

Enrolling Devices without the ZENworks Mobile Management App

ZENworks® Mobile Management 2.9.x

January 2014

Legal Notices

Novell, Inc., makes no representations or warranties with respect to the contents or use of this documentation, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc., reserves the right to revise this publication and to make changes to its content, at any time, without obligation to notify any person or entity of such revisions or changes.

Further, Novell, Inc., makes no representations or warranties with respect to any software, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc., reserves the right to make changes to any and all parts of Novell software, at any time, without any obligation to notify any person or entity of such changes.

Any products or technical information provided under this Agreement may be subject to U.S. export controls and the trade laws of other countries. You agree to comply with all export control regulations and to obtain any required licenses or classification to export, re-export or import deliverables. You agree not to export or re-export to entities on the current U.S. export exclusion lists or to any embargoed or terrorist countries as specified in the U.S. export laws. You agree to not use deliverables for prohibited nuclear, missile, or chemical biological weaponry end uses. See the [Novell International Trade Services Web page \(http://www.novell.com/info/exports/\)](http://www.novell.com/info/exports/) for more information on exporting Novell software. Novell assumes no responsibility for your failure to obtain any necessary export approvals.

Copyright © 2012-14 Novell, Inc. All rights reserved. No part of this publication may be reproduced, photocopied, stored on a retrieval system, or transmitted without the express written consent of the publisher.

Novell, Inc.
1800 South Novell Place
Provo, UT 84606
U.S.A.
www.novell.com

Online Documentation: To access the latest online documentation for this and other Novell products, see the [Novell Documentation Web page \(http://www.novell.com/documentation\)](http://www.novell.com/documentation/).

Novell Trademarks

For Novell trademarks, see [the Novell Trademark and Service Mark list \(http://www.novell.com/company/legal/trademarks/tmlist.html\)](http://www.novell.com/company/legal/trademarks/tmlist.html).

Third-Party Materials

All third-party trademarks are the property of their respective owners.

Enrolling Devices without the ZENworks Mobile Management App

The *ZENworks Mobile Management* device application is not available for some device platforms; however, users can still enroll with *ZENworks Mobile Management* by creating an account through the device's native ActiveSync application.

These device platforms include: **BlackBerry 10 (Z10)**, **Windows Phone** and **webOS**.

Functionality is limited to the ActiveSync security policies supported by the device platform.

For information on policy functionality, see the [Device Platform Comparison](#) table.

Requirements

- A device with a native ActiveSync application.
 - **BlackBerry OS 10 (Z10)**
 - **webOS** operating system versions 1.4.3, 1.4.5, 2.0.0, 2.0.1, or 2.1.2
 - **Windows Phone** version 7, 7.5, or 8

Enrollment

To enroll your device with the *ZENworks Mobile Management* server, create a Microsoft Exchange ActiveSync account.

Some Things to Know

- **Server Address.** When you are prompted for the server address, enter the address of the *ZENworks Mobile Management* server.
- **SSL Encryption.** When you are prompted with the SSL setting, enable it if your administrator has informed you that SSL encryption for securing data-in-motion is required.
- **Windows devices.** When enrolling a Windows Mobile 6.1 or 6.5 device or a Windows Phone 7, 7.5, or 7.8 device, the enrollment process will not complete without entering a domain. Even if your ActiveSync server does not require a domain, the device requires that one be used. The only time a domain is not required is when the username is a full email address.
- The Exchange ActiveSync account name and several entry fields are labeled uniquely depending on the type of device you have (refer to the chart below).

	ActiveSync Account	Server Address Field Label	SSL Field Label
BlackBerry Z10	Microsoft Exchange ActiveSync	Server Address	Use SSL (On/Off switch)
webOS	Exchange (EAS)	Incoming Mail Server (after the https://)	When entering the server address, make sure it begins with https://
Windows Phone	Outlook	Server	Server requires encrypted connection (select the box)