

Supported Devices

ZENworks® Mobile Management 3.0.x

February 2015

Novell.



Legal Notices

Novell, Inc., makes no representations or warranties with respect to the contents or use of this documentation, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc., reserves the right to revise this publication and to make changes to its content, at any time, without obligation to notify any person or entity of such revisions or changes.

Further, Novell, Inc., makes no representations or warranties with respect to any software, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc., reserves the right to make changes to any and all parts of Novell software, at any time, without any obligation to notify any person or entity of such changes.

Any products or technical information provided under this Agreement may be subject to U.S. export controls and the trade laws of other countries. You agree to comply with all export control regulations and to obtain any required licenses or classification to export, re-export or import deliverables. You agree not to export or re-export to entities on the current U.S. export exclusion lists or to any embargoed or terrorist countries as specified in the U.S. export laws. You agree to not use deliverables for prohibited nuclear, missile, or chemical biological weaponry end uses. See the [Novell International Trade Services Web page \(http://www.novell.com/info/exports/\)](http://www.novell.com/info/exports/) for more information on exporting Novell software. Novell assumes no responsibility for your failure to obtain any necessary export approvals.

Copyright © 2012-15 Novell, Inc. All rights reserved. No part of this publication may be reproduced, photocopied, stored on a retrieval system, or transmitted without the express written consent of the publisher.

Novell, Inc.
1800 South Novell Place
Provo, UT 84606
U.S.A.
www.novell.com

Online Documentation: To access the latest online documentation for this and other Novell products, see the [Novell Documentation Web page \(http://www.novell.com/documentation\)](http://www.novell.com/documentation/).

Novell Trademarks

For Novell trademarks, see [the Novell Trademark and Service Mark list \(http://www.novell.com/company/legal/trademarks/tmlist.html\)](http://www.novell.com/company/legal/trademarks/tmlist.html).

Third-Party Materials

All third-party trademarks are the property of their respective owners.

Table of Contents

Device Models Supported by ZENworks Mobile Management	4
Android.....	5
BlackBerry.....	7
iOS	8
Symbian S60 3.....	9
webOS	9
Windows Mobile 6.....	9
Windows Phone, Windows RT	9

Device Models Supported by ZENworks Mobile Management

The supported devices listed in this document have been tested and functionality has been verified for use with *ZENworks Mobile Management* applications and with the *ZENworks Mobile Management* server. Devices not listed may have some functionality limits and present issues not seen in the tested devices.

Android

Items marked with an asterisk () are supported only with the use of the TouchDown application.

Devices supported using the ZENworks Mobile Management app	Devices supported using ActiveSync without the ZENworks Mobile Management app
Acer Liquid E*	Acer Liquid E*
ASUS Nexus 7	ASUS Nexus 7
Dell Streak	Dell Streak
Fugitsu F-12C Globetrotter	Fugitsu F-12C Globetrotter
Google Nexus 6	Google Nexus 6
HTC ChaCha	HTC ChaCha
HTC Desire C, Desire S, Desire X	HTC Desire C, Desire S, Desire X
HTC Droid DNA	HTC Droid DNA
HTC Eris	HTC Eris
HTC EVO, EVO 3D, EVO 4G LTE	HTC EVO, EVO 3D, EVO 4G LTE
HTC Explorer	HTC Explorer
HTC First	HTC First
HTC Hero	HTC Hero
HTC Incredible, Incredible 4G LTE	HTC Incredible, Incredible 4G LTE
HTC One, One M8, One max, One Mini, One Mini 2, One S, One SV, One V, One X, One X+	HTC One, One M8, One max, One Mini, One Mini 2, One S, One SV, One V, One X, One X+
HTC Nexus 9	HTC Nexus 9
HTC ReZound*	HTC ReZound*
HTC Salsa	HTC Salsa
HTC Status	HTC Status
HTC Thunderbolt	HTC Thunderbolt
HTC Vivid	HTC Vivid
HTC Wildfire S	HTC Wildfire S
Huawei 858 Smart	Huawei 858 Smart
Huawei Ascend P1	Huawei Ascend P1
Kyocera Rise	Kyocera Rise
Kyocera Torque	Kyocera Torque
LG Enact	LG Enact
LG G2, G3	LG G2, G3
LG G Flex	LG G Flex
LG Intuition	LG Intuition
LG Optimus 3D	LG Optimus 3D
LG Optimus G, Optimus G Pro	LG Optimus G, Optimus G Pro
LG Nexus 4	LG Nexus 4
LG Nexus 5	LG Nexus 5
LG-P350	LG-P350
LG-P500	LG-P500
LG Revolution*	LG Revolution*

LG Spectrum, Spectrum 2	LG Spectrum, Spectrum 2
LG Thrill 4G	LG Thrill 4G
LG Viper 4G LTE	LG Viper 4G LTE
Motorola Admiral	Motorola Admiral
Motorola Atrix 2	Motorola Atrix 2
Motorola Atrix HD*	Motorola Atrix HD*
Motorola Cliq	Motorola Cliq
Motorola Droid, Droid 2, Droid 3, Droid 4	Motorola Droid, Droid 2, Droid 3, Droid 4
Motorola Droid Maxx*, Droid Mini, Droid Pro, Droid Ultra, Droid X2	Motorola Droid Maxx*, Droid Mini, Droid Pro, Droid Ultra, Droid X2
Motorola Droid RAZR, Droid RAZR HD, Droid RAZR M	Motorola Droid RAZR, Droid RAZR HD, Droid RAZR M
Motorola Droid Turbo	Motorola Droid Turbo
Motorola Milestone 3	Motorola Milestone 3
Motorola Photon and Photon Q	Motorola Photon and Photon Q
Motorola Moto X, Moto X – 2 nd Gen.	Motorola Moto X, Moto X – 2 nd Gen.
Motorola Xoom	Motorola Xoom
Motorola XPRT	Motorola XPRT
Pantech Element	Pantech Element
Pantech Flex	Pantech Flex
Nexus One	Nexus One
Samsung Captivate	Samsung Captivate
Samsung Charge	Samsung Charge
Samsung Galaxy Ace 2*	Samsung Galaxy Ace 2*
Samsung Galaxy Ace 3	Samsung Galaxy Ace 3
Samsung Galaxy Alpha	Samsung Galaxy Alpha
Samsung Galaxy Grand	Samsung Galaxy Grand
Samsung Galaxy Nexus	Samsung Galaxy Nexus
Samsung Galaxy Note, Galaxy Note II, Galaxy Note III, Note IV, Note Edge	Samsung Galaxy Note, Galaxy Note II, Galaxy Note III, Note IV, Note Edge
Samsung Galaxy S II Epic 4G Touch	Samsung Galaxy S II Epic 4G Touch
Samsung Galaxy S II Skyrocket	Samsung Galaxy S II Skyrocket
Samsung Galaxy S III	Samsung Galaxy S III
Samsung Galaxy S III mini	Samsung Galaxy S III mini
Samsung Galaxy S4, Galaxy S4 Active, Galaxy S4 Mini, Galaxy Mega	Samsung Galaxy S4, Galaxy S4 Active, Galaxy S4 Mini, Galaxy Mega
Samsung Galaxy S5, Galaxy S5 Active	Samsung Galaxy S5, Galaxy S5 Active
Samsung Galaxy Tab, Galaxy Tab 3, Galaxy Tab 10.1, Galaxy Tab 10.1 2014 Edition	Samsung Galaxy Tab, Galaxy Tab 3, Galaxy Tab 10.1, Galaxy Tab 10.1 2014 Edition
Samsung Galaxy Victory	Samsung Galaxy Victory
Samsung Galaxy W (Wonder)	Samsung Galaxy W (Wonder)
Samsung Galaxy Xcover 2	Samsung Galaxy Xcover 2
Samsung Infuse 4G	Samsung Infuse 4G
Samsung Moment	Samsung Moment
Samsung Nexus 10	Samsung Nexus 10
Samsung Stratosphere	Samsung Stratosphere
Sharp Aquos Crystal	Sharp Aquos Crystal

Sony Ericsson Xperia acro HD	Sony Ericsson Xperia acro HD
Sony Ericsson Xperia Ray*	Sony Ericsson Xperia Ray*
Sony Ericsson Xperia SP	Sony Ericsson Xperia SP
Sony Ericsson Xperia U*	Sony Ericsson Xperia U*
Sony Ericsson Xperia Z	Sony Ericsson Xperia Z
Verizon Ellipsis 7	Verizon Ellipsis 7
ZTE Flash	ZTE Flash

Android devices tested but NOT supported
<i>Motorola RAZR Max - Remote Wipe fails when issued from an ActiveSync server</i>
<i>Amazon Kindle Fire and Kindle Fire HD - Not supported on system version 7.2.3_user_2330720 or greater</i>

BlackBerry

Devices supported using the GO!NotifySync for BlackBerry app	Devices supported using ActiveSync without the GO!NotifySync app
8100 Series	BlackBerry Z10
8200 Series	BlackBerry Q10
8300 Series	BlackBerry Q5
8500 Series	BlackBerry Z30
8700 Series	
8800 Series	
8900 Series	
9000 Series	
9500 Series - Storm and Storm 2	
9600 Series	
9700 Series	
9800 Series	
9900 Series	

iOS

Devices supported using the ZENworks Mobile Management app	Devices supported using ActiveSync without the ZENworks Mobile Management app
iPad Air 2 OS 8.1 - 8.1.3	iPad Air 2 OS 8.1 - 8.1.3
iPad Air OS 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3	iPad Air OS 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3
iPad mini 3 OS 8.1 - 8.1.3	iPad mini 3 OS 8.1 - 8.1.3
iPad mini OS 6.0.1, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3	iPad mini OS 6.0.1, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3
iPad 4 OS 6.0, 6.0.1, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3	iPad 4 OS 6.0, 6.0.1, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3
iPad 3 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3	iPad 3 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3
iPad 2 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3	iPad 2 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3
iPhone 6, 6 plus OS 8.0, 8.0.2, 8.1 - 8.1.3	iPhone 6, 6 plus OS 8.0, 8.0.2, 8.1 - 8.1.3
iPhone 5s and 5c OS 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3	iPhone 5s and 5c OS 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3
iPhone 5 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3	iPhone 5 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3
iPhone 4S OS 6.0, 6.1, 6.1.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3	iPhone 4S OS 6.0, 6.1, 6.1.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3
iPhone 4 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2	iPhone 4 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2
iPhone 3GS OS 6.0, 6.1, 6.1.2, 6.1.3	iPhone 3GS OS 6.0, 6.1, 6.1.2, 6.1.3
iPod Touch 5th Gen OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3	iPod Touch 5th Gen OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2, 8.0, 8.0.2, 8.1 - 8.1.3
iPod Touch 4th Gen OS 6.0, 6.1, 6.1.2, 6.1.3	iPod Touch 4th Gen OS 6.0, 6.1, 6.1.2, 6.1.3

Symbian S60 3

Devices supported using ActiveSync without the ZENworks Mobile Management app
Nokia E71

webOS

Devices supported using ActiveSync without the ZENworks Mobile Management app
Palm Pixi
Palm Pre
Palm Pre 2
HP Veer
HP TouchPad

Windows Mobile 6

Devices supported using ActiveSync without the ZENworks Mobile Management app
HTC Pure
Motorola Q 9h
Treo 800w
Treo Pro
T-Mobile Dash

Windows Phone

Devices supported using ActiveSync without the ZENworks Mobile Management app
HTC 8x
HTC HD7
HTC Surround
Nokia Lumia 920
Samsung Focus

Windows RT

Devices supported using ActiveSync without the ZENworks Mobile Management app	Devices supported using ActiveSync without the ZENworks Mobile Management app*
HTC 8x	Surface <i>Supported with ZENworks Mobile Management server version 2.7.2 or higher</i>
HTC HD7	
HTC Surround	
Nokia Lumia 920	
Samsung Focus	

**Surface RT is supported, but at this time, cannot be properly restricted through Compliance Manager.*