Enrolling Windows Devices with OS 8.1+

ZENworks. Mobile Management 3.2.x

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Enrolling Windows Devices with OS 8.1+

Windows devices running OS 8.1 or greater can be enrolled with the *ZENworks Mobile Management* server via the native Windows device management client.

For information on policy and security command functionality on Windows 8.1+ devices, see the <u>Device Platform Comparison</u> matrix.

In this Guide:

- Requirements
- Phone Enrollment
- <u>Tablet Enrollment</u>
- Windows 10 Desktop Enrollment

Requirements

- Windows phones or tablets running OS 8.1
- Windows tablets or PCs running OS 10
- ZENworks Mobile Management server version 3.2.0 or greater

Phone Enrollment

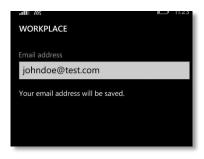
The method your organization uses to identify you as an authorized user will determine how you enter your credentials. You will use one of the following methods to enter your credentials.

Windows 8.1 Phones

 Go to Settings > Workplace, then tap Add Account.



2. Enter your full *Email address*. Tap sign in.



3. Enter the ZENworks Mobile Management **Server** address. Tap **sign in**.



4. Enter the **Password** associated with your email address. The *Username* and *Domain*

Methods described in this column are required if you are directed to another service for authentication.

Windows 8.1 Phones

 Go to Settings > Workplace, then tap Add Account.



2. Enter your full *Email address*. Tap *sign in*.



 Enter the ZENworks Mobile Management Server address. Tap sign in.



fields may be pre-populated. If not, they can be left blank. Tap *sign in*.



5. Tap **Done**.

4. You will be redirected to a web page for authentication.



- 5. Enter the *Password* associated with your email address. The *Username* and *Domain* fields may be pre-populated. If not, they can be left blank. Tap *Login*.
- 6. Tap *Done*.

Tablet Enrollment

Windows 8.1 Tablets

- Go to PC Settings > Network > Workplace, then tap Add Account.
- 2. Enter your full Email address in the *User ID* field.
- 3. Turn OFF the *Automatically detect server address* option.
- 4. Enter the ZENworks Mobile Management Server address. Tap Turn on.
- 5. You will be redirected to a web page for authentication.

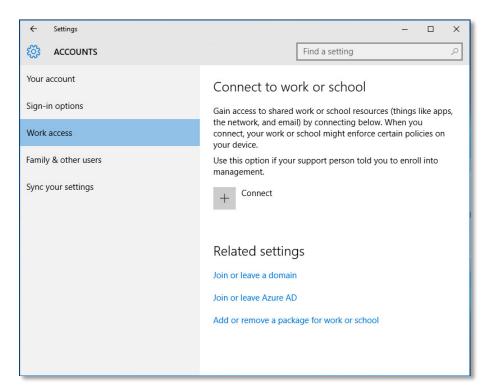


- Enter the *Password* associated with your email address. The *Username* and *Domain* fields may be pre-populated. If not, they can be left blank. Tap *Login*.
- 7. Tap *Done*.

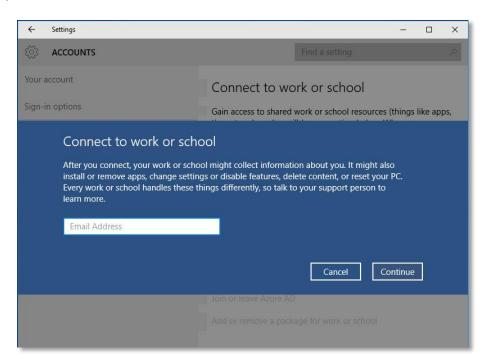
Windows 10 Desktop Enrollment

If you are using a Windows desktop device, follow the instructions below:

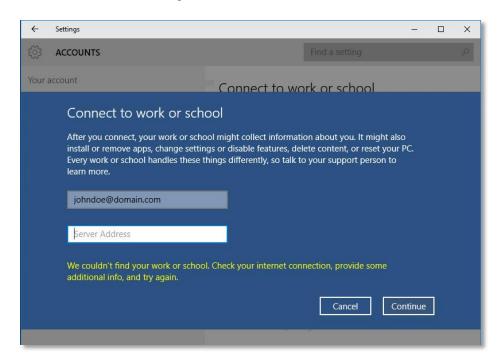
1. Navigate to **Settings** > **Accounts** > **Work access**.



2. Enter your *Email Address*. Click *Continue*.



3. Enter the ZENworks Mobile Management Server Address. Click Continue.



4. Enter your *Password*. Click *Continue*.

Note: Unless you have been instructed otherwise by your administrator, leave the *Domain* and *User-name* field blank. If entering something here, enter it in the following format: of <domain>\cusername>.

