alphabetical order.

Delete a NetWare Server Object

Deleting a NetWare Server object *permanently* removes the object from your network. It also permanently removes the server's data and resources from the network.

Deleting a NetWare Server object may corrupt your NDS database, especially if the NetWare Server object provides NDS database services (such as storing replicas).

Use NDS Manager to remove the replicas from the server and avoid deleting a server that stores the only replica of a partition of the Directory tree.

You can delete a server from either the Tree View or the list of Partitions and Servers.

Delete a NetWare Server Object

- 1 Select the NetWare Server object you want to delete.

NOTE: If you are in the Tree View, you must browse the tree by expanding containers until you locate the NetWare Server object in the correct context. If you know the context where the server resides, you can set the context from the View menu.

- 2 Right-click and click Delete.

Overview of Viewing and Updating Version of NDS

This topic contains the following:

- ♦ “Overview of Viewing the NDS Version on Servers in a Container” on page 45
- ♦ “Overview of Updating Version of NDS on a Server” on page 46

Overview of Viewing the NDS Version on Servers in a Container

View the version of NDS that is running on the servers in your Directory tree to see if they are running the most current versions of DS.NLM for that operating system release.

In other words, if you notice that certain servers in your tree are running NDS version 463 (a NetWare 4.1 version of DS.NLM), while others are running version 496 (an updated NetWare 4.1 version of DS.NLM) you should update the server running 463 using the server running 496 as the source.

You can identify which version of NDS is the most current for a particular version of NetWare by accessing NetWire* (Novell's electronic forum) or Novell's web site at <http://www.novell.com>.

Overview of Updating Version of NDS on a Server

You should update the version of NDS on a server whenever you receive an updated DS.NLM. Updated versions of the DS.NLM are available on NetWire (Novell's electronic forum).

Each update of NDS fixes problems and increases functionality. When a new version of NDS is released, the new features in NDS are not available unless all servers in a partition's replica ring are running the same version of NDS.

NOTE: Version update does not support updates across operating system releases. In other words, this feature *will not* update a NetWare 4.1 server's version of NDS to a NetWare 4.11 version of NDS. This feature *will* update NetWare 4.1 servers running an older version of NDS (such as 463) to a newer version of NDS for NetWare 4.1 (such as 489).

If a new version of the NetWare 4.11 NDS is released on NetWire, you can update your NetWare 4.11 servers with the new version.

View Version of NDS on Servers in a Container

View the version of NDS (DS.NLM) on all the servers in a container object to determine whether to update the DS.NLM on any servers. If the version of NDS on a server is not the most current version in the tree, consider updating the server's DS.NLM with the version from another server.

You can view the version of NDS on servers in a container from either the Tree View or the list of Partitions and Servers.

View Version of NDS on Servers in a Container

- 1 Select the container you want to start from.

NOTE: If you are performing this operation from the list of Partitions and Servers, you cannot see the relationships among the partitions in your tree. It might be easier to perform this operation from the Tree View.

- 2 Click Object > Version > View.

Any servers prior to NetWare 4 will show up as Unknown (because they are bindery servers that do not have NDS).

To view the version of NDS on a chosen server, highlight the server and click the Information button from the button bar.

Update Version of NDS on a Server

Update the version of NDS* on servers in your Directory tree whenever you receive an updated DS.NLM.

Each update of NDS fixes problems and increases functionality. When a new version of NDS is released, the new features in NDS are not available unless all servers in a partition's replica ring are running the same version of NDS.

NOTE: After performing a version update, you may notice that after the servers are updated correctly, your client workstation may not recognize they were updated for up to 30 minutes.

IMPORTANT: NDS Version Update does not support updates across operating system releases. In other words, this feature will not update a NetWare* 4.1 server's version of NDS to a NetWare 4.11 version of NDS. This feature will update NetWare 4.1 servers running an older version of NDS (such as 463) to a newer version of NDS for NetWare 4.1 (such as 489).

If a new version of the NetWare 4.11 NDS is released on NetWire, you can update your NetWare 4.11 servers with the new version.

You can update the version of NDS on a server from either the Tree View or the list of Partitions and Servers.

Update Version of NDS on a Server

- 1** Select the NetWare Server object that you want to be the source for Version Update (the server that will send a copy of its DS.NLM to other servers).
- 2** Click Object > NDS Version > Update.

A dialog box will inform you if any servers in and below the current context in your Directory tree cannot be updated. They will be grayed in the list.
- 3** From the list of servers on the left, select the servers whose version of NDS you want updated and click the right arrow to move them under Target Servers to be Updated.
- 4** Click OK.

6

Managing Preferences and Print Options

This section gives instructions on managing preferences and print options using NDS™ Manager™.

Overview of Working with Preferences and Print Options

NDS Manager allows you to set preferences for how information is displayed each time you run NDS Manager and how NDS Version Update behaves.

You can print hard copies of the information that appears in NDS Manager.

Overview of Setting Preferences and Print Options

NDS Manager allows you to set preferences for how you want information displayed. You can also print information from any of the NDS Manager views.

Set Preferences

Set preferences to create default settings for

- ♦ How NDS Manager displays information
- ♦ How it processes NDS version update operations
- ♦ Where it stores the log file after performing an NDS version update operation

You can set preferences from the Tree View or from the list of Partitions and Servers.

Set Preferences

- 1 Click Object > Preferences.

For information and instructions on choosing specific options, click Help.

Print Object Information

You can print the information about a partition, replica, or server.

You can print object information from the Tree View or from the list of Partitions and Servers.

- 1 Click Object > Print.

For information and instructions on choosing specific options, click Help.

Print Replica List of a Partition

You can print the replica list (the replica ring) of a partition. The replica list shows each server that has a replica of the chosen partition and each server's replica table.

You can print the replica list of a partition from the Partition Continuity view.

- 1 Click File > Print.

For information and instructions on choosing specific options, click Help.

7

Performing Repair Operations

This section gives instructions on performing NDS database repair operations using NDS™ Manager™.

Overview of Working with Repair Operations

Perform repair operations when you find synchronization errors or other problems in your NDS database.

Most repair operations actually run DSREPAIR.NLM on the server. Any errors received during a repair operation are saved in a log file and displayed once the operation is complete.

NOTE: Remote repair operations can only be performed on NetWare® servers. Remote repair operations for servers other than NetWare can be performed by running DSREPAIR at the server's console.

Overview of Synchronizing the NDS Database

This topic contains the following:

- ♦ “Overview of Synchronizing a Partition Immediately” on page 52
- ♦ “Overview of Receiving Updates from the Master Replica” on page 52
- ♦ “Overview of Sending Updates from a Replica” on page 53
- ♦ “Overview of Viewing Synchronization Errors” on page 53

Overview of Synchronizing a Partition Immediately

Although NDS automatically synchronizes the Directory data of replicas (so that each replica is sent the most recently updated data), you can manually synchronize the Directory data of replicas if any replicas get out of sync.

When you choose to synchronize immediately, every server that holds a replica of the partition you choose will attempt to synchronize its replica information with the replica information on the other servers.

You can perform this operation to synchronize changes you recently made to Directory data. For example, if you modified system or user login scripts, you can synchronize those changes so users can be authenticated to the network immediately.

Overview of Receiving Updates from the Master Replica

This operation forces the replica on the chosen server to receive all NDS objects from the master replica of the partition. While in process, this operation marks the replica on the chosen server as a new replica (the replica state can be seen in the replica list of the server from the Tree View or the list of Partitions and Servers).

The replica's current data will be overwritten with the data from the master replica.

Although NDS automatically synchronizes the Directory data among replicas (so that each replica is sent the most recently updated Directory objects) this operation lets you manually synchronize the Directory objects of replicas if any non-master replicas get out of sync.

Perform this operation if a replica becomes corrupted or has not received updated data for an extended period of time.

From the Partition Continuity view, you can identify which replicas are out of sync with the data of the master replica. They will appear in the partition grid with an exclamation point (!) on the replica icon.

You cannot select this option from a master replica. The master replica is assumed to be the most current and accurate copy of the partition. If it's not, assign one of the other replicas to be the master using the Change Replica Type operation. The current master replica will be changed automatically to read/write.

NOTE: This operation may create a lot of network traffic, so it is best to run this operation during a period of light network traffic.

Overview of Sending Updates from a Replica

When you send updates from a replica, the Directory objects in that replica are sent from the server the replica resides on to all the other replicas of the partition, including the master replica.

The other replicas of the partition will combine the new objects sent with the objects they already have. If the other replicas have data besides the data sent to them, they will retain that data.

Although NDS automatically synchronizes the Directory data among replicas (so that each replica is sent the most recently updated Directory objects) this operation lets you manually synchronize the Directory objects of replicas if any replicas get out of sync.

Overview of Viewing Synchronization Errors

In the Partition Continuity view, if the chosen partition has synchronization errors, those errors will appear as exclamation points on replica icons.

You can view the details about the synchronization error---possible causes and solutions---by double-clicking the replica icon and then choosing Help from Current Sync Error.

Synchronize a Partition Immediately

When you choose to synchronize immediately, every server that holds a replica of the partition you choose attempts to synchronize its replica information with the replica information on the other servers.

NOTE: Remote repair operations can only be performed on NetWare* servers. Remote repair operations for servers other than NetWare can be performed by running DSREPAIR at the server's console.

- 1** From the Tree View or the list of Partitions and Servers, select the partition you want synchronized.
- 2** Click Partition Continuity.
- 3** Click Synchronize Immediately.
- 4** Confirm your request.

Receive Updates from Master Replica

This operation deletes the Directory data of a replica and replaces it with data from the master replica of the partition. Select this option if the replica is corrupted or has not received updated data for an extended period of time.

You can receive updates from the master replica from the Tree View, the list of Partitions and Servers, or the Partition Continuity view.

- 1 Select the server (the row) whose replica you want to receive updates.

NOTE: You cannot perform this operation on a master replica. A master replica cannot receive updates from itself.

- 2 Click Receive Updates.
- 3 Confirm your request.

Send Updates from a Replica

When you send updates from a replica, the Directory data in that replica is broadcast from the server it resides on to all the other replicas of the partition, including the master replica. The other replicas combine the new information you sent with the data they already have. If the replicas have data besides the data sent to them, they will retain that data.

Select this option if replicas are corrupted or have not received updated data for an extended period of time.

You can receive updates from the master replica from the Tree View, the list of Partitions and Servers, or the Partition Continuity view.

- 1 Select the server (the row) whose replica you want to broadcast information.
- 2 Click Send Updates.
- 3 Confirm your request.

View Synchronization Errors

When working in the Partition Continuity view, you may see an error on one of the replicas in the grid. An error appears as an exclamation point (!) on a replica icon.

You can view context-sensitive help about the error on the replica. The help provides possible causes and solutions to the error.

- 1 Double-click the replica with the error.
- 2 From the Replica Information dialog, click Help next to Current Sync Error.

Overview of Repairing the NDS Database

This topic contains the following:

- ♦ “Overview of Verifying Remote Server IDs” on page 55
- ♦ “Overview of Repairing a Replica” on page 56
- ♦ “Overview of Repairing Network Addresses” on page 56
- ♦ “Overview of Repairing Local Database” on page 56
- ♦ “Overview of Assigning a New Master Replica” on page 57
- ♦ “Overview of Removing a Server from a Replica List” on page 57
- ♦ “Overview of Repairing Volume Objects” on page 58

NOTE: Remote repair operations can only be performed on NetWare* servers. Remote repair operations for servers other than NetWare can be performed by running DSREPAIR at the server's console.

Overview of Verifying Remote Server IDs

In an NDS tree, the ID for an object is unique on each server. The remote server ID list contains a list of IDs for this server's object as it is found on other servers' databases. If the remote ID is incorrect, this server may return an NDS error, indicating that it cannot authenticate to the remote server.

This operation will verify the remote server's name, the remote server's ID in this server's database, and the remote ID, which is this server's ID as it is found in the remote server's database. If any errors are detected, this operation will attempt to repair the server IDs.

This operation does not lock the NDS database, so you can run this operation as an initial troubleshooting option if you identify NDS errors in Partition Continuity.

Overview of Repairing a Replica

Repairing a replica consists of checking the replica ring information on each server that contains a replica, and validating the remote ID information. This operation repairs only the chosen replica.

If you have not performed the Repair Local Database operation within the last 30 minutes, you should do so before performing this operation.

Overview of Repairing Network Addresses

You can repair network addresses to ensure that the servers in your network are broadcasting correct addresses.

This operation checks the network address for every server in the local database by searching for the server's name in the local SAP tables.

If this operation finds an address in SAP, it compares this address to the NetWare Server object's IPX network address property and the address in each replica property of every partition root object.

If the address it finds differs from these, this operation updates it. If this operation cannot find a SAP name-to-address mapping, then it cannot make a repair for that server.

If you are getting DS errors related to communication between servers, you can repair network addresses as a troubleshooting option since it will not lock the NDS database.

Overview of Repairing Local Database

You can repair your local database records when you find that your NDS database is corrupted. This operation resolves inconsistencies in the local Directory database so that it can be opened and accessed.

After the repair is completed, a log of the repair operations is displayed. Inspect the repair operations in the log to see if additional work is needed to complete the repair.

If objects in a replica are damaged, delete the replica and add it back, or receive updates from the master replica to make sure it is synchronized with the other replicas in the partition.

If you select this option, there will be a short period of time when users will have limited access to resources on the server where you are running this operation.

Overview of Assigning a New Master Replica

IMPORTANT: Don't use this feature to change a replica type. This is a repair feature that should only be used when the current master replica is corrupted or lost.

Assign a new master replica if the current master replica is corrupted or if the server the current master resides on loses data integrity or experiences hardware failure.

You need a master replica to perform operations with a partition. Assigning a new master replica allows you to convert an existing replica to the master replica, and allows you to perform partitioning operations.

Overview of Removing a Server from a Replica List

WARNING: Misuse of this operation can cause irrevocable damage to the NDS tree.

If a server that is no longer in the tree appears in the replica ring, instead of using the Remove Server operation, perform a Delete Server operation to delete the server's object.

Over a period of time, the server object will be deleted and the replica ring will be updated accordingly. (This period of time ranges from minutes to several hours.)

If the NDS tree is sufficiently damaged to prevent a Delete Server operation from completing normally, or if a server exists in the replica list which no longer has a replica of the partition, you may then have to use this operation.

Remove a server from a replica list when other servers are trying to synchronize with a server that has no replicas of the partition.

For example, in the Partition Continuity view---or upon running DSTRACE on the server---you might find errors indicating that a server still has record of another server in its replica list when the second server no longer contains a replica of the partition in question. Use the Remove Server operation to remove the second server from the first servers replica list.

NOTE: NDS Manager will attempt a safer Delete Replica operation each time a Remove Server request is made. If the Delete Replica cannot be done, NDS Manager will prompt the user to continue and go forward with the Remove Server operation. If NDS Manager is able to do a Delete Replica operation, the dialog will reflect this in the

titlebar and no log file will be displayed afterward. If the Remove Server operation is done, NDS Manager will display the log file upon completion of the operation.

Overview of Repairing Volume Objects

This operation checks the association of all the mounted volumes with Volume objects in the Directory.

If the volume is not associated with a Volume object, this operation looks for one in the context of the NetWare Server object. If the volume is found, then the Volume object is attached to the volume.

If the volume is not found, then this operation attempts to create one.

Verify Remote Server IDs

This operation verifies

- ♦ The remote server's name
- ♦ The remote server's ID in a server's database
- ♦ The remote ID, which is this server's ID as it is found in the remote server's database

If any errors are detected, this operation will attempt to repair the server IDs.

NOTE: Remote repair operations can only be performed on NetWare* servers. Remote repair operations for servers other than NetWare can be performed by running DSREPAIR at the server's console.

Verify Remote Server IDs

- 1** From the Partition Continuity view, select the server (the row) you want to verify remote server IDs on.
- 2** Click Verify Remote IDs.
- 3** Confirm your request.

The View Log will appear when the operation is complete.

Repair a Replica

Repairing a replica consists of checking the replica ring information on each server that contains a replica and validating the remote ID. This operation repairs only the chosen replica on the server you select.

If you have not performed the Repair Local Database operation within the last 30 minutes, do so before performing this operation.

NOTE: Remote repair operations can only be performed on NetWare servers. Remote repair operations for servers other than NetWare can be performed by running DSREPAIR at the server's console.

- 1** From the Partition Continuity view, select the server (the row) whose replica you want to repair.
- 2** Click Repair Replica.
- 3** Confirm your request.

The View Log will appear when the operation is complete.

Repair Network Addresses

You can repair network addresses to ensure that the servers in your network are broadcasting correct addresses.

NOTE: Remote repair operations can only be performed on NetWare* servers. Remote repair operations for servers other than NetWare can be performed by running DSREPAIR at the server's console.

- 1** From the Partition Continuity view, select the server (the row) whose network addresses you want to repair.
- 2** Click Repair Network Addresses.
- 3** Confirm your request.

The View Log will appear when the operation is complete.

Repair Local Database

You can repair your local database records if your NDS* database is corrupted. This operation resolves inconsistencies in the local Directory Database so that it can be opened and accessed.

NOTE: Remote repair operations can only be performed on NetWare* servers. Remote repair operations for servers other than NetWare can be performed by running DSREPAIR at the server's console.

- 1** From the Partition Continuity view, select the server (the row) whose local database you want to repair.
- 2** Click Repair Local Database.
- 3** Confirm your request.

The View Log will appear when the operation is complete.

Assign a New Master Replica

This is a repair feature that should only be used under the following conditions:

- ♦ The current master replica is corrupted
- ♦ The server the current master resides on lost data integrity
- ♦ The server the current master resides on has had an unrecoverable hard disk failure

IMPORTANT: Don't use this feature to change a replica type.

You need a master replica to perform operations with a partition. Assigning a new master replica allows you to convert an existing replica to the master replica, and therefore allows you to perform partitioning operations.

Before assigning a new master replica, you should try to change an existing replica to master using the Change Replica Type operation from the Tree View or from the list of Partitions and Servers.

NOTE: Remote repair operations can only be performed on NetWare* servers. Remote repair operations for servers other than NetWare can be performed by running DSREPAIR at the server's console.

Assign a New Master Replica

- 1 From either the Tree View or the list of Partitions and Servers, select the partition whose master is corrupted or unrecoverable.
- 2 Click Partition Continuity.
- 3 From the Partition Continuity view, select the server (the row) that you want the partition's master replica to reside on.
- 4 Click Assign New Master.
- 5 Confirm your request.

Remove a Server from a Replica List

WARNING: Misuse of this operation can cause irrevocable damage to the NDS tree.

If a server that is no longer in the tree appears in the replica ring, instead of using the Remove Server operation, perform a Delete Server operation to delete the server's object.

Over a period of time, the NetWare Server object will be deleted and the replica ring will be updated accordingly. (This period of time ranges from minutes to several hours.)

If the NDS tree is sufficiently damaged to prevent a Delete Server operation from completing normally, or if a server exists in the replica list which no longer has a replica of the partition, you may then have to use this operation.

NOTE: Remote repair operations can only be performed on NetWare servers. Remote repair operations for servers other than NetWare can be performed by running DSREPAIR at the server's console.

Remove a server from a replica list when other servers are trying to synchronize with a server that has no replicas of the partition.

For example, in the Partition Continuity view---or upon running DSTRACE on the server---you might find errors indicating that a server still has record of another server in its replica list when the second server no longer contains a replica of the partition in question. Use the Remove Server operation to remove the second server from the first servers replica list.

NOTE: NDS Manager will attempt a safer Delete Replica operation each time a Remove Server request is made. If the Delete Replica cannot be done, NDS Manager will prompt the user to continue and go forward with the Remove Server operation. If NDS Manager is able to do a Delete Replica operation, the dialog will reflect this in the titlebar and no log file will be displayed afterward. If the Remove Server operation is done, NDS Manager will display the log file upon completion of the operation.

Remove a Server from a Replica List

- 1** From the Partition Continuity view, select the server (the row) that has a replica in its list that you want to remove.

- 2** Click Repair > Remove Server.

Use the drop down box in the Replica field if you want to change the replica to be removed.

- 3** Confirm your request.

The View Log will appear when the operation is complete.

Repair Volume Objects

This operation checks the association of all the mounted volumes with Volume objects in the Directory.

If the volume is not associated with a Volume object, this operation looks for one in the context of the NetWare* Server object. If the volume is found, then the Volume object is attached to the volume.

If the volume is not found, then this operation attempts to create one.

NOTE: Remote repair operations can only be performed on NetWare servers. Remote repair operations for servers other than NetWare can be performed by running DSREPAIR at the server's console.

Repair Volume Objects

- 1** From the Partition Continuity view, select the server (the row) whose Volume objects you want to repair.

- 2** Click Repair Volume Objects.

Check the Validate Trustee IDs option if you want NDS Manager to validate trustee assignments on the file system with User object IDs and resolve any that are invalid. You might want to do this if you've deleted a lot of User objects that had trustee assignments on that volume. This would remove the trustee assignments on the objects that no longer exist in the tree.

- 3** Confirm your request.

The View Log will appear when the operation is complete.



Novell Trademarks

Access Manager is a registered trademark of Novell, Inc. in the United States and other countries.

Advanced NetWare is a trademark of Novell, Inc.

AlarmPro is a registered trademark of Novell, Inc. in the United States and other countries.

AppNotes is a registered service mark of Novell, Inc. in the United States and other countries.

AppNotes is a registered service mark of Novell, Inc. in the United States and other countries.

AppTester is a registered service mark of Novell, Inc. in the United States and other countries.

BrainShare is a registered service mark of Novell, Inc. in the United States and other countries.

C-Worthy is a trademark of Novell, Inc.

C3PO is a trademark of Novell, Inc.

CBASIC is a registered trademark of Novell, Inc. in the United States and other countries.

Certified NetWare Administrator in Japanese and CNA-J are service marks of Novell, Inc.

Certified NetWare Engineer in Japanese and CNE-J are service marks of Novell, Inc.

Certified NetWare Instructor in Japanese and CNI-J are service marks of Novell, Inc.

Certified Novell Administrator and CNA are service marks of Novell, Inc.

Certified Novell Engineer is a trademark and CNE is a registered service mark of Novell, Inc. in the United States and other countries.

Certified Novell Salesperson is a trademark of Novell, Inc.

Client 32 is a trademark of Novell, Inc.

ConnectView is a registered trademark of Novell, Inc. in the United States and other countries.

Connectware is a registered trademark of Novell, Inc. in the United States and other countries.

Corsair is a registered trademark of Novell, Inc. in the United States and other countries.

CP/Net is a registered trademark of Novell, Inc. in the United States and other countries.

Custom 3rd-Party Object and C3PO are trademarks of Novell, Inc.

DeveloperNet is a registered trademark of Novell, Inc. in the United States and other countries.

Documenter's Workbench is a registered trademark of Novell, Inc. in the United States and other countries.

ElectroText is a trademark of Novell, Inc.

Enterprise Certified Novell Engineer and ECNE are service marks of Novell, Inc.

Envoy is a registered trademark of Novell, Inc. in the United States and other countries.

EtherPort is a registered trademark of Novell, Inc. in the United States and other countries.

EXOS is a trademark of Novell, Inc.

Global MHS is a trademark of Novell, Inc.

Global Network Operations Center and GNOC are service marks of Novell, Inc.

Graphics Environment Manager and GEM are registered trademarks of Novell, Inc. in the United States and other countries.

GroupWise is a registered trademark of Novell, Inc. in the United States and other countries.

GroupWise XTD is a trademark of Novell, Inc.

Hardware Specific Module is a trademark of Novell, Inc.

Hot Fix is a trademark of Novell, Inc.

InForms is a trademark of Novell, Inc.

Instructional Workbench is a registered trademark of Novell, Inc. in the United States and other countries.

Internetwork Packet Exchange and IPX are trademarks of Novell, Inc.

IPX/SPX is a trademark of Novell, Inc.

IPXODI is a trademark of Novell, Inc.

IPXWAN is a trademark of Novell, Inc.

LAN WorkGroup is a trademark of Novell, Inc.

LAN WorkPlace is a registered trademark of Novell, Inc. in the United States and other countries.

LAN WorkShop is a trademark of Novell, Inc.

LANalyzer is a registered trademark of Novell, Inc. in the United States and other countries.

LANalyzer Agent is a trademark of Novell, Inc.

Link Support Layer and LSL are trademarks of Novell, Inc.

MacIPX is a registered trademark of Novell, Inc. in the United States and other countries.

ManageWise is a registered trademark of Novell, Inc. in the United States and other countries.

Media Support Module and MSM are trademarks of Novell, Inc.

Mirrored Server Link and MSL are trademarks of Novell, Inc.

Mobile IPX is a trademark of Novell, Inc.

Multiple Link Interface and MLI are trademarks of Novell, Inc.

Multiple Link Interface Driver and MLID are trademarks of Novell, Inc.

My World is a registered trademark of Novell, Inc. in the United States and other countries.

N-Design is a registered trademark of Novell, Inc. in the United States and other countries.

Natural Language Interface for Help is a trademark of Novell, Inc.

NDS Manager is a trademark of Novell, Inc.

NE/2 is a trademark of Novell, Inc.

NE/2-32 is a trademark of Novell, Inc.

NE/2T is a trademark of Novell, Inc.

NE1000 is a trademark of Novell, Inc.

NE1500T is a trademark of Novell, Inc.

NE2000 is a trademark of Novell, Inc.

NE2000T is a trademark of Novell, Inc.

NE2100 is a trademark of Novell, Inc.

NE3200 is a trademark of Novell, Inc.

NE32HUB is a trademark of Novell, Inc.

NEST Autoroute is a trademark of Novell, Inc.

NetExplorer is a trademark of Novell, Inc.

NetNotes is a registered trademark of Novell, Inc. in the United States and other countries.

NetSync is a trademark of Novell, Inc.

NetWare is a registered trademark of Novell, Inc. in the United States and other countries.

NetWare 3270 CUT Workstation is a trademark of Novell, Inc.

NetWare 3270 LAN Workstation is a trademark of Novell, Inc.

NetWare 386 is a trademark of Novell, Inc.

NetWare Access Server is a trademark of Novell, Inc.

NetWare Access Services is a trademark of Novell, Inc.

NetWare Application Manager is a trademark of Novell, Inc.

NetWare Application Notes is a trademark of Novell, Inc.

NetWare Asynchronous Communication Services and NACS are trademarks of Novell, Inc.

NetWare Asynchronous Services Interface and NASI are trademarks of Novell, Inc.

NetWare Aware is a trademark of Novell, Inc.

NetWare Basic MHS is a trademark of Novell, Inc.

NetWare BranchLink Router is a trademark of Novell, Inc.

NetWare Care is a trademark of Novell, Inc.

NetWare Communication Services Manager is a trademark of Novell, Inc.

NetWare Connect is a registered trademark of Novell, Inc. in the United States.

NetWare Core Protocol and NCP are trademarks of Novell, Inc.

NetWare Distributed Management Services is a trademark of Novell, Inc.

NetWare Document Management Services is a trademark of Novell, Inc.

NetWare DOS Requester and NDR are trademarks of Novell, Inc.

NetWare Enterprise Router is a trademark of Novell, Inc.

NetWare Express is a registered service mark of Novell, Inc. in the United States and other countries.

NetWare Global Messaging and NGM are trademarks of Novell, Inc.

NetWare Global MHS is a trademark of Novell, Inc.

NetWare HostPrint is a registered trademark of Novell, Inc. in the United States.

NetWare IPX Router is a trademark of Novell, Inc.

NetWare LANalyzer Agent is a trademark of Novell, Inc.

NetWare Link Services Protocol and NLSP are trademarks of Novell, Inc.

NetWare Link/ATM is a trademark of Novell, Inc.

NetWare Link/Frame Relay is a trademark of Novell, Inc.

NetWare Link/PPP is a trademark of Novell, Inc.
NetWare Link/X.25 is a trademark of Novell, Inc.
NetWare Loadable Module and NLM are trademarks of Novell, Inc.
NetWare LU6.2 is trademark of Novell, Inc.
NetWare Management Agent is a trademark of Novell, Inc.
NetWare Management System and NMS are trademarks of Novell, Inc.
NetWare Message Handling Service and NetWare MHS are trademarks of Novell, Inc.
NetWare MHS Mailslots is a registered trademark of Novell, Inc. in the United States and other countries.
NetWare Mirrored Server Link and NMSL are trademarks of Novell, Inc.
NetWare Mobile is a trademark of Novell, Inc.
NetWare Mobile IPX is a trademark of Novell, Inc.
NetWare MultiProtocol Router and NetWare MPR are trademarks of Novell, Inc.
NetWare MultiProtocol Router Plus is a trademark of Novell, Inc.
NetWare Name Service is trademark of Novell, Inc.
NetWare Navigator is a trademark of Novell, Inc.
NetWare Peripheral Architecture is a trademark of Novell, Inc.
NetWare Print Server is a trademark of Novell, Inc.
NetWare Ready is a trademark of Novell, Inc.
NetWare Requester is a trademark of Novell, Inc.
NetWare Runtime is a trademark of Novell, Inc.
NetWare RX-Net is a trademark of Novell, Inc.
NetWare SFT is a trademark of Novell, Inc.
NetWare SFT III is a trademark of Novell, Inc.
NetWare SNA Gateway is a trademark of Novell, Inc.
NetWare SNA Links is a trademark of Novell, Inc.
NetWare SQL is a trademark of Novell, Inc.
NetWare Storage Management Services and NetWare SMS are trademarks of Novell, Inc.
NetWare Telephony Services is a trademark of Novell, Inc.
NetWare Tools is a trademark of Novell, Inc.
NetWare UAM is a trademark of Novell, Inc.
NetWare WAN Links is a trademark of Novell, Inc.
NetWare/IP is a trademark of Novell, Inc.

NetWire is a registered service mark of Novell, Inc. in the United States and other countries.

Network Navigator is a registered trademark of Novell, Inc. in the United States.

Network Navigator - AutoPilot is a registered trademark of Novell, Inc. in the United States and other countries.

Network Navigator - Dispatcher is a registered trademark of Novell, Inc. in the United States and other countries.

Network Support Encyclopedia and NSE are trademarks of Novell, Inc.

Network Support Encyclopedia Professional Volume and NSEPro are trademarks of Novell, Inc.

NetWorld is a registered service mark of Novell, Inc. in the United States and other countries.

Novell is a service mark and a registered trademark of Novell, Inc. in the United States and other countries.

Novell Alliance Partners Program is a collective mark of Novell, Inc.

Novell Application Launcher is a trademark of Novell, Inc.

Novell Authorized CNE is a trademark and service mark of Novell, Inc.

Novell Authorized Education Center and NAEC are service marks of Novell, Inc.

Novell Authorized Partner is a service mark of Novell, Inc.

Novell Authorized Reseller is a service mark of Novell, Inc.

Novell Authorized Service Center and NASC are service marks of Novell, Inc.

Novell BorderManager is a trademark of Novell, Inc.

Novell BorderManager FastCache is a trademark of Novell, Inc.

Novell Client is a trademark of Novell, Inc.

Novell Corporate Symbol is a trademark of Novell, Inc.

Novell Customer Connections is a registered trademark of Novell, Inc. in the United States.

Novell Directory Services and NDS are registered trademarks of Novell, Inc. in the United States and other countries.

Novell Distributed Print Services is a trademark and NDPS is a registered trademark of Novell, Inc. in the United States and other countries.

Novell ElectroText is a trademark of Novell, Inc.

Novell Embedded Systems Technology is a registered trademark and NEST is a trademark of Novell, Inc. in the United States and other countries.

Novell Gold Authorized Reseller is a service mark of Novell, Inc.

Novell Gold Partner is a service mark of Novell, Inc.

Novell Labs is a trademark of Novell, Inc.

Novell N-Design is a registered trademark of Novell, Inc. in the United States and other countries.

Novell NE/2 is a trademark of Novell, Inc.

Novell NE/2-32 is a trademark of Novell, Inc.

Novell NE3200 is a trademark of Novell, Inc.

Novell Network Registry is a service mark of Novell, Inc.

Novell Platinum Partner is a service mark of Novell, Inc.

Novell Press is a trademark of Novell, Inc.

Novell Press Logo (teeth logo) is a registered trademark of Novell, Inc. in the United States and other countries.

Novell Replication Services is a trademark of Novell, Inc.

Novell Research Reports is a trademark of Novell, Inc.

Novell RX-Net/2 is a trademark of Novell, Inc.

Novell Service Partner is a trademark of Novell, Inc.

Novell Storage Services is a trademark of Novell, Inc.

Novell Support Connection is a registered trademark of Novell, Inc. in the United States and other countries.

Novell Technical Services and NTS are service marks of Novell, Inc.

Novell Technology Institute and NTI are registered service marks of Novell, Inc. in the United States and other countries.

Novell Virtual Terminal and NVT are trademarks of Novell, Inc.

Novell Web Server is a trademark of Novell, Inc.

Novell World Wide is a trademark of Novell, Inc.

NSE Online is a service mark of Novell, Inc.

NTR2000 is a trademark of Novell, Inc.

Nutcracker is a registered trademark of Novell, Inc. in the United States and other countries.

OnLAN/LAP is a registered trademark of Novell, Inc. in the United States and other countries.

OnLAN/PC is a registered trademark of Novell, Inc. in the United States and other countries.

Open Data-Link Interface and ODI are trademarks of Novell, Inc.

Open Look is a registered trademark of Novell, Inc. in the United States and other countries.

Open Networking Platform is a registered trademark of Novell, Inc. in the United States and other countries.

Open Socket is a registered trademark of Novell, Inc. in the United States.

Packet Burst is a trademark of Novell, Inc.

PartnerNet is a registered service mark of Novell, Inc. in the United States and other countries.

PC Navigator is a trademark of Novell, Inc.

PCOX is a registered trademark of Novell, Inc. in the United States and other countries.

Perform3 is a trademark of Novell, Inc.

Personal NetWare is a trademark of Novell, Inc.

Pervasive Computing from Novell is a registered trademark of Novell, Inc. in the United States and other countries.

Portable NetWare is a trademark of Novell, Inc.

Presentation Master is a registered trademark of Novell, Inc. in the United States and other countries.

Print Managing Agent is a trademark of Novell, Inc.

Printer Agent is a trademark of Novell, Inc.

QuickFinder is a trademark of Novell, Inc.

Red Box is a trademark of Novell, Inc.

Reference Software is a registered trademark of Novell, Inc. in the United States and other countries.

Remote Console is a trademark of Novell, Inc.

Remote MHS is a trademark of Novell, Inc.

RX-Net is a trademark of Novell, Inc.

RX-Net/2 is a trademark of Novell, Inc.

ScanXpress is a registered trademark of Novell, Inc. in the United States and other countries.

Script Director is a registered trademark of Novell, Inc. in the United States and other countries.

Sequenced Packet Exchange and SPX are trademarks of Novell, Inc.

Service Response System is a trademark of Novell, Inc.

Serving FTP is a trademark of Novell, Inc.

SFT is a trademark of Novell, Inc.

SFT III is a trademark of Novell, Inc.

SoftSolutions is a registered trademark of SoftSolutions Technology Corporation, a wholly owned subsidiary of Novell, Inc.

Software Transformation, Inc. is a registered trademark of Software Transformation, Inc., a wholly owned subsidiary of Novell, Inc.

SPX/IPX is a trademark of Novell, Inc.

StarLink is a registered trademark of Novell, Inc. in the United States and other countries.

Storage Management Services and SMS are trademarks of Novell, Inc.

Technical Support Alliance and TSA are collective marks of Novell, Inc.

The Fastest Way to Find the Right Word is a registered trademark of Novell, Inc. in the United States and other countries.

The Novell Network Symbol is a trademark of Novell, Inc.

Topology Specific Module and TSM are trademarks of Novell, Inc.

Transaction Tracking System and TTS are trademarks of Novell, Inc.

Universal Component System is a registered trademark of Novell, Inc. in the United States and other countries.

Virtual Loadable Module and VLM are trademarks of Novell, Inc.

Writer's Workbench is a registered trademark of Novell, Inc. in the United States and other countries.

Yes, It Runs with NetWare (logo) is a trademark of Novell, Inc.

Yes, NetWare Tested and Approved (logo) is a trademark of Novell, Inc.

ZENworks is a trademark of Novell, Inc.

