## **Default Policy Settings**

**ZENworks**. Mobile Management 2.5.x

July 2012

### **Legal Notices**

Novell, Inc., makes no representations or warranties with respect to the contents or use of this documentation, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc., reserves the right to revise this publication and to make changes to its content, at any time, without obligation to notify any person or entity of such revisions or changes.

Further, Novell, Inc., makes no representations or warranties with respect to any software, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc., reserves the right to make changes to any and all parts of Novell software, at any time, without any obligation to notify any person or entity of such changes.

Any products or technical information provided under this Agreement may be subject to U.S. export controls and the trade laws of other countries. You agree to comply with all export control regulations and to obtain any required licenses or classification to export, re-export or import deliverables. You agree not to export or re-export to entities on the current U.S. export exclusion lists or to any embargoed or terrorist countries as specified in the U.S. export laws. You agree to not use deliverables for prohibited nuclear, missile, or chemical biological weaponry end uses. See the Novell International Trade Services Web page (http://www.novell.com/info/exports/) for more information on exporting Novell software. Novell assumes no responsibility for your failure to obtain any necessary export approvals.

Copyright © 2012 Novell, Inc. All rights reserved. No part of this publication may be reproduced, photocopied, stored on a retrieval system, or transmitted without the express written consent of the publisher.

Novell, Inc. 1800 South Novell Place Provo, UT 84606 U.S.A. www.novell.com

Online Documentation: To access the latest online documentation for this and other Novell products, see the Novell Documentation Web page (http://www.novell.com/documentation).

#### **Novell Trademarks**

For Novell trademarks, see the Novell Trademark and Service Mark list (http://www.novell.com/company/legal/trademarks/tmlist.html).

#### **Third-Party Materials**

All third-party trademarks are the property of their respective owners.

# **Default Policy Settings**

This chart documents the default settings of the entire ZENworks Mobile Management policy suite for each security level available in the Create New Policy Suite Wizard.

It can also be used as a template for planning any customizations to your policy suites. Print two charts - one for planning a policy suite for corporate liable devices and one for planning a policy suite for individual liable devices. Select a security level to start with and then mark the rules you want to customize.

Policy		Lo	w Level		Mod	erate Level			Strict Level	High Level			
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	
Application Control													
Allow unsigned applications	X				Х			Х			Х		
Allow unsigned installation packages	X				Х			Х			Х		
Number of whitelisted applications (no defaults)													
Number of blacklisted applications (no defaults)													
Audit Tracking													
Archive files on device		Х			Х		Х			Х			
Send file list frequency (in days)			30			14			7			3	
Record phone log		Х		X			Х			Х			
Record text message log		Х		X			X			X			

Policy		Lo	w Level		Mode	erate Level		9	Strict Level		l	High Level
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Record location of device		Х			X			Х			X	
GPS location accuracy		X	1	Х		1	Х		3	X		5
Device Control												
Allow Bluetooth			Allowed			Allowed			Handsfree only			Disabled
Allow browser	Х			Х				Х			Х	
Allow camera	х			Х				Х			Х	
Allow infrared	X			Х			Х				Х	
Allow Internet sharing from the device	X			X				Х			Х	
Allow remote desktop	Х				Х			X			Х	
Allow SD card	Х			Х			Х			Х		
Allow synchronization from a desktop	Х			Х				Х			Х	
Allow text messaging	Х			Х				Х			Х	
Allow Wi-Fi	Х			Х				Х			Х	
Allow HTML formatted email	Х			Х			Х				Х	
Maximum HTML email body truncation size (in KB)			No Max			No Max			No Max			No Max
Allow consumer email	X			X			X				Х	
Allow POP/IMAP email	Х			X				Х			х	
Maximum email body truncation size (in KB)			No Max			No Max			No Max			No Max
Maximum calendar age for synchronization			(1 month)			(1 month)			(1 month)			(1 month)
Maximum email age for synchronization			(1 month)			(1 month)			(2 weeks)			(1 week)
Require manual sync when roaming		Х			Х			Х			Х	
Allow multiple devices	X			X			X			X		
File Share Permissions		X			X			X			X	

Policy		Lo	w Level		Mod	erate Level			Strict Level			High Level
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Mobile Apps Permissions		X			Х			X			X	
Security												
Require password	X			X			X			Х		
Enable password recovery	X			X			X			Х		
Allow simple password	X				Х			Х			Х	
Require minimum password length	X			X			X			Х		
Minimum password length			4			6			8			8
Require alphanumeric password		Χ		X			X			Х		
Minimum number of complex characters			1 if enabled			1			2			3
Require device password expiration		Χ		X			X			Х		
Password expiration in days			30 if enabled			30			30			30
Require device password history		Х		Х			X			Х		
Number of stored passwords			1 if enabled			5			7			10
Enable password echo		X			Х			Х			Х	
Begin password echo after attempts			5 if enabled			5 if enabled			5 if enabled			5 if enabled
Require encryption on the device	X			X			X			Х		
Require encryption on the SD card		X			Х		Х			Х		
Enable duress notification		Χ			X			X			X	
Duress notification email			Blank			Blank			Blank			Blank
Require max inactivity time device lock		X		х			Х			Х		
Max inactivity timeout (in minutes)			60 if enabled			5			1			1
Require device challenge timeout		X		Х			X			Х		
Max device challenge timeout			120 if enabled			120			60			30
Enable customizable lock message		X			Х			X			X	
Customizable lock message			Blank			Blank			Blank			Blank
Audible alert on lock		X			Х			Х			Х	

Policy		Lo	ow Level		Mod	erate Level			Strict Level			High Level
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Maximum grace period (in minutes)			5 minutes			1 minute			0 (immediately)			0 (immediately)
Wipe device on failed number of unlock attempts		X		Х			Х			Х		
Maximum number of unlock attempts			4 if enabled			10			7			5
Enable emergency calls when locked	Х			Х			Х			Х		
Ambulance phone number			911			911			911			911
Fire phone number			911			911			911			911
Police phone number			911			911			911			911
Other phone number			911			911			911			911
S/MIME Settings												
Require signed S/MIME messages		X			X			Х			Х	
Require encrypted S/MIME messages		X			X			Х			Х	
Require signed S/MIME algorithm			SHA1			SHA1			SHA1			SHA1
Require encryption S/MIME algorithm			TDES			TDES			TDES			TDES
Allow S/MIME encryption algorithm negotiation			Do not negotiate			Do not negotiate			Do not negotiate			Do not negotiate
Allow S/MIME soft certs		X			Х			X			Х	
iOS Devices												
Allow FaceTime (prerequisite: Allow Camera)	X			X				Х			X	
Allow voice dialing (prerequisite: Require Password)	X			X			X			X		
Allow screen shot	Х			Х				X			Х	
Allow explicit content	Х				X			X			X	
Allow automatic sync when roaming	Х			Х				Х			X	
Allow Siri	Х			Х				Х			Х	

Policy		Lo	w Level		Mode	rate Level			Strict Level			High Level
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Allow Siri while device locked	x			x				Х			X	
Enable Siri Profanity Filter		х			x		х			х		
Allow multiplayer gaming	Х			Х				Х			X	
Allow adding Game Center friends	Х			X				Х			X	
Force iTunes Store Password Entry		X			X		Х			X		
Force encrypted backup		X		X			Х			X		
Allow Location Services	×			х				х			Х	
Allow application installation	Х			Х			Х				X	
Allow in-app purchases	Х				Х			Х			X	
Allow YouTube	Х			Х				Х			X	
Allow iTunes	Х			X			Х				X	
Allow Safari (prerequisite: Allow Browser)	Х			X				Х			X	
Accept cookies			Always			Always			From visited sites			Never
Allow auto-fill	Х				Х			Х			Х	
Allow JavaScript	Х			Х				Х			X	
Block pop-ups		Х			Х		Х			Х		
Force fraud warning		Х		Х			Х			Х		
Rating region			US			US			US			US
Application ratings			Allow All Apps			12+			12+			12+
Movie ratings			Allow All Movies			PG-13			Don't Allow Movies			Don't Allow Movies
TV show ratings			Allow All TV Shows			TV-14			Don't Allow TV Shows			Don't Allow TV Shows
Allow profile removal			Always			Always			Always			Always
Profile removal password			Blank			Blank			Blank			Blank
Allow Untrusted TLS prompt	Х			Х				X			Х	
Allow Diagnostic submission text	X			X				X			X	

Policy		Lo	ow Level		Mod	erate Level		S	Strict Level	High Level			
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	
Allow iCloud backup	X			Х				Х			X		
Allow document sync	X			Х				Х			Х		
Allow Photo Stream	X			Х				Х			Х		
Record installed applications	X			Х			X			X			
Managed Mobile Apps	X			Х			X			X			
Apply managed settings	X			Х			X			X			
Allow voice roaming	Х			Х			Х			X			
Allow data roaming	X			Х			X			X			
TouchDown: Installation													
Allow any server certificate		Х			X			Х			X		
Initiate registration	Х			Х			Х			Х			
TouchDown: General													
Allow copy/paste in emails	Х			Х			Х			Х			
Allow easy PIN recovery	Х			Х				Х			Х		
Allow speak notification option	Х			Х			Х			Х			
Show TouchDown PIN		Х			Х			Х		X			
Show calendar info on notification bar	х			Х			Х			Х			
Show email info on notification bar	X			Х			Х			Х			
Show task info on notification bar	Х			Х			Х			Х			
TouchDown: Signature													
Allow change signature on device	X			X				X			X		
Set signature (corporate / individual)			via TouchDown			via TouchDown			via TouchDown			via TouchDowi	

Policy		Lov	w Level		Moder	rate Level		S	trict Level			High Level
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
TouchDown: Widgets												
Allow export to third-party widgets	Х				Х			Х			Х	
Allow TouchDown calendar widget	Х			Х			Х			Х		
Allow TouchDown email widget	Х			Х			Х			Х		
Allow TouchDown task widget	X			Х			X			X		
Allow TouchDown universal widget	X			X			X			X		
Show widget data when TouchDown is locked	X			X			X			X		
TouchDown: Phone Book												
Phone book fields to copy			All			All			All			All
Assistant Phone	X			Х			X			X		
Car Phone	X			X			X			X		
Computer Phone	X			X			X			X		
Department	X			X			X			X		
Email 1	X			X			X			X		
Email 2	X			X			X			X		
Email 3	X			X			X			X		
Home Address	X			X			X			X		
Home Fax	X			X			X			X		
Home Phone	X			X			X			X		
Home Phone 2	X			X			X			X		
Location	X			X			X			X		
Mobile Phone	X			X			X			X		
Note	X			X			X			X		
Organization/Company	X			X			X			X		
Other Address	X			X			X			X		
Other Fax	X			X			X			X		

Policy		Lo	w Level		Mod	erate Level		S	trict Level			High Level
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Pager	Х			Х			Х			Х		
Photo	Х			X			Х			X		
Radio Phone	Х			Х			X			X		
Title	X			X			X			X		
Work Address	Х			X			X			X		
Work Phone	Х			Х			х			Х		
Work Phone 2	Х			Х			X			Х		
TouchDown: Suppressions												
Suppression Configuration			Custom			Custom			Custom			Custom
TouchDown: Suppressions - Calendar, Contacts, Tasks												
Allow appointment alert configuration	Х			Х			Х			Х		
Allow appointment reminders at non-peak times option	Х			х			Х			Х		
Allow appointment synchronization option	Х			Х			Х			Х		
Allow category configuration	Х			Х			Х			Х		
Allow copy to phone format options		Х			Х			Х			Х	
Allow enable appointment reminders option	Х			Х			Х			Х		
Allow include phone contacts in picklist option	Х			Х			Х			Х		
Allow normalize phone numbers option	Х			Х			Х			Х		
Allow reminders configuration	X			X			X			X		
Allow update contact changes to phone option		Х			Х			Х			Х	
TouchDown: Suppressions - Device Control												
Allow ActiveSync device type string field		Х			Х			Х			Х	
Allow backup database (menu option)	Х			Х				Х			X	
Allow backup settings	X			X				Х			Х	

Policy		Lov	w Level		Mode	erate Level		St	rict Level			High Level
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Allow disable tablet mode (tablet devices only) option	Х			х			Х			х		
Allow exclude attachments from gallery option	Х			Х			Х			Х		
Allow export settings	Х			Х				Х			Х	
Allow filtered tasks on home screen and widgets option	Х			х			Х			х		
Allow login ID, email address, domain fields		Х			Х			X			Х	
Allow quick configuration		Х			Х			Х			Х	
Allow restore database (menu option)	Х			х				Х			X	
Allow restore settings	Х			Х				X			Х	
Allow server name fields		Х			Х			Х			Х	
Allow show emails on startup option	Х			Х			X			Х		
Allow use system background data setting option	Х			х			Х			Х		
TouchDown: Suppressions - Email												
Allow always BCC myself option	Х			Х			X			Х		
Allow choose folders	Х			Х			Х			Х		
Allow disable SmartReplies and SmartForwards option	Х			х			Х			х		
Allow don't delete emails on server option	Х			Х			X			Х		
Allow don't mark read on server	Х			Х			X			Х		
Allow email alerts configuration	Х			Х			Х			Х		
Allow email body style options	Х			Х			Х			Х		
Allow email checking frequency options	Х			Х			Х			Х		
Allow email download size options	Х			Х				Х			Х	
Allow email view text size options	Х			Х			X			Х		
Allow emails to synchronize options	Х			Х			Х			Х		
Allow enable HTML email options	Х			Х			Х			Х		

Policy		Lov	w Level		Mode	erate Level		S	trict Level		ŀ	ligh Level
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Allow folder language options	Х			Х			Х			Х		
Allow manage rules option	Х			Х			Х			Х		
Allow notify on new mail option	Х			Х			Х			Х		
Allow out of office configuration	Х			Х			Х			Х		
Allow signature line field	Х			Х			Х			Х		
TouchDown: Suppressions - Security												
Allow clean SD card on remote wipe option	Х			Х			Х			Х		
Allow client certs configuration	Х			Х				Х			х	
Allow remote kill configuration	Х			Х				Х			х	
Allow security policy display	Х			Х				Х			Х	
Allow S/MIME settings configuration	Х			Х			Х			Х		
Allow wipe data (menu option)	Х			Х				Х			Х	
TouchDown: Suppressions - Synchronization												
Allow defer server updates option	Х			Х				Х			Х	
Allow enable SMS syncing (Exchange 2010 Only) option	X			Х			X			Х		
Allow manual sync when roaming option	Х			Х			Х			Х		
Allow notify on password failure option	Х			Х			X			X		
Allow notify on polling failure option	Х			Х			Х			Х		
Allow notify on successful polling option	Х			Х			Х			X		
Allow peak time configuration	Х			Х			Х			X		
Allow poll during off-peak times option	Х			Х			Х			Х		