Quick Start

Novell. Access Manager

3.1 SP2 June 11, 2010

www.novell.com



Legal Notices

Novell, Inc., makes no representations or warranties with respect to the contents or use of this documentation, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc., reserves the right to revise this publication and to make changes to its content, at any time, without obligation to notify any person or entity of such revisions or changes.

Further, Novell, Inc., makes no representations or warranties with respect to any software, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc., reserves the right to make changes to any and all parts of Novell software, at any time, without any obligation to notify any person or entity of such changes.

Any products or technical information provided under this Agreement may be subject to U.S. export controls and the trade laws of other countries. You agree to comply with all export control regulations and to obtain any required licenses or classification to export, re-export or import deliverables. You agree not to export or re-export to entities on the current U.S. export exclusion lists or to any embargoed or terrorist countries as specified in the U.S. export laws. You agree to not use deliverables for prohibited nuclear, missile, or chemical biological weaponry end uses. See the Novell International Trade Services Web page (http://www.novell.com/info/exports/) for more information on exporting Novell software. Novell assumes no responsibility for your failure to obtain any necessary export approvals.

Copyright © 2008-2010 Novell, Inc. All rights reserved. No part of this publication may be reproduced, photocopied, stored on a retrieval system, or transmitted without the express written consent of the publisher.

Novell, Inc. 404 Wyman Street, Suite 500 Waltham, MA 02451 U.S.A. www.novell.com

Online Documentation: To access the latest online documentation for this and other Novell products, see the Novell Documentation Web page (http://www.novell.com/documentation).

Novell Trademarks

For Novell trademarks, see the Novell Trademark and Service Mark list (http://www.novell.com/company/legal/trademarks/tmlist.html).

Third-Party Materials

All third-party trademarks are the property of their respective owners.

Contents

1

_	-
7	7

15

23

Insta	Ilation Quick Start	9
1.1	System Requirements	9
1.2	Administration Console	10
	1.2.1 Linux Administration Console	10
	1.2.2 Windows Administration Console	10
1.3	Identity Server	10
	1.3.1 Linux Identity Server	11
	1.3.2 Windows Identity Server	11
1.4	Access Gateway Appliance	11
1.5	Access Gateway Service	12
1.6	SSL VPN Server	12
1.7	Verifying the Installation	13

2 Configuration Quick Start

2.1	New Id	entity Server Cluster Configuration 18	5
2.2	First Reverse Proxy Configuration		
2.3	Configuring the Protected Resource for Authentication		
2.4	Basic (Configuration for SSL VPN)
	2.4.1	Configuring Authentication for ESP-Enabled SSL VPN)
	2.4.2	Accelerating the Traditional SSL VPN Server	Í

3 SSL Configuration Quick Start

3.1	Configuring a New Identity Server Cluster with SSL	23
3.2	Configuring a New Access Gateway for SSL	26

About This Guide

This guide is designed to help you get a basic Access Manager system installed and configured. It contains the following:

- Chapter 1, "Installation Quick Start," on page 9
- Chapter 2, "Configuration Quick Start," on page 15
- Chapter 3, "SSL Configuration Quick Start," on page 23

Audience

This guide is intended for Access Manager administrators who are new to the product.

Feedback

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the User Comments feature at the bottom of each page of the online documentation, or go to www.novell.com/documentation/feedback.html and enter your comments there.

Documentation Updates

For the most recent version of the *Access Manager Quick Start Guide*, visit the Novell Access Manager Documentation Web site (http://www.novell.com/documentation/novellaccessmanager31).

Additional Documentation

- Novell Access Manager 3.1 SP2 Installation Guide
- Novell Access Manager 3.1 SP2 Setup Guide
- Novell Access Manager 3.1 SP2 Administration Console Guide
- Novell Access Manager 3.1 SP2 Policy Guide
- Novell Access Manager 3.1 SP2 Identity Server Guide
- Novell Access Manager 3.1 SP2 Access Gateway Guide
- Novell Access Manager 3.1 SP2 SSL VPN Server Guide
- Novell Access Manager 3.1 SP2 J2EE Agent Guide

Installation Quick Start

A basic Access Manager installation has three Access Manager components (an Administration Console, an Identity Server, and an Access Gateway), an LDAP server, and Web servers with applications and data. Figure 1-1 illustrates a setup where these components are installed on separate machines.





The Administration Console must be installed first. The other components can then be installed in any order. The SSL VPN server can be installed so that it communicates with the Identity Server or with the Access Gateway for authentication credentials.

- Section 1.1, "System Requirements," on page 9
- Section 1.2, "Administration Console," on page 10
- Section 1.3, "Identity Server," on page 10
- Section 1.4, "Access Gateway Appliance," on page 11
- Section 1.5, "Access Gateway Service," on page 12
- Section 1.6, "SSL VPN Server," on page 12
- Section 1.7, "Verifying the Installation," on page 13

1.1 System Requirements

Review the following sections to ensure that your machines or virtual images meet the installation prerequisites:

• "Administration Console Requirements" in the *Novell Access Manager 3.1 SP2 Installation Guide*

- "Identity Server Requirements" in the Novell Access Manager 3.1 SP2 Installation Guide
- "Access Gateway Requirements" in the Novell Access Manager 3.1 SP2 Installation Guide
- "SSL VPN Requirements" in the Novell Access Manager 3.1 SP2 Installation Guide

1.2 Administration Console

What you need to know	 The username and password you want to use for the Access Manager administrator.
	 This is your first installation of an Administration Console, so answer Yes for a primary installation, when prompted.
	• You can create a failover environment by installing more than one Administration Console. For more information, see "Clustering and Fault Tolerance" in the <i>Novell Access Manager 3.1 SP2 Setup Guide</i> .
For more information	See "Installing the Access Manager Administration Console" in the Novell Access Manager 3.1 SP2 Installation Guide.

1.2.1 Linux Administration Console

1 Download the tar.gz file, extract it, and use install.sh to start the installation.

For software download instructions, see the "Novell Access Manager Readme" (http:// www.novell.com/documentation/novellaccessmanager31/accessmanager_readme/data/ accessmanager_readme.html).

- **2** At the Installation menu, select 1, then follow the prompts.
- 3 Answer Yes to the primary installation prompt.

1.2.2 Windows Administration Console

1 Download the Windows file and execute it.

For software download instructions, see the "Novell Access Manager Readme" (http:// www.novell.com/documentation/novellaccessmanager31/accessmanager_readme/data/ accessmanager_readme.html).

- 2 Select to install the Novell Access Manager Administration component.
- **3** Answer Yes to the primary installation prompt.

1.3 Identity Server

The Identity Server can be installed on its own machine or with the Administration Console.

What you need to know	 Username and password of the Access Manager administrator. (Conditional) IP address of the Administration Console if it is installed on a separate machine
For more information	See "Installing the Novell Identity Server" in the Novell Access Manager 3.1 SP2 Installation Guide.

1.3.1 Linux Identity Server

1 Download the tar.gz file, extract it, and use install.sh to start the installation.

For software download instructions, see the "Novell Access Manager Readme" (http:// www.novell.com/documentation/novellaccessmanager31/accessmanager_readme/data/ accessmanager_readme.html).

2 At the Installation menu, select 2, then follow the prompts.

1.3.2 Windows Identity Server

1 Download the Windows file and execute it.

For software download instructions, see the "Novell Access Manager Readme" (http:// www.novell.com/documentation/novellaccessmanager31/accessmanager_readme/data/ accessmanager_readme.html).

2 Select to install the Novell Identity Server component.

1.4 Access Gateway Appliance

What you need to know	 Username and password of the Access Manager administrator. 		
	 IP address of the Administration Console. 		
	 Static IP address, hostname, and domain name to use for the Linux Access Gateway. 		
	 Network settings: IP address of default gateway and the subnet mask for your network. 		
	 DNS settings: the IP address of one or two DNS servers. 		
For more information	See "Installing the Linux Access Gateway Appliance" in the Novell Access Manager 3.1 SP2 Installation Guide.		

- **1** Insert the CD.
- 2 At the installation options page, select *Standard Installation*.
- **3** Accept the license agreement.
- 4 Select an appropriate keyboard and time zone.
- **5** Change the date and time to match the Identity Server.
- **6** Specify the following information:
 - The Network Configuration information. Specify the IP address you have selected for the Access Gateway.
 - A password for the root user.
 - The hostname and domain name for the Access Gateway and the IP address of at least one DNS server.
 - The IP address, username, and password of the Administration Console.
 - (Optional) If you want to install SSL VPN along with Linux Access Gateway, select *Install and enable SSL VPN Service*.
- 7 Click *Next* and review the installation settings page.

8 Click *Install* to continue with installation.

During installation, the machine reboots. During the reboot, some error messages are displayed. Let them scroll by and wait for the login prompt.

1.5 Access Gateway Service

What you need to know	 Username and password of the Access Manager administrator.
	 IP address of the Administration Console.
For more information	See "Installing the Access Gateway Service" in the Novell Access Manager 3.1 SP2 Installation Guide.

1 Download the file to the Linux or Windows machine.

For software download instructions, see the "Novell Access Manager Readme" (http:// www.novell.com/documentation/novellaccessmanager31/accessmanager_readme/data/ accessmanager_readme.html).

- 2 (Linux) Grant execute rights to the installation program.
- **3** Start the installation program:

Linux: Enter the following command:

```
./<filename>
```

Windows: Double-click the executable file.

- **4** Accept the license agreement.
- **5** Specify the Administration Console information.
- 6 Configure the disk cache.
- **7** Review the installation summary.
- **8** If everything looks correct, select to install.

1.6 SSL VPN Server

What you need to know	 Username and password of the Access Manager administrator.
	 IP address of the Administration Console.
For more information	See "Installing the SSL VPN Server" in the <i>Novell Access Manager</i> 3.1 SP2 Installation Guide.

You can install the SSL VPN server either as a traditional SSL VPN server (which communicates with the Access Gateway for authentication credentials) or as an ESP enabled server (which communicates with the Identity Server for authentication credentials). You can install the SSL VPN server on a separate machine, with the Identity Server, with the Administration Console, or with the Access Gateway Appliance.

- To install the SSL VPN on a separate machine, continue with this section.
- To install the SSL VPN with the Identity server, see Section 1.3, "Identity Server," on page 10.

- To install the SSL VPN with the Administration Console, see Section 1.2, "Administration Console," on page 10.
- To install the SSL VPN with the Access Gateway Appliance, see Section 1.4, "Access Gateway Appliance," on page 11

To install SSL VPN on a separate machine:

1 Download the tar.gz file, extract it, and use install.sh to start the installation.

For software download instructions, see the "Novell Access Manager Readme" (http:// www.novell.com/documentation/novellaccessmanager31/accessmanager_readme/data/ accessmanager_readme.html).

- **2** Do one of the following:
 - Type 3 to install the ESP-Enabled SSL VPN.
 - Type 4 to install the traditional SSL VPN.
- **3** Press Enter, then follow the prompts.

1.7 Verifying the Installation

To verify the installation of the components:

- **1** Open a browser and enable browser pop-ups.
- 2 Log in to the Administration Console. The URL is the IP address of the Administration Console followed by :8080/nps for the port and the application. For example:

http://10.10.15.10:8080/nps

If you get an error message, restart Tomcat on the Administration Console:

Linux: Enter the following command:

/etc/init.d/novell-tomcat5 restart

Windows: Enter the following commands:

net stop Tomcat5

net start Tomcat5

If you still receive an error, see "Unable to Log In to the Administration Console" in the *Novell* Access Manager 3.1 SP2 Administration Console Guide.

3 Click Access Manager > Overview.

Each icon should contain the number one, if your component successfully imported into the Administration Console.

If a component has not imported, click the link to the device. If a repair import option is available, click this link. If it is not available, see "Troubleshooting Installation and Upgrade" in the *Novell Access Manager 3.1 SP2 Installation Guide*.

- **4** Before continuing with configuration, verify the following:
 - Use the ping command to verify that the DNS names for the Identity Server and the Access Gateway are resolvable.
 - Make sure time is synchronized among your components.

Configuration Quick Start

A basic configuration has three Access Manager components (an Administration Console, an Identity Server, and an Access Gateway), an LDAP server, and Web servers with applications and data. Figure 2-1 illustrates a configuration where these components are installed on separate machines.





This section explains how to configure your system so that users in your LDAP server can log in and access a protected resource on a Web server and also access an SSL VPN application.

- Section 2.1, "New Identity Server Cluster Configuration," on page 15
- Section 2.2, "First Reverse Proxy Configuration," on page 18
- Section 2.3, "Configuring the Protected Resource for Authentication," on page 19
- Section 2.4, "Basic Configuration for SSL VPN," on page 20

2.1 New Identity Server Cluster Configuration

This section explains how to add your Identity Server to a cluster and how to configure the cluster to communicate with the LDAP server and use its authentication credentials.

What you need to know		Example	Your Value
LDAP server information:			
DN of the admini	strator	cn=admin,o=novell	
Password of the	administrator r	novell	
IP address of the server	LDAP 1	10.10.10.16	
DN of the user co	ontainer o	ou=users,o=novell	
DNS name of the Identity S	Server i	dpa.test.novell.com	
Names you need to create:			
Identity Server cl	uster name i	idpa	
User store name	τ	Jser Store	
Replica name	τ	Jser Store Replica	
Alias certificate r	name t	JserStoreRoot	
Organization information for the Identity Server cluster:			
Name	P	Access Manager	
Display name	P	Access Manager 3	
URL	i	idpa.am.novell.com	

 Table 2-1
 Identity Server Configuration Information

For more information, see "Creating a Basic Identity Server Configuration" in the *Novell Access Manager* 3.1 SP2 Setup Guide.

- 1 In the Administration Console, click *Devices* > *Identity Servers*.
- **2** Click *New Cluster*.
- **3** Specify a name such as idpa, select your Identity Server, then click *OK*. In Table 2-1, idpa is the Identity Server cluster name you created.
- **4** Configure the Base URL of the Identity Server, using the DNS name of the Identity Server:

http://idpa.test.novell.com:8080/nidp

In Table 2-1, this is the DNS name of the Identity Server with a port and /nipd.

5 Click *Next*, then configure the organization information.

Name: Access Manager

Display name: Access Manager 3

URL: idpa.am.novell.com

In Table 2-1, these three fields are the organization information you created for the Identity Server cluster.

6 Click *Next*, then configure the user store:

Name: User Store

In Table 2-1, User Store is the sample name for the user store.

Admin name: cn=admin, o=novell

In Table 2-1, this is the sample DN of the administrator for the LDAP server.

Admin password: novell

Confirm password: novell

In Table 2-1, these fields are the sample password for the administrator of the LDAP server.

Directory Type: Select a type from the drop-down menu.

7 In the Server replicas section, click New, then fill in the following fields:

Name: User Store Replica

In Table 2-1, User Store Replica is the sample name for the replica

IP Address: 10.10.10.16

In Table 2-1, this is the sample IP address of the LDAP server.

Use secure LDAP connections: Select this option.

Auto import trusted root: Click this link, follow the prompts, and specify UserStoreRoot for the alias.

In Table 2-1, UserStoreRoot is the sample alias certificate name.

- 8 Click *OK*, then make sure the Validation Status of the replica displays a green check mark. If the check mark is red, you have a configuration error:
 - Check the distinguished name of the admin user, the password, and the IP address of the replica.
 - Check for network communication problems between the Identity Server and the LDAP server.
- **9** In the *Search Contexts* section, click *New*, then specify the following:

Search context: ou=users, o=novell

In Table 2-1, this is the sample DN of the user container.

Scope: Subtree

- **10** Click OK > Finish, then restart Tomcat as prompted.
- **11** Wait for the health status of the Identity Server to turn green, then verify the configuration:

11a Enter the Base URL of the Identity Server in a browser.

http://idpa.test.novell.com:8080/nidp

11b Log in using the credentials of a user in the LDAP server.

The user portal appears.

If the URL returns an error rather than displaying a login page, verify the following:

- The browser machine can resolve the DNS name of the Identity Server.
- The browser machine can access to the port.

2.2 First Reverse Proxy Configuration

This section explains how to create a reverse proxy to protect the name and IP address of your Web server from being exposed to users. Section 2.3, "Configuring the Protected Resource for Authentication," on page 19 builds on this configuration and explains how to require authentication to gain access to the Web server.

What You Need To Know	Example	Your Value
Name of the Identity Server cluster	idpa	
DNS name of the Access Gateway	lag.test.novell.com	
Web server information		
IP address	10.10.16.16	
DNS name	digital.test.novell.com	
Names you need to create		
Reverse proxy name	DigitalAirlines	
Proxy service name	DA	
Protected resource name	everything	

 Table 2-2
 Access Gateway Configuration Information

For more information, see "Configuring the Access Gateway" in the *Novell Access Manager 3.1 SP2* Setup Guide.

- 1 In the Administration Console, click *Devices* > Access Gateways.
- 2 Click *Edit*, then click *Reverse Proxy/Authentication*.
- **3** Configure a reverse proxy:
 - In the Authentication Settings section, select idpa from the drop-down list.

In Table 2-2, this is the sample name of the Identity Server cluster.

- In the *Reverse Proxy* section, click *New*, specify DigitalAirlines, then click *OK*. In Table 2-2, DigitalAirlines is the sample reverse proxy name.
- **4** To configure a proxy service, click *New* in the Proxy Service section, then fill in the following fields:

Proxy Service Name: DA

In Table 2-2, DA is the sample proxy service name.

Published DNS Name: lag.test.novell.com

In Table 2-2, this is the sample DNS name of the Access Gateway.

Web Server IP Address: 10.10.16.16

In Table 2-2, this is the sample IP address of the Web server.

Host Header: Select the Web Server Host Name from the drop-down list.

Web Server Host Name: digital.test.novell.com

In Table 2-2, this is the sample DNS name of the Web server.

- **5** Click *OK*, then configure a protected resource.
 - Click the *Protected Resource* tab.
 - In the Protected Resource section, click New, then specify everything.

In Table 2-2, everything is the sample protected resource name.

- In the *URL Path* section, examine the path. It should be set to /* to match everything on the Web server.
- 6 Click *OK* to save the configuration.
- 7 Click the Access Gateways task, then click Update.

Wait for the health status to turn green. If it doesn't turn green, click the *Health* icon to discover the cause.

- If the Access Gateway cannot connect to the Web server, verify the IP address of the Web server.
- Use the ping command to verify that the Access Gateway can communicate with the Web server and the Identity Server.
- Verify that the Access Gateway can resolve the DNS name of the Identity Server.
- For other problems, see "Monitoring the Health of an Access Gateway" in the *Novell Access Manager 3.1 SP2 Access Gateway Guide.*
- 8 Click the *Identity Servers* task, then click *Update*.
- **9** To test that the Access Gateway is protecting the Web server, open a browser and enter the following URL:

```
http://lag.test.novell.com:80/
```

The first page of the Web server is displayed. If you get an error, verify the following:

- Check the times on the Access Gateway and the Identity Server. Their times need to be synchronized.
- Verify that the browser machine can resolve the DNS name of the Access Gateway.

2.3 Configuring the Protected Resource for Authentication

This section explains how to configure the Access Gateway so that users are prompted to log in when accessing the protected resource.

- 1 To return to the protected resource, click Devices > Access Gateways > Edit > DigitalAirlines > DA > Protected Resources > everything.
- 2 For the *Contract* option, select *Name/Password Form* from the drop-down list.

If the list is empty, you have not selected an Identity Server cluster configuration for the Access Gateway. See Step 3 on page 18.

- **3** Click *OK* to save the configuration.
- 4 Click the Access Gateways task, then click Update.
- **5** To test that accessing the resource now requires authentication, open a browser, then enter the URL to your protected resource:

```
http://lag.test.novell.com:80/
```

When you are prompted for login credentials, use a name and a password from a user on the LDAP server.

If you receive an error, verify the following:

- The Identity Server can resolve the DNS name of the Access Gateway.
- The Access Gateway can resolve the DNS name of the Identity Server.
- Time is synchronized between the Identity Server and the Access Gateway.

For other problems, see "General Authentication Troubleshooting Tips" in the *Novell Access Manager 3.1 SP2 Identity Server Guide*.

2.4 Basic Configuration for SSL VPN

This section explains how to create a basic configuration for the SSL VPN server.

- If you have installed the ESP-enabled SSL VPN, continue with Section 2.4.1, "Configuring Authentication for ESP-Enabled SSL VPN," on page 20.
- If you have installed the traditional SSL VPN, continue with Section 2.4.2, "Accelerating the Traditional SSL VPN Server," on page 21.

2.4.1 Configuring Authentication for ESP-Enabled SSL VPN

This section explains how to establish a trust relationship between the Identity Server and the Embedded Service Provider of the SSL VPN server.

What You Need To Know	Example	Your Value
Name of the Identity Server cluster	idpa	
DNS name of the SSL VPN machine	sslvpn.test.novell.com	
A certificate where the subject name matches the DNS name of the SSL VPN machine	For information on how to create such a certificate, see "Creating a Locally Signed Certificate" in the <i>Novell Access</i> <i>Manager 3.1 SP2 Administration Console Guide</i> .	
For more information, see "Configuring A	uthentication for the ESP-Enable	ed Novell SSL VPN" in the

Table 2-3 ESP-Enabled SSL VPN Configuration Information

- 1 In the Administration Console, click *Devices* > *SSL VPNs* > *Edit*.
- 2 Select Authentication Configuration from the Gateway Configuration section.
- **3** Fill in the following fields:

Identity Server Cluster: idpa

Novell Access Manager 3.1 SP2 Setup Guide.

In Table 2-3, this is the sample name of the Identity Server cluster.

Authentication Contract: Select Any Contract.

Embedded Service Provider Base URL: https:sslvpn.test:8443/sslvpn

In Table 2-3, this is the DNS name for the SSL VPN server. It assumes you want to use HTTPS. If you want to use HTTP, select http and make sure the port is 8080.

Redirect Requests from Non-Secure Port to Secure Port: Select this option if you are using HTTPS.

SSL VPN Certificate: Click the icon and select the certificate that has a subject name that matches the DNS name of the SSL VPN server.

Embedded Service Provider Certificate: Click the icon and select the certificate that has a subject name that matches the DNS name of the SSL VPN server.

- **4** Restart the Tomcat server when prompted.
- 5 Click OK, then click Update on the Configuration page.
- 6 Click *Update* on the Identity Server Configuration page.

2.4.2 Accelerating the Traditional SSL VPN Server

This section explains how to accelerate the traditional SSL VPN server in a path-based multihoming configuration.

- In the Administration Console, click Devices > Access Gateways, then click Edit > [Name of Reverse Proxy].
- 2 In the *Proxy Service List*, click *New*, then provide the following values:

Proxy Service Name: Specify sslvpn.

Multi-Homing Type: Select Path-Based.

Path: Specify /sslvpn.

Web Server IP Address: Specify the IP address of SSL VPN server.

Host Header: If your SSL VPN server has a DNS name, select *Web Server Host Name*. Otherwise, select *Forward Received Host Name*.

Web Server Host Name: Specify the DNS name of the SSL VPN server if you selected *Web* Server Host Name for the Host Header option.

- 3 Click OK.
- **4** In the *Proxy Service List*, click *sslvpn* > *Web Servers*.
- **5** Change the *Connect Port* from 80 to 8080, then click *OK*.
- 6 In the *Proxy Service List*, select the *sslvpn*.
- 7 In the *Path List*, select the *sslvpn* path, then click *Enable SSL VPN*.
- **8** Fill in the following fields:

Policy Container: Select Master_Container.

Policy: Select *Create SSL VPN Default Policy*. In the Policy List window, click *Apply Changes*, then click *Close*.

Name: Select Create SSL VPN Default Protected Resource.

9 Click OK twice, then update the Access Gateway and the SSL VPN server.

SSL Configuration Quick Start

Access Manager has five communication channels that can be configured for SSL. Figure 3-1 illustrates these channels.

Figure 3-1 Potential SSL Communication Channels



The channels need to be configured according to their numeric values. You need to configure SSL between the Identity Server and the LDAP server before you configure SSL between the Identity Server and the browsers. The Identity Server must be configured for SSL before you configure the channel between the Access Gateway and the Identity Server for SSL.

The following procedures assume that you want to set up a new system using certificates created by the Access Manager Certificate Authority. To modify an existing system to use SSL, see "Enabling SSL Communication" in the *Novell Access Manager 3.1 SP2 Setup Guide*. To use certificates signed by an external CA, see "Using Externally Signed Certificates" in the *Novell Access Manager 3.1 SP2 Setup Guide*.

This section describes the following tasks:

- Section 3.1, "Configuring a New Identity Server Cluster with SSL," on page 23
- Section 3.2, "Configuring a New Access Gateway for SSL," on page 26

3.1 Configuring a New Identity Server Cluster with SSL

This section explains how to add your Identity Server to a cluster, how to configure the cluster to use SSL, and how to configure the cluster to communicate with the LDAP server so users can access their authentication credentials.

What You Need to Know	Example	Your Value
LDAP server information:		
DN of the administrator	cn=admin,o=novell	
Password of the administra	tor novell	
IP address of the LDAP server	10.10.10.16	
DN of the user container	ou=users,o=novell	
DNS name of the Identity Server	idpa.test.novell.com	
Certificate name	idpa_test	
Certificate subject fields:		
Common name	idpa.test.novell.com	
Organizational unit	o=novell	
Organization	test	
City or town	Provo	
State or province	Utah	
Country	US	
Names you need to create:		
Identity Server cluster name	e idpa	
User store name	User Store	
Replica name	User Store Replica	
Alias certificate name	UserStoreRoot	
Organization information for the Ident Server cluster:	ity	
Name	Access Manager	
Display name	Access Manager 3	
URL	idpa.am.novell.com	

For more information, see "Creating a Basic Identity Server Configuration" in the *Novell Access Manager* 3.1 SP2 Setup Guide.

- 1 In the Administration Console, click *Devices > Identity Servers*.
- **2** Click New Cluster.
- **3** Specify a name such as idpa, select your Identity Server, then click *OK*.
- 4 Configure the Base URL of the Identity Server, using the DNS name of the Identity Server: https://idpa.test.novell.com:8443/nidp
- **5** On the SSL Certificate line, click the Select Certificate icon, then click Replace.
- 6 In the *Replace* box, click the *Select Certificate* icon.

- 7 On the Certificates page, click New.
- **8** Select *Use local certificate authority*.
- **9** Fill in the following fields:

Certificate name: idpa_test

Signature algorithm: Accept the default.

Valid from: Accept the default.

Months valid: Accept the default.

Key size: Accept the default.

- **10** Click the *Edit* icon on the *Subject* line.
- **11** Fill in the following fields:

Common name: idpa.test.novell.com

Organizational unit: o=novell

Organization: test

City or town: Provo

State or province: Utah

Country: US

- 12 Click OK twice.
- **13** Verify that the new certificate is selected, then click *OK*.
- **14** In the *Replace* box, click *OK*, then click *Close*.
- 15 To configure the organization information, click *Next*, then fill in the following fields:

Name: Access Manager

Display name: Access Manager 3

URL: idpa.am.novell.com

16 Click *Next*, then configure the user store:

Name: User Store

Admin name: cn=admin, o=novell

Admin password: novell

Confirm password: novell

Directory Type: Select a type from the drop-down menu.

17 In the Server replicas section, click New, then fill in the following fields:

Name: User Store Replica

IP Address: 10.10.10.16

Use secure LDAP connections: Select this option.

Auto import trusted root: Click this link, follow the prompts, and specify UserStoreRoot for the alias.

- **18** Click *OK*, then make sure the Validation Status of the replica displays a green check mark. If the check mark is red, you have a configuration error:
 - Check the distinguished name of the admin user, the password, and the IP address of the replica.
 - Check for network communication problems between the Identity Server and the LDAP server.
- **19** In the *Search Contexts* section, click *New*, then specify the following:

Search context: ou=users, o=novell

Scope: Subtree

- **20** Click *OK*, click *Finish*, then restart Tomcat as prompted.
- **21** Wait for the health status of the Identity Server to turn green, then verify the configuration:

21a Enter the Base URL of the Identity Server in a browser.

https://idpa.test.novell.com:8443/nidp

21b Log in using the credentials of a user in the LDAP server.

The user portal appears.

If the URL returns an error rather than displaying a login page, verify the following:

- The browser machine can resolve the DNS name of the Identity Server.
- The browser machine can access port 8443.

3.2 Configuring a New Access Gateway for SSL

This section explains how to create a reverse proxy to protect the name and IP address of your Web server from being exposed to users, how to require SSL between the browsers and the reverse proxy, and how to require authentication to gain access to the Web server.

What You Need to Know	Example	Your Value
Name of the Identity Server cluster	idpa	
DNS name of the Access Gateway	lag.test.novell.com	
Web server information		
IP address	10.10.16.16	
DNS name	digital.test.novell.com	
Names you need to create		
Reverse proxy name	DigitalAirlines	
Proxy service name	DA	
Protected resource name	everything	

For more information, see "Configuring the Access Gateway" in the *Novell Access Manager 3.1 SP2 Setup Guide*.

- 1 In the Administration Console, click the *Access Gateways* task.
- 2 Click Edit, then click Reverse Proxy/Authentication.

- **3** Configure a reverse proxy:
 - In the Authentication Settings section, select idpa from the drop-down list.
 - In the *Reverse Proxy* section, click *New*, specify DigitalAirlines, then click *OK*.
- **4** To configure a proxy service, click *New* in the *Proxy Service* section, then fill in the following fields:

Proxy Service Name: DA

Published DNS Name: lag.test.novell.com

Web Server IP Address: 10.10.16.16

Host Header: Select the Web Server Host Name from the drop-down list.

Web Server Host Name: digital.test.novell.com

- **5** On the Reverse Proxy page, configure a protected resource.
 - **5a** In the *Proxy Service List* section, click the name of proxy service (DA), then click the *Protected Resources* tab.
 - **5b** In the *Protected Resource List* section, click *New*, specify everything, then click *OK*.
 - **5c** For the contract, select *Secure Name/Password Form*.
 - **5d** In the *URL Path* section, examine the path. It should be set to /* to match everything on the Web server.
 - 5e Click OK twice.
- **6** On the Reverse Proxy page, enable SSL:
 - **6a** Select Enable SSL with Embedded Service Provider.
 - **6b** Select *Enable SSL between Browser and Access Gateway*.
 - 6C Select Redirect Requests from Non-Secure Port to Secure Port.
 - 6d Select Auto-generate Key, then click OK.
 - **6e** Ensure that the certificate is selected, then click *OK*.
- 7 Click *OK* until you return to the Access Gateway page.
- 8 On the Access Gateways page, click Update.

Wait for the health status to turn green. If it doesn't turn green, click the *Health* icon to discover the cause.

- If the Access Gateway cannot connect to the Web server, verify the IP address of the Web server.
- Use the ping command to verify that the Access Gateway can communicate with the Web server and the Identity Server.
- Verify that the Access Gateway can resolve the DNS name of the Identity Server.
- For other problems, see "General Authentication Troubleshooting Tips" in the *Novell Access Manager 3.1 SP2 Identity Server Guide.*
- **9** Click the *Identity Servers* task, then click *Update*.
- **10** To test that the Access Gateway is protecting the Web server, open a browser and enter the following URL:

```
https://lag.test.novell.com:443/
```

The first page of the Web server is displayed. If you get an error, verify the following:

- Check the times on the Access Gateway and the Identity Server. Their times need to be synchronized.
- Verify that the browser machine can resolve the DNS name of the Access Gateway.