

Retain 4.9.1 Release Notes

October 2020



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1 Introduction

This document outlines the new features and changes in Retain 4.9.1.

2 Installing Retain 4.9.1

For planning and installation instructions, see the [Retain 4.9.1: Installation and Upgrade](#) guide.

3 Upgrading to Retain 4.9.1

To upgrade a Retain system that is running Retain 4.8.1 or later, simply download and install the Retain 4.9.1 software.

If you are running a version earlier than 4.8.1, follow the upgrade paths that are documented in "Upgrading to Retain 4.9.1" in the [Retain 4.9.1: Installation and Upgrade](#) guide.

4 New and Changed Features in Retain 4.9.1

- ♦ PST Export
See "Exporting Search Results to PST or PDF Files" in the [Retain 4.9.1: User Guide](#).
- ♦ Context-sensitive Help
In the browser-based management tool, click either **Help** or the Information icon in the upper-right section of the screen.
- ♦ Secure Database Connection support for MySQL and MariaDB.
See "Securing the Database Connection" in the [Retain 4.9.1: Overview and Planning](#) guide.
- ♦ Digital Certificate Storage/Management
See "Digital Certificates Tab" in the [Retain 4.9.1: Configuration and Administration](#) guide.
- ♦ GroupWise Messenger support for file upload and download events
- ♦ Security Improvements

- ♦ Additional changes of interest are:
 - ♦ **RET-7494:** Administrator notifications for extraction errors is now an optional setting
 - ♦ **RET-9501:** Retain accounts named "admin" are no longer subject to default account expiration behavior
 - ♦ **RET-10817:** Search criteria are preserved when switching Retain tabs
 - ♦ **RET-12372:** SMG channel names not supporting User-level archiving are now updated
 - ♦ **RET-12721:** The Jasper library is updated
 - ♦ **RET-13769:** Mailboxes to be archived are listed in Worker logs when jobs start
 - ♦ **RET-13770:** Whitelist option is added for Gmail domains
 - ♦ **RET-13910:** The bundled JDK is upgraded to version 11.0.8+10

5 Issues Resolved in Retain 4.9.1

The following issues of interest have been resolved in Retain 4.9.1.

- ♦ **RET-8320:** Prevent duplicate This message has been archived by Retain category entries in Exchange mailboxes when option **Mark emails as archived** is enabled.
- ♦ **RET-8752:** Added translation for message Loading in the SOAP configuration of the GroupWise module.
- ♦ **RET-8753:** Added translation for "Global Catalog Security" drop-down list in User Forests tab in the Exchange module
- ♦ **RET-8757:** Added translation for items in the OpenId tab of the Google Apps module
- ♦ **RET-9183:** Corrected login behavior for "admin" user account when accessed by GroupWise Client Plugin
- ♦ **RET-10333:** Added check for blank or empty module names during configuration
- ♦ **RET-10895:** Added translation for "EMail fully indexed." in Message Properties
- ♦ **RET-11517:** Added translation for "Hosted Services" tab of Exchange Module
- ♦ **RET-12369:** Account Linking dialog choices changed to Yes and No
- ♦ **RET-12585:** XLS files are not indexed
- ♦ **RET-12669:** Invalid Date Selection possible
- ♦ **RET-12852:** Added translation for Test connection in BlackBerry module page
- ♦ **RET-12862:** Added translation for "Blackberry Unified Enterprise Management Server"
- ♦ **RET-12969:** License expiration warning not shown for modules
- ♦ **RET-13004:** Worker config is loaded every 11 seconds when logged into the worker page
- ♦ **RET-13117:** RetainServer crashes when searching
- ♦ **RET-13122:** Account linking not working for all accounts
- ♦ **RET-13191:** Unable to set dates beyond 2020
- ♦ **RET-13285:** Typo in Export Audit Table report
- ♦ **RET-13330:** Incorrect Count on items selected if message deletion was run
- ♦ **RET-13381** Changed wording on default memory message for tomcat
- ♦ **RET-13400, RET-13401, RET-13403, RET-13783** Security fixes
- ♦ **RET-13421:** Removed typo at the end of group membership name
- ♦ **RET-13425:** Generate account report button shows code 500 error if no module is configured

- ♦ **RET-13686:** Upgrade fails because of NVARCHAR-Type in MSSQL DB
- ♦ **RET-13883:** Retry errors for invalid mailboxes in GMail

6 Known Issues

There are no known issues or undocumented caveats in the released version of Retain 4.9.1.

7 Contacting Micro Focus

For specific product issues, contact Micro Focus Support at <https://www.microfocus.com/support-and-services/>.

Additional technical information or advice is available from several sources:

- ♦ Product documentation, Knowledge Base articles, and videos: <https://www.microfocus.com/support-and-services/>
- ♦ The Micro Focus Community pages: <https://www.microfocus.com/communities/>

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