

# ZENworks Mobile Workspace 3.15.1 Readme

September 2017



The information in this Readme pertains to ZENworks Mobile Workspace, which is a secure data container for Android and iOS devices. It allows you to provide email, calendar, contact, file and browser access to corporate users and ensures that the data within the container remains secure both in transit and at rest. ZENworks Mobile Workspace consists of the Workspace Server and the Workspace app.

The following information is included in this Readme:

- ◆ [Section 1, "Key Features," on page 1](#)
- ◆ [Section 2, "Product Documentation," on page 1](#)
- ◆ [Section 3, "Downloading and Installing the Application," on page 1](#)
- ◆ [Section 4, "Known Issues," on page 2](#)
- ◆ [Section 5, "Legal Notices," on page 3](#)

## 1 Key Features

ZENworks Mobile Workspace provides you with the following features:

- ◆ Support for creating, editing and deleting tasks in the user's GroupWise, Exchange or Notes system.
- ◆ Support for the German language
- ◆ Ability for administrators to define how long emails can be kept.
- ◆ Push notifications support to alert users when new messages are available and to display alerts for calendar reminders.

## 2 Product Documentation

The following link provide information about ZENworks Mobile Workspace:

- ◆ [ZENworks Mobile Workspace Documentation website \(http://www.novell.com/documentation/zenworks-mobile-workspace-315\)](http://www.novell.com/documentation/zenworks-mobile-workspace-315)

## 3 Downloading and Installing the Application

- ◆ [Section 3.1, "Server Application," on page 2](#)
- ◆ [Section 3.2, "Mobile App," on page 2](#)

## 3.1 Server Application

To download the server application:

- 1 Based on whether you are installing the application on a Windows or Linux server, download the relevant ZENworks Mobile Workspace zip file from the Micro Focus Downloads site.
- 2 Extract the folder to the required location on your system.
- 3 Run the installation file.
- 4 Follow the on-screen instructions of the installer wizard and complete the installation.

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**NOTE:** For more information, see the [Installation Guide](#).

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## 3.2 Mobile App

Download the mobile app from the following location:

- ♦ For the Android version, download the APK file from the following location: <https://play.google.com/store/apps/details?id=com.microfocus.zenworksmobileworkspace&hl=en>
- ♦ For the iOS version, download the IPA file from the following location: <https://itunes.apple.com/us/app/micro-focus-zenworks-mobile-workspace/id1223030496?ls=1&mt=8>

For information on how to install the mobile app, see:

- ♦ Android: [Installing on Android devices](#)
- ♦ iOS: [Installing on iOS devices](#)

# 4 Known Issues

ZENworks Mobile Workspace 3.14 includes the following known issues:

- ♦ [Section 4.1, “The latest email entry is not visible on some iOS devices,” on page 2](#)
- ♦ [Section 4.2, “Files in the Root folder are not visible on the device,” on page 2](#)
- ♦ [Section 4.3, “Export events and Export contacts options do not work on some iOS devices,” on page 3](#)
- ♦ [Section 4.4, “Sometimes notifications are not displayed on devices,” on page 3](#)

## 4.1 The latest email entry is not visible on some iOS devices

The latest email entry is not visible on some iOS devices because the Search box hides the entry.

Workaround: Select the Search box and click the cancel button. The latest mail entry is visible.

## 4.2 Files in the Root folder are not visible on the device

Using the ZENworks Mobile Workspace app, when you remotely access the shared folder's root directory on the device, the sub folders and the files within the sub folders can be viewed. However the files that are present at the root level cannot be viewed.

Workaround: None.

## 4.3 Export events and Export contacts options do not work on some iOS devices

On some iOS devices, in the ZENworks Mobile Workspace Calendar app, when you click **Export events**, the `No local contact group available` error message is displayed and in the Contacts list, when you click **Export contacts**, the `No local contact group available` error message is displayed.

Workaround: Perform the following steps:

- 1 Navigate to **Settings > Mail, Contacts, Calendars**.
- 2 Select a remote account and disable the **Calendar** and **Contacts** option.
- 3 Repeat for all remote calendars and all contact lists.
- 4 In your Calendar app add a local calendar and in your Contacts list add a contacts group.
- 5 Export meetings and contacts from ZENworks Mobile Workspace.

Enable synchronization of your remote calendar but when prompted to keep the local calendar, select **Yes**.

## 4.4 Sometimes notifications are not displayed on devices

Sometimes notifications for calendar events and new emails are not displayed on devices.

Workaround: None

# 5 Legal Notices

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