

# Nokia Intellisync Mobile Suite Release Notes

Version 8.0 SP3 Maintenance Release 1

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# Introduction

Nokia Intellisync Mobile Suite 8.0 SP3 M1 (version number 8.0.104) is a maintenance release that addresses issues since the last release (version 8.0.70) and includes instructions for applying a cumulative Daylight Saving Time (DST) update for rules signed into law after March 2007.

New installations of Nokia Intellisync Mobile Suite should use this release instead of previous releases. The Nokia Intellisync Mobile Suite 8.0 SP3 M1 release is certified as an upgrade from version 8.0.70 only.

# **Certified and Supported Devices**

The following table lists the certified devices and associated platforms supported in the Nokia Intellisync Mobile Suite 8.0 SP3 M1 release. In general, any device that runs a supported platform can run a Nokia Intellisync Mobile Suite client with notable exceptions. Consult the Nokia support site for the latest updates and for more details on device support, including device support for other Nokia Intellisync Mobile Suite modules.

Device Platform	Manufacturer and Model
Windows Mobile	<ul> <li>Cingular 8125, 3125</li> <li>HTC S710, HTC P3400</li> <li>iPAQ: 5500, 2215, 6315, 6316, h1940</li> <li>iMATE Pocket PC Phone Edition</li> <li>Motorola MPX220, Q</li> <li>Palm Treo 700w, 700wx, 750v</li> <li>Samsung SCH-i600, SCH-i730, SCH-i830, SGH-i607</li> <li>Sharp W-ZERO3 WS003SH</li> <li>T-Mobile MDA Vario II, MDA Compact III, Dash</li> <li>Datalogic Blackjet - Windows Mobile 5 CE (Application Sync)</li> </ul>
Windows Mobile 6 Standard	<ul><li>Dopod C730</li><li>HTC S710 (Wireless Email)</li></ul>
Windows Mobile 6 Professional	<ul><li>Dopod 838 Pro, Dopod D810</li><li>O2 Atom Life</li></ul>
S60 2nd Edition	<ul> <li>Nokia 3230, 6620, 6630, 6680, 6681, 6682, 7610, 7610b, N70, N90</li> <li>Vodafone 702NK</li> </ul>
S60 3rd Edition	<ul> <li>Nokia 6120, 6120 Classic HK variant, E50, E60, E61, E61, E62, E65, E70, E90, E90 Indonesian variant, E95, N73, N73 PR4 HK variant, N76, N80, N80 HK variant, N95</li> <li>LG JOY KS10</li> </ul>
UIQ 2nd Edition	<ul><li>Sony Ericsson P900, P910a, P910i</li><li>Motorola: A1000, M1000</li></ul>
UIQ 3rd Edition	<ul> <li>Sony Ericsson M600i, P900, P910a, P910i, P990i</li> </ul>
S80	Nokia 9300, 9300i, 9500

Device Platform	Manufacturer and Model
Palm OS	Palm Treo 650, 680, 700p, 755p
J2ME	<ul><li>Sony Ericsson K800i, K610i, W880i, W610i</li><li>Nokia 6300, 5300, 6280</li></ul>

# Issues Resolved in This Release

This section lists the issues resolved in the Nokia Intellisync Mobile Suite 8.0 SP3 M1 release.

## **Server Issues Resolved**

- In the previous release, SSL authentication with certain LDAP lookup servers was not possible. This issue has been resolved; reference 68114.
- In some cases, the Web PIM was unable to determine the client language. This issue has been resolved; reference 71413.
- This release includes several enhancements to the Domino calendar and schedule workflow. Reference 71850 and 74356.
- This release includes several enhancements to the Web PIM for the Arabic language.
- When viewing email using the Web PIM in a Domino environment, certain MIME-formatted messages contained erroneous text. This issue is resolved; reference 76804.
- In a Domino environment, if a user declined a meeting that was previously cancelled, an application error message appeared. This issue is resolved; reference 72491.
- This release includes several connection setting enhancements to maintain consistency between the Web PIM and various email sources. Reference 73509.
- In a Domino environment, month-by-day recurring meeting requests occasionally caused an "Invalid recurrence pattern" error. This issue is resolved; reference 74169.
- The release includes Mobile Gateway enhancements to detect when additional services have timed out or are otherwise not responding. Reference 74618.
- In a Domino environment, meeting recipients sometimes received a meeting reschedule notice as though they were the meeting chair. This issue is resolved; reference 75157.
- In a Domino environment, a folder containing unreadable data would no longer synchronize. This issue is resolved; reference 75159.
- This release includes performance improvements to the Domino connector. Reference 75168.
- This release includes performance improvements to the Web PIM calendar. Reference 77314
- This release includes performance improvements to the IMAP connector. Reference 77393.
- This release includes performance improvements when migrating shared file systems. Reference 76078.

- This release includes Daylight Saving Time updates for calendar year 2008. Reference 76104, 77742, 77743, and 77190.
- The server allowed devices to share the same device ID, which sometimes prevented the device from receiving information pushed from the server. This issue has been resolved; reference 76947.

### S60 3rd Edition Platform Issues Resolved

- In some cases, resetting the device sometimes produced a "locked password" message, even if the device was not locked. This issue is resolved; reference 69648.
- Users were unable to send a picture from the gallery using the Nokia Intellisync email client This issue is resolved; reference 72736 and 73979.
- This release includes several enhancements to the Arabic language client. Reference 75312, 75315, and 75986.
- After changing a user's Active Directory password, the client continued using the old credentials during synchronization. In addition, if the server authentication settings enabled the User Lockout feature, the user's account was also locked. This issue is resolved; reference 72938.
- The client connection occasionally dropped during an LDAP lookup and required the user to reset the device to restore the connection. This issue is resolved; reference 73920.
- In certain environments, users were unable to lock the Nokia N95 device. This issue is resolved; reference 75680.

## **\$80 Platform Issues Resolved**

All Calendar entries for 2008 were incorrect by one day. This issue is resolved; reference 74926.

### Windows Mobile Issues Resolved

- In the Device Management product, certain HTC Windows Mobile 6 devices prompted the user after every synchronization to reset the device. This issue is resolved; reference 71474 and 75603.
- When certain HTC Windows Mobile 6 devices were in sleep mode, the device would not receive information pushed from the server. This issue is resolved; reference 74522.
- This release includes enhancements to improve the reliability of transferring files during a remote control session. Reference 71922.
- In some cases, client updates would not install on the device. This issue is resolved; reference 75414.
- In the Device Management product, publications set up to soft reset the device would occasionally not reset the device. This issue is resolved; reference 75668.
- This release includes Daylight Saving Time updates for calendar year 2008. Reference 76104 and 77189.

■ Windows Mobile devices could not generate a second device ID for a user if that ID was in use on another device. This issue is resolved; reference 76949.

### Palm OS Platform Issues Resolved

■ In the Device Management product, Palm Treo devices would occasionally reset after synchronization. This issue is resolved; reference 76347.

## **Corporate Email Connector Issues Resolved**

■ In Domino environments, sending an email message from the Web PIM did not synchronize the Outbox folder to the Domino server. This issue is resolved; reference 73327.

# **Daylight Saving Time Updates**

This document provides instructions for applying a cumulative Daylight Saving Time (DST) update to Nokia Intellisync Mobile Suite for the time zones listed below. This update applies to DST rules that were signed into law after Nokia released the DST update in March 2007.

Display Name	Time Zone Name
(GMT-03:00) Brasilia	E. South America Standard Time
(GMT+10:00) Canberra, Melbourne, Sydney	AUS Eastern Standard Time
(GMT+09:30) Adelaide	Central Australia Standard Time
(GMT+10:00) Hobart	Tasmania Standard Time
(GMT+12:00) Auckland, Wellington	New Zealand Standard Time
(GMT+2:00) Amman	Jordan Standard Time
(GMT-3:30) Newfoundland	Newfoundland Standard Time
(GMT+08:00) Perth	W. Australia Standard Time

You must update the server operating system along with server and client email software (Exchange, Domino, and GroupWise) for compliance with the change in Daylight Saving Time rules. Otherwise, Calendar entries created in these time zones may appear one hour off from the actual time during the following time period.

#### For example:

- Calendar events created using the old DST rules may appear one hour later on software updates using the new DST rules.
- Calendar events created using the new DST rules may appear one hour later on software updates using the old DST rules.

Nokia provides support for the change in Daylight Saving Time rules for Nokia Intellisync Mobile Suite version 8.0 SP3. If you are using an earlier version, you must upgrade the Nokia Intellisync server before applying this DST update.

# **Daylight Saving Time Update Prerequisites**

Before you install the Nokia Intellisync Mobile Suite update, your existing systems must be compliant with the change in Daylight Saving Time rules. The following sections provide instructions for updating server and workstation operating systems, and any email servers that you use in conjunction with Nokia Intellisync Mobile Suite, such as Exchange, Domino, and GroupWise.

# **Updating Server Components**

Install the Microsoft Windows operating system patch for the change in Daylight Saving Time rules on your Nokia Intellisync Mobile Suite servers and external database servers. Refer to Microsoft's Daylight Saving Time Help and Support Center site for a cumulative DST update that addresses your specific time zone.

http://support.microsoft.com/gp/cp\_dst

# **Updating Email Servers**

Upgrade any email servers that you use in conjunction with Nokia Intellisync Mobile Suite, such as Exchange, Domino, and GroupWise, for the change in Daylight Saving Time rules.

## Microsoft Exchange

The update for Microsoft Exchange adjusts the time zone information for CDO-based programs (Collaboration Data Object), such as Outlook Web Access. Refer to the following Microsoft Web page for more details and instructions.

http://support.microsoft.com/kb/941018

#### Note

You must install the operating system patch before upgrading Microsoft Exchange. Update Nokia Intellisync Mobile Suite before updating user mailboxes.

#### **Lotus Domino**

Refer to the following IBM Web page for steps to update Domino for the change in Daylight Saving Time rule.

http://www-306.ibm.com/software/lotus/support/domino/support.html

#### Note

You must install the operating system patch before upgrading Domino.

## **Novell GroupWise**

Refer to the following Novell Web page for steps to update GroupWise for the change in Daylight Saving Time rules.

http://www.novell.com/support/

#### Note

You must install the operating system patch before upgrading GroupWise. Refer to Novell's Web site for instructions to upgrade Linux systems.

# **Updating Client Workstations**

Before you install the Nokia Intellisync Mobile Suite update, all personal workstations must be compliant with the change in Daylight Saving Time rules (workstations running Windows Vista are already compliant). Refer to the following Microsoft Web page for more details and instructions.

http://support.microsoft.com/kb/928388

# **Post-installation Steps**

After you install this Nokia Intellisync Mobile Suite server update, use the following information to update end user mailboxes and clients.

# **Updating Microsoft Exchange Mailboxes**

The Time Zone Data Update Tool for Microsoft Office Outlook updates Microsoft Exchange mailboxes for the change in Daylight Saving Time rules. Refer to the following Microsoft Web page for more details and instructions.

http://support.microsoft.com/kb/931667/en-us

This tool corrects all single-instance events that occur in the affected Daylight Saving Time window, and corrects all recurring events that have instances in the affected date ranges that were not created for other time zones.

You may find it necessary to install this update for each event you receive that was created using the old DST rules. For example, this could occur when synchronizing with a device that does not contain the DST update. This tool updates only those meetings for which the user is the meeting organizer. Meeting invitation recipients then receive an updated invitation.

# **Updating Lotus Domino Mailboxes**

IBM offers agents for updating Calendaring and Scheduling entries and Resource Reservation entries in Domino mailboxes. Refer to the following IBM Web page for more details and instructions.

http://www-306.ibm.com/software/lotus/support/notes/support.html

These agents update only the entries that are in one of the affected time zones. If the user is the meeting organizer, then meeting invitation recipients receive an updated invitation.

You may find it necessary to install this update for each event you receive that was created using the old DST rules. For example, this could occur when synchronizing with a device that does not contain the DST update.

# **Updating Client Software**

Use the following information to update client software.

## **Corporate Email Connector**

Corporate Email Connector, formerly known as PC Monitor, requires an update to adjust the internal tables for the change in Daylight Saving Time rules. You must update personal workstations before applying the update for Corporate Email Connector. Refer to Updating Client Workstations on page 12 for more information.

#### Windows Mobile Platforms

Pocket PCs and smartphones running Windows Mobile version 5 or version 2003 require a patch from Microsoft to update the registry. Refer to the following IBM Web page for more details and instructions.

http://support.microsoft.com/kb/949168/en-us

#### Note

Although Nokia will release a DST update for Nokia Intellisync Wireless Email, this Microsoft Windows Mobile update must be implemented separately.

### **Palm OS Platform**

No operating system updates are available to support the change in Daylight Saving Time rules for Palm OS. Calendar entries on the device will appear incorrect by one hour during the window between the new DST start date and the old DST start date, and the new DST end date and old DST end date. Nokia has no plans to upgrade the client.

## **Symbian Platforms**

No operating system updates are available to support the change in Daylight Saving Time rules for the following Symbian platforms.

- S60 2nd Edition
- S60 3rd Edition
- UIQ 2nd Edition
- UIQ 3rd Edition
- Series 80

Calendar entries on the device will appear incorrect by one hour during the window between the new DST start date and the old DST start date, and the new DST end date and old DST end date. Nokia has no plans to upgrade the Symbian client.

## **Nokia Intellisync Web PIM**

The Nokia Intellisync end user Web PIM currently uses Java Virtual Machine (JVM) for time zone information, which has not been updated in this release. Calendar entries on the Web PIM will appear incorrect by one hour during the window between the new DST start date and the old DST start date, and the new DST end date and old DST end date.