

Novell Teaming 1.0

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1 Product Overview

Novell® Teaming is an enterprise collaboration tool that integrates with GroupWise®. Novell Teaming can increase individual productivity, team effectiveness, and organizational success by providing the right set of tools. Key teaming features include:

- ◆ Team workspaces, calendars, task lists, and milestone tracking
- ◆ Easy document management and document sharing
- ◆ Discussion threads, wikis, blogs, and RSS feeds
- ◆ Workflow automation with customized forms
- ◆ Global searches

2 Teaming Installation Instructions

System requirements and installation instructions are available in the *Teaming 1.0 Installation and Configuration Guide* on the [Novell Teaming 1.0 Documentation Web site](http://www.novell.com/documentation/team_plus_conf) (http://www.novell.com/documentation/team_plus_conf).

2.1 Multiple License Key Files

If you purchased a number of licenses in such a way that you received multiple license key files, you need to consolidate the license information.

- 1 Use any one of the license key files when you install Novell Teaming.
- 2 After Novell Teaming is installed and running, copy all your license key files to the following directory:

```
/opt/icecore/liferay-portal-tomcat-5.5-jdk5-4.3.0/webapps/  
ssf/WEB-INF/license
```

- 3 Log in to Novell Teaming as the Teaming Site Manager.
- 4 In the Teaming Administration portlet, click *Manage License*.
Your current license information is displayed.
- 5 Scroll to the bottom of the license information, then click *Reload License File*.

The Teaming server reads all the license key files in the license subdirectory and displays your total license information.

3 Known Teaming Issues

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3.1 WebDAV / Edit-in-place Issues with Microsoft Vista

Microsoft Vista has numerous problems with WebDAV access affecting all WebDAV interactions. There is also a Vista-specific issue with applets that prevents the edit-in-place feature from working properly. Monitor Microsoft support bulletins for updates on these issues. For the applets, refer to the following Sun bulletins:

- ◆ Bug 6440902 (http://bugs.sun.com/bugdatabase/view_bug.do?bug_id=6440902)
- ◆ Bug 6432317 (http://bugs.sun.com/bugdatabase/view_bug.do?bug_id=6432317)

3.2 Drag-and-Drop Issue on SLED

At release time, the current version of SUSE Linux Enterprise Desktop (SLED) ships with an older 1.4.x version of the Java Runtime Environment (JRE). This version has a bug which prevents drag-and-drop from operating properly with the Novell Teaming file upload applet. However, copy-and-paste still works. Updating the JRE to 1.5.x on the SLED client machine resolves the problem.

3.3 Update Failure in Folder Summary View of Tasks

If you modify a task “in place,” the summary page underneath does not update to reflect the change. You must refresh the page. A similar behavior can be seen in calendars.

3.4 Log Out / Log In Required to Change Interface Language

If you change your interface language, the change is immediate in the Liferay portal, but requires logging out and logging in again before Novell Teaming responds to the change.

3.5 Log Out / Log In Required for WebDAV Access after Password Change

If you change your password through the Liferay portal or by other means, you might need to log out and log in again for WebDAV access to work properly.

3.6 E-Mail Authentication Not Supported by Default

The Liferay portal allows authentication by IDs other than screen name (e.g., e-mail address). Enabling this feature requires a number of prerequisites and has some side-effects that might not be desirable:

- All e-mail addresses *must* be unique
- Liferay's LDAP search filter must be changed from `cn=@screen_name@` to `mail=@email_address@`.
- Unique screen names must still be defined for each user.
- WebDAV and Web Services only support authentication by username (screen name), not e-mail address.

Alternatively, it is possible to use the e-mail address as the screen name (i.e., screen name and e-mail address fields are identical). This, however, is a decision that cannot be changed and must be part of the initial population of the database from LDAP.

3.7 Novell Teaming Error Log and Internet Explorer

In Internet Explorer, if you try to download the Novell Teaming system error log using the *Reports* menu item in the Teaming Administration portlet, you must have the Security setting set to *Medium* or less for the download to work. Firefox works in all cases.

3.8 Liferay Timeout Box Obscured

If your session times out while viewing a folder with a table view, the Liferay pop-up box will be obscured. We hope to fix this in a future update.

3.9 Benign Warnings in Liferay Log File

Five warnings appear in the Liferay startup log file (`catalina.out`). These are benign and can safely be ignored:

- `service.impl.PortletLocalServiceImpl - "Portal with name EXT_1..."`
- `deploy.hot.PluginPackageHotDeployListener`
- `org.hibernate.imple.SessionFactoryObjectFactory - "Initial context..."`
- No appenders for `log4j`
- `net.sf.ehcache.config.Configurator - "No configuration found..."`

3.10 NullPointerException at Shutdown

When you shut down Novell Teaming, the log file contains a message about a "NullPointerException". This error is benign.

3.11 Extra Directory Created in FileRepository Tree

A directory tree named `jackrabbit` is created in the FileRepository root directory. This is the result of initialization of software components that are not yet supported in the current release.

4 Teaming Documentation

The following sources provide information about Novell Teaming 1.0:

- ◆ Installation: The following files are available after you extract the software from the `.exe` file and before you install the software:
 - ◆ `readme.txt`
 - ◆ `installation-guide.pdf` (the *Novell Teaming 1.0 Installation and Configuration Guide*)
- ◆ Product documentation included in Novell Teaming:
 - ◆ To access the Novell Teaming Help system, log in to Novell Teaming, then click the *Help* link.
 - ◆ To access the Novell Teaming guides from within Novell Teaming, click the *Getting Started* link on the Novell Teaming Home page.
- ◆ Online product documentation: [Novell Teaming 1.0 Documentation Web site](http://www.novell.com/documentation/team_plus_conf) (http://www.novell.com/documentation/team_plus_conf)

5 Documentation Conventions

In this documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

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