

Micro Focus iPrint Appliance 3 Release Notes

March 2017



Micro Focus iPrint Appliance is a virtual appliance that offers cross-platform, self-service printing for the enterprise. It allows users to print from their desktops, laptops, and mobile devices. Micro Focus iPrint Appliance supports NetIQ eDirectory and Active Directory as user identity sources. It scales to fit organizations of any size and provides a single solution to manage the printing needs across multiple locations.

The appliance runs as a virtual machine within any virtualization environment such as VMware, Windows Hyper-V, Citrix Xen Server, or Xen on SUSE Linux Enterprise Server (SLES).

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1 Highlights

1.1 Printing using Identity Cards

A user can now print the WalkUp job by using their identity card. A card reader is placed adjacent to the printer and the user swipes his/her identity card to print the jobs. The highlights are:

- ♦ **Go Green:** Saves paper, documents are printed only when users are next to the printer
- ♦ **Convenience:** All you need is a identity card, no additional logins
- ♦ **Simplicity:** It is so easy to print a job, just swipe your identity card

For more information, see [Identity Card Release for Users](#).

1.2 QuickPrint (Web Printing)

QuickPrint is printing documents via Web browser. You no longer require clients or driver installation. Using any web browser, the user selects a printer and document, then prints.

For more information, see [iPrint Portal: QuickPrint](#).

1.3 iPrint Portal

A new printer portal is designed with the following highlights:

- ♦ QuickPrint (Web Printing) to upload and print a document
- ♦ Controlled printer visibility

- ♦ Quick access (bookmark) to printers based on filters
- ♦ Locate printers easily based on location, type, and model of the printers

To access iPrint Portal, specify [https://<iprintappliance_IP or hostname>/print](https://<iprintappliance_IP_or_hostname>/print)

For more information, see [iPrint Portal](#).

1.4 Desktop Printing

Micro Focus iPrint connects all your organization's workstations to your current printers. It allows IT to set up a self-service printing environment in which employees can print on demand instead of calling IT with print-provisioning needs.

1.4.1 iPrint Client 6.07 for Windows

The iPrint Client is upgraded to version 6.07. This client is available on Windows 10, Windows 8.x, Windows 7, Windows Vista, Windows Server 2008 R2, Windows Server 2012 R2, and Windows 2016. For more information, see [Installing the iPrint Client](#).

1.4.2 iPrint Client 6.07 for Mac

The iPrint Client is upgraded to version 6.07. This client is also available on macOS Sierra (10.12), OS X El Capitan, 10.8 or later versions. For more information, see [Installing the iPrint Client](#).

1.5 Printing from Chromebook

iPrint now provides secure enterprise print services for Chromebook users. The latest updates are:

- ♦ Supports printing of WalkUp jobs.

The extension is available in the Chrome Web Store for download.

1.6 iPrint App for iOS

iPrint provides secure enterprise print services for your iPhone and iPad users. The new enhancements are:

- ♦ Support for managing the iPrint app by using ZENworks Configuration Management 2017
- ♦ Release WalkUp jobs securely from your desired printer
- ♦ Supports printing using the iPrint App extension
- ♦ Simplified and intuitive GUI

1.7 iPrint App for Android

Micro Focus iPrint provides secure enterprise print services for Android and Amazon users. The new enhancements are:

- ♦ Simplified and intuitive GUI
- ♦ Flexibility to print WalkUp jobs when you are near the printer
- ♦ Share document from any application and print using the iPrint app
- ♦ Print from any application that supports native Android printing

1.8 Update Channel

You no longer need manual downloads for patches. Henceforth, all patches are available from the new channel. The patches can be scheduled or manually triggered from the channel.

For more information, see [Online Update](#).

1.9 Directory Servers

The LDAP User Import GUI for managing users is now enhanced and made more intuitive. The task is renamed as Directory Servers. For more information, see [Directory Servers](#).

1.10 Improved Appliance Migration

Improved experience to perform migration from 2.x to 3 by using secondary disk.

For more information, see [Migrating or Recovering an iPrint Appliance](#).

2 Known Issues

- ♦ [Section 2.1, "Management Console Issues," on page 3](#)
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2.1 Management Console Issues

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2.1.1 Backup Issues

The Appliance needs to complete a series of steps during a reboot, so avoid taking backup immediately after reboot.

2.1.2 Driver Store Configuration Page Displays Inaccurate User Name

In the Management Console > Driver Store Configuration page, select the **Enable remote driver store** option, then specify details for the remote server. When you click **Save**, the **username** field displays "cn=driver_store,o=iPrintAppliance." This is a display issue and does not impact the functionality of the feature. The drivers are available from the remote server with the credentials specified by you.

2.1.3 Management Console is Not Available in Simplified Chinese and Traditional Chinese Languages on Windows 8.1 IE 11 Browser

If you use Internet Explorer 11 on Windows 8.1, the Management Console interface is not available in Simplified Chinese and Traditional Chinese languages. The localized interface is available in other browsers.

2.2 Document Rendering Issues

- ♦ If the remote renderer is configured with Adobe for handling PDF jobs, then the **orientation** option might not work with PDF documents.
- ♦ When printing a workbook, only the first worksheet is printed.
- ♦ When using the in-built PDF renderer to render large sized PDF files, or PDF files with large number of pages, printing might take a long time.

2.3 Mobile App Issues

- ♦ [Section 2.3.1, “General,” on page 4](#)

2.3.1 General

When printing through the iPrint app, if you cancel a print job, the job might not get canceled. Canceling a print job can result in unexpected behavior such as partial printing, printing junk characters, or a held job on the server side.

2.4 Email Printing Issues

If you print an email containing emoticon, the emoticon is treated as an attachment, and each emoticon is printed on a new page. For example, if your email contains three emoticon, four pages are printed, with one page containing the mail body and the rest containing one emoticon each.

3 iPrint Appliance System Requirements

For iPrint Appliance system requirements, see “[Server Requirements](#)” in the *Micro Focus iPrint Appliance 3 Administration Guide*.

4 iPrint Appliance Installation Instructions

For iPrint Appliance installation instructions, see “[Deploying iPrint Appliance](#)” in the *Micro Focus iPrint Appliance 3 Administration Guide*.

5 Documentation

For additional iPrint Appliance documentation, see the [iPrint Appliance documentation web site](#).

6 Legal Notice

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