

User Application: Installation Guide

Novell[®] Identity Manager Roles Based Provisioning Module

3.7

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About This Guide

This guide describes how to install the Novell® Identity Manager Roles Based Provisioning Module 3.7.0. Sections include:

- ♦ Chapter 1, “Roles Based Provisioning Module Installation Overview,” on page 9
- ♦ Chapter 2, “Prerequisites,” on page 17
- ♦ Chapter 3, “Installing the Roles Based Provisioning Module on the Metadirectory,” on page 31
- ♦ Chapter 4, “Creating the Drivers,” on page 45
- ♦ Chapter 5, “Installing the User Application on JBoss,” on page 49
- ♦ Chapter 6, “Installing the User Application on WebSphere,” on page 65
- ♦ Chapter 7, “Installing the User Application on WebLogic,” on page 81
- ♦ Chapter 8, “Installing from the Console or with a Single Command,” on page 97
- ♦ Chapter 9, “Post-Installation Tasks,” on page 107
- ♦ Appendix A, “IDM User Application Configuration Reference,” on page 115

Audience

This guide is intended for administrators and consultants who plan and implement the Identity Manager Roles Based Provisioning Module.

Feedback

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the User Comments feature at the bottom of each page of the online documentation, or go to www.novell.com/documentation/feedback.html and enter your comments there.

Additional Documentation

For additional documentation on the Identity Manager Roles Based Provisioning Module, see the [Identity Manager Documentation Web site](http://www.novell.com/documentation/ig/dirxmldrivers/index.html) (<http://www.novell.com/documentation/ig/dirxmldrivers/index.html>).

Documentation Conventions

In Novell documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

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When a single pathname can be written with a backslash for some platforms or a forward slash for other platforms, the pathname is presented with a backslash. Users of platforms that require a forward slash, such as Linux* or UNIX*, should use forward slashes as required by your software.

Roles Based Provisioning Module Installation Overview

1

This section provides an overview of the steps for installing the Roles Based Provisioning Module. Topics include:

- ◆ [Section 1.1, “Installation Checklist,” on page 9](#)
- ◆ [Section 1.2, “About the Installer Program,” on page 10](#)
- ◆ [Section 1.3, “System Requirements,” on page 10](#)
- ◆ [Section 1.4, “Design Constraints,” on page 15](#)

If you are migrating from an earlier version of the User Application or Roles Based Provisioning Module, refer to the *User Application: Migration Guide* (<http://www.novell.com/documentation/idmrbpm37/index.html>)

1.1 Installation Checklist

To install the Novell® Identity Manager Roles Based Provisioning Module, you must perform the following tasks:

- Verify that your software meets the system requirements. See [Section 1.3, “System Requirements,” on page 10](#).
- Download the Identity Manager Roles Based Provisioning Module. See [Section 2.2, “Downloading the Roles Based Provisioning Module,” on page 17](#).
- Set up the following supporting components:
 - Make sure you have a supported Identity Manager metadirectory installed. See [Section 2.1, “Installing the Identity Manager Metadirectory,” on page 17](#).
 - Install and configure an application server. See [Section 2.3, “Installing an Application Server,” on page 19](#).
 - Install and configure a database. See [Section 2.4, “Installing a Database,” on page 23](#).
- Install the Roles Based Provisioning Module Metadirectory components. See [Chapter 3, “Installing the Roles Based Provisioning Module on the Metadirectory,” on page 31](#).
- Create the User Application driver in iManager or Designer 3.5 for Identity Manager.
 - ◆ For iManager: [Section 4.1, “Creating the User Application Driver in iManager,” on page 45](#).
 - ◆ For Designer: [User Application: Design Guide](#) (<http://www.novell.com/documentation/idmrbpm37/index.html>).
- Create the Role and Resource Service driver in iManager or Designer 3.5 for Identity Manager.
 - ◆ For iManager: [Section 4.2, “Creating the Role and Resource Service Driver in iManager,” on page 47](#).
 - ◆ For Designer: [User Application: Design Guide](#) (<http://www.novell.com/documentation/idmrbpm37>).

- ❑ Install and configure the Novell Identity Manager User Application. (You must have the correct JDK* installed before you start the installation program. See [Section 2.5, “Installing the Java Development Kit,”](#) on page 29.)

You can launch the installation program in one of three modes:

- ♦ Graphical user interface. See one of the following:
 - ♦ [Chapter 5, “Installing the User Application on JBoss,”](#) on page 49.
 - ♦ [Chapter 6, “Installing the User Application on WebSphere,”](#) on page 65.
 - ♦ [Chapter 7, “Installing the User Application on WebLogic,”](#) on page 81.
 - ♦ Console (command line) interface. See [Section 8.1, “Installing the User Application from the Console,”](#) on page 97.
 - ♦ Silent install. See [Section 8.2, “Installing the User Application with a Single Command,”](#) on page 98.
- ❑ Carry out the post-installation tasks described in [Chapter 9, “Post-Installation Tasks,”](#) on page 107.

IMPORTANT: This book does not provide instructions on setting up the security environment. For details on security, see [User Application: Administration Guide](#) (<http://www.novell.com/documentation/idmrbpm37/index.html>).

1.2 About the Installer Program

The User Application installation program does the following:

- ♦ Designates an existing version of an application server to use.
- ♦ Designates an existing version of a database to use, for example MySQL*, Oracle*, DB2*, Microsoft* SQL Server*, or PostgreSQL*. The database stores User Application data and User Application configuration information.
- ♦ Configures the JDK’s certificates file so that the User Application (running on the application server) can communicate with the Identity Vault and the User Application driver securely.
- ♦ Configures and deploys the Java* Web Application Archive (WAR) file for the Novell Identity Manager User Application to the Application Server. On WebSphere* and WebLogic*, you must manually deploy the WAR.
- ♦ Enables logging through Novell or OpenXDAS auditing clients if you select to do so.
- ♦ Enables you to import an existing master key to restore a specific Roles Based Provisioning Module installation and to support clusters.

1.3 System Requirements

To use the Novell Identity Manager Roles Based Provisioning Module 3.7.0, you must have one of each of the required components listed in [Table 1-1](#).

Table 1-1 *System Requirements*

| Required System Component | System Requirements |
|---|--|
| Identity Manager 3.6 and eDirectory | For the list of supported operating systems, see the Identity Manager and eDirectory documentation. |
| Identity Manager 3.6.1 and eDirectory | For the list of supported operating systems, see the Identity Manager and eDirectory documentation. |
| Web-based Administration Server | For the list of supported operating systems, see the iManager documentation. The following plug-ins are required: <ul style="list-style-type: none">◆ iManager 2.7 SP2 and plug-ins<ul style="list-style-type: none">◆ Identity Manager 3.6.1b Plug-in for iManager 2.7◆ Password Management 3.6.1b Plug-in for iManager 2.7 |
| Audit Service <ul style="list-style-type: none">◆ Sentinel™ 6.1◆ Novell Identity Audit 1.0 | For the list of supported operating systems, see the Sentinel or Novell Identity Audit documentation. |

| Required System Component | System Requirements |
|-------------------------------------|---|
| User Application Application Server | <p data-bbox="496 289 1349 338">The User Application runs on JBoss*, WebSphere*, and WebLogic* as described below.</p> <p data-bbox="496 369 1321 422">The User Application with JBoss 5.0.1 requires JRE* 1.6.0-14 from Sun and is supported on:</p> <ul data-bbox="521 449 1295 716" style="list-style-type: none"> ◆ Windows 2003 Server (32-bit and 64-bit) ◆ Windows 2008 Server (32-bit and 64-bit) ◆ Novell Open Enterprise Server (OES) SP1 (32-bit and 64-bit) ◆ SUSE Linux Enterprise Server 10 (32-bit and 64-bit) ◆ SUSE Linux Enterprise Server 11 (32-bit and 64-bit) and SLES 11 SP1 ◆ Red Hat Linux 5 (32-bit and 64-bit) ◆ Solaris 10 (32-bit and 64-bit) <hr/> <p data-bbox="496 758 1349 1020">IMPORTANT: JRE 1.6.0 update 06 was shipped with Identity Manager 3.6.1. For updating your JRE, you must note that JRE 1.6 versions up to update 23 ship with the CVE-2010-4476 security vulnerability (http://www.oracle.com/technetwork/topics/security/alert-cve-2010-4476-305811.html). This security vulnerability has been addressed in JRE 1.6.0-24 version. You must use the FPUdater tool that Sun has recently released to update your current rt.jar files to JRE 1.6.0-24 version. The instructions for installing the latest JRE versions are available at the JRE Patch Download Site (http://www.oracle.com/technetwork/java/javase/fpudater-tool-readme-305936.html).</p> <hr/> <p data-bbox="496 1056 1349 1108">The User Application on WebSphere 6.1 requires the IBM J9 VM (build 2.3, J2RE 1.5.0). It is supported on these platforms:</p> <ul data-bbox="521 1136 1295 1402" style="list-style-type: none"> ◆ Windows 2003 Server (32-bit and 64-bit) ◆ Windows 2008 Server (32-bit and 64-bit) ◆ SUSE Linux Enterprise Server 10 (32-bit and 64-bit) ◆ SUSE Linux Enterprise Server 11 (32-bit and 64-bit) and SLES 11 SP1 ◆ Red Hat Linux 5 (32-bit and 64-bit) ◆ AIX 5.3 (64-bit) (only supported with Oracle 10g as the database) ◆ Solaris 10 (32-bit and 64-bit) <p data-bbox="496 1434 1349 1486">The User Application on WebSphere 7.0 requires the IBM J9 VM (build 2.4, J2RE 1.6.0). It is supported on these platforms:</p> <ul data-bbox="521 1514 1295 1738" style="list-style-type: none"> ◆ Windows 2003 Server (32-bit and 64-bit) ◆ Windows 2008 Server (32-bit and 64-bit) ◆ SUSE Linux Enterprise Server 10 (32-bit and 64-bit) ◆ SUSE Linux Enterprise Server 11 (32-bit and 64-bit) and SLES 11 SP1 ◆ Red Hat Linux 5 (32-bit and 64-bit) ◆ Solaris 10 (32-bit and 64-bit) <p data-bbox="496 1770 1349 1822">The User Application on WebLogic 10.3 requires JRockit* JVM 1.6.0_05 and is supported on these platforms.</p> <ul data-bbox="521 1850 1295 2079" style="list-style-type: none"> ◆ Windows 2003 Server (32-bit and 64-bit) ◆ Windows 2008 Server (32-bit and 64-bit) ◆ SUSE Linux Enterprise Server 10 (32-bit and 64-bit) ◆ SUSE Linux Enterprise Server 11 (32-bit and 64-bit) and SLES 11 SP1 ◆ Red Hat Linux 5 (32-bit and 64-bit) ◆ Solaris 10 (32-bit or 64-bit) |

| Required System Component | System Requirements |
|---------------------------|--|
| User Application Browser | <p>The User Application supports both Firefox* and Internet Explorer*, as described below.</p> <p>FireFox* 3 is supported on:</p> <ul style="list-style-type: none"> ◆ Windows XP with SP3 ◆ Windows Vista ◆ SUSE Linux Enterprise Desktop 11 ◆ Novell OpenSuSE 10 ◆ Novell OpenSuSE 11 ◆ Apple Mac <p>Firefox* 2 (Version 2.0.0.20 only) is supported on:</p> <ul style="list-style-type: none"> ◆ Novell SUSE Linux Enterprise Desktop 10 ◆ Novell SUSE Linux Enterprise Server 10 ◆ Novell OpenSuSE 10 <p>Internet Explorer 8 is supported on:</p> <ul style="list-style-type: none"> ◆ Windows XP with SP3 ◆ Windows Vista <p>Internet Explorer 7 is supported on:</p> <ul style="list-style-type: none"> ◆ Windows XP SP3 |

| Required System Component | System Requirements |
|--|--|
| Database Server for the User Application | <p>The following databases are supported with JBoss:</p> <ul style="list-style-type: none"> ◆ MS SQL 2005 ◆ MySQL Version 5.1 ◆ Oracle 10g ◆ Oracle 11g ◆ PostgreSQL 8.3.8 <p>The following databases are supported with WebSphere 6.1:</p> <ul style="list-style-type: none"> ◆ DB2 9.5 ◆ MS SQL 2005 ◆ Oracle 10g ◆ Oracle 11g <p>The following databases are supported with WebSphere 7.0:</p> <ul style="list-style-type: none"> ◆ DB2 9.5 ◆ MS SQL 2005 ◆ Oracle 10g ◆ Oracle 11g <p>The following databases are supported with WebLogic 10.3:</p> <ul style="list-style-type: none"> ◆ MS SQL 2005 ◆ Oracle 10g ◆ Oracle 11g <p>The following JDBC drivers are supported:</p> <p>MS SQL Server: sqljdbc_1.0 (sqljdbc.jar), sqljdbc_1.1 (sqljdbc.jar), sqljdbc_1.2 (sqljdbc.jar), sqljdbc_2.0 (sqljdbc.jar and sqljdbc4.jar)</p> <p>Oracle10g or Oracle11g with WebLogic: ojdbc6.jar (Built in with WebLogic)</p> <p>Oracle thin driver: Oracle JDBC Driver Version 10.2.0.1.0 or Version 11.1.0.7.0</p> <p>Oracle OCI driver: Oracle JDBC Driver Version 10.2.0.2.0 or Version 11.1.0.7.0</p> <p>MySQL: mysql-connector-java.jar v. 5.1.7</p> <p>IBM DB2 9.5: DB2 JDBC Universal Driver Architecture 3.52.95</p> <p>PostgreSQL: PostgreSQL8.1JBDC3</p> |
| Designer | Designer 3.5 |
| OpenXDAS | <p>OpenXDAS version 0.8.345</p> <p>The following OpenXDAS versions are needed for SLES10:</p> <ul style="list-style-type: none"> ◆ openxdas-0.8.351-1.1.i586.rpm ◆ openxdas-0.8.351-1.1.x86_64.rpm |

| Required System Component | System Requirements |
|--|--|
| User Application SSO integration | Novell Access Manager 3.1.1 or 3.1.1 IR1 Novell Secure Login 6.1 |
| Domain Services | OES 2 SP1 Domain Services for Windows |
| Password Management Challenge Response | NMAS Challenge Response Login Method Version: 2770 Build: 20080603 or higher is needed for Password Management Challenge Response functionality. |

1.4 Design Constraints

Before you set up a production environment, you need to be aware of some important design constraints that determine which configurations are possible and which should not be used. For more information, see the discussion on “[Design Constraints](http://www.novell.com/documentation/idmrbpm37/agpro/?page=/documentation/idmrbpm37/agpro/data/b2gx72u.html)” (<http://www.novell.com/documentation/idmrbpm37/agpro/?page=/documentation/idmrbpm37/agpro/data/b2gx72u.html>) in the *User Application: Administration Guide*.

Prerequisites

This section describes the software and components you must install or configure before you can install the Identity Manager Roles Based Provisioning Module (RBPM). Topics include:

- ♦ [Section 2.1, “Installing the Identity Manager Metadirectory,” on page 17](#)
- ♦ [Section 2.2, “Downloading the Roles Based Provisioning Module,” on page 17](#)
- ♦ [Section 2.3, “Installing an Application Server,” on page 19](#)
- ♦ [Section 2.4, “Installing a Database,” on page 23](#)
- ♦ [Section 2.5, “Installing the Java Development Kit,” on page 29](#)

2.1 Installing the Identity Manager Metadirectory

The Roles Based Provisioning Module 3.7 can be used with the Identity Manager 3.6. or 3.6.1 Metadirectory.

For instructions on installing Identity Manager metadirectory, see *Novell Identity Manager Installation Guide* (<http://www.novell.com/documentation/idm36/>).

2.2 Downloading the Roles Based Provisioning Module

Obtain the Identity Manager Roles Based Provisioning Module 3.7 product from [Novell Downloads](#) (<http://download.novell.com/index.jsp>). Download the .iso image files for your product shown in [Table 2-1](#).

Table 2-1 *The .iso Download Files*

| For this product | Download this .iso |
|--|--|
| User Application | Identity_Manager_RBPM_3_7_0_User_Application.iso |
| Roles Based Provisioning Module components for the Metadirectory | Identity_Manager_RBPM_3_7_0_Driver_Install_Utility.iso |

[Table 2-2](#) describes the installation files delivered in the User Application and Roles Based Provisioning Module .iso files.

Table 2-2 *Files and Scripts Delivered in the ISOs*

| File | Description |
|-------------|---|
| IDMProv.war | The Roles Based Provisioning Module WAR. It includes the Identity Manager User Application with Identity Self-Service and Roles Based Provisioning Module features. |

| File | Description |
|-------------------------------------|--|
| IDMUserApp.jar | The User Application installation program. |
| silent.properties | A files that contains the parameters required for a silent install. These parameters correspond to the installation parameters you set in the GUI or Console installation procedures. You should copy this file, then modify the contents to suit your installation environment. |
| JBossMySQL.bin or JBossMySQL.exe | A convenience utility to install the JBoss application server and MySQL database. Novell provides the JBossMySQL utility as a convenience. If your company does not already provide an application server and a database server, you can use the JBossMySQL utility to install an Open Source version of these components. By running this utility, you can install these components without having to download them separately. If you need support, go to the third party provider of the component. Novell does not provide updates for these components, or administration, configuration, or tuning information for these components, beyond what it is outlined in the Roles Based Provisioning Module documentation. |
| nmassaml.zip | Contains an eDirectory method to support SAML. Only needed if you are not using Access Manager. |
| rbpm_driver_install.exe | Windows install program for the Metadirectory components of the Roles Based Provisioning Module (Role and Resource Service Driver, User Application Driver, and eDirectory schema). |
| rbpm_driver_install_aix.bin | AIX install program for the Metadirectory components of the Roles Based Provisioning Module (Role and Resource Service Driver, User Application Driver, and eDirectory schema). |
| rbpm_driver_install_linux.bin | Linux install program for the Metadirectory components of the Roles Based Provisioning Module (Role and Resource Service Driver, User Application Driver, and eDirectory schema). |
| rbpm_driver_install_solaris.bin | Solaris install program for the Metadirectory components of the Roles Based Provisioning Module (Role and Resource Service Driver, User Application Driver, and eDirectory schema). |

The system where you install the Identity Manager Roles Based Provisioning Module must have at least 320 MB of available storage plus space for the supporting applications (database, application server, and so on). The system will require additional space, over time, to accommodate growth of other data, such as database or application server logs.

The default installation location is:

- ◆ Linux or Solaris: /opt/novell/idm
- ◆ Windows: C:\Novell\IDM

You can select another default installation directory during the installation, but it must exist prior to starting the installation and be writable (and in the case of Linux or Solaris, be writable by non-root users).

2.3 Installing an Application Server

- ♦ [Section 2.3.1, “Installing the JBoss Application Server,” on page 19](#)
- ♦ [Section 2.3.2, “Installing the WebLogic Application Server,” on page 23](#)
- ♦ [Section 2.3.3, “Installing the WebSphere Application Server,” on page 23](#)

2.3.1 Installing the JBoss Application Server

If you plan to use the JBoss Application Server, you can either:

- ♦ Download and install the JBoss Application Server according to manufacturer’s instructions. See [Section 1.3, “System Requirements,” on page 10](#) for the supported version.
- ♦ Use the JBossMySQL utility provided with the Roles Based Provisioning Module download to install a JBoss Application Server (and optionally MySQL). For directions, see [“Installing the JBoss Application Server and the MySQL Database” on page 19](#).

Do not start the JBoss server until after you install the Identity Manager Roles Based Provisioning Module. Starting the JBoss server is a post-installation task.

Table 2-3 *JBoss Application Server Minimum Recommended Requirements*

| Component | Recommendation |
|-----------|--|
| RAM | 512 MB is the minimum recommended RAM for the JBoss Application Server when running the Identity Manager Roles Based Provisioning Module. |
| Port | 8080 is the default for the application server. Record the port that your application server uses. |
| SSL | Enable SSL if you plan to use external password management: <ul style="list-style-type: none">♦ Enable SSL for the JBoss servers on which you deploy the Identity Manager Roles Based Provisioning Module and <code>IDMPwdMgt.war</code> file.♦ Ensure that the SSL port is open on your firewall. For information on enabling SSL, see your JBoss documentation. For information on the <code>IDMPwdMgt.war</code> file, see Section 9.5, “Configuring External Forgot Password Management,” on page 110 and also see the User Application: Administration Guide (http://www.novell.com/documentation/idmrbpm37/index.html). |

Installing the JBoss Application Server and the MySQL Database

The JBossMySQL utility installs the JBoss Application Server and MySQL on your system. This utility does not support a console mode; it requires a graphical user interface environment. For Linux/Unix users, it is recommended that you install this as a non-root user.

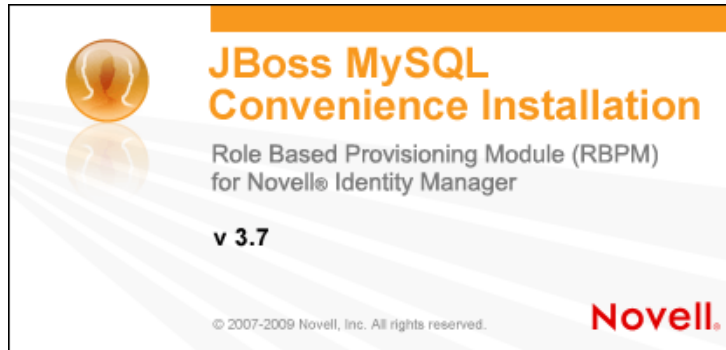
- 1 Locate and execute `JBossMySQL.bin` or `JBossMySQL.exe` from the `.iso`.

/linux/jboss/JBossMySQL.bin (for Linux)

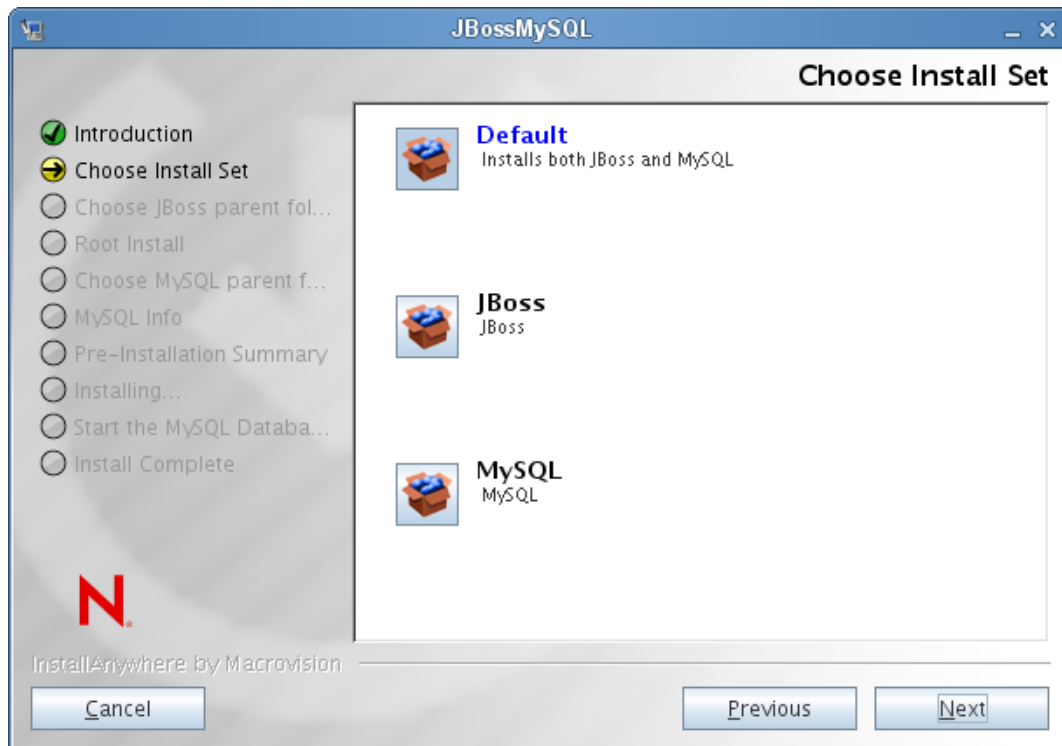
/nt/jboss/JBossMySQL.exe (for Windows)

The utility is not available for Solaris.

The JBossMySQL utility displays its splash screen:



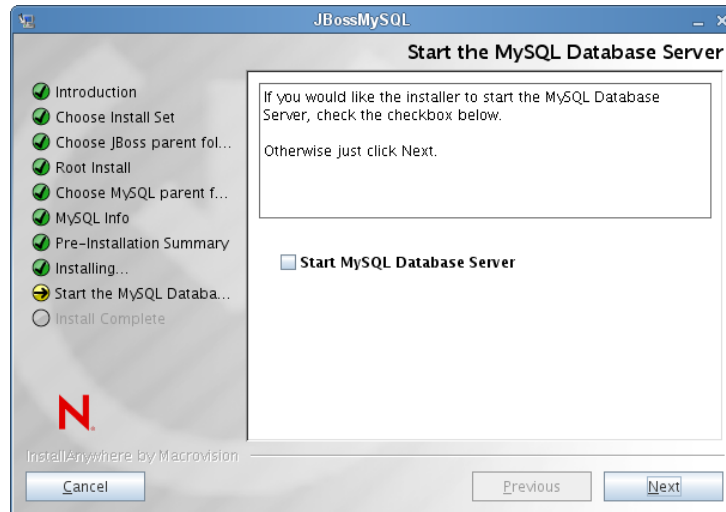
Then the utility displays the *Choose Install Set* screen:



- 2 Follow the on-screen instructions for navigating the utility. Refer to the following table for additional information.

| Installation Screen | Description |
|----------------------------|--|
| Choose Install Set | <p>Choose which products to install.</p> <ul style="list-style-type: none">◆ <i>Default</i>: installs both JBoss and MySQL in the directory you specify along with scripts to start and stop it.◆ <i>JBoss</i>: Installs the JBoss Application server in the directory you specify along with scripts to start and stop it. <hr/> <p>NOTE: This utility does not install the JBoss Application Server as a Windows service. For directions, see “Installing the JBoss Application Server as a Service or a Daemon” on page 22.</p> <hr/> <ul style="list-style-type: none">◆ <i>MySQL</i>: Installs MySQL and creates a MySQL database in the directory you specify along with scripts to start and stop it. |
| Choose JBoss parent folder | Click <i>Choose</i> to select an installation folder other than the default. |
| Choose MySQL parent folder | Click <i>Choose</i> to select an installation folder other than the default. |
| MySQL Info | <p>Specify the following:</p> <ul style="list-style-type: none">◆ <i>Database Name</i>: Specify the name of the database for the installer to create. You are prompted for this name by the User Application installation utility, so you should make a note of the name and location.◆ <i>'root' user password</i> (and confirm password): Specify the root password (and confirm it) for this database. |
| PreInstallation Summary | Review the Summary page. If the specifications are correct, click <i>Install</i> . |

| Installation Screen | Description |
|---------------------------------|--|
| Start the MySQL Database Server | If you installed the MySQL database, the utility prompts you to start the database server: |



You need to start the database server before proceeding with the User Application installation. Select *Start MySQL Database Server* and click *Next*, if you plan to install the User Application now.

If you installed the MySQL database, you also need to configure the database, as described in [Section 2.4.1, "Notes on Configuring a MySQL Database,"](#) on page 24.

| | |
|------------------|---|
| Install Complete | <p>The utility displays a successful-completion message after it installs the products you selected:</p> <p>The Installer has completed successfully. Thank you for choosing Novell</p> |
|------------------|---|

IMPORTANT: You need to be aware that the JBossMySQL utility does not secure the JMX console or the JBoss web console. This leaves the JBoss environment wide open. You need to lock down the environment as soon as you complete your installation to eliminate security risks.

Installing the JBoss Application Server as a Service or a Daemon

To start JBoss Application as a daemon, see the instructions from [JBoss](http://www.jboss.org/community/wiki/StartJBossOnBootWithLinux) (<http://www.jboss.org/community/wiki/StartJBossOnBootWithLinux>).

Using a JavaServiceWrapper You can use a JavaServiceWrapper to install, start, and stop the JBoss Application Server as a Windows service or Linux or UNIX daemon process. See directions from JBoss at <http://www.jboss.org/community/wiki/RunJBossAsAServiceOnWindows> (<http://www.jboss.org/community/wiki/RunJBossAsAServiceOnWindows>). One such wrapper is at <http://wrapper.tanukisoftware.org/doc/english/integrate-simple-win.html> (<http://wrapper.tanukisoftware.org/doc/english/integrate-simple-win.html>)

wrapper.tanukisoftware.org/doc/english/integrate-simple-win.html): manage it by JMX (see <http://wrapper.tanukisoftware.org/doc/english/jmx.html#jboss> (<http://wrapper.tanukisoftware.org/doc/english/jmx.html#jboss>)).

IMPORTANT: For previous versions, you could use a third-party utility such as JavaService to install, start, and stop the JBoss Application Server as a Windows service, but JBoss no longer recommends using JavaService. For details, see <http://www.jboss.org/wiki/JavaService> (<http://www.jboss.org/community/wiki/JavaService>).

2.3.2 Installing the WebLogic Application Server

If you plan to use the WebLogic Application Server, download and install it. See [Section 1.3, “System Requirements,” on page 10](#) for information about the supported versions.

2.3.3 Installing the WebSphere Application Server

If you plan to use the WebSphere Application Server, download and install it. See [Section 1.3, “System Requirements,” on page 10](#) for information about the supported versions.

For notes on DB2 configuration, see [“Notes on Configuring a DB2 Database” on page 27](#).

2.4 Installing a Database

The User Application uses a database for various tasks such as storing configuration data and storing data for any workflow activities. Before you can install the Roles Based Provisioning Module and User Application, you must have one of the supported databases for your platform installed and configured. This includes:

- Installing your database and database driver.
- Creating a database or a database instance.
- Recording the following database parameters for use in the installation procedure for the User Application:
 - ◆ host and port
 - ◆ database name, username, and user password
- Creating a datasource file that points to the database.

The method varies according to your application server. For JBoss, the User Application install program creates an application server datasource file pointing to the database and names the file based on the name of the Identity Manager Roles Based Provisioning Module WAR file. For WebSphere and WebLogic, configure the datasource manually prior to the install.

- Databases must be enabled for Unicode encoding.

The User Application requires that the database character set use Unicode encoding. For example, UTF-8 is an example of a character set that uses Unicode encoding, but Latin1 does not use Unicode encoding. Before installing the User Application, verify that your database is configured with a character set that has Unicode encoding.

NOTE: If you are migrating to a new version of the Roles Based Provisioning Module, you must use the same User Application database that you used for the previous installation (that is, the installation from which you are migrating.)

2.4.1 Notes on Configuring a MySQL Database

The User Application requires certain configuration options for MySQL. If you install MySQL yourself, you configure these settings. If you install MySQL by using the JBossMySQL utility, the utility sets the correct values for you, but you need to know the values to maintain for the following:

- ♦ [“INNODB Storage Engine and Table Types” on page 24](#)
- ♦ [“Character Set” on page 24](#)
- ♦ [“Case Sensitivity” on page 25](#)
- ♦ [“Ansi Setting” on page 25](#)
- ♦ [“User Account Requirements” on page 25](#)

INNODB Storage Engine and Table Types

The User Application uses the INNODB storage engine, which enables you to choose INNODB table types for MySQL. If you create a MySQL table without specifying its table type, the table receives the MyISAM table type by default. If you choose to install MySQL from the Identity Manager installation procedure, the MySQL issued with that procedure comes with the INNODB table type specified.

To ensure that your MySQL server is using INNODB, verify that `my.cnf` (Linux or Solaris) or `my.ini` (Windows) contains the following option:

```
default-table-type=innodb
```

It should not contain the `skip-innodb` option.

As an alternative to setting the `default-table-type=innodb` option, you can append the `ENGINE=InnoDB` option to the Create Table statements in the SQL script for your database.

Character Set

Specify UTF-8 as the character set for the whole server or just for a database.

Specify UTF-8 on a server-wide basis by including the following option in `my.cnf` (Linux or Solaris) or `my.ini` (Windows):

```
character_set_server=utf8
```

You can also specify the character set for a database at database creation time, using the following command:

```
create database databasename character set utf8 collate utf8_bin;
```

If you set the character set for the database, you must also specify the character set in the JDBC* URL in the `IDM-ds.xml` file, as in the following example:


```
<connection-url>jdbc:mysql://localhost:3306/  
databasename?useUnicode=true&characterEncoding=utf8&connectionCollati  
on=utf8_bin</connection-url>
```

Case Sensitivity

Ensure that case sensitivity is consistent across servers or platforms if you plan to back up and restore data across servers or platforms. To ensure consistency, specify the same value (either 0 or 1) for `lower_case_table_names` in all your `my.cnf` (Linux or Solaris) or `my.ini` (Windows) files, instead of accepting the default (Windows defaults to 0 and Linux defaults to 1.) Specify this value before you create the database to hold the Identity Manager tables. For example, you would specify

```
lower_case_table_names=1
```

in the `my.cnf` and `my.ini` files for all platforms on which you plan to back up and restore a database.

Ansi Setting

If you choose to use your own installation program for MySQL 5.1, you need to add the `ansi` entry to your `my.cnf` (on Linux) or `my.ini` file (on Windows). If you do not add this entry, the RBPM tables will be created, but the initial data load of the tables will not be performed, and you may see a “Guest Container Page definition not found” error message.

Here’s what the `my.cnf` (or `my.ini`) file should look like after you’ve added the `ansi` entry:

```
# These variables are required for IDM User Application  
character_set_server=utf8  
default-table-type=innodb  
  
# Put the server in ANSI SQL mode.  
#See http://www.mysql.com/doc/en/ANSI\_mode.html  
ansi
```

To confirm the change to use ansi mode has taken effect, you can execute the following SQL on your MySQL server:

```
mysql> select @@global.sql_mode;  
+-----+  
| @@global.sql_mode |  
+-----+  
| REAL_AS_FLOAT,PIPES_AS_CONCAT,ANSI_QUOTES,IGNORE_SPACE,ANSI |  
+-----+  
1 row in set (0.00 sec)
```

User Account Requirements

The user account that is used during the install process must have full access to (be the owner of) the database that will be used by the User Application. In addition, this account will need access to the tables in the system. The tables may vary, depending on your environment.

Create a user to log into the MySQL server and grant privileges to the user, for example:

```
GRANT ALL PRIVILEGES ON <dbname.>* TO <username>@<host> IDENTIFIED BY  
'password'
```

The minimum set of privileges is CREATE, INDEX, INSERT, UPDATE, DELETE, and LOCK TABLES. For documentation on the GRANT command, see <http://www.mysql.org/doc/refman/5.0/en/grant.html> (<http://www.mysql.org/doc/refman/5.0/en/grant.html>).

IMPORTANT: The user account must also have select rights to the mysql.user table. Here is the SQL syntax needed to give the proper rights:

```
USE mysql;  
GRANT SELECT ON mysql.user TO <username>@<host>;
```

2.4.2 Notes on Configuring an Oracle Database

When you create your Oracle database, you need to be sure to use AL32UTF8 to specify a Unicode-encoded character set. (See [AL32UTF8 \(http://download-east.oracle.com/docs/cd/B19306_01/server.102/b14225/glossary.htm#sthref2039\)](http://download-east.oracle.com/docs/cd/B19306_01/server.102/b14225/glossary.htm#sthref2039) .)

When you create a user for your Oracle database, you need to issue the following statements using the SQL Plus utility. These statements create the user and set the user's privileges. Grant the user CONNECT and RESOURCE privileges, for example:

```
CREATE USER idmuser IDENTIFIED BY password  
  
GRANT CONNECT, RESOURCE to idmuser
```

UTF-8 on Oracle 11g On Oracle 11g, you can issue the following command to confirm that you are enabled for UTF-8:

```
select * from nls_database_parameters;
```

If you are not setup for UTF-8, you will see this data returned:

```
NLS_CHARACTERSET  
WE8MSWIN1252
```

If you are setup for UTF-8, you will see this data returned:

```
NLS_CHARACTERSET  
AL32UTF8
```

2.4.3 Notes on Configuring an MS SQL Server Database

Set up your MS SQL Server database as follows:

- 1 Install the MS SQL server.
- 2 Connect to the server and open an application for creating the database and database user (typically the SQL Server Management Studio application).
- 3 Create a database. SQL Server does not allow users to select the character set for databases. The IDM User Application stores SQL Server character data in a NCHAR column type, which supports UTF-8.
- 4 Create a login.
- 5 Add the login as a user of the database.
- 6 Grant these privileges to the login: CREATE TABLE, CREATE INDEX, SELECT, INSERT, UPDATE, and DELETE.

The User Application requires version 1.0.809.102 of the Microsoft SQL Server 2005 JDBC Driver. Note that only the Sun Solaris, Red Hat Linux, and Windows 2000 or later operating systems are officially supported with this JDBC driver.

2.4.4 Notes on Configuring a DB2 Database

This section provides notes on DB2 configuration.

Providing the Database Driver JARs

The Database Driver JAR files need to be selected during the installation process on the *Database Username and Password* screen. However, the browse button for the *Database Driver JAR File* field only allows you to select one (1) jar. For DB2, you must provide two (2) jars:

- ♦ db2jcc.jar
- ♦ db2jcc_license_cu.jar

Therefore, if you are running the install program against WebSphere (the only Application Server supported with DB2), you can select one jar, but you will have to manually enter the second one using the correct file separator for the operating system that the install program is running on. Alternatively, you can manually enter both entries.

For example, on Windows:

```
c:\db2jars\db2jcc.jar;c:\db2jars\db2jcc_license_cu.jar
```

For example, on Solaris and Linux:

```
/home/lab/db2jars/db2jcc.jar:/home/lab/db2jcc_license_cu.jar
```

Tuning DB2 Databases to Prevent Deadlocks and Timeouts

When using DB2, if you see the error "The current transaction has been rolled back because of a deadlock or timeout," the problem may be caused by a high level of user and database concurrency.

DB2 provides many techniques for resolving lock conflicts including tuning of the cost-based optimizer. The *Performance Guide* included in the DB2 Administration documentation is an excellent source that contains much information on the topic of tuning.

There are no prescribed tuning values that can be used for all installations since the level of concurrency and size of data varies. However, here are some DB2 tuning tips that may be relevant for your installation:

- ♦ The `reorgchk update statistics` command will update the statistics used by the optimizer. Periodic updates of these statistics may be enough to alleviate the problem.
- ♦ Use of the DB2 registry parameter `DB2_RR_TO_RS` can improve concurrency by not locking the next key of the row that was inserted or updated.
- ♦ Increase the `MAXLOCKS` and `LOCKLIST` parameters on the database.
- ♦ Increase the `currentLockTimeout` property on the database connection pool.
- ♦ Use the Database Configuration Advisor and optimize for faster transactions.

- ◆ Alter all the User Application tables to be VOLATILE to indicate to the optimizer that cardinality of the table will vary significantly. For example, to make the AFACTIVITY table VOLATILE, you might issue the command: ALTER TABLE AFACTIVITY VOLATILE

The ALTER TABLE commands need to be run after the User Application has been started once and the database tables have been created. Refer to the ALTER TABLE documentation for more information on this statement. Here are the SQL statements for all the User Application tables:

```
ALTER TABLE AFACTIVITY VOLATILE
ALTER TABLE AFACTIVITYTIMERTASKS VOLATILE
ALTER TABLE AFBRANCH VOLATILE
ALTER TABLE AFCOMMENT VOLATILE
ALTER TABLE AFDOCUMENT VOLATILE
ALTER TABLE AFENGINE VOLATILE
ALTER TABLE AFENGINESTATE VOLATILE
ALTER TABLE AFMODEL VOLATILE
ALTER TABLE AFPROCESS VOLATILE
ALTER TABLE APPROVISIONINGSTATUS VOLATILE
ALTER TABLE AFQUORUM VOLATILE
ALTER TABLE AFRESOURCEREQUESTINFO VOLATILE
ALTER TABLE AFWORKTASK VOLATILE
ALTER TABLE AF_ROLE_REQUEST_STATUS VOLATILE
ALTER TABLE ATTESTATION_ATTESTER VOLATILE
ALTER TABLE ATTESTATION_ATTRIBUTE VOLATILE
ALTER TABLE ATTESTATION_QUESTION VOLATILE
ALTER TABLE ATTESTATION_REPORT VOLATILE
ALTER TABLE ATTESTATION_REQUEST VOLATILE
ALTER TABLE ATTESTATION_RESPONSE VOLATILE
ALTER TABLE ATTESTATION_SURVEY_QUESTION VOLATILE
ALTER TABLE ATTESTATION_TARGET VOLATILE
ALTER TABLE AUTHPROPS VOLATILE
ALTER TABLE DATABASECHANGELOG VOLATILE
ALTER TABLE DATABASECHANGELOGLOCK VOLATILE
ALTER TABLE DSS_APPLET_BROWSER_TYPES VOLATILE
ALTER TABLE DSS_APPLET_CFG VOLATILE
ALTER TABLE DSS_APPLET_CFG_MAP VOLATILE
ALTER TABLE DSS_BROWSER_TYPE VOLATILE
ALTER TABLE DSS_CONFIG VOLATILE
ALTER TABLE DSS_EXT_KEY_USAGE_RESTRICTION VOLATILE
ALTER TABLE DSS_USR_POLICY_SET VOLATILE
ALTER TABLE JBM_COUNTER VOLATILE
ALTER TABLE JBM_DUAL VOLATILE
ALTER TABLE JBM_ID_CACHE VOLATILE
ALTER TABLE JBM_MSG VOLATILE
ALTER TABLE JBM_MSG_REF VOLATILE
ALTER TABLE JBM_POSTOFFICE VOLATILE
ALTER TABLE JBM_ROLE VOLATILE
ALTER TABLE JBM_TX VOLATILE
ALTER TABLE JBM_USER VOLATILE
ALTER TABLE PORTALCATEGORY VOLATILE
ALTER TABLE PORTALPORTLETHANDLES VOLATILE
ALTER TABLE PORTALPORTLETSETTINGS VOLATILE
ALTER TABLE PORTALPRODUCERREGISTRY VOLATILE
ALTER TABLE PORTALPRODUCERS VOLATILE
ALTER TABLE PORTALREGISTRY VOLATILE
ALTER TABLE PROFILEGROUPPREFERENCES VOLATILE
ALTER TABLE PROFILEUSERPREFERENCES VOLATILE
ALTER TABLE PROVISIONING_CODE_MAP VOLATILE
```

```
ALTER TABLE PROVISIONING_CODE_MAP_LABEL VOLATILE
ALTER TABLE PROVISIONING_VIEW_VALUE VOLATILE
ALTER TABLE PROVISIONING_VIEW_VALUE_LABEL VOLATILE
ALTER TABLE SECURITYACCESSRIGHTS VOLATILE
ALTER TABLE SECURITYPERMISSIONMETA VOLATILE
ALTER TABLE SECURITYPERMISSIONS VOLATILE
ALTER TABLE SEC_DELPROXY_CFG VOLATILE
ALTER TABLE SEC_DELPROXY_SRV_CFG VOLATILE
ALTER TABLE SEC_SYNC_CLEANUP_QUEUE VOLATILE
```

2.5 Installing the Java Development Kit

The User Application installation program requires that you use the correct version of the Java environment for your application server, as described below:

- ◆ For JBoss 5.01, you need to use the Java 2 Platform Standard Edition Development version 1.6 (JDK or JRE) from Sun.

NOTE: As a convenience, the JBossMySQL utility will install the correct version of the JRE for JBoss.

- ◆ For WebSphere 6.1, you need to use the 1.5 JDK from IBM.
- ◆ For WebSphere 7.0, you need to use the 1.6 JDK from IBM.
- ◆ For WebLogic 10.3, you need to use the 1.6 JDK from JRockit.

Set the JAVA_HOME environment variable to point to the JDK* to use with the User Application. Or, manually specify the path during the User Application install to override JAVA_HOME.

NOTE: For SUSE Linux Enterprise Server (SLES) users: Do not use the IBM* JDK that comes with SLES. This version is incompatible with some aspects of the installation.

Installing the Roles Based Provisioning Module on the Metadirectory

This section describes how to install the Metadirectory components of the Roles Based Provisioning Module (RBPM) into Identity Manager. Topics include:

- ♦ [Section 3.1, “About the Roles Based Provisioning Module Installation,” on page 31](#)
- ♦ [Section 3.2, “Running the NrfCaseUpdate Utility,” on page 32](#)
- ♦ [Section 3.3, “Running the RBPM Install Program,” on page 37](#)
- ♦ [Section 3.4, “Extending the Schema Manually,” on page 43](#)

IMPORTANT: The steps described in this section are required when you are installing the Roles Based Provisioning Module on an earlier version of Identity Manager (such as Identity Manager 3.6 or 3.6.1). Identity Manager 3.7 will install the core components of the RBPM for you automatically.

3.1 About the Roles Based Provisioning Module Installation

The Roles Based Provisioning Manager (RBPM) for Identity Manager installation program installs several components into Identity Manager Metadirectory. These components include the following items:

- ♦ Role and Resource Driver
- ♦ User Application Driver
- ♦ eDirectory schema

The RBPM installation program needs to be executed on the machine where your Identity Manager Metadirectory environment has been installed. The installation will fail if eDirectory is not installed in the default location or default dib location.

NOTE: The RBPM installation program will also fail to execute properly if eDirectory is not running on the default LDAP ports of 389 and 636. If you are not running on the default LDAP ports, you will always be told that the schema is not valid and that you have to run the NrfCaseUpdate utility. To fix this problem, you need to extend the schema manually, as described in [Section 3.4, “Extending the Schema Manually,” on page 43](#).

Once these items have been installed into Identity Manager, you need to follow the steps described in [Chapter 4, “Creating the Drivers,” on page 45](#) to create the drivers needed to run the User Application.

IMPORTANT: If you have a User Application Driver in your eDirectory tree that was created with a previous version of the RBPM, you need to run the NrfCaseUpdate utility before you run the Roles Based Provisioning Module installation program. If you do not, your installation will fail.

3.2 Running the NrfCaseUpdate Utility

This section provides details about the NrfCaseUpdate utility. Topics include:

- ♦ [Section 3.2.1, “Overview of NrfCaseUpdate,” on page 32](#)
- ♦ [Section 3.2.2, “Installation Overview,” on page 32](#)
- ♦ [Section 3.2.3, “How NrfCaseUpdate Affects the Schema,” on page 32](#)
- ♦ [Section 3.2.4, “Creating a Backup of the User Application Drivers,” on page 33](#)
- ♦ [Section 3.2.5, “Using NrfCaseUpdate,” on page 33](#)
- ♦ [Section 3.2.6, “Verification of the NrfCaseUpdate Process,” on page 35](#)
- ♦ [Section 3.2.7, “Enabling the JRE for SSL Connections,” on page 35](#)
- ♦ [Section 3.2.8, “Restoring Invalidated User Application Drivers,” on page 36](#)

3.2.1 Overview of NrfCaseUpdate

The NrfCaseUpdate procedure is necessary to provide support for mixed-case searching on roles and resources. This procedure updates the schema by modifying the nrfLocalizedDescrs and nrfLocalizedNames attributes, which are used by User Application drivers. The procedure is required before installing RBPM 3.7 and before migrating existing drivers in Designer 3.5.

3.2.2 Installation Overview

This section provides an overview of the steps for upgrading and migrating your existing RBPM environment. This overview emphasizes use of Designer 3.5 to create backups of User Application drivers before proceeding with any upgrade. This overview also assumes the IDM version is 3.6 or higher.

- 1 Install Designer 3.5.
- 2 Run a health check of the Identity Vault to make sure the schema extends properly. Use TID 3564075 to complete the health check.
- 3 Import existing User Application drivers into Designer 3.5.
- 4 Archive the Designer project. It represents the pre-RBPM 3.7 state of the driver.
- 5 Run the NrfCaseUpdate process.
- 6 Create a new Designer 3.5 project and import the User Application driver to prepare for migration.
- 7 Install RBPM 3.7.
- 8 Migrate the driver using Designer 3.5.
- 9 Deploy the migrated driver.

3.2.3 How NrfCaseUpdate Affects the Schema

When the NrfCaseUpdate utility updates existing attributes in the eDirectory schema, any existing instances of those attributes are effectively deleted. User Application drivers use these attributes and thus will be affected by this schema update, specifically roles and separation of duties names and descriptions, custom attestation requests, and reports.

The NrfCaseUpdate procedure updates existing User Application drivers by providing a utility for exporting existing User Application drivers to an LDIF file before running the schema update. Importing the LDIF files after the schema update effectively recreates any objects deleted during the schema update.

As always, it is important that you back up any existing User Application drivers as a precaution. Remember that schema updates will affect all IDM partitions, so it is very important to use NrfCaseUpdate to export any User Application drivers in the tree.

3.2.4 Creating a Backup of the User Application Drivers

It is recommended that you use Designer to create a backup of your User Application drivers. Before running the NrfCaseUpdate procedure, you should follow this procedure to back up your existing User Application drivers:

- 1 Install Designer 3.5, which ships with RBPM 3.7.
- 2 Create an Identity Vault and map it to your IDM server containing your User Application drivers.
- 3 Use the *Live->Import* command to import your Driver Set and User Application drivers.
- 4 Save and archive this Designer project.

3.2.5 Using NrfCaseUpdate

NrfCaseUpdate will prompt you to export each driver and then will perform the schema update. If you are unsure about the existence or location of any existing User Application drivers, you should not proceed, as the schema update may invalidate any existing User Application drivers.

The JRE provided under the IDM installation directory, typically `/root/idm/jre`, can be used to run NrfCaseUpdate. If you require SSL connections to eDirectory, you will need to enable your JRE for SSL connections by following the instructions in [Section 3.2.7, “Enabling the JRE for SSL Connections,” on page 35](#).

Alternatively, you may run the NrfCaseUpdate utility remotely from a host with a JRE that contains the eDirectory certificate, such as the User Application server host. In this case, you will need to exit the NrfCaseUpdate utility using CTRL-C after exporting all drivers to LDIF and before the schema update. Then, you can manually update the schema on the eDirectory host using the `ndssch` command, as shown below:

```
ndssch -h hostname adminDN update-nrf-case.sch
```

NOTE: NrfCaseUpdate can accept several arguments to the command line. Pass `-help` or `-?` for more information.

Follow these steps to run NrfCaseUpdate:

- 1 Verify that you have completed a health check of the Identity Vault before running the NrfCaseUpdate utility. Use TID 3564075 to complete the health check.
- 2 Identify all the DNs of any existing User Application drivers before you start the utility. You will need authentication credentials to export these drivers to LDIF.
- 3 Run the NrfCaseUpdate utility. You may optionally pass the `-v` option to obtain more verbose output::

```
/root/idm/jre/bin/java -jar NrfCaseUpdate.jar -v
```

- 4** You will be asked if you have an existing User Application driver. Answer true if you have an existing User Application driver. Otherwise, answer false and skip to [Step 6 on page 34](#).

```
Do you currently have a User Application Driver configured [DEFAULT true]
:
```

- 5** Next, the utility asks if you have more than one User Application driver. Answer true if you have more than one User Application driver:

```
Do you currently have more than one (1) User Application Driver configured
[DEFAULT false] :
```

- 6** Specify the DN of the administrator with proper credentials for exporting the User Application driver:

```
Specify the DN of the Identity Vault administrator user.
This user must have inherited supervisor rights to the user application
driver specified above.
(e.g. cn=admin,o=acme):
```

- 7** Enter the password for this administrator:

```
Specify the Identity Vault administrator password:
```

- 8** Enter the host name or IP address of the IDM server hosting the User Application driver:

```
Specify the DNS address of the Identity Vault (e.g acme.com):
```

- 9** Specify the port to be used for the connection:

```
Specify the Identity Vault port [DEFAULT 389]:
```

- 10** The next question asks if you will use SSL for the connection. If you want to use SSL, the JRE requires the eDirectory certificate to be in the trusted store. To persist the certificate, follow the instructions in [Section 3.2.7, “Enabling the JRE for SSL Connections,” on page 35](#).

```
Use SSL to connect to Identity Vault: [DEFAULT false] :
```

- 11** Specify the fully qualified distinguished name of the User Application driver that will be exported:

```
Specify the fully qualified LDAP DN of the User Application driver located
in the Identity Vault
(e.g. cn=UserApplication,cn=driverset,o=acme):
```

- 12** Specify a name for the LDIF file where the User Application will be exported:

```
Specify the LDIF file name where the restore data will be written (enter
defaults to nrf-case-restore-data.ldif):
```

- 13** The utility will post information about the objects saved to the LDIF.

- 14** If you indicated you have multiple drivers, you will see the following prompt:

```
You indicated you have more than one (1) User Application Driver to
configure.
```

```
Do you have another driver to export? [DEFAULT false] :
```

```
If you have another driver to export then specify true. The utility will
repeat Steps 5 through 12 for each driver.
```

```
If you do not have another driver to export then specify false. Ensure that
you have exported all existing drivers before proceeding as the utility
will proceed with the schema update.
```

- 15** You will be prompted for the location of your ndssch utility, along with the typical locations. The ndssch utility is used for updating the schema.

Please enter the path to the schema utility:
For Unix/Linux typically /opt/novell/eDirectory/bin/ndssch
For Windows C:\Novell\NDS\schemaStart.bat:

- 16** The utility will post the status message for the schema update:

```
Schema has successfully been updated for mixed case compliance!
```

NOTE: Be sure to give eDirectory enough time to synchronize the schema changes. If you don't allow enough time, the import of the LDIF file fail.

- 17** Run another health check on the Identity Vault to verify that the schema was extended properly before importing the LDIF file. Use TID 3564075 to complete the health check.
- 18** After all drivers have been exported and the schema update has been applied successfully, you need to import each LDIF file. You should indicate to allow forward references in your `ice` command. A suggested command line is shown below:
- ```
ice -l[mylogfile.log] -v -SLDIF -f[your_created_ldif] -c -DLLDAP -
s[hostname] -p[389/636] -d[cn=myadmin,o=mycompany] -w[MYPASSWORD] -F -B
```
- 19** After all drivers have been re-imported, verify that the `NrfCaseUpdate` process was successful. See [Section 3.2.6, “Verification of the NrfCaseUpdate Process,” on page 35](#) for more information.
- 20** After you have verified that the `NrfCaseUpdate` process was successful, you may continue with the RBPM 3.7 installation.

## 3.2.6 Verification of the NrfCaseUpdate Process

After all drivers have been re-imported, verify that the restoration was successful by reviewing the following items in the User Application:

- ◆ Role names and descriptions
- ◆ Separation of duties names and descriptions
- ◆ Attestation requests, including custom requests
- ◆ Reporting

After you complete the verification, you can continue with installation and upgrade to RBPM 3.7.

## 3.2.7 Enabling the JRE for SSL Connections

This section explains how to configure the JRE to use an SSL connection.

First, export a self-signed certificate from the certificate authority in the Identity Vault:

- 1** From iManager, in the *Roles and Tasks* view, click *Directory Administration > Modify Object*.
- 2** Select the certificate authority object for the Identity Vault, then click *OK*. It is usually found in the Security container and named as *TREENAME CA.Security*.
- 3** Click *Certificate > Self Signed Certificate*.
- 4** Click *Export*.
- 5** When you are asked if you want to export the private key with the certificate, click *No*, then click *Next*.
- 6** Select binary DER format.

- 7 Click the link *Save the exported certificate*.
- 8 Browse to a location on your computer where you want to save the file, then click *Save*.
- 9 Click *Close*.

Next, import the self-signed certificate into the JRE's trusted store.

- 1 Use the keytool utility that is included in the JRE.
- 2 Import the certificate into the Role Mapping Administrator's trust store by entering the following command at a command prompt:

```
keytool -import -file name_of_cert_file -trustcacerts -noprompt -keystore filename -storepass password
```

For example:

```
keytool -import -file tree_ca_root.b64 -trustcacerts -noprompt -keystore cacerts -storepass changeit
```

### 3.2.8 Restoring Invalidated User Application Drivers

If the schema update is applied to an existing User Application driver before that driver has been processed using NrfCaseUpdate, it will be invalidated and you will need to restore that driver using a backup.

---

**IMPORTANT:** It is essential that you do *not* delete or rename the invalidated User Application driver, since doing so will also invalidate all the driver's associations. Additionally, if the Role and Resource Service driver is running, and you delete the User Application driver, the Role and Resource Service driver will detect the role deletions and remove the roles from the assigned users.

---

Additionally, it is not sufficient to redeploy the backed up driver to IDM as the schema change cannot be reconciled in this manner. The following procedure performs the restoration by deploying a renamed copy of the driver in order to generate the data to be restored.

The following procedure outlines the process for restoring the User Application driver backup using Designer 3.5:

- 1 Restart the eDirectory server to ensure that the schema modification has taken effect.
- 2 Open a copy of the Designer 3.5 project containing the backup of the User Application driver, UserAppDriver. Since this procedure modifies the driver name so it is important to use a copy of the project.
- 3 Select the connector between the User Application driver and the Identity Vault, right-click and choose *Properties*.
- 4 Specify a new name such as UserAppDriver\_restore. Select *Apply* and *OK*.
- 5 Click *Save* to save the project.
- 6 Synchronize the ID Vault schema by selecting the ID Vault and choosing *Live->Schema->Compare* and choose to *Update Designer for the Reconcile Action*.
- 7 Save the project.
- 8 Deploy the renamed driver by selecting the driver and choosing *Driver->Deploy*.
- 9 Run NrfCaseUpdate and export the newly named driver to an LDIF file.
- 10 Make a copy of the LDIF file for editing.

- 11 Edit the LDIF file and rename all the driver references to reflect the User Application driver that you are restoring. For example, if your original User Application driver is `cn=UserAppDriver` then you would rename `cn=UserAppDriver_restore` to `cn=UserAppDriver`. This step effectively builds an LDIF file reflecting the real User Application driver.
- 12 Import the modified LDIF file using `ice`:
 

```
ice -l[mylogfile.log] -v -SLDIF -f[your_created_ldif] -c -DLdap -s[hostname] -p[389/636] -d[cn=myadmin,o=mycompany] -w[MYPASSWORD] -F -B
```
- 13 Note the status of the import using `ice` to ensure it was successful.
- 14 Follow the instructions under [Section 3.2.6, “Verification of the NrfCaseUpdate Process,”](#) on [page 35](#) to verify the restoration of the driver.
- 15 Delete the renamed driver from the Driver Set.

## 3.3 Running the RBPM Install Program

- 1 Launch the installer for your platform:

### Linux

```
rbpm_driver_install_linux.bin
```

### Solaris

```
rbpm_driver_install_solaris.bin
```

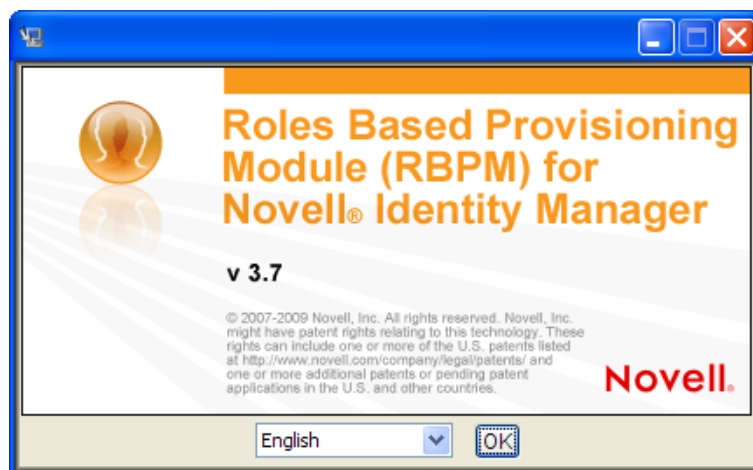
### AIX

```
rbpm_driver_install_aix.bin
```

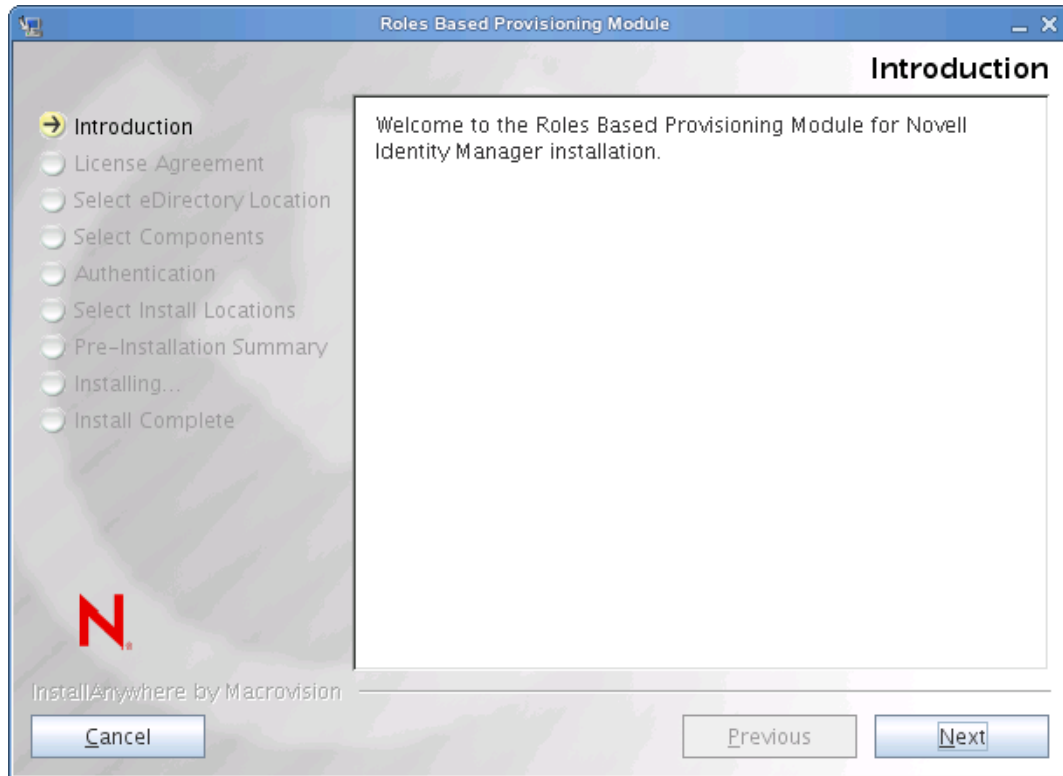
### Windows

```
rbpm_driver_install.exe
```

When the installation program launches, you are prompted for the language:

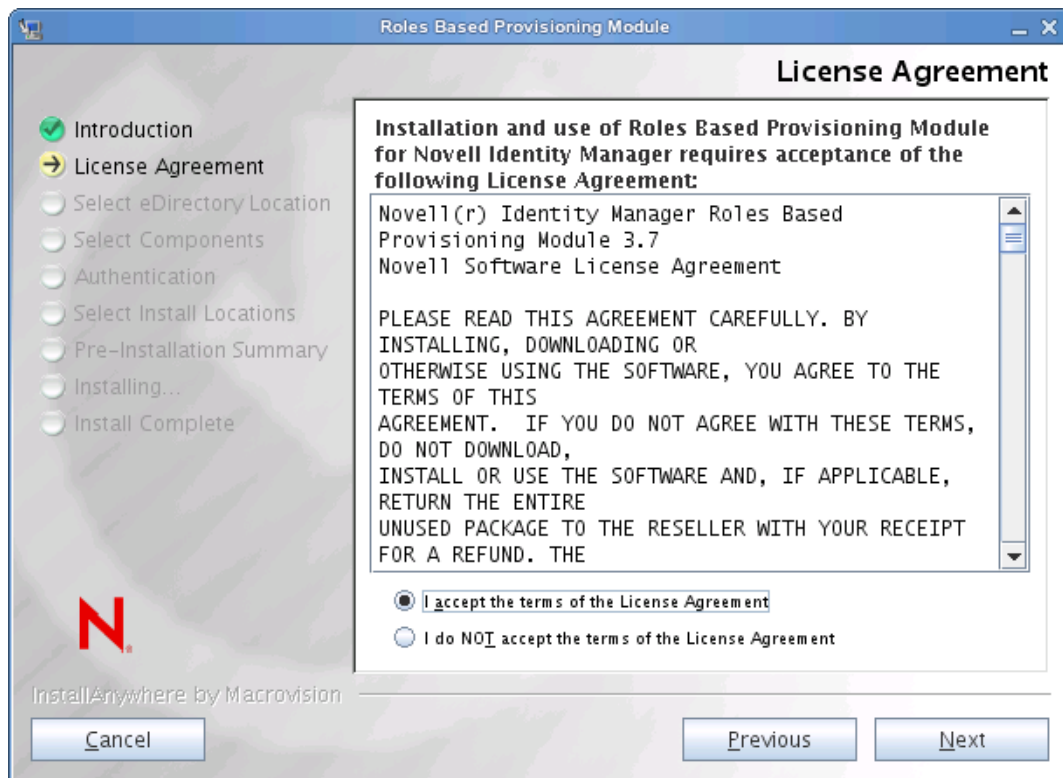


- 2 Choose the language for your installation and click OK.  
The installer displays the Introduction screen.



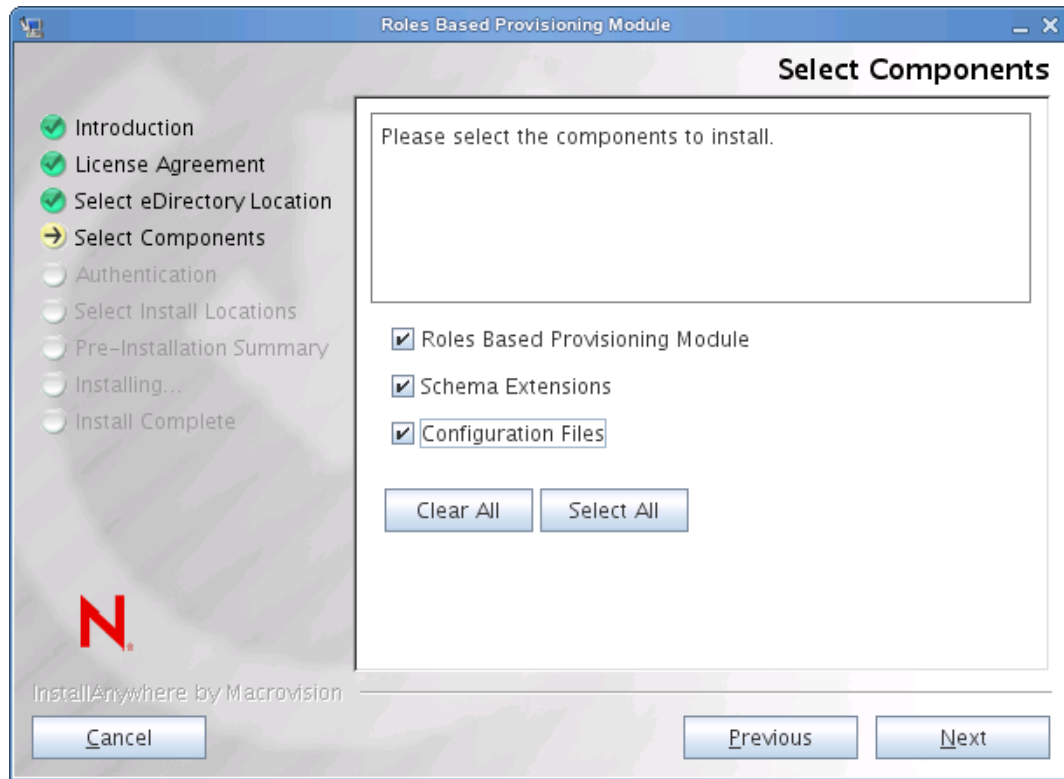
3 Click *Next*.

The installer displays the License Agreement screen.



4 Confirm the license agreement and click *Next*.

The installer displays the Select Components screen, which lists the Metadirectory components required for the RBPM User Application to run:

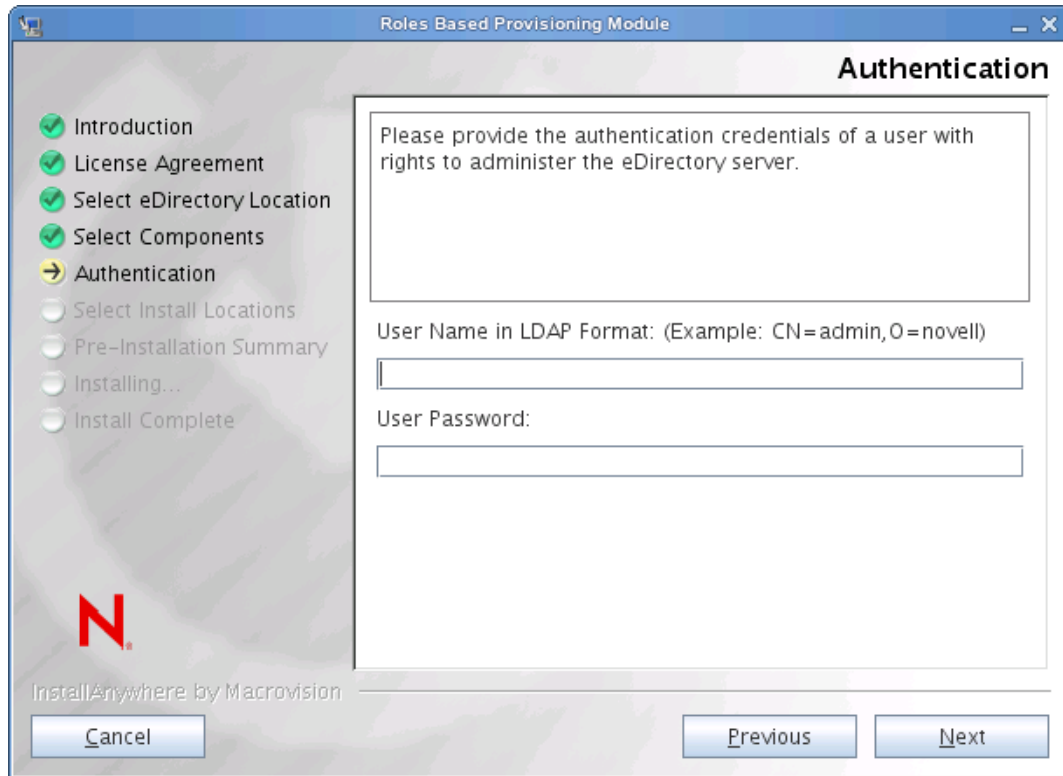


The components are described below:

| Component                       | Description                                                            |
|---------------------------------|------------------------------------------------------------------------|
| Roles Based Provisioning Module | Installs the User Application Driver and the Role and Resource Driver. |
| Schema Extensions               | Installs the eDirectory schema extensions.                             |
| Configuration Files             | Installs driver configuration files.                                   |

5 Select the components you want to install, and click *Next*. Typically, you will want to install all of the components.

The installer displays the Authentication screen:

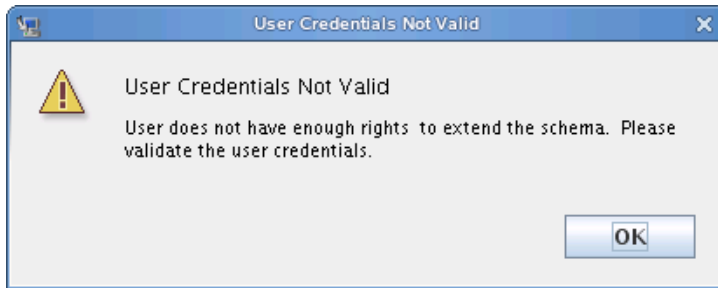


6 Provide the user name in LDAP format and type the password:

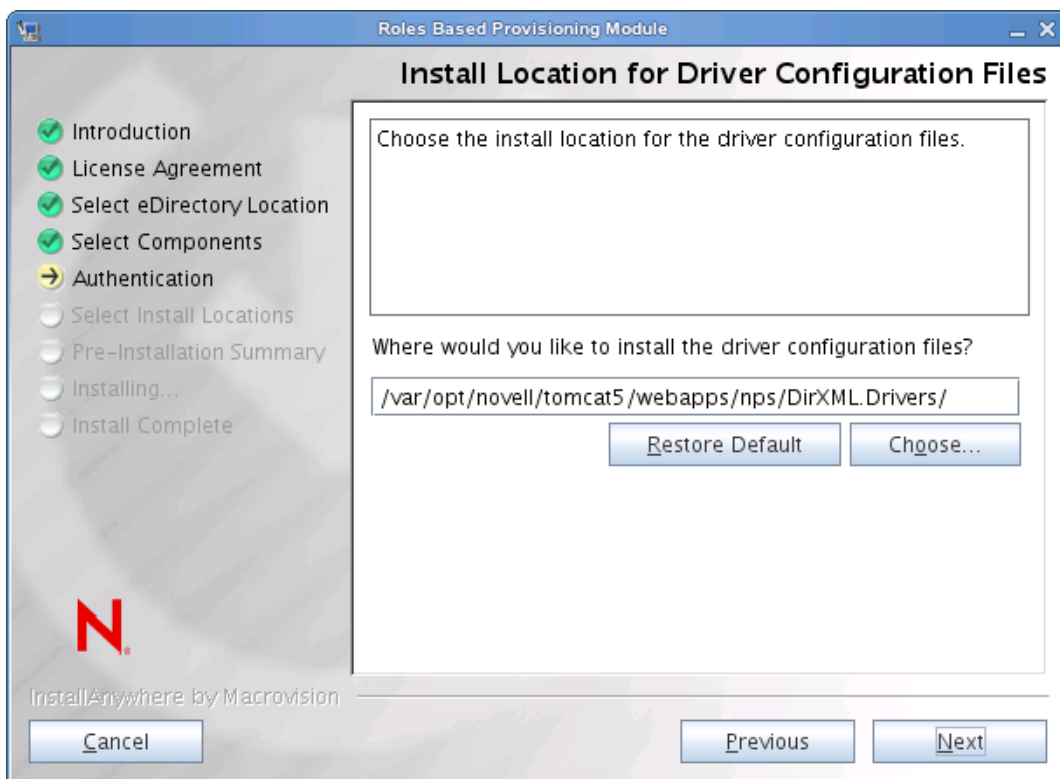




If the user credentials are not valid, or if the user does not have the necessary rights, the installer displays an error screen:

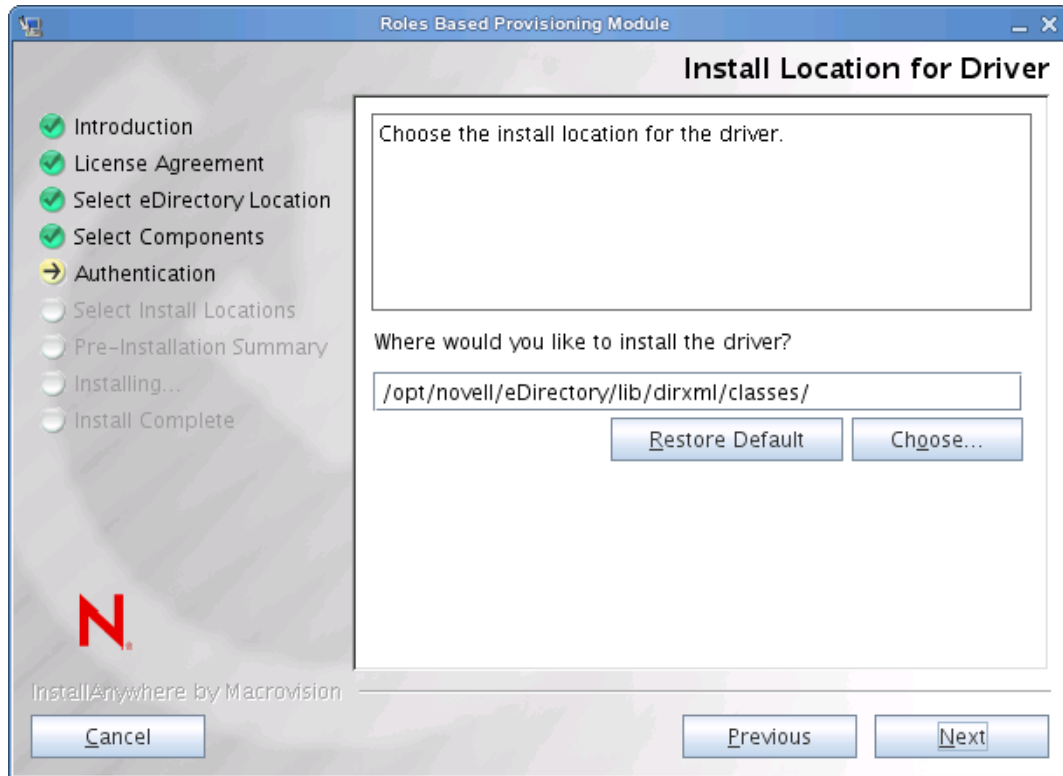


If the user credentials are valid and the user has the proper rights, the installer displays the Install Location for Driver Configuration Files screen:



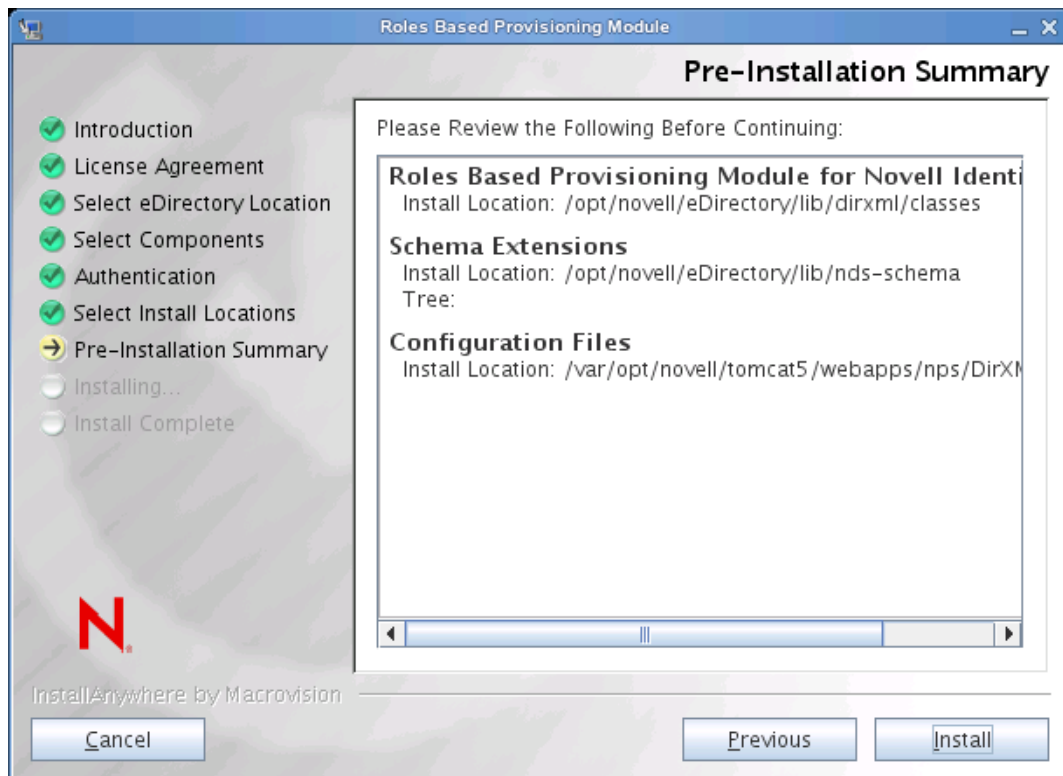
- 7 Specify the target location on disk where you want the driver configuration files to be stored and click *Next*.

The installer displays the Install Location for Driver screen:

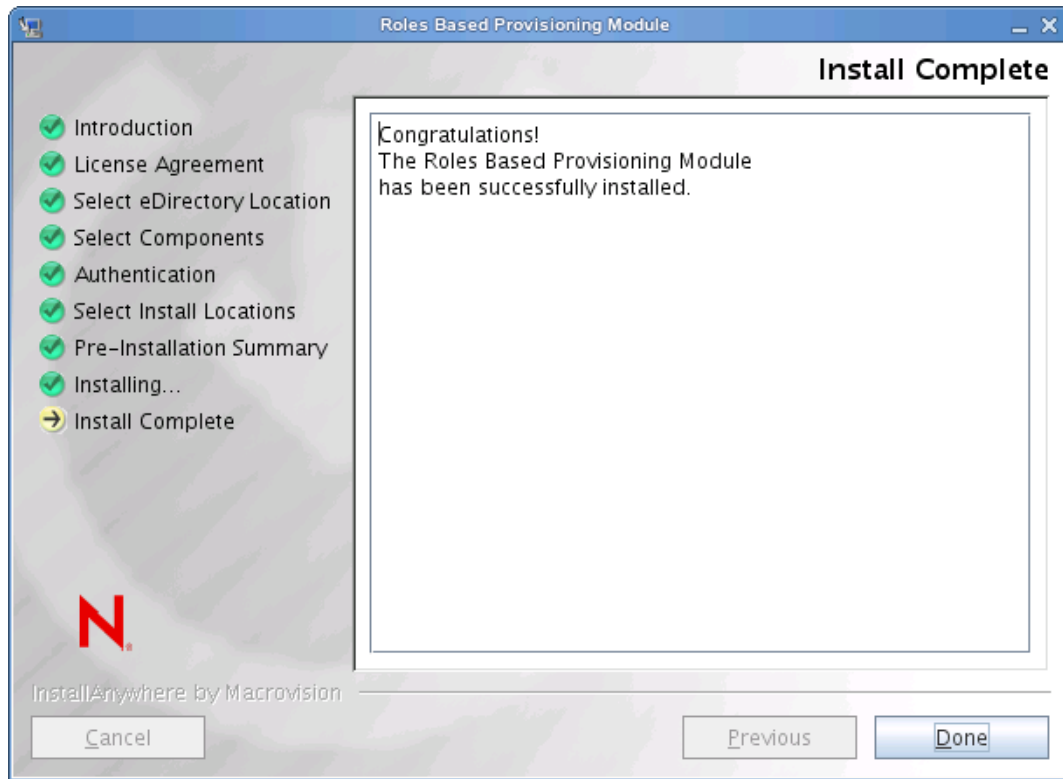


8 Specify the target location for the driver and click *Next*.

The installer displays the Pre-Installation Summary screen:



- 9 If the summary information appears to be correct, click *Install* to begin the installation process. When the installation process is finished, the installer displays the Installation Complete screen:



## 3.4 Extending the Schema Manually

This section provides instructions for extending the schema manually. These steps are only required to fix a problem that occurs if eDirectory is not installed in the default location, or is not running on the default LDAP ports of 389 and 636.

To extend the schema manually (Windows):

- 1 After installing Identity Manager, stop eDirectory.
- 2 Run the following command to extend the schemas listed in `sch_nt.cfg`, which is located in the eDirectory installation location.

```
<eDirLocation>\schemaStart.bat <eDirLocation> yes <admin name
with tree> <password> yes 6 " " " <schemafilename>"
"<serverName>" <dibPathLocation>
```

---

**NOTE:** The `<dibPathLocation>` must contain the DIBFiles folder.

---

Here is a sample command:

```
C:\eDir\NDS\schemaStart.bat "C:\eDir\NDS" yes
".cn=admin.o=n.T=IDM-INSTALLISSUE." "n" yes 6 " "
"C:\eDir\NDS\ vrschema.sch" ".CN=WIN2008-64-NDS.O=n.T=IDMINSTALLISSUE."
"C:\DIB\NDS\DIBFiles"
```

---

**NOTE:** The above command does not use `sch_nt.cfg` to extend all the schema files, but instead extends each and every schema file mentioned in `sch_nt.cfg` manually.

---

- 3 Install the Role and Resource Driver (as described under [Section 3.3, “Running the RBPM Install Program,” on page 37](#)), unchecking the *Schema Extensions* option in the *Select Components* window. Complete the installation.
- 4 After installing the Role and Resource Driver, extend the role-based schema files `srvprv.sch` and `nrf-extensions.sch` by executing the command listed in [Step 2 on page 43](#).

---

**NOTE:** This procedure extends the needed schema files using `schemaStart.bat`. This approach is slightly different from the method outlined in the *IDM3.6.1 MetaDirectory Readme*.

---

- 5 Extend the NrfCaseupdate schema (`update-nrf-case.sch`) using the command listed in [Step 2 on page 43](#).
- 6 Start eDirectory.

To extend the schema manually (SUSE):

- 1 Install the Role and Resource Driver (as described under [Section 3.3, “Running the RBPM Install Program,” on page 37](#)), with the *Schema Extensions* option unchecked in the *Select Components* window. Click *Next*.
- 2 Choose an appropriate install location for the Driver and click *Next*.
- 3 Choose an appropriate install location for the Driver configuration files and click *Next*. Complete the installation.

Steps 1 through 3 copy the Driver and Driver Configuration files in the Non-default location of eDirectory.

- 4 Run the `ndssch` command to extend the schema (i.e. `srvprv.sch`, `nrf-extensions.sch`).
- ```
ndssch [-h hostname[:port]] [-t tree_name] admin-FDN schemafilename...
```

For example:

```
ndssch -h 172.16.1.137:524 -t TESTTREE -p 'PASSWORD'  
.cn=admin.o=novell.T=TESTTREE  
/opt/novell/eDirectory/lib/nds-schema/srvprv.sch'
```

- 5 Repeat Step 4 to extend `nrf-extensions.sch`.

Creating the Drivers

4

This section describes how to create the drivers for using the Roles Based Provisioning Module (RBPM). Topics include:

- ♦ [Section 4.1, “Creating the User Application Driver in iManager,” on page 45](#)
- ♦ [Section 4.2, “Creating the Role and Resource Service Driver in iManager,” on page 47](#)

IMPORTANT: You need to create the User Application driver before creating the Role and Resource Service driver. The User Application driver needs to be created first because the Role and Resource Service driver references the role vault container (RoleConfig.AppConfig) in the User Application driver.

The driver configuration support allows you to do the following:

- ♦ Associate one User Application driver with a Role and Resource Service driver.
- ♦ Associate one User Application with a User Application driver.

4.1 Creating the User Application Driver in iManager

The Roles Based Provisioning Module stores application-specific data in the User Application driver to control and configure the application environment. This includes the application server cluster information and the workflow engine configuration.

You must create a separate User Application driver for each RBPM User Application, except for RBPM User Applications that are members of a cluster. User Applications that are part of the same cluster must share a single User Application driver. For information on running the User Application in a cluster, see the *User Application: Administration Guide* (<http://www.novell.com/documentation/idmrbpm37/index.html>).

IMPORTANT: Configuring a set of non-cluster RBPM User Applications to share a single driver creates ambiguity for one or more of the components running inside the Roles Based Provisioning Module. The source of the resulting problems are difficult to detect.

To create a User Application driver and associate it with a driver set:

- 1 Open iManager in a Web browser.
- 2 Go to *Roles and Tasks > Identity Manager Utilities* and select *Import Configuration*.
- 3 To create the driver in an existing driver set, select *In an existing driver set*, click the object selector icon, select a driver set object, click *Next*, and continue with [Step 4](#).

or

If you need to create a new driver set (for example, if you are placing the User Application driver on a different server from your other drivers), select *In a new driver set*, click *Next*, then define the new driver set properties.

3a Specify a name, a context, and a server for the new driver set. The context is the eDirectory™ context where the server object is located.

3b Click *Next*.

4 Click *Import a configuration from the server (.XML file)*.

5 Select the User Application driver configuration file from the drop-down list. The file name is: *UserApplication_3_7_0-IDM3_6_0-V1.xml*

If this file is not in the list, the Roles Based Provisioning Module driver installation might not be installed correctly.

6 Click *Next*.

7 You are prompted for parameters for your driver. (Scroll to view all.) Make a note of the parameters; you need them when you install the RBPM User Application.

| Field | Description |
|----------------------------------|---|
| <i>Driver Name</i> | The name of the driver you are creating. |
| <i>Authentication ID</i> | The distinguished name of the User Application Administrator. This is a User Application Administrator to whom you are giving rights to administer the User Application portal. Use the eDirectory™ format, for example admin.orgunit.novell, or browse to find the user. This is a required field. |
| <i>Password</i> | Password of the User Application Administrator specified in the Authentication ID. |
| <i>Application Context</i> | The User Application context. This is the context portion of the URL for the User Application WAR file. The default is <i>IDM</i> . |
| <i>Host</i> | The hostname or IP address of the application server where the Identity Manager User Application is deployed. If the User Application is running in a cluster, type the dispatcher's hostname or IP address. |
| <i>Port</i> | The port for the host you listed above. |
| <i>Allow Override Initiator:</i> | Select <i>Yes</i> to allow the Provisioning Administrator to start workflows in the name of the person for whom the Provisioning Administrator is designated as proxy. |

8 Click *Next*.

9 Click *Define Security Equivalences* to open the Security Equals window. Browse to and select an administrator or other Supervisor object, then click *Add*.

This step gives the driver the security permissions it needs. Details about the significance of this step can be found in your Identity Manager documentation.

10 (Optional, but recommended) Click *Exclude Administrative Roles*.

11 Click *Add*, select users you want to exclude for driver actions (such as administrative roles), click *OK*.

- 12 Click *OK* to close the Security Equals window, then click *Next* to display the summary page.
- 13 If the information is correct, click *Finish*.

IMPORTANT: The driver is turned off by default. Leave the driver off until the RBPM User Application has been installed.

4.2 Creating the Role and Resource Service Driver in iManager

To create and configure the Role and Resource Service driver in iManager:

- 1 Open iManager in a Web browser.
- 2 Go to *Roles and Tasks > Identity Manager Utilities* and select *Import Configuration*.
Install the User Application driver before installing the Role and Resource Service driver. Use Version 3.7.0 of the User Application driver (`UserApplication_3_7_0-IDM3_6_0-V1.xml`) with the Role and Resource Service driver. If you use a different version of the User Application driver, the Roles and Resources Catalogs might not be available.
- 3 In the wizard, keep the default of *In an existing driver set*. Browse to your Driver Set created in [Section 4.1, “Creating the User Application Driver in iManager,” on page 45](#). Click *Next*.

NOTE: The User Application Driver and the Role and Resource Driver should be in the same Driver Set.

- 4 Select `RoleResourceService_3_7_0-IDM3_6_0-V1.xml` from the drop-down list. This is the Role and Resource Service driver configuration file that supports the Roles Based Provisioning Module.

If this file is not in the list, the Roles Based Provisioning Module installer might be installed correctly.

Click *Next*.

- 5 Fill out the requested information in the Import Information Requested page. The following table describes the requested information.

| Option | Description |
|-------------------------------------|--|
| <i>Driver Name</i> | Specify the driver name or keep the default name, <code>Role and Resource Service</code> , of the Role and Resource Service driver. If you install a new driver with the same name as an existing driver, the new driver overwrites the existing driver's configuration. Use the <i>Browse</i> button to see the existing drivers on the selected driver set. This is a required field. |
| <i>User-Group base container DN</i> | The driver acts only on users, containers, and groups in this base container. If there are group role or resource assignments, the Role and Resource Service Driver only grants/revokes roles or resources on members within the domain of the container. |

| Option | Description |
|-----------------------------------|--|
| <i>User Application Driver DN</i> | The distinguished name of the User Application driver object that is hosting the role or resource system. Use the eDirectory format, such as <code>UserApplication.driverset.org</code> , or browse to find the driver object. This is a required field. |
| <i>User Application URL</i> | The URL used to connect to the User Application in order to start approval workflows. The example URL given is <code>http://host:port/IDM</code> . This is a required field. |
| <i>User Application Identity</i> | The distinguished name of the object used to authenticate to the User Application in order to start Approval Workflows. This can be a User Application Administrator to whom you are giving rights to administer the User Application portal. Use the eDirectory format, such as <code>admin.department.org</code> , or browse to find the user. This is a required field. |
| <i>User Application Password</i> | Password of the User Application Administrator specified in the Authentication ID. The password is used to authenticate to the User Application in order to start Approval Workflows. This is a required field. |
| <i>Reenter the Password</i> | Re-enter the password of the User Application Administrator. |

- 6** After the information is filled in, click *Next*.
- 7** Click *Define Security Equivalences* to open the Security Equals window. Browse to and select an administrator or other Supervisor object, then click *Add*.
This step gives the driver the security permissions it needs. Details about the significance of this step can be found in your Identity Manager documentation.
- 8** (Optional, but recommended) Click *Exclude Administrative Roles*.
- 9** Click *Add*, select users you want to exclude for driver actions (such as administrative roles), click *OK*.
- 10** Click *OK* to close the Security Equals window, then click *Next* to display the summary page.
- 11** If the information is correct, click *Finish*.

Installing the User Application on JBoss

5

This section describes how to install the User Application for the Roles Based Provisioning Module on a JBoss Application Server by using the graphical user interface version of the installer. It includes these topics:

- ♦ [Section 5.1, “Installing and Configuring the User Application WAR,”](#) on page 49
- ♦ [Section 5.2, “Testing the Installation,”](#) on page 63

If you prefer to use the command line for installation, see [Chapter 8, “Installing from the Console or with a Single Command,”](#) on page 97.

Run the installer as a non-root user.

Data Migration For information on migrating, see the *User Application: Migration Guide* (<http://www.novell.com/documentation/idmrbpm37/index.html>).

5.1 Installing and Configuring the User Application WAR

NOTE: For JBoss 5.0.1, the installation program requires the Java 2 Platform Standard Edition Development Kit version 1.6 (JRE or JDK) from Sun. If you use a different version, the installation procedure does not successfully configure the User Application WAR file. The installation appears to succeed, but you encounter errors when trying to start the User Application.

- 1 Launch the installer for your platform from the command line:

Be sure to use the version of the Sun JDK to start the User Application installer as follows:

Linux/Solaris

```
$ /opt/jdk1.6.0_14/bin/java -jar IdmUserApp.jar
```

Windows

```
C:\Novell\InstallFiles\>"C:\Program Files\Java\jdk1.6.0_14\bin\java.exe"  
-jar IdmUserApp.jar
```

When the installation procedure asks for the full path of your Java installation, provide the root path of the Sun JDK. For example, the root path on Linux could be `/opt/jdk1.6.0_14`.

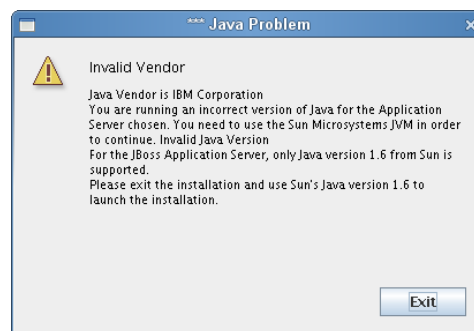
NOTE: SLES users: Do not use the IBM* JDK that comes with SLES. This version is incompatible with some aspects of the installation and can cause master key corruption errors.

When the installation program launches, you are prompted for the language:



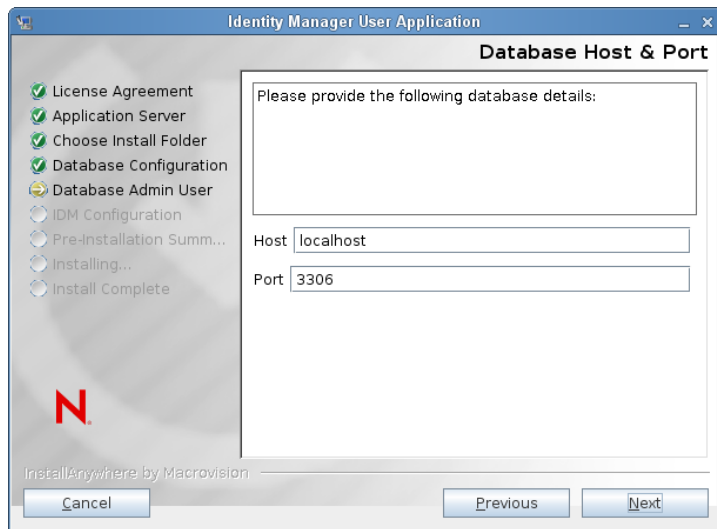
- 2 Use the following information to choose the language, confirm the license agreement, and select the Application Server platform:

| Installation Screen | Description |
|-------------------------------|---|
| User Application Installation | Select the language for the Installation program. The default is English. |
| License Agreement | Read the License Agreement, then select <i>I accept the terms of the License Agreement</i> . |
| Application Server Platform | Select <i>JBoss</i> . When you're installing on JBoss, you need to launch the installation program by using Sun's Java environment. If you select JBoss as the application server, and do not use Sun's Java to launch the installation, you will see a pop-up error message, and the installation will terminate: |

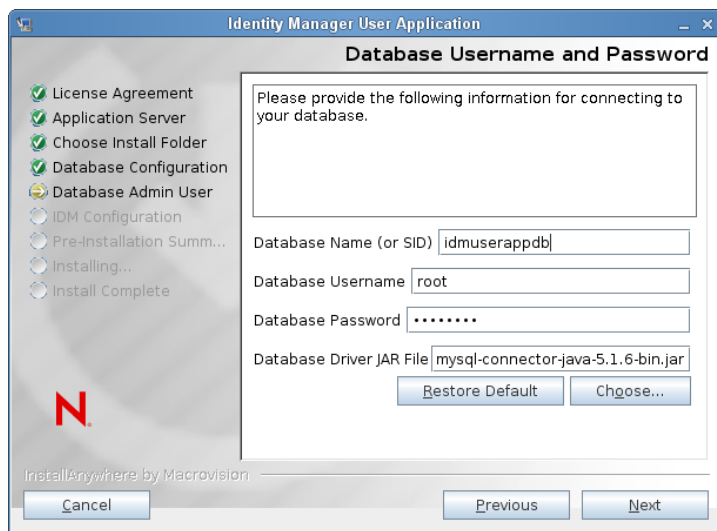


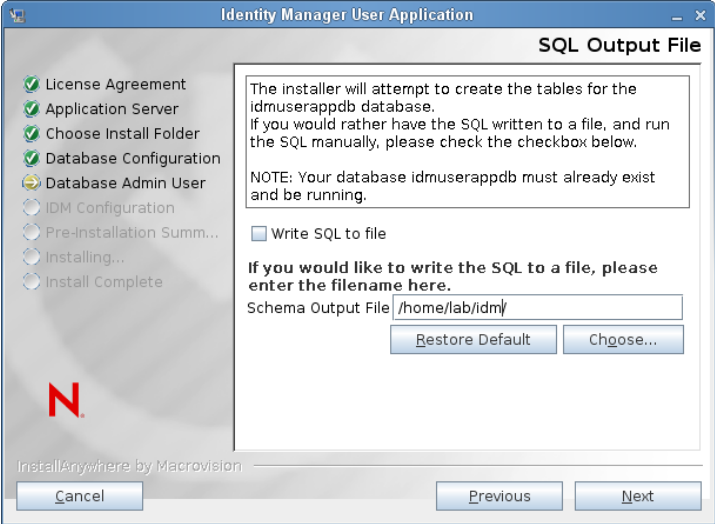
- 3 Use the following information to select the installation type, choose an install folder, and configure the database:

| Installation Screen | Description |
|------------------------|---|
| Installation Type | <i>Roles Based Provisioning:</i> Select this option to install the Roles Based Provisioning Module. This is the only installation type supported with this release. |
| Choose Install Folder | Specify where you want the installer to put the files. |
| Database Platform | Select the database platform. The database and JDBC driver must already be installed. For JBoss, the options include the following: <ul style="list-style-type: none"> ◆ MySQL ◆ Oracle (supports Oracle 10g and 11g only; support for Oracle 9i has been removed) ◆ PostgreSQL (only available when installing on JBoss) ◆ Microsoft SQL Server ◆ IBM DB2 (supports version 9.5 only; support for version 9.1 has been removed) |
| Database Host and Port | <p><i>Host:</i> Specify the database server's hostname or IP address. For a cluster, specify the same hostname or IP address for each member of the cluster.</p> <p><i>Port:</i> Specify the database's listener port number. For a cluster, specify the same port for each member of the cluster.</p> |

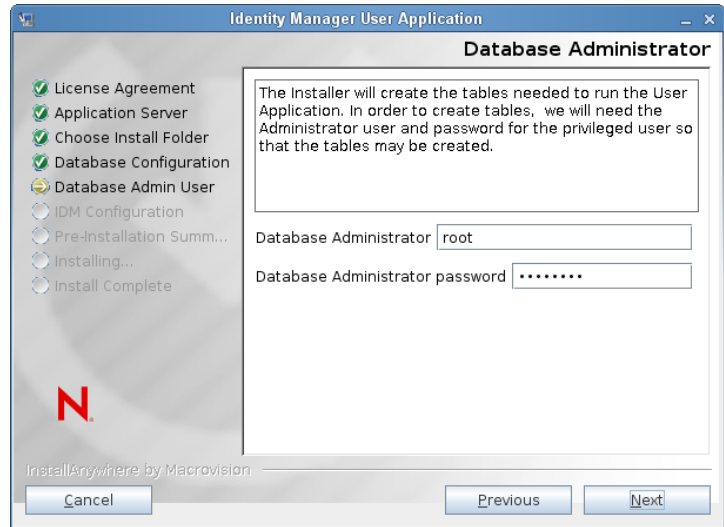


| Installation Screen | Description |
|--------------------------------|--|
| Database Username and Password | <p><i>Database Name (or SID):</i> For MySQL, or MS SQL Server, or PostgreSQL provide the name of your preconcerted database. For Oracle, provide the Oracle System Identifier (SID) that you previously created. For a cluster, specify the same database name or SID for each member of the cluster.</p> <p><i>Database Uername:</i> Specify the database user. For a cluster, specify the same database user for each member of the cluster.</p> <p><i>Database Password:</i> Specify the database password. For a cluster, specify the same database password for each member of the cluster.</p> <p><i>Database Driver JAR file</i> Provide the Thin Client JAR for the Database Server. This is required.</p> |



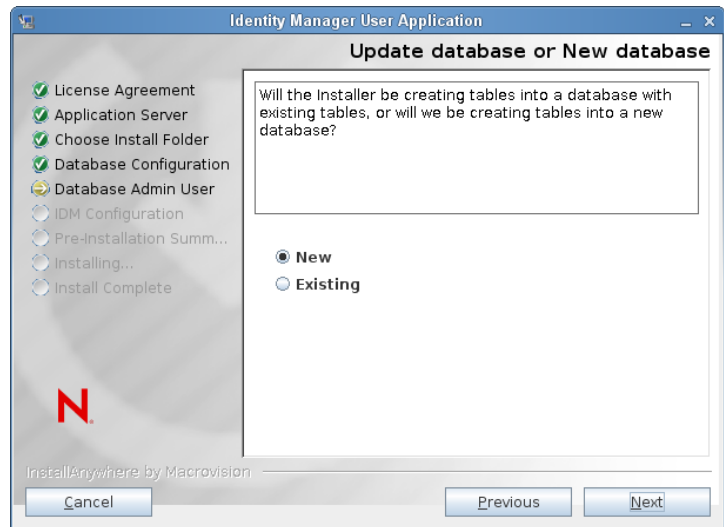
| Installation Screen | Description |
|---------------------|--|
| SQL Output File | <p>In this release, the database tables can be created during the User Application installation, rather than when the Application Server starts (as in previous releases).</p> <p>The SQL Output File screen gives you the option to create a schema file, which the Database Administrator can use to create the tables, instead of having the Installation program create the tables.</p> <p>If you want to generate a schema file, select the <i>Write SQL to file</i> checkbooks and provide a name for the file in the <i>Schema Output File</i> field.</p>  |

| Installation Screen | Description |
|------------------------|--|
| Database Administrator | This screen is pre-populated with the same username and password from the Database Username and Password page. If the database user that was specified earlier does not have enough permissions to create tables in the Database Server, then a different user ID that has the necessary rights needs to be entered. |

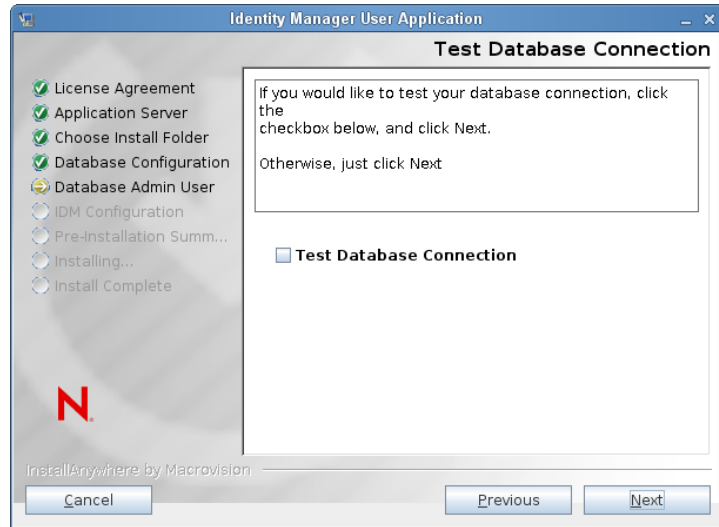


Update database or New database

If the database that will be used is new or empty, then select the *New* button. If the database is an existing one from a previous installation, select the *Existing* button.

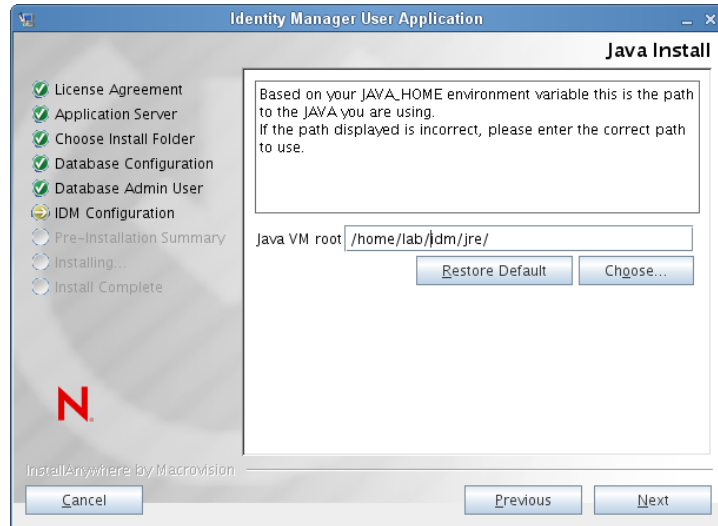


| Installation Screen | Description |
|--------------------------|---|
| Test Database Connection | To confirm that the information provided in the previous screens was correct, you can test the database connection by selecting the <i>Test Database Connection</i> checkbox: |



- 4 Use the following information to configure Java, the JBoss installation, and IDM, as well as audit settings and security.

| Installation Screen | Description |
|---------------------|---|
| Java Install | Specify the Java root install folder. The Java Install provides the path to Java based on your JAVA_HOME environment variable and gives you the option to correct it: |



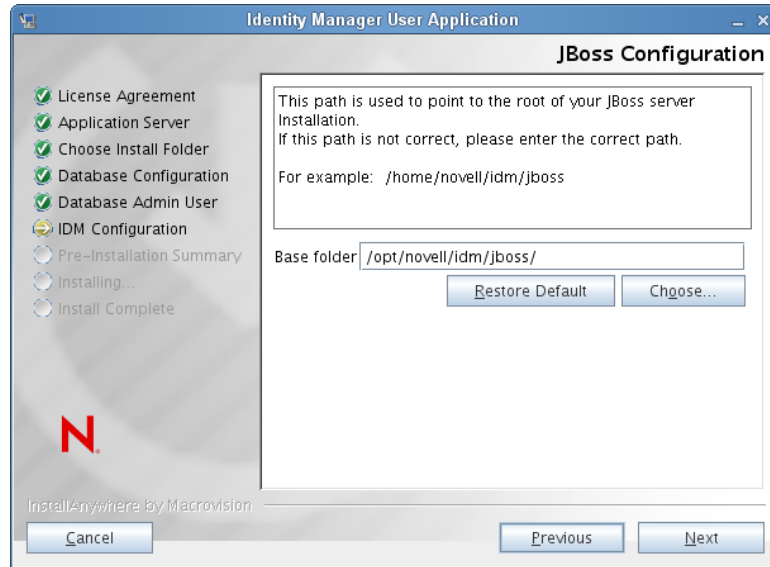
At this point, the Installation program also validates that the Java selected is the correct one for the Application Server selected. In addition, it validates that it can write to the cacerts in the JRE that was specified.

You are then prompted for information about where your JBoss application server is installed:

| Installation Screen | Description |
|---------------------|-------------|
|---------------------|-------------|

| | |
|---------------------|--|
| JBoss Configuration | Tells the User Application where to find the JBoss Application Server. This installation procedure does not install the JBoss Application Server. For directions on installing the JBoss Application Server, see "Installing the JBoss Application Server and the MySQL Database" on page 19. |
|---------------------|--|

Base folder: Specify the location of the application server.



| Installation Screen | Description |
|---------------------|---|
| IDM Configuration | <p>Select the type of application server configuration:</p> <ul style="list-style-type: none"> ◆ Select <i>default</i> if this installation is on a single node that is not part of a cluster <p>If you select <i>default</i> and decide you need a cluster later, then you must reinstall the User Application.</p> <ul style="list-style-type: none"> ◆ Select <i>all</i> if this installation is part of a cluster <p><i>Application Context.</i> The name of the application server configuration, the name of the application WAR file, and the name of the URL context. The installation script creates a server configuration and by default names the configuration based on <i>Application name</i>. Make a note of the application name and include it in the URL when you start the User Application from a browser.</p> <p><i>Workflow Engine ID:</i> Each server in a cluster must have a unique Workflow Engine ID. The Workflow Engine ID is only valid for cluster installs, and only if you are installing the IDM Provisioning WAR. The engine ID cannot exceed 32 characters. Workflow Engine IDs are described in the <i>User Application: Administration Guide</i> in the section on configuring workflows for clustering.</p> |



| Installation Screen | Description |
|---------------------|-------------|
|---------------------|-------------|

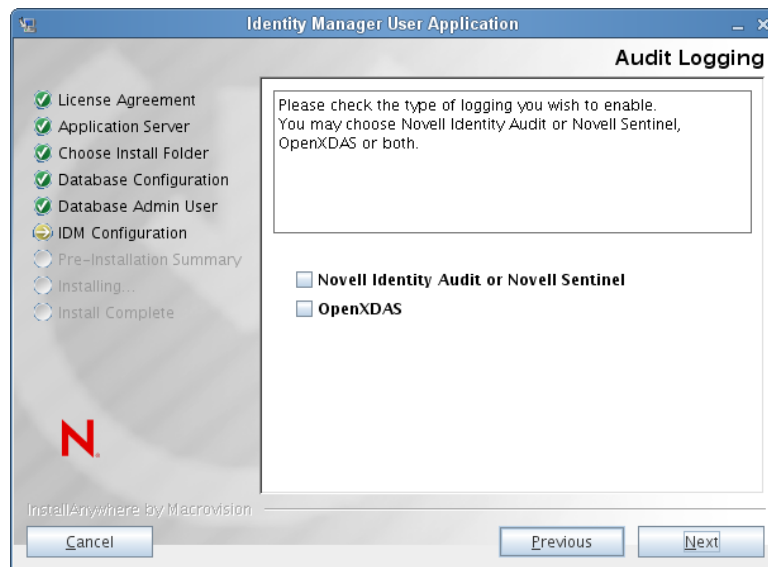
| | |
|---------------|---|
| Audit Logging | To enable logging, click <i>Yes</i> . To disable logging, click <i>No</i> . |
|---------------|---|



The next panel prompts you to specify the type of logging. Choose from the following options:

- ◆ *Novell Identity Audit or Novell Sentinel*: Enables logging through a Novell client for the User Application.
- ◆ *OpenXDAS*: Events are logged to your OpenXDAS logging server.

For more information on setting up logging, see the *User Application: Administration Guide*.



| Installation Screen | Description |
|-----------------------|--|
| Novell Audit | <p><i>Server:</i> If you enable logging, specify the hostname or IP address for the server. If you turn logging off, this value is ignored.</p> <p><i>Log Cache Folder:</i> Specify the directory for the logging cache.</p> |
| Security - Master Key | <p><i>Yes:</i> Allows you to Import an existing master key. If you choose to import an existing encrypted master key, cut and paste the key into the install procedure window.</p> <p><i>No:</i> Creates a new master key. After you finish the installation, you must manually record the master key as described in Section 9.1, "Recording the Master Key," on page 107.</p> <p>The installation procedure writes the encrypted master key to the <code>master-key.txt</code> file in the installation directory.</p> <p>Reasons to import an existing master key include:</p> <ul style="list-style-type: none"> ◆ You are moving your installation from a staging system to a production system and want to keep access to the database you used with the staging system. ◆ You installed the User Application on the first member of a JBoss cluster and are now installing on subsequent members of the cluster (they require the same master key). ◆ Because of a failed disk, you need to restore your User Application. You must reinstall the User Application and specify the same encrypted master key that the previous installation used. This gives you access to the previously stored encrypted data. |

- 5 Click *Next* to display the Roles Based Provisioning Module Configuration panel. (If you are not prompted for this information, you might not have completed the steps outlined in [Section 2.5, "Installing the Java Development Kit,"](#) on page 29.)

The default view of the Roles Based Provisioning Module Configuration panel shows these six fields:

The Installation program will take the value from the Root Container DN and apply it to the following values:

- ◆ User Container DN
- ◆ Group Container DN

The Installation program will take the value from the User Application Administrator fields and apply it to the following values:

- ◆ Provisioning Administrator
- ◆ Compliance Administrator
- ◆ Roles Administrator
- ◆ Security Administrator
- ◆ Resources Administrator
- ◆ RBPM Configuration Administrator

If you want to be able to specify these values explicitly, you can click the *Show Advanced Options* button and change them:

Roles Based Provisioning Module Configuration

Identity Vault Settings

Identity Vault Server:

LDAP Port:

Secure LDAP Port:

Identity Vault Administrator:

Identity Vault Administrator Password:

Use Public Anonymous Account:

LDAP Guest:

LDAP Guest Password:

Secure Administrator Connection:

Secure User Connection:

Identity Vault DN's

Root Container DN:

User Application Driver:

User Application Administrator:

Provisioning Administrator:

Compliance Administrator:

Roles Administrator:

Security Administrator:

Resources Administrator:

RBPM Configuration Administrator:

Identity Vault User Identity

User Container DN:

User Container Scope (subtree, onelevel):

User Object Class:

Login Attribute:

Naming Attribute:

User Membership Attribute:

Identity Vault User Groups

Group Container DN:

Group Container Scope (subtree, onelevel):

Group Object Class:

Group Membership Attribute:

Use Dynamic Groups:

Dynamic Group Object Class:

Identity Vault Certificates

6 Use the following information to complete the installation.

| Installation Screen | Description |
|--------------------------------|---|
| User Application Configuration | <p>The User Application install enables you to set User Application configuration parameters. Most of these parameters are also editable with <code>configupdate.sh</code> or <code>configupdate.bat</code> after installation; exceptions are noted in the parameter descriptions.</p> <p>For a cluster, specify identical User Application configuration parameters for each member of the cluster.</p> <p>See Appendix A, "IDM User Application Configuration Reference," on page 115 for a description of each option.</p> |
| Pre-Installation Summary | <p>Read the Pre-Installation Summary page to verify your choices for the installation parameters.</p> <p>If necessary, use <i>Back</i> to return to earlier installation pages to change installation parameters.</p> <p>The User Application configuration page does not save values, so after you re-specify earlier pages in the installation, you must re-enter the User Application configuration values. When you are satisfied with your installation and configuration parameters, return to the Pre-Install Summary page and click <i>Install</i>.</p> |
| Install Complete | Indicates that the installation is finished. |

5.1.1 Viewing Installation and Log Files

If your installation completed without error, continue with [Testing the Installation](#). If the installation issued errors or warnings, review the log files to determine the problems:

- ♦ `Identity_Manager_User_Application_InstallLog.log` holds results of the basic installation tasks.
- ♦ `Novell-Custom-Install.log` holds information about the User Application configuration done during installation.

5.2 Testing the Installation

- 1 Start your database. Refer to your database documentation for directions.
- 2 Start the User Application server (JBoss). At the command line, make the installation directory your working directory and execute the following script (provided by the User Application installation):

```
start-jboss.sh (Linux and Solaris)
```

```
start-jboss.bat (Windows)
```

To stop the application server, use `stop-jboss.sh` or `stop-jboss.bat`, or close the window in which `start-jboss.sh` or `start-jboss.bat` is running.

If you are not running on an X11 Window System, you need to include the `-Djava.awt.headless=true` flag in your server startup script. This is necessary for running reports. For example, you might include this line in your script:

```
JAVA_OPTS="-Djava.awt.headless=true -server -Xms256M -Xmx256M
```

-XX:MaxPermSize=256m"

3 Start the User Application driver. This enables communication to the User Application driver.

3a Log into iManager.

3b In the Roles and Tasks display in the left navigation frame, select *Identity Manager Overview* under *Identity Manager*.

3c In the content view that appears, specify the driver set that contains the User Application driver, then click *Search*. A graphic appears, showing the driver set with its associated drivers.

3d Click the red and white icon on the driver.

3e Select *Start Driver*. The driver status changes to the yin-yang symbol, indicating that the driver is now started.

The driver, upon starting, attempts a “handshake” with the User Application. If your application server isn’t running or if the WAR wasn’t successfully deployed, the driver returns an error.

4 To launch and log in to the User Application, use your Web browser to go to the following URL:

`http://hostname:port/ApplicationName`

In this URL, *hostname:port* is the application server hostname (for example, `myserver.domain.com`) and the port is your application server’s port (for example, 8080 by default on JBoss). *ApplicationName* is *IDM* by default. You specified the application name during the install when you provided application server configuration information.

The Novell Identity Manager User Application landing page appears.

5 In the upper right corner of that page, click *Login* to log in to the User Application.

If the Identity Manager User Application page does not appear in your browser after completing these steps, check the terminal console for error messages and refer to [Section 9.9, “Troubleshooting,”](#) on page 112.

Installing the User Application on WebSphere

6

This section describes how to install the the User Application for the Roles Based Provisioning Module on a WebSphere Application Server with the graphical user interface version of the installer.

- ♦ Section 6.1, “Installing and Configuring the User Application WAR,” on page 65
- ♦ Section 6.2, “Configuring the WebSphere Environment,” on page 77
- ♦ Section 6.3, “Deploying the WAR File,” on page 80
- ♦ Section 6.4, “Starting and Accessing the User Application,” on page 80

Run the installer as a non-root user.

Data Migration For information on migrating, see the *User Application: Migration Guide* (<http://www.novell.com/documentation/idmrbpm37/index.html>).

6.1 Installing and Configuring the User Application WAR

NOTE: For WebSphere 6.1, the installation program requires the Java 2 Platform Standard Edition Development Kit version 1.5 JDK from IBM. For WebSphere 7.0, the installation program requires the 1.6 JDK from IBM. If you use a different version, the installation procedure does not successfully configure the User Application WAR file. The installation appears to succeed, but you encounter errors when trying to start the User Application.

- 1 Navigate to the directory containing your installation files.
- 2 You must apply the unrestricted policy files to the IBM JDK. You can refer to your WebSphere documentation for a link to these files from IBM and instructions for applying them. Apply these files to your IBM JDK environment before proceeding any further with the installation.

Without these unrestricted policy files, an error will occur that says “Illegal key size”. The root cause of this problem is the lack of unrestricted policy files, so be sure to use the correct IBM JDK.

- 3 Launch the installer using the IBM Java environment, as shown below:

Solaris

```
$ /opt/WS/IBM/WebSphere/AppServer/java/bin/java -jar IdmUserApp.jar
```

Windows

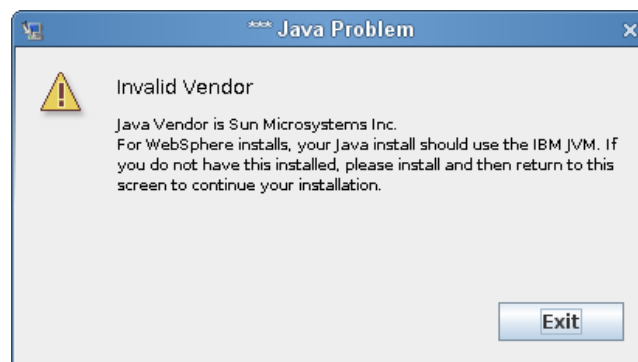
```
C:\WS\IBM\WebSphere\AppServer\java\bin\java -jar IdmUserApp.jar
```

When the installation program launches, you are prompted for the language.



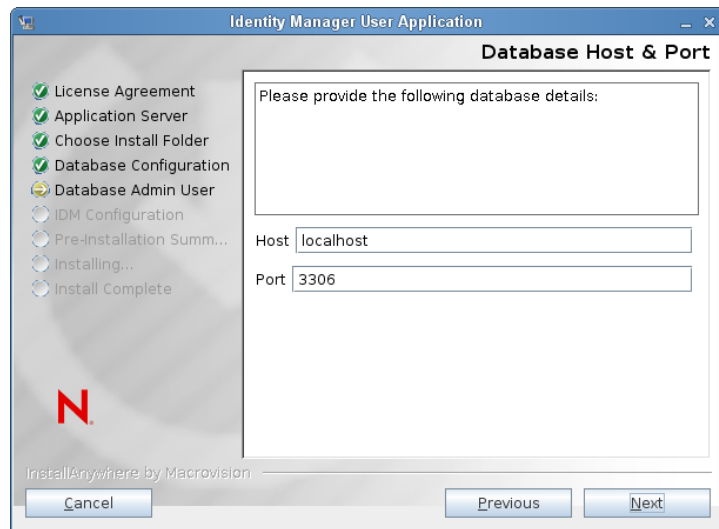
- 4 Use the following information to select the language, confirm the license agreement, and select the Application Server platform:

| Installation Screen | Description |
|--|--|
| Roles Based Provisioning Module (RBPM) for Novell Identity Manager | Select the language for the installation program. The default is English. |
| License Agreement | Read the License Agreement, then select <i>I accept the terms of the License Agreement</i> . |
| Application Server Platform | Select <i>WebSphere</i> . If the User Application WAR file is in a different directory from the installer, the installer prompts for the path to the WAR. If the WAR is in the default location, you can click <i>Restore Default Folder</i> . Or, to specify the location of the WAR file, click <i>Choose</i> and select a location. When you're installing on WebSphere, you need to launch the installation program by using the IBM Java environment. If you select WebSphere as the application server, and do not use IBM's Java to launch the installation, you will see a pop-up error message, and the installation will terminate: |

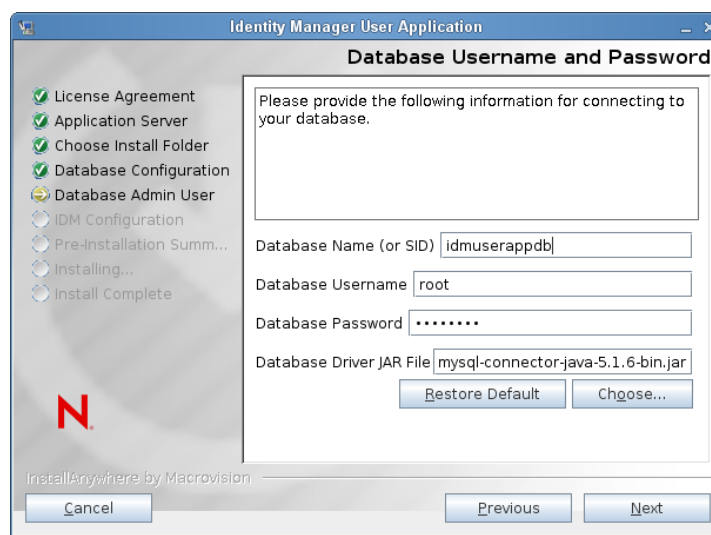


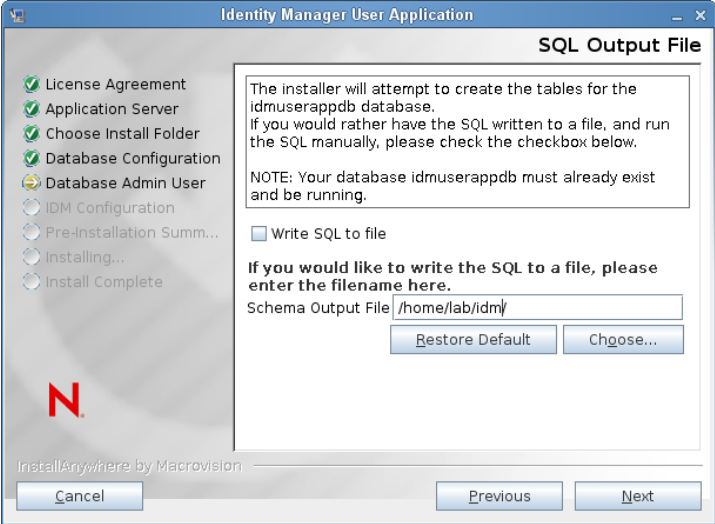
- 5 Use the following information to select the installation type, choose an install folder, and configure the database:

| Installation Screen | Description |
|------------------------|---|
| Installation Type | <i>Roles Based Provisioning:</i> Select this option to install the Roles Based Provisioning Module. This is the only installation type supported with this release. |
| Choose Install Folder | Specify where you want the installer to put the files. |
| Database Platform | Select the database platform. The database and JDBC driver must already be installed. For WebSphere, the options include the following: <ul style="list-style-type: none"> ◆ MySQL ◆ Oracle (supports Oracle 10g and 11g only; support for Oracle 9i has been removed) ◆ Microsoft SQL Server ◆ IBM DB2 (supports version 9.5 only; support for version 9.1 has been removed) |
| Database Host and Port | <p><i>Host:</i> Specify the database server's hostname or IP address. For a cluster, specify the same hostname or IP address for each member of the cluster.</p> <p><i>Port:</i> Specify the database's listener port number. For a cluster, specify the same port for each member of the cluster.</p> |



| Installation Screen | Description |
|--------------------------------|--|
| Database Username and Password | <p><i>Database Name</i> (or SID): For MySQL, MS SQL Server, or PostgreSQL provide the name of your preconfigured database. For Oracle, provide the Oracle System Identifier (SID) that you previously created. For a cluster, specify the same database name or SID for each member of the cluster.</p> <p><i>Database Username</i>: Specify the database user. For a cluster, specify the same database user for each member of the cluster.</p> <p><i>Database Password</i>: Specify the database password. For a cluster, specify the same database password for each member of the cluster.</p> <p><i>Database Driver JAR file</i> Provide the Thin Client JAR for the Database Server. This is required.</p> <hr/> <p>IMPORTANT: The browse button for the <i>Database Driver JAR File</i> field allows you to select only one (1) jar. For DB2, you must provide two (2) jars:</p> <ul style="list-style-type: none"> ◆ db2jcc.jar ◆ db2jcc_license_cu.jar <p>Therefore, you can select one JAR, but will have to manually enter the second one using the correct file separator for the operating system that the install program is running on. Alternatively, you can manually enter both entries.</p> <p>For example, on Windows:</p> <pre>c:\db2jars\db2jcc.jar;c:\db2jars\db2jcc_license_cu.jar</pre> <p>For example, on Solaris and Linux:</p> <pre>/home/lab/db2jars/db2jcc.jar:/home/lab/db2jcc_license_cu.jar</pre> |

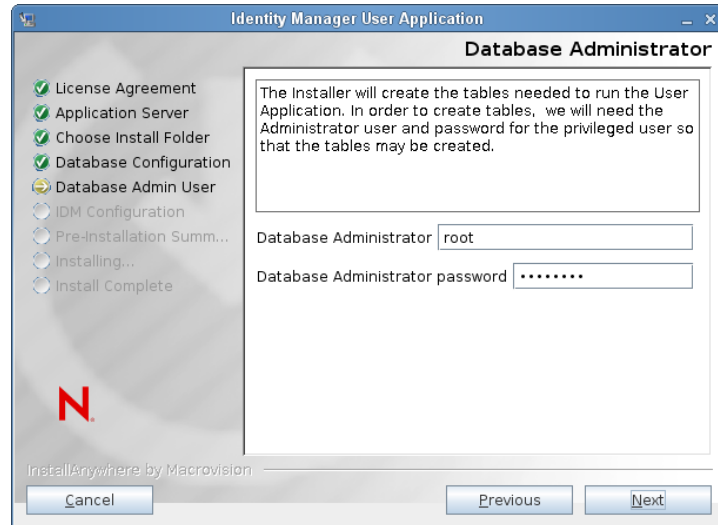


| Installation Screen | Description |
|---------------------|--|
| SQL Output File | <p>In this release, the database tables can be created during the User Application installation, rather than when the Application Server starts (as in previous releases).</p> <p>The SQL Output File screen gives you the option to create a schema file, which the Database Administrator can use to create the tables, instead of having the Installation program create the tables.</p> <p>If you want to generate a schema file, select the <i>Write SQL to file</i> checkbox and provide a name for the file in the <i>Schema Output File</i> field.</p>  |

Installation Screen**Description**

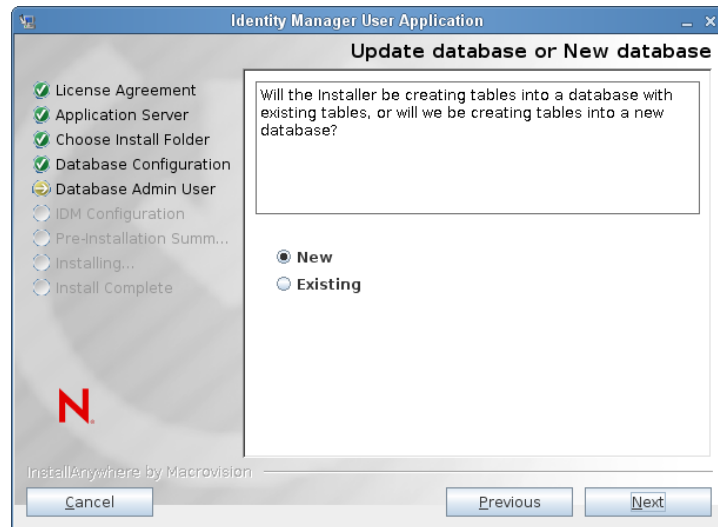
Database Administrator

This screen is pre-populated with the same username and password from the Database Username and Password page. If the database user that was specified earlier does not have enough permissions to create tables in the Database Server, then a different user ID that has the necessary rights needs to be entered.

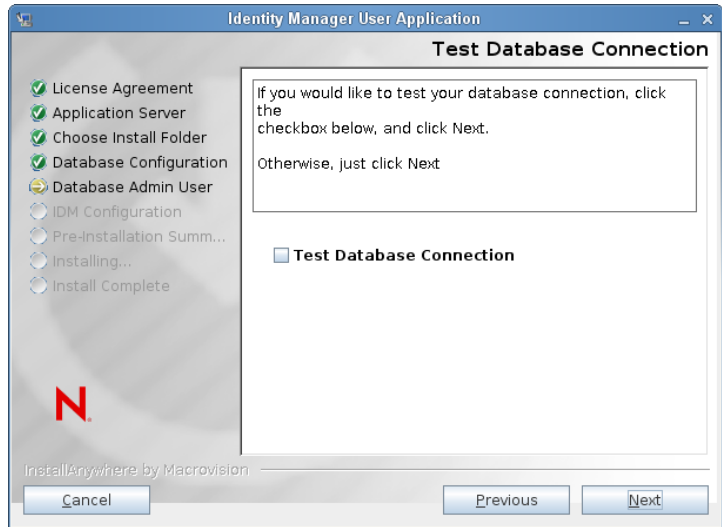


Update database or New database

If the database that will be used is new or empty, then select the *New* button. If the database is an existing one from a previous installation, select the *Existing* button.

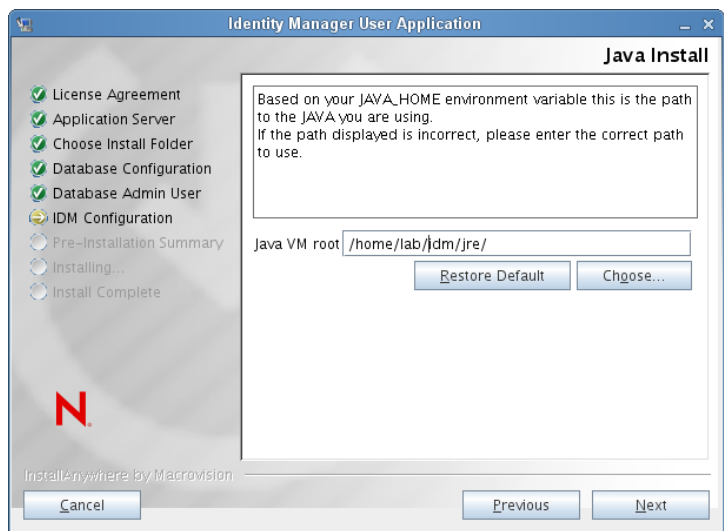


| Installation Screen | Description |
|--------------------------|---|
| Test Database Connection | To confirm that the information provided in the previous screens was correct, you can test the database connection by selecting the <i>Test Database Connection</i> checkbox: |



- 6 Use the following information to configure Java and IDM, as well as audit settings and security.

| Installation Screen | Description |
|---------------------|---|
| Java Install | Specify the Java root install folder. The Java Install provides the path to Java based on your JAVA_HOME environment variable and gives you the option to correct it: |



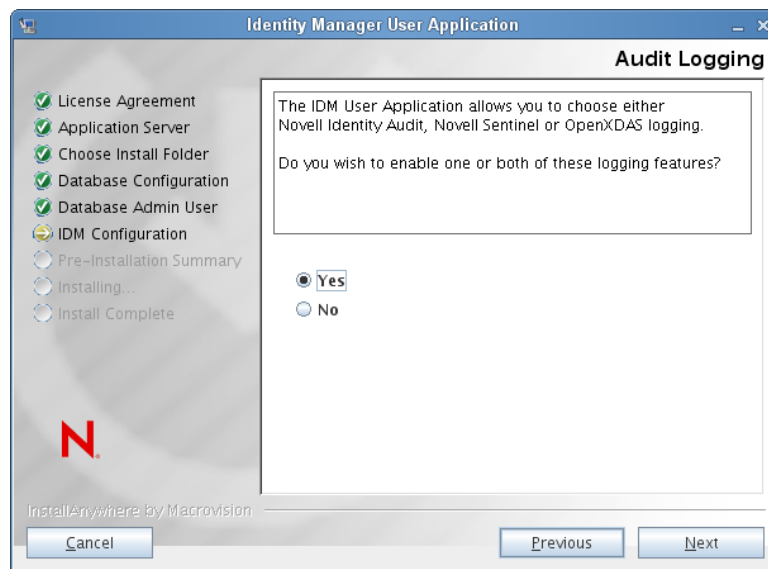
At this point, the Installation program also validates that the Java selected is the correct one for the Application Server selected. In addition, it validates that it can write to the cacerts in the JRE that was specified.

| Installation Screen | Description |
|---------------------|---|
| IDM Configuration | <p>Select the type of application server configuration:</p> <ul style="list-style-type: none"> ◆ Select <i>default</i> if this installation is on a single node that is not part of a cluster <p>If you select <i>default</i> and decide you need a cluster later, then you must reinstall the User Application.</p> <ul style="list-style-type: none"> ◆ Select <i>all</i> if this installation is part of a cluster <p><i>Application Context.</i> The name of the application server configuration, the name of the application WAR file, and the name of the URL context. The installation script creates a server configuration and by default names the configuration based on <i>Application name</i>. Make a note of the application name and include it in the URL when you start the User Application from a browser.</p> |



Installation Screen**Description**

Audit Logging

To enable logging, click *Yes*. To disable logging, click *No*.

The next panel prompts you to specify the type of logging. Choose from the following options:

- ◆ *Novell Identity Audit or Novell Sentinel*: Enables Novell® Audit Logging for the User Application.
- ◆ *OpenXDAS*: Events are logged to your OpenXDAS logging server.

For more information on setting up logging, see the *User Application: Administration Guide*.



| Installation Screen | Description |
|-----------------------|--|
| Novell Audit | <p><i>Server:</i> If you enable logging, specify the hostname or IP address for the server. If you turn logging off, this value is ignored.</p> <p><i>Log Cache Folder:</i> Specify the directory for the logging cache.</p> |
| Security - Master Key | <p><i>Yes:</i> Allows you to Import an existing master key. If you choose to import an existing encrypted master key, cut and paste the key into the install procedure window.</p> <p><i>No:</i> Creates a new master key. After you finish the installation, you must manually record the master key as described in Section 9.1, "Recording the Master Key," on page 107.</p> <p>The installation procedure writes the encrypted master key to the <code>master-key.txt</code> file in the installation directory.</p> <p>Reasons to import an existing master key include:</p> <ul style="list-style-type: none"> ◆ You are moving your installation from a staging system to a production system and want to keep access to the database you used with the staging system. ◆ You installed the User Application on the first member of a cluster and are now installing on subsequent members of the cluster (they require the same master key). ◆ Because of a failed disk, you need to restore your User Application. You must reinstall the User Application and specify the same encrypted master key that the previous installation used. This gives you access to the previously stored encrypted data. |

- 7 Click *Next* to display the Roles Based Provisioning Module Configuration panel. (If you are not prompted for this information, you might not have completed the steps outlined in [Section 2.5, "Installing the Java Development Kit,"](#) on page 29.)

The default view of the Roles Based Provisioning Module Configuration panel shows these six fields:

The Installation program will take the value from the Root Container DN and apply it to the following values:

- ◆ User Container DN
- ◆ Group Container DN

The Installation program will take the value from the User Application Administrator fields and apply it to the following values:

- ◆ Provisioning Administrator
- ◆ Compliance Administrator
- ◆ Roles Administrator
- ◆ Security Administrator
- ◆ Resources Administrator
- ◆ RBPM Configuration Administrator

If you want to be able to specify these values explicitly, you can click the *Show Advanced Options* button and change them:

Roles Based Provisioning Module Configuration

Identity Vault Settings

Identity Vault Server:

LDAP Port:

Secure LDAP Port:

Identity Vault Administrator:

Identity Vault Administrator Password:

Use Public Anonymous Account:

LDAP Guest:

LDAP Guest Password:

Secure Administrator Connection:

Secure User Connection:

Identity Vault DN's

Root Container DN:

User Application Driver:

User Application Administrator:

Provisioning Administrator:

Compliance Administrator:

Roles Administrator:

Security Administrator:

Resources Administrator:

RBPM Configuration Administrator:

Identity Vault User Identity

User Container DN:

User Container Scope (subtree, onelevel):

User Object Class:

Login Attribute:

Naming Attribute:

User Membership Attribute:

Identity Vault User Groups

Group Container DN:

Group Container Scope (subtree, onelevel):

Group Object Class:

Group Membership Attribute:

Use Dynamic Groups:

Dynamic Group Object Class:

Identity Vault Certificates

8 Use the following information to complete the installation.

| Installation Screen | Description |
|--------------------------------|---|
| User Application Configuration | <p>The User Application install enables you to set User Application configuration parameters. Most of these parameters are also editable with <code>configupdate.sh</code> or <code>configupdate.bat</code> after installation; exceptions are noted in the parameter descriptions.</p> <p>For a cluster, specify identical User Application configuration parameters for each member of the cluster.</p> <p>See Appendix A, “IDM User Application Configuration Reference,” on page 115 for a description of each option.</p> |
| Pre-Installation Summary | <p>Read the Pre-Installation Summary page to verify your choices for the installation parameters.</p> <p>If necessary, use <i>Back</i> to return to earlier installation pages to change installation parameters.</p> <p>The User Application configuration page does not save values, so after you re-specify earlier pages in the installation, you must re-enter the User Application configuration values. When you are satisfied with your installation and configuration parameters, return to the Pre-Install Summary page and click <i>Install</i>.</p> |
| Install Complete | Indicates that the installation is finished. |

6.1.1 Viewing Installation Log Files

If your installation completed without error, continue with [Section 6.2.1, “Adding User Application Configuration Files and JVM System Properties,” on page 78](#).

If the installation issued errors or warnings, review the log files to determine the problems:

- ♦ `Identity_Manager_User_Application_InstallLog.log` holds results of the basic installation tasks.
- ♦ `Novell-Custom-Install.log` holds information about the User Application configuration done during installation.

6.2 Configuring the WebSphere Environment

- ♦ [Section 6.2.1, “Adding User Application Configuration Files and JVM System Properties,” on page 78](#)
- ♦ [Section 6.2.2, “Importing the eDirectory Trusted Root to the WebSphere Keystore,” on page 78](#)
- ♦ [Section 6.2.3, “Passing the preferIPv4Stack Property to the JVM,” on page 79](#)

6.2.1 Adding User Application Configuration Files and JVM System Properties

The following steps are required for a successful WebSphere installation:

- 1 Copy the `sys-configuration-xmldata.xml` file from the User Application install directory to a directory on the machine hosting the WebSphere server, for example `/UserAppConfigFiles`.

The User Application install directory is the directory in which you installed the User Application.

- 2 Set the path to the `sys-configuration-xmldata.xml` file in the JVM system properties. Log in to the WebSphere admin console as an admin user to do this.
- 3 From the left panel, go to *Servers > Application Servers*
- 4 Click the server name in the server list, for example `server1`.
- 5 In the list of settings on the right, go to *Java and Process Management* under *Server Infrastructure*.
- 6 Expand the link and select *Process Definition*.
- 7 Under the list of *Additional Properties*, select *Java Virtual Machine*.
- 8 Select *Custom Properties* under the *Additional Properties* heading for the JVM page.
- 9 Click *New* to add a new JVM system property.

9a For the *Name*, specify `extend.local.config.dir`.

9b For the *Value*, specify the name of the install folder (directory) that you specified during installation.

The installer wrote the `sys-configuration-xmldata.xml` file to this folder.

9c For the *Description*, specify a description for the property, for example `path to sys-configuration-xmldata.xml`.

9d Click *OK* to save the property.

- 10 Click *New* to add another new JVM system property.

10a For the *Name*, specify `idmuserapp.logging.config.dir`

10b For the *Value*, specify the name of the install folder (directory) that you specified during installation.

10c For the *Description*, specify a description for the property, for example `path to idmuserapp_logging.xml`.

10d Click *OK* to save the property.

The `idmuserapp-logging.xml` file does not exist until you persist the changes through *User Application > Administration > Application Configuration > Logging*.

6.2.2 Importing the eDirectory Trusted Root to the WebSphere Keystore

- 1 Copy the eDirectory™ trusted root certificates to the machine hosting the WebSphere server.

The User Application installation procedure exports the certificates to the directory in which you install the User Application.

- 2 Import the certificates into the WebSphere keystore. You can do this by using the WebSphere administrator's console ("[Importing Certificates with the WebSphere Administrator's Console](#)" on page 79) or through the command line ("[Importing Certificates with the Command Line](#)" on page 79).
- 3 After you import certificates, proceed to [Section 6.3, "Deploying the WAR File,"](#) on page 80.

Importing Certificates with the WebSphere Administrator's Console

- 1 Log in to the WebSphere administration console as an admin user.
- 2 From the left panel, go to *Security > SSL Certificate and Key Management*.
- 3 In the list of settings on the right, go to *Key stores and certificates* under *Additional Properties*.
- 4 Select *NodeDefaultTrustStore* (or the trust store you are using).
- 5 Under *Additional Properties* on the right, select *Signer Certificates*.
- 6 Click *Add*.
- 7 Type the Alias name and full path to the certificate file.
- 8 Change the Data type in the drop-down list to *Binary DER data*.
- 9 Click *OK*. You should now see the certificate in the list of signer certificates.

Importing Certificates with the Command Line

From the command line on the machine hosting the WebSphere server, run the keytool to import the certificate into the WebSphere keystore.

NOTE: You need to use the WebSphere keytool or this does not work. Also, be sure the store type is PKCS12.

The WebSphere keytool is found at `/IBM/WebSphere/AppServer/java/bin`.

The following is a sample keytool command:

```
keytool -import -trustcacerts -file servercert.der -alias myserveralias -  
keystore trust.p12 -storetype PKCS12
```

If you have more than one `trust.p12` file on your system, you might need to specify the full path to the file.

6.2.3 Passing the preferIPv4Stack Property to the JVM

The User Application uses JGroups for the caching implementation. In some configurations, JGroups requires the `preferIPv4Stack` property to be passed to the Java VM in order to ensure that the `mcast_addr` binding is successful. Without this option, the following error may be observed, and caching will not work properly:

```
[10/1/09 16:11:22:147 EDT] 0000000d UDP           W org.jgroups.util.Util  
createMulticastSocket could not bind to /228.8.8.8 (IPv4 address); make sure  
your mcast_addr is of the same type as the IP stack (IPv4 or IPv6).
```

In WebSphere, you can pass this option to the Java VM by navigating to *Application servers > yourServerName > Process definition > Java Virtual Machine* and specifying "`-Djava.net.preferIPv4Stack=true`" in the *Generic JVM Options*.

6.3 Deploying the WAR File

Deploy the WAR file using the WebSphere deployment tools.

6.3.1 Additional Configuration for WebSphere 6.1

If you are using WebSphere 6.1, you need to update the `ibm-web-ext.xml` file after deploying the WAR. You need to add an entry similar to the following in the `ibm-web-ext.xml` file after the WAR has been deployed:

```
<jspAttributes xmi:id="JSPAttribute_3" name="jdkSourceLevel" value="15"/>
```

The name must be `jdkSourceLevel` and the value must be 15. You will need to use `_3` or above for the `JSPAttribute` id. For more information, see the following links:

- http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/index.jsp?topic=/com.ibm.websphere.express.doc/info/exp/ae/tweb_jspengine.html (http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/index.jsp?topic=/com.ibm.websphere.express.doc/info/exp/ae/tweb_jspengine.html)
- http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/index.jsp?topic=/com.ibm.websphere.express.doc/info/exp/ae/rweb_jspengine.html (http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/index.jsp?topic=/com.ibm.websphere.express.doc/info/exp/ae/rweb_jspengine.html)

After completing the deployment of the WAR, perform these steps:

- 1 Stop the WebSphere Application Server.
- 2 Modify the `ibm-web-ext.xml` file, as described above. The file location should be specified in your IBM documentation. For example, the file might be at this location:

```
/opt/IBM/WebSphere/AppServer/profiles/AppSrv01/installedApps/  
MyNode01Cell/IDMProv_war.ear/IDMProv.war/WEB-INF
```

- 3 Restart the WebSphere Application Server.

6.4 Starting and Accessing the User Application

To start the User Application:

- 1 Log in to the WebSphere administrator's console as an admin user.
- 2 From the left navigation panel go to *Applications > Enterprise Applications*.
- 3 Select the check box next to the application you want to start, then click *Start*.

After starting, the *Application status* column shows a green arrow.

To access the User Application

- 1 Access the portal using the context you specified during deployment.

The default port for the Web container on WebSphere is 9080, or 9443 for the secure port. The format for the URL is: `http://<server>:9080/IDMProv`

Installing the User Application on WebLogic

7

The WebLogic installer configures the User Application WAR file based on your input. This section provides details for:

- ◆ Section 7.1, “WebLogic Installation CheckList,” on page 81
- ◆ Section 7.2, “Installing and Configuring the User Application WAR,” on page 81
- ◆ Section 7.3, “Preparing the WebLogic Environment,” on page 94
- ◆ Section 7.4, “Deploying the User Application WAR,” on page 96
- ◆ Section 7.5, “Accessing the User Application,” on page 96

To learn about installing using a non-graphical user interface, see [Chapter 8, “Installing from the Console or with a Single Command,”](#) on page 97.

Run the installer as a non-root user.

Data Migration For information on migrating, see the *User Application: Migration Guide* (<http://www.novell.com/documentation/idmrbpm37/index.html>).

7.1 WebLogic Installation CheckList

- Install WebLogic.
Follow the installation instructions in the WebLogic documentation.
- Create a WebLogic-enabled WAR.
Use the Identity Manager User Application installer to perform this task. See [Section 7.2, “Installing and Configuring the User Application WAR,”](#) on page 81.
- Prepare the WebLogic environment for the WAR’s deployment by copying configuration files to the appropriate WebLogic locations.
See [Section 7.3, “Preparing the WebLogic Environment,”](#) on page 94.
- Deploy the WAR.
See [Section 7.4, “Deploying the User Application WAR,”](#) on page 96.

7.2 Installing and Configuring the User Application WAR

NOTE: For WebLogic 10.3, the installation program requires the Java 2 Platform Standard Edition Development Kit version 1.6 JDK from JRockit. If you use a different version, the installation procedure does not successfully configure the User Application WAR file. The installation appears to succeed, but you encounter errors when trying to start the User Application.

- 1 Navigate to the directory containing your installation files.

- 2 Launch the installer for your platform from the command line, using the JRockit Java environment:

Solaris

```
$ /opt/WL/bea/jrockit_160_05/bin/java -jar IdmUserApp.jar
```

Windows

```
C:\WL\bea\jrockit_160_05\bin\java -jar IdmUserApp.jar
```

When the installation program launches, you are prompted for the language.



- 3 Use the following information to select the language, confirm the license agreement, and select the Application Server platform:

| Installation Screen | Description |
|--|--|
| Roles Based Provisioning Module (RBPM) for Novell Identity Manager | Select the language for the installation program. The default is English. |
| License Agreement | Read the License Agreement, then select <i>I accept the terms of the License Agreement</i> . |

| Installation Screen | Description |
|---------------------|-------------|
|---------------------|-------------|

| | |
|-----------------------------|---|
| Application Server Platform | <p>Select <i>WebLogic</i>.</p> <p>If the User Application WAR file is in a different directory from the installer, the installer prompts for the path to the WAR.</p> <p>If the WAR is in the default location, you can click <i>Restore Default Folder</i>. Or, to specify the location of the WAR file, click <i>Choose</i> and select a location.</p> <p>When you're installing on WebLogic, you need to launch the installation program by using the BEA's Java environment (jrockit). If you select WebLogic as the application server, and do not use jrockit to launch the installation, you will see a pop-up error message, and the installation will terminate:</p> |
|-----------------------------|---|



- 4 Use the following information to select the installation type, choose an install folder, and configure the database:

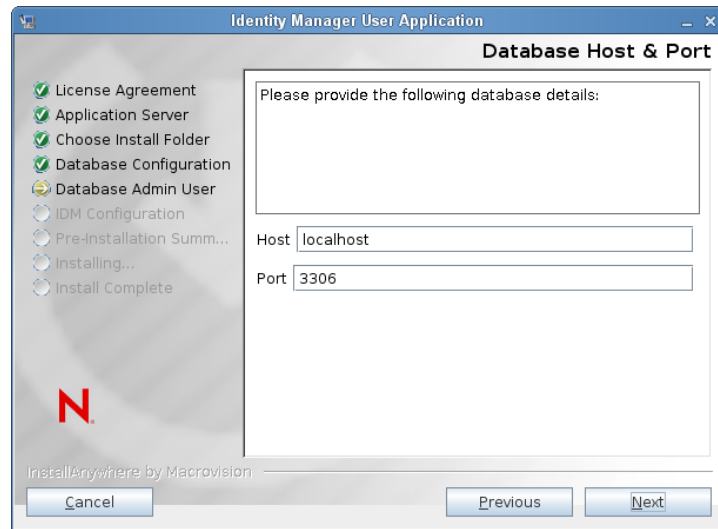
| Installation Screen | Description |
|-----------------------|---|
| Installation Type | <i>Roles Based Provisioning</i> : Select this option to install the Roles Based Provisioning Module. This is the only installation type supported with this release. |
| Choose Install Folder | Specify where you want the installer to put the files. |
| Database Platform | <p>Select the database platform. The database and JDBC driver must already be installed. For WebLogic, the options include the following:</p> <ul style="list-style-type: none"> ◆ Oracle (supports Oracle 10g and 11g only; support for Oracle 9i has been removed) ◆ Microsoft SQL Server |

Installation Screen**Description**

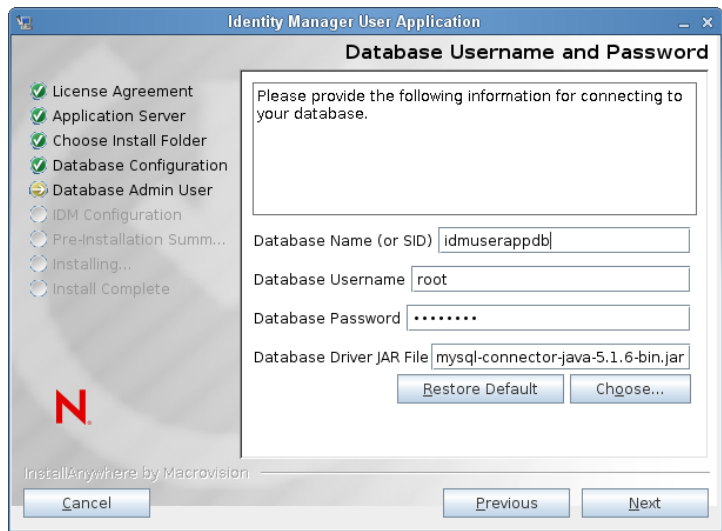
Database Host and Port

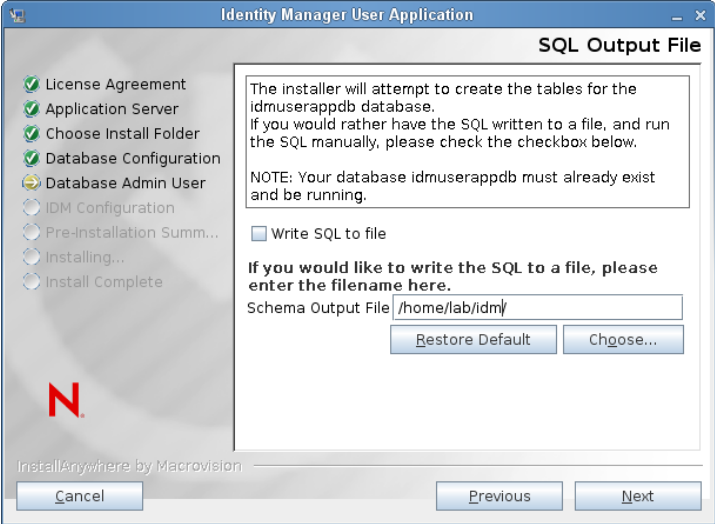
Host: Specify the database server's hostname or IP address. For a cluster, specify the same hostname or IP address for each member of the cluster.

Port: Specify the database's listener port number. For a cluster, specify the same port for each member of the cluster.



| Installation Screen | Description |
|--------------------------------|---|
| Database Username and Password | <p><i>Database Name (or SID):</i> For MySQL, MS SQL Server, or PostgreSQL provide the name of your preconfigured database. For Oracle, provide the Oracle System Identifier (SID) that you previously created. For a cluster, specify the same database name or SID for each member of the cluster.</p> <p><i>Database Username:</i> Specify the database user. For a cluster, specify the same database user for each member of the cluster.</p> <p><i>Database Password:</i> Specify the database password. For a cluster, specify the same database password for each member of the cluster.</p> <p><i>Database Driver JAR file</i> Provide the Thin Client JAR for the Database Server. This is required.</p> |

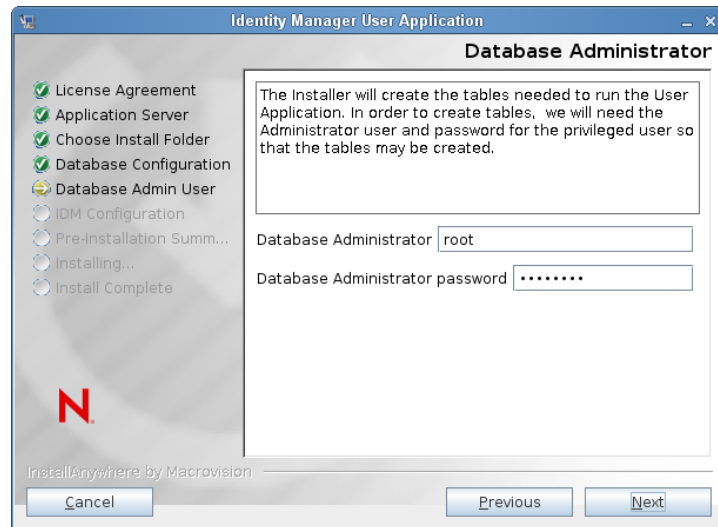


| Installation Screen | Description |
|---------------------|--|
| SQL Output File | <p>In this release, the database tables can be created during the User Application installation, rather than when the Application Server starts (as in previous releases).</p> <p>The SQL Output File screen gives you the option to create a schema file, which the Database Administrator can use to create the tables, instead of having the Installation program create the tables.</p> <p>If you want to generate a schema file, select the <i>Write SQL to file</i> checkbox and provide a name for the file in the <i>Schema Output File</i> field.</p>  |

Installation Screen**Description**

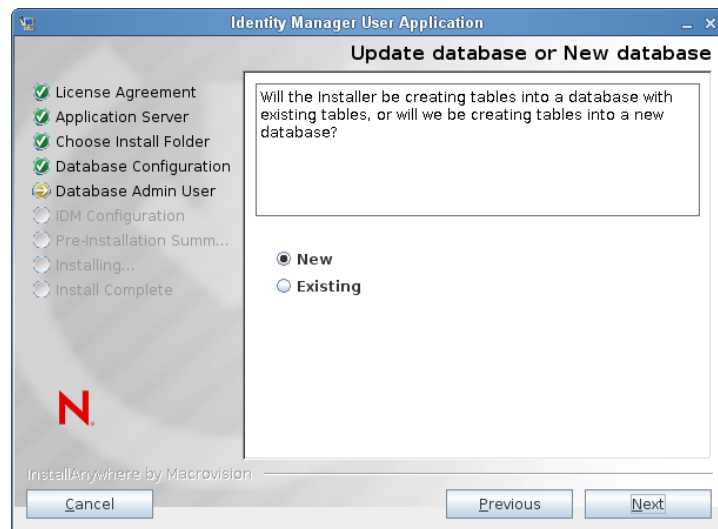
Database Administrator

This screen is pre-populated with the same username and password from the Database Username and Password page. If the database user that was specified earlier does not have enough permissions to create tables in the Database Server, then a different user ID that has the necessary rights needs to be entered.

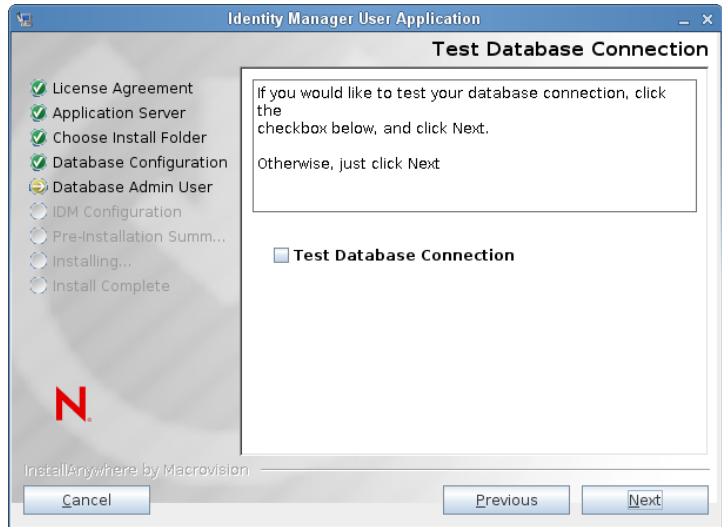


Update database or New database

If the database that will be used is new or empty, then select the *New* button. If the database is an existing one from a previous installation, select the *Existing* button.

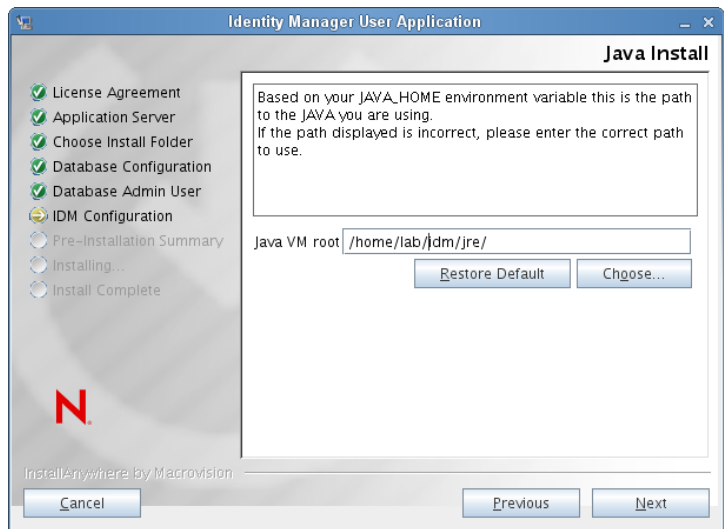


| Installation Screen | Description |
|--------------------------|---|
| Test Database Connection | To confirm that the information provided in the previous screens was correct, you can test the database connection by selecting the <i>Test Database Connection</i> checkbox: |



- 5 Use the following information to configure Java and IDM, as well as audit settings and security.

| Installation Screen | Description |
|---------------------|---|
| Java Install | Specify the Java root install folder. The Java Install provides the path to Java based on your JAVA_HOME environment variable and gives you the option to correct it: |



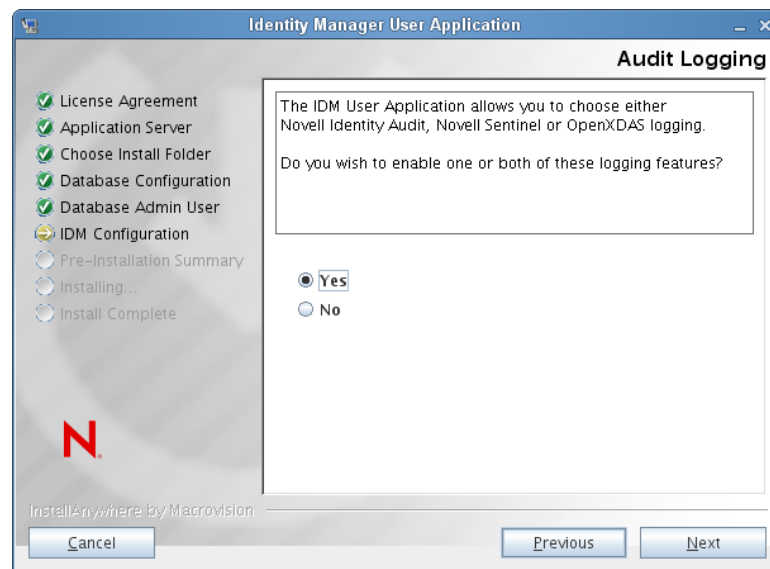
At this point, the Installation program also validates that the Java selected is the correct one for the Application Server selected. In addition, it validates that it can write to the cacerts in the JRE that was specified.

| Installation Screen | Description |
|---------------------|---|
| IDM Configuration | <p>Select the type of application server configuration:</p> <ul style="list-style-type: none"> ◆ Select <i>default</i> if this installation is on a single node that is not part of a cluster <p>If you select <i>default</i> and decide you need a cluster later, then you must reinstall the User Application.</p> <ul style="list-style-type: none"> ◆ Select <i>all</i> if this installation is part of a cluster <p><i>Application Context.</i> The name of the application server configuration, the name of the application WAR file, and the name of the URL context. The installation script creates a server configuration and by default names the configuration based on <i>Application name</i>. Make a note of the application name and include it in the URL when you start the User Application from a browser.</p> |



Installation Screen**Description**

Audit Logging

To enable logging, click *Yes*. To disable logging, click *No*.

The next panel prompts you to specify the type of logging. Choose from the following options:

- ◆ *Novell Identity Audit or Novell Sentinel*: Enables logging through a Novell auditing client for the User Application.
- ◆ *OpenXDAS*: Events are logged to your OpenXDAS logging server.

For more information on setting up logging, see the *User Application: Administration Guide*.



| Installation Screen | Description |
|-----------------------|--|
| Novell Audit | <p><i>Server:</i> If you enable logging, specify the hostname or IP address for the server. If you turn logging off, this value is ignored.</p> <p><i>Log Cache Folder:</i> Specify the directory for the logging cache.</p> |
| Security - Master Key | <p><i>Yes:</i> Allows you to Import an existing master key. If you choose to import an existing encrypted master key, cut and paste the key into the install procedure window.</p> <p><i>No:</i> Creates a new master key. After you finish the installation, you must manually record the master key as described in Section 9.1, "Recording the Master Key," on page 107.</p> <p>The installation procedure writes the encrypted master key to the <code>master-key.txt</code> file in the installation directory.</p> <p>Reasons to import an existing master key include:</p> <ul style="list-style-type: none"> ◆ You are moving your installation from a staging system to a production system and want to keep access to the database you used with the staging system. ◆ You installed the User Application on the first member of a cluster and are now installing on subsequent members of the cluster (they require the same master key). ◆ Because of a failed disk, you need to restore your User Application. You must reinstall the User Application and specify the same encrypted master key that the previous installation used. This gives you access to the previously stored encrypted data. |

- 6 Click *Next* to display the Roles Based Provisioning Module Configuration panel. (If you are not prompted for this information, you might not have completed the steps outlined in [Section 2.5, "Installing the Java Development Kit,"](#) on page 29.)

The default view of the Roles Based Provisioning Module Configuration panel shows these six fields:

The Installation program will take the value from the Root Container DN and apply it to the following values:

- ◆ User Container DN
- ◆ Group Container DN

The Installation program will take the value from the User Application Administrator fields and apply it to the following values:

- ◆ Provisioning Administrator
- ◆ Compliance Administrator
- ◆ Roles Administrator
- ◆ Security Administrator
- ◆ Resources Administrator
- ◆ RBPM Configuration Administrator

If you want to be able to specify these values explicitly, you can click the *Show Advanced Options* button and change them:

Roles Based Provisioning Module Configuration

Identity Vault Settings

Identity Vault Server:

LDAP Port:

Secure LDAP Port:

Identity Vault Administrator:

Identity Vault Administrator Password:

Use Public Anonymous Account:

LDAP Guest:

LDAP Guest Password:

Secure Administrator Connection:

Secure User Connection:

Identity Vault DN's

Root Container DN:

User Application Driver:

User Application Administrator:

Provisioning Administrator:

Compliance Administrator:

Roles Administrator:

Security Administrator:

Resources Administrator:

RBPM Configuration Administrator:

Identity Vault User Identity

User Container DN:

User Container Scope (subtree, onelevel):

User Object Class:

Login Attribute:

Naming Attribute:

User Membership Attribute:

Identity Vault User Groups

Group Container DN:

Group Container Scope (subtree, onelevel):

Group Object Class:

Group Membership Attribute:

Use Dynamic Groups:

Dynamic Group Object Class:

Identity Vault Certificates

7 Use the following information to complete the installation.

| Installation Screen | Description |
|--------------------------------|---|
| User Application Configuration | <p>The User Application install enables you to set User Application configuration parameters. Most of these parameters are also editable with <code>configupdate.sh</code> or <code>configupdate.bat</code> after installation; exceptions are noted in the parameter descriptions.</p> <p>For a cluster, specify identical User Application configuration parameters for each member of the cluster.</p> <p>See Appendix A, "IDM User Application Configuration Reference," on page 115 for a description of each option.</p> |
| Pre-Installation Summary | <p>Read the Pre-Installation Summary page to verify your choices for the installation parameters.</p> <p>If necessary, use <i>Back</i> to return to earlier installation pages to change installation parameters.</p> <p>The User Application configuration page does not save values, so after you re-specify earlier pages in the installation, you must re-enter the User Application configuration values. When you are satisfied with your installation and configuration parameters, return to the Pre-Install Summary page and click <i>Install</i>.</p> |
| Install Complete | Indicates that the installation is finished. |

7.2.1 Viewing Installation and Log Files

If your installation completed without error, continue with [Preparing the WebLogic Environment](#). If the installation issued errors or warnings, review the log files to determine the problems:

- ♦ `Identity_Manager_User_Application_InstallLog.log` holds results of the basic installation tasks.
- ♦ `Novell-Custom-Install.log` holds information about the User Application configuration done during installation.

7.3 Preparing the WebLogic Environment

- ♦ [Section 7.3.1, "Configure the Connection Pool," on page 94](#)
- ♦ [Section 7.3.2, "Specify RBPM Configuration File Locations," on page 95](#)
- ♦ [Section 7.3.3, "Workflow Plug-In and WebLogic Setup," on page 96](#)

7.3.1 Configure the Connection Pool

- Copy your database driver JAR files to the domain where you will deploy the User Application.
- Copy `antlr-2.7.6.jar` and `log4j.jar` from the User Application install directory to the domain lib folder (for example, `c:\bea\user_projects\domains\idm\lib\`). Also copy `commons-logging.jar` from the `c:\bea\tools\eclipse` folder to the domain lib folder.
- Create your datasource.

Follow the instructions for creating a datasource in the WebLogic documentation.

Note that the JNDI name for the datasource must `jdbc/IDMUADataSource`, regardless of what name you specified for the datasource or for the database when you created the User Application WAR.

7.3.2 Specify RBPM Configuration File Locations

The WebLogic user application needs to know how to locate the `sys-configuration-xmldata.xml` file and the `idmuserapp_logging.xml` file. You can do so by adding the location of the files to the `setDomainEnv.cmd` file.

To make them available to the application server, specify its location in the `setDomainEnv.cmd` or `setDomainEnv.sh` file:

1 Open `setDomainEnv.cmd` or `setDomainEnv.sh` file.

2 Locate the line that looks like this:

```
set JAVA_PROPERTIES
export JAVA_PROPERTIES
```

3 Below the `JAVA_PROPERTIES` entry, add entries for:

- ◆ `-Dextend.local.config.dir==<directory-path>`: Specify the folder (not the file itself) that contains the `sys-configuration.xml` file.
- ◆ `-Didmuserapp.logging.config.dir==<directory-path>`: Specify the folder (not the file itself) that contains the `idmuserapp_logging.xml` file.

For example on Windows:

```
set JAVA_OPTIONS=-Dextend.local.config.dir=c:\novell\idm
set JAVA_OPTIONS=%JAVA_OPTIONS% -
Didmuserapp.logging.config.dir=c:\novell\idm
```

4 Set the environment variable `EXT_PRE_CLASSPATH` to point to the `antlr.jar`, as well as the `log4j.jar` and the `commons-logging.jar`.

4a Locate this line:

```
ADD EXTENSIONS TO CLASSPATH
```

4b Add the `EXT_PRE_CLASSPATH` below it. For example, on Windows:

```
set
EXT_PRE_CLASSPATH=C:\bea\user_projects\domains\base_domain\lib\antlr-
2.7.6.jar;C:\bea\user_projects\domain\base_domain\lib\log4j.jar;C:\be
a\user_projects\domains\base_domain\lib\commons-logging.jar
```

For example, on Linux:

```
export EXT_PRE_CLASSPATH=/opt/bea/user_projects/domains/base_domain/
lib/antlr-
2.7.6.jar;C:\bea\user_projects\domain\base_domain\lib\log4j.jar;C:\be
a\user_projects\domains\base_domain\lib\commons-logging.jar
```

5 Save and exit the file.

The XML files are also used by the configured utility; therefore, you need to edit the `configupdate.bat` or `configupdate.sh` files as follows:

1 Open `configupdate.bat` or `configupdate.sh`.

2 Locate the following line:

```
-Duser.language=en -Duser.region="
```

- 3 Update the existing line to include:

```
-Dextend.local.config.dir=<directory-path>\extend.local.config.dir
```

- 4 Save and close the file.

- 5 Run the `configupdate` utility to install the certificate into the keystore of the JDK under `BEA_HOME`.

When you run `configupdate`, you are prompted for the `cacerts` file under the JDK you are using. If you are not using that same JDK that was specified during the installation you must run `configupdate` on the WAR. Pay attention to the JDK specified because this entry must point to the JDK used by WebLogic. This is done to import a certificate file for the connection to the Identity Vault. The purpose for this is to import a certificate for the connection to eDirectory.

The Identity Vault Certificates value in the `configupdate` utility must point to the following location:

```
c:\jrockit\jre\lib\security\cacerts
```

7.3.3 Workflow Plug-In and WebLogic Setup

The Workflow Administration plug-in to iManager is unable to connect to the User Application Driver running on WebLogic if the `enforce-valid-basic-auth-credentials` flag is set to `true`. For this connection to succeed, you must disable this flag.

To disable the `enforce-valid-basic-auth-credentials` flag, follow these instructions:

- 1 Open the `config.xml` file in the `<WLHome>\user_projects\domains\idm\config\` folder.
- 2 Add the following line in the `<security-configuration>` section:

```
<enforce-valid-basic-auth-credentials>>false</enforce-valid-basic-auth-credentials>
```
- 3 Save the file and restart the server.

After making this change, you should be able to login to the Workflow Administration plug-in.

7.4 Deploying the User Application WAR

- ❑ Copy the updated User Application WAR file from the install directory (typically `Novell\IDM`) to the application domain. For example:

```
bea\user_projects\domains\base_domain\servers\AdminServer\upload
```

- ❑ Deploy the User Application WAR using the standard WebLogic deployment procedure.

7.5 Accessing the User Application

- ❑ Navigate to the User Application URL:

```
http://application-server-host:port/application-context
```

For example:

```
http://localhost:8080/IDMProv
```


Installing from the Console or with a Single Command

8

This section describes installation methods you can use instead of installing with a graphical user interface, which was described in [Chapter 5, “Installing the User Application on JBoss,” on page 49](#). Topics include:

- ♦ [Section 8.1, “Installing the User Application from the Console,” on page 97](#)
- ♦ [Section 8.2, “Installing the User Application with a Single Command,” on page 98](#)

8.1 Installing the User Application from the Console

This procedure describes how to install the Identity Manager User Application by using the console (command line) version of the installer.

NOTE: The installation program requires at least the Java 2 Platform Standard Edition Development Kit version 1.5. If you use an earlier version, the installation procedure does not successfully configure the User Application WAR file. The installation appears to succeed, but you encounter errors when trying to start the User Application.

- 1 Once you have obtained the appropriate installation files described in [Table 2-2 on page 17](#), log in and open a terminal session.
- 2 Launch the installer for your platform with Java as described below:

```
java -jar IdmUserApp.jar -i console
```
- 3 Follow the same steps described for the graphical user interface under [Chapter 5, “Installing the User Application on JBoss,” on page 49](#), reading the prompts at the command line and entering responses at the command line, through the steps on importing or creating the master key.
- 4 To set the User Application configuration parameters, manually launch the configupdate utility. At a command line, enter `configupdate.sh` (Linux or Solaris) or `configupdate.bat` (Windows), and fill in values as described in [Section A.1, “User Application Configuration: Basic Parameters,” on page 115](#).
- 5 If you are using an external password management WAR, manually copy it to the install directory and to the remote JBoss server deploy directory that runs the external password WAR functionality.
- 6 Continue with [Chapter 9, “Post-Installation Tasks,” on page 107](#).

8.2 Installing the User Application with a Single Command

This procedure describes how to do a silent install. A silent install requires no interaction during the installation and can save you time, especially when you install on more than one system. Silent install is supported for Linux and Solaris.

- 1 Obtain the appropriate installation files listed in [Table 2-2 on page 17](#).
- 2 Log in and open a terminal session.
- 3 Locate the Identity Manager properties file, `silent.properties`, which is bundled with the installation files. If you are working from a CD, make a local copy of this file.
- 4 Edit `silent.properties` to supply your installation parameters and User Application configuration parameters.

See the `silent.properties` file for an example of each installation parameter. The installation parameters correspond to the installation parameters you set in the GUI or Console installation procedures.

See [Table 8-1](#) for a description of each User Application configuration parameter. The User Application configuration parameters are the same ones you can set in the GUI or Console installation procedures or with the `configupdate` utility.

- 5 Launch the silent install as follows:

```
java -jar IdmUserApp.jar -i silent -f /yourdirectorypath/silent.properties
```

Type the full path to `silent.properties` if that file is in a different directory from the installer script. The script unpacks the necessary files to a temporary directory and launches the silent install.

Table 8-1 User Application Configuration Parameters for a Silent Install

| User Application Parameter Name in <code>silent.properties</code> | Equivalent Parameter Name in the User Application Configuration Parameters File |
|---|---|
| <code>NOVL_CONFIG_LDAPHOST=</code> | eDirectory™ Connection Settings: LDAP Host. Specify the hostname or IP address for your LDAP server. |
| <code>NOVL_CONFIG_LDAPADMIN=</code> | eDirectory Connection Settings: LDAP Administrator. Specify the credentials for the LDAP Administrator. This user must already exist. The User Application uses this account to make an administrative connection to the Identity Vault. This value is encrypted, based on the master key. |
| <code>NOVL_CONFIG_LDAPADMINPASS=</code> | eDirectory Connection Settings: LDAP Administrator Password. Specify the LDAP Administrator password. This password is encrypted, based on the master key. |

| User Application Parameter Name in silent.properties | Equivalent Parameter Name in the User Application Configuration Parameters File |
|--|--|
| NOVL_CONFIG_ROOTCONTAINERNAME= | <p>eDirectory DNs: Root Container DN.</p> <p>Specify the LDAP distinguished name of the root container. This is used as the default entity definition search root when no search root is specified in the directory abstraction layer.</p> |
| NOVL_CONFIG_PROVISIONROOT= | <p>eDirectory DNs: Provisioning Driver DN.</p> <p>Specify the distinguished name of the User Application driver that you created earlier in Section 4.1, "Creating the User Application Driver in iManager," on page 45. For example, if your driver is UserApplicationDriver and your driver set is called myDriverSet, and the driver set is in a context of o=myCompany, you type a value of:</p> <pre>cn=UserApplicationDriver,cn=myDriverSet,o=myCompany</pre> |
| NOVL_CONFIG_LOCKSMITH= | <p>eDirectory DNs: User Application Admin.</p> <p>An existing user in the Identity Vault who has the rights to perform administrative tasks for the User Application user container specified. This user can use the <i>Administration</i> tab of the User Application to administer the portal.</p> <p>If the User Application Administrator participates in workflow administration tasks exposed in iManager, Novell Designer for Identity Manager, or the User Application (<i>Requests & Approvals</i> tab), you must grant this administrator appropriate trustee rights to object instances contained in the User Application driver. Refer to the <i>User Application: Administration Guide</i> for details.</p> <p>To change this assignment after you deploy the User Application, you must use the <i>Administration > Security</i> pages in the User Application.</p> |
| NOVL_CONFIG_PROVLOCKSMITH= | <p>eDirectory DNs: Provisioning Application Admin.</p> <p>This role is available in the provisioning version of Identity Manager. The Provisioning Application Administrator uses the <i>Provisioning</i> tab (under the <i>Administration</i> tab) to manage the Provisioning Workflow functions. These functions are available to users through the <i>Requests and Approvals</i> tab of the User Application. This user must exist in the Identity Vault prior to being designated the Provisioning Application Administrator.</p> <p>To change this assignment after you deploy the User Application, you must use the <i>Administration > Security</i> pages in the User Application.</p> |

| User Application Parameter Name in silent.properties | Equivalent Parameter Name in the User Application Configuration Parameters File |
|--|--|
| NOVL_CONFIG_ROLECONTAINERDN= | <p>This role is available in the Novell Identity Manager Roles Based Provisioning Module. This role allows members to create, remove, or modify all roles, and grant or revoke any role assignment to any user, group, or container. It also allows its role members to run any report for any user. By default, the User Application Admin is assigned this role.</p> <p>To change this assignment after you deploy the User Application, use the <i>Roles > Role Assignment</i> page in the User Application.</p> |
| NOVL_CONFIG_COMPLIANCECONTAINERDN | <p>The Compliance Module Administrator is a system role that allows members to perform all functions on the <i>Compliance</i> tab. This user must exist in the Identity Vault prior to being designated as the Compliance Module Administrator.</p> |
| NOVL_CONFIG_USERCONTAINERDN= | <p>Meta-Directory User Identity: User Container DN.</p> <p>Specify the LDAP distinguished name (DN) or fully qualified LDAP name of the user container. This defines the search scope for users and groups. Users in this container (and below) are allowed to log in to the User Application.</p> <hr/> <p>IMPORTANT: Be sure the User Application Administrator specified during User Application driver set up exists in this container if you want that user to be able to execute workflows.</p> |
| NOVL_CONFIG_GROUPCONTAINERDN= | <p>Meta-Directory User Groups: Group Container DN.</p> <p>Specify the LDAP distinguished name (DN) or fully qualified LDAP name of the group container. Used by entity definitions within the directory abstraction layer.</p> |
| NOVL_CONFIG_KEYSTOREPATH= | <p>eDirectory Certificates: Keystore Path. Required.</p> <p>Specify the full path to your keystore (<i>cacerts</i>) file of the JRE that the application server application server is using. The User Application installation modifies the keystore file. On Linux or Solaris, the user must have permission to write to this file.</p> |
| NOVL_CONFIG_KEYSTOREPASSWORD= | <p>eDirectory Certificates: Keystore Password.</p> <p>Specify the <i>cacerts</i> password. The default is <i>changeit</i>.</p> |

| User Application Parameter Name in silent.properties | Equivalent Parameter Name in the User Application Configuration Parameters File |
|--|--|
| NOVL_CONFIG_SECUREADMINCONNECTION= | <p>eDirectory Connection Settings: Secure Admin Connection.</p> <p>Required. Specify <i>True</i> to require that all communication using the admin account be done using a secure socket (this option can have adverse performance implications). This setting allows other operations that don't require SSL to operate without SSL.</p> <p>Specify <i>False</i> if the admin account does not use secure socket communication.</p> |
| NOVL_CONFIG_SECUREUSERCONNECTION= | <p>eDirectory Connection Settings: Secure User Connection.</p> <p>Required. Specify <i>True</i> to require that all communication done on the logged-in user's account be done using a secure socket (this option can have severe adverse performance implications). This setting allows other operations that don't require SSL to operate without SSL.</p> <p>Specify <i>False</i> if the user's account does not use secure socket communication.</p> |
| NOVL_CONFIG_SESSIONTIMEOUT= | <p>Miscellaneous: Session Timeout.</p> <p>Required. Specify an application session timeout interval.</p> |
| NOVL_CONFIG_LDAPPLAINPORT= | <p>eDirectory Connection Settings: LDAP Non-Secure Port.</p> <p>Required. Specify the non-secure port for your LDAP server, for example 389.</p> |
| NOVL_CONFIG_LDAPSECUREPORT= | <p>eDirectory Connection Settings: LDAP Secure Port.</p> <p>Required. Specify the secure port for your LDAP server, for example 636.</p> |
| NOVL_CONFIG_ANONYMOUS= | <p>eDirectory Connection Settings: Use Public Anonymous Account.</p> <p>Required. Specify <i>True</i> to allow users who are not logged in to access the LDAP Public Anonymous Account.</p> <p>Specify <i>False</i> to enable NOVL_CONFIG_GUEST instead.</p> |

| User Application Parameter Name in silent.properties | Equivalent Parameter Name in the User Application Configuration Parameters File |
|--|--|
| NOVL_CONFIG_GUEST= | eDirectory Connection Settings: LDAP Guest. Allows users who are not logged in to access permitted portlets. You must also deselect <i>Use Public Anonymous Account</i> . The Guest user account must already exist in the Identity Vault. To disable the Guest user, select <i>Use Public Anonymous Account</i> . |
| NOVL_CONFIG_GUESTPASS= | eDirectory Connection Settings: LDAP Guest Password. |
| NOVL_CONFIG_EMAILNOTIFYHOST= | Email: Notify Template HOST token. Specify the application server hosting the Identity Manager User Application. For example: <code>myapplication serverServer</code> This value replaces the \$HOST\$ token in e-mail templates. The URL that is constructed is the link to provisioning request tasks and approval notifications. |
| NOVL_CONFIG_EMAILNOTIFYPORT= | Email: Notify Template Port token. Used to replace the \$PORT\$ token in e-mail templates used in provisioning request tasks and approval notifications. |
| NOVL_CONFIG_EMAILNOTIFYSECUREPORT= | Email: Notify Template Secure Port token. Used to replace the \$SECURE_PORT\$ token in e-mail templates used in provisioning request tasks and approval notifications |
| NOVL_CONFIG_NOTFSMTPEMAILFROM= | Email: Notification SMTP Email From. Required. Specify e-mail From a user in provisioning e-mail. |
| NOVL_CONFIG_NOTFSMTPEMAILHOST= | Email: Notification SMTP Email Host. Required. Specify the SMTP e-mail host that provisioning e-mail is using. This can be an IP address or a DNS name. |

| User Application Parameter Name in silent.properties | Equivalent Parameter Name in the User Application Configuration Parameters File |
|--|---|
| NOVL_CONFIG_USEEXTPWDWAR= | <p>Password Management: Use External Password WAR.</p> <p>Specify <i>True</i> if you are using an external password management WAR. If you specify <i>True</i>, you must also supply values for <i>NOVL_CONFIG_EXTPWDWARPTH</i> and <i>NOVL_CONFIG_EXTPWDWARRTPATH</i>.</p> <p>Specify <i>False</i> to use the default internal Password Management functionality, <i>./jsps/pwdmgt/ForgotPassword.jsp</i> (without the http(s) protocol at the beginning). This redirects the user to the Forgot Password functionality built into the User Application, rather than to an external WAR.</p> |
| NOVL_CONFIG_EXTPWDWARPATH= | <p>Password Management: Forgot Password Link.</p> <p>Specify the URL for the Forgot Password functionality page, <i>ForgotPassword.jsp</i>, in an external or internal password management WAR. Or, accept the default internal password management WAR. For details, see “Configuring External Forgot Password Management” on page 110.</p> |
| NOVL_CONFIG_EXTPWDWARRTPATH= | <p>Password Management: Forgot Password Return Link.</p> <p>Specify the Forgot Password Return Link so that the user can click after performing a forgot password operation.</p> |
| NOVL_CONFIG_FORGOTWEBSERVICEURL= | <p>Password Management: Forgot Password Web Service URL.</p> <p>This is the URL that the External Forgot Password WAR will use to call back to the User Application to perform core forgot password functionalities. The format of the URL is:</p> <pre>https://<idmhost>:<sslport>/<idm>/pwdmgt/service</pre> |
| NOVL_CONFIG_USEROBJECTATTRIBUTE= | <p>Meta-Directory User Identity: User Object Class.</p> <p>Required. The LDAP user object class (typically <i>inetOrgPerson</i>).</p> |
| NOVL_CONFIG_LOGINATTRIBUTE= | <p>Meta-Directory User Identity: Login Attribute.</p> <p>Required. The LDAP attribute (for example, <i>CN</i>) that represents the user’s login name.</p> |

| User Application Parameter Name in silent.properties | Equivalent Parameter Name in the User Application Configuration Parameters File |
|--|---|
| NOVL_CONFIG_NAMINGATTRIBUTE= | Meta-Directory User Identity: Naming Attribute. Required. The LDAP attribute used as the identifier when looking up users or groups. This is not the same as the login attribute, which is used only during login, and not during user/group searches. |
| NOVL_CONFIG_USERMEMBERSHIPATTRIBUTE= | Meta-Directory User Identity: User Membership Attribute. Optional. Required. The LDAP attribute that represents the user's group membership. Do not use spaces in this name. |
| NOVL_CONFIG_GROUPOBJECTATTRIBUTE= | Meta-Directory User Groups: Group Object Class. Required. The LDAP group object class (typically groupofNames). |
| NOVL_CONFIG_GROUPMEMBERSHIPATTRIBUTE= | Meta-Directory User Groups: Group Membership Attribute. Required. Specify the attribute representing the user's group membership. Do not use spaces in this name. |
| NOVL_CONFIG_USEDYNAMICGROUPS= | Meta-Directory User Groups: Use Dynamic Groups. Required. Specify <i>True</i> to use dynamic groups. Otherwise, specify <i>False</i> . |
| NOVL_CONFIG_DYNAMICGROUPOBJECTCLASSES= | Meta-Directory User Groups: Dynamic Group Object Class. Required. Specify the LDAP dynamic group object class (typically dynamicGroup). |
| NOVL_CONFIG_TRUSTEDSTOREPATH= | Trusted Key Store: Trusted Store Path. The Trusted Key Store contains all trusted signers' certificates used to validate digital signatures. If this path is empty, the User Application gets the path from System property <code>javax.net.ssl.trustStore</code> . If the path isn't there, it is assumed to be <code>jre/lib/security/cacerts</code> . |
| NOVL_CONFIG_TRUSTEDSTOREPASSWORD= | Trusted Key Store: Trusted Store Password. |
| NOVL_CONFIG_AUDITCERT= | Digital Signature Certificate |
| NOVL_CONFIG_AUDITKEYFILEPATH= | Digital Signature Private Key File path. |

| User Application Parameter Name in silent.properties | Equivalent Parameter Name in the User Application Configuration Parameters File |
|--|--|
| NOVL_CONFIG_ICSSLOGOUTENABLED= | <p>Access Manager and iChain Settings: Simultaneous Logout Enabled.</p> <p>Specify <i>True</i> to enable simultaneous logout of the User Application and either Novell Access Manager or iChain®. The User Application checks for a Novell Access Manager or iChain cookie on logout and, if the cookie is present, reroutes the user to the ICS logout page.</p> <p>Specify <i>False</i> to disable simultaneous logout.</p> |
| NOVL_CONFIG_ICSSLOGOUTPAGE= | <p>Access Manager and iChain Settings: Simultaneous Logout Page.</p> <p>Specify the URL to the Novell Access Manager or iChain logout page, where the URL is a hostname that Novell Access Manager or iChain expects. If ICS logging is enabled and a user logs out of the User Application, the user is rerouted to this page.</p> |
| NOVL_CONFIG_EMAILNOTIFYPROTOCOL= | <p>Email: Notify Template PROTOCOL token.</p> <p>Refers to a non-secure protocol, HTTP. Used to replace the \$PROTOCOL\$ token in e-mail templates used in provisioning request tasks and approval notifications.</p> |
| NOVL_CONFIG_EMAILNOTIFYSECUREPROTOCOL= | <p>Email: Notify Template Secure Port token.</p> |
| NOVL_CONFIG_OCSPURI= | <p>Miscellaneous: OCSP URI.</p> <p>If the client installation uses the On-Line Certificate Status Protocol (OCSP), supply a Uniform Resource Identifier (URI). For example, the format is http://hstport/ocspLocal. The OCSP URI updates the status of trusted certificates online.</p> |
| NOVL_CONFIG_AUTHCONFIGPATH= | <p>Miscellaneous: Authorization Config Path.</p> <p>The fully qualified name of the authorization configuration file.</p> |
| NOVL_CONFIG_CREATEDIRECTORYINDEX | <p>Miscellaneous:Create eDirectory Index</p> <p>Specify true if you want the silent installer to create indexes on the manager, ismanager, and srvprvUUID attributes on the eDirectory server specified in the NOVL_CONFIG_SERVERDN. If this parameter is set to true, NOVL_CONFIG_REMOVEEDIRECTORYINDEX cannot be set to true.</p> <p>For best performance results, the index creation should be complete. The indexes should be in Online mode before you make the User Application available.</p> |

| User Application Parameter Name in silent.properties | Equivalent Parameter Name in the User Application Configuration Parameters File |
|--|---|
| NOVL_CONFIG_REMOVEDIRECTORYINDEX | <p>Miscellaneous: Remove eDirectory Index</p> <p>Specify true if you want the silent installer to remove indexes on the server specified in the NOVL_CONFIG_SERVERDN. If this parameter is set to true NOVL_CONFIG_CREATEEDIRECTORYINDEX cannot be true.</p> |
| NOVL_CONFIG_SERVERDN | <p>Miscellaneous: Server DN</p> <p>Specify the eDirectory server where indexes should be created or removed.</p> |
| NOVL_DATABASE_NEW | <p>Indicates whether the database is new or existing. Specify <i>True</i> if it's a new database. Specify <i>False</i> if it's an existing database.</p> |
| NOVL_RBPM_SEC_ADMINDN | <p>Security Administrator</p> <p>This role gives members the full range of capabilities within the Security domain.</p> <p>The Security Administrator can perform all possible actions for all objects within the Security domain. The Security domain allows the Security Administrator to configure access permissions for all objects in all domains within the Roles Based Provisioning Module. The Security Administrator can configure teams, and also assign domain administrators, delegated administrators, and other Security Administrators.</p> |
| NOVL_RBPM_RESOURCE_ADMINDN | <p>Resources Administrator</p> <p>This role gives members the full range of capabilities within the Resource domain. The Resources Administrator can perform all possible actions for all objects within the Resource domain.</p> |
| NOVL_RBPM_CONFIG_ADMINDN | <p>This role gives members the full range of capabilities within the Configuration domain. The RBPM Configuration Administrator can perform all possible actions on all objects within the Configuration domain. The RBPM Configuration Administrator controls access to navigation items within the Roles Based Provisioning Module. In addition, the RBPM Configuration Administrator configures the delegation and proxy service, the digital signature service, the provisioning user interface, and the workflow engine.</p> |

This section describes post-installation tasks. Topics include:

- ♦ [Section 9.1, “Recording the Master Key,” on page 107](#)
- ♦ [Section 9.2, “Configuring the User Application,” on page 107](#)
- ♦ [Section 9.3, “Configuring eDirectory,” on page 108](#)
- ♦ [Section 9.4, “Reconfiguring the User Application WAR File after Installation,” on page 109](#)
- ♦ [Section 9.5, “Configuring External Forgot Password Management,” on page 110](#)
- ♦ [Section 9.6, “Updating Forgot Password Settings,” on page 111](#)
- ♦ [Section 9.7, “Security Considerations,” on page 111](#)
- ♦ [Section 9.8, “Increasing the IDM Java Heap Size,” on page 112](#)
- ♦ [Section 9.9, “Troubleshooting,” on page 112](#)

9.1 Recording the Master Key

Immediately after installation, copy the encrypted master key and record it in a safe place.

- 1 Open the `master-key.txt` file in the installation directory.
- 2 Copy the encrypted master key to a safe place that is accessible in event of system failure.

WARNING: Always keep a copy of the encrypted master key. You need the encrypted master key to regain access to encrypted data if the master key is lost, for example because of equipment failure.

If this installation is on the first member of a cluster, use this encrypted master key when installing the User Application on other members of the cluster.

9.2 Configuring the User Application

For post-installation directions on configuring the Identity Manager User Application and Roles Subsystem, refer to the following:

- ♦ In the *Novell IDM Roles Based Provisioning Module Administration Guide*, the section entitled “Configuring the User Application Environment.”
- ♦ The *Novell IDM Roles Based Provisioning Module Design Guide*

9.2.1 Setting up Logging

To configure logging, follow the directions in the section titled “Setting Up Logging” in the [User Application: Administration Guide \(http://www.novell.com/documentation/idmrbpm37/index.html\)](http://www.novell.com/documentation/idmrbpm37/index.html).

9.3 Configuring eDirectory

- ♦ [Section 9.3.1, “Creating Indexes in eDirectory,” on page 108](#)
- ♦ [Section 9.3.2, “Installing and Configuring SAML Authentication Method,” on page 108](#)

9.3.1 Creating Indexes in eDirectory

To improve User Application performance, the eDirectory™ Administrator should create indexes for the manager, ismanager and srvrprvUUID attributes. Without indexes on these attributes, User Application users can experience impeded performance, particularly in a clustered environment.

These indexes can be created automatically during installation if you select *Create eDirectory Indexes* on the *Advanced* tab of the User Application Configuration Panel (described in [Table A-2 on page 118](#)), or refer to the *Novell eDirectory Administration Guide* (<http://www.novell.com/documentation>) for directions on using Index Manager to create indexes.

9.3.2 Installing and Configuring SAML Authentication Method

This configuration is only required if you want to use the SAML authentication method and are not also using Access Manager. If you are using Access Manager, your eDirectory tree will already include the method. The procedure includes:

- Installing the SAML Method in your eDirectory tree.
- Editing eDirectory attributes using iManager

Installing the SAML method in your eDirectory tree

- 1 Locate then unzip the `nmassaml.zip` file in the `.iso`.
- 2 Install the SAML method into your eDirectory tree.

2a Extend the schema stored in the `authsaml.sch`

The following example shows how to perform this on Linux:

```
ndssch -h <edir_ip> <edir_admin> authsaml.sch
```

2b Install the SAML method.

The following example shows how to perform this on Linux:

```
nmasinst -addmethod <edir_admin> <tree> ./config.txt
```

Editing eDirectory Attributes

- 1 Open iManager and go to *Roles and Tasks > Directory Administration > Create Object*.
- 2 Select *Show all object classes*.
- 3 Create a new object of class `authsamlAffiliate`.
- 4 Select `authsamlAffiliate`, then click *OK*. (You may name this object any valid name.)
- 5 To specify the Context, select the *SAML Assertion.Authorized Login Methods.Security* container object in the tree, then click *OK*.
- 6 You must add attributes to the class object `authsamlAffiliate`.
 - 6a Go to the iManager *View Objects > Browse* tab and find your new affiliate object in the *SAML Assertion.Authorized Login Methods.Security* container.

- 6b** Select the new affiliate object, then select *Modify Object*.
- 6c** Add an *authsamlProviderID* attribute to the new affiliate object. This attribute is used to match an assertion with its affiliate. The contents of this attribute must be an exact match with the Issuer attribute sent by the SAML assertion.
- 6d** Click the *OK*.
- 6e** Add *authsamlValidBefore* and *authsamlValidAfter* attributes to the affiliate object. These attributes define the amount of time, in seconds, around the *IssueInstant* in an assertion when the assertion is considered valid. A typical default is 180 seconds.
- 6f** Click *OK*.
- 7** Select the Security container, then select *Create Object* to create a *Trusted Root Container* in your Security Container.
- 8** Create a *Trusted Root* objects in the Trusted Root Container.
 - 8a** Return to *Roles and Tasks > Directory Administration* then select *Create Object*.
 - 8b** Select *Show all object classes* again.
 - 8c** To create a *Trusted Root* object for the certificate that your affiliate will use to sign assertions. You must have a der encoded copy of the certificate to do this.
 - 8d** Create new trusted root objects for each certificate in the signing certificate's chain up to the root CA certificate.
 - 8e** Set the Context to the Trusted Root Container created earlier, then click *OK*.
- 9** Return to the Object Viewer.
- 10** Add an *authsamlTrustedCertDN* attribute to your affiliate object, then click *OK*.
This attribute should point to the "Trusted Root Object" for the signing certificate that you created in the previous step. (All assertions for the affiliate must be signed by certificates pointed to by this attribute, or they will be rejected.)
- 11** Add an *authsamlCertContainerDN* attribute to your affiliate object, then click *OK*.
This attribute should point to the "Trusted Root Container" that you created before. (This attribute is used to verify the certificate chain of the signing certificate.)

9.4 Reconfiguring the User Application WAR File after Installation

To update your WAR file, you can run the configupdate utility as follows:

- 1** Run the ConfigUpdate utility in the User Application install directory by executing `configupdate.sh` or `configupdate.bat`. This allows you to update the WAR file in the install directory.
For information on ConfigUpdate utility parameters, see [Section A.1, "User Application Configuration: Basic Parameters," on page 115](#), [Table 8-1 on page 98](#).
- 2** Deploy the new WAR file to your application server.
For WebLogic and WebSphere, redeploy the WAR file to the application server. For JBoss single server, the changes are applied to the deployed WAR. If you are running in a JBoss cluster the WAR file needs to be updated in each JBoss server in the cluster.

9.5 Configuring External Forgot Password Management

Use the *Forgot Password Link* configuration parameter to specify the location of a WAR containing Forgot Password functionality. You can specify a WAR that is external or internal to the User Application.

- ♦ [Section 9.5.1, “Specifying an External Forgot Password Management WAR,” on page 110](#)
- ♦ [Section 9.5.2, “Specifying an Internal Password WAR,” on page 110](#)
- ♦ [Section 9.5.3, “Testing the External Forgot Password WAR Configuration,” on page 111](#)
- ♦ [Section 9.5.4, “Configuring SSL Communication between JBoss Servers,” on page 111](#)

9.5.1 Specifying an External Forgot Password Management WAR

- 1 Use either the install procedure or the configupdate utility.
- 2 In the User Application configuration parameters, select the *Use External Password WAR* configuration parameter check box.
- 3 For the *Forgot Password Link* configuration parameter, specify the location for the external password WAR.
Include the host and port, for example `http://localhost:8080/ExternalPwd/jsps/pwdmgt/ForgotPassword.jsp`. An external password WAR can be outside the firewall protecting the User Application.
- 4 For the *Forgot Password Return Link*, specify the link shown after the user finishes performing the forgot password procedure. When the user clicks this link, the user is redirected to the link specified.
- 5 For the *Forgot Password Web Service URL*, supply the URL for the Web Service that the external forward password WAR uses to call back to the User Application. The format must URL is as follows: `https://<idmhost>:<sslport>/<idm>/pwdmgt/service`.
The return link must use SSL to ensure secure Web Service communication to the User Application. See also [Section 9.5.4, “Configuring SSL Communication between JBoss Servers,” on page 111](#).
- 6 Manually copy `ExternalPwd.war` to the remote JBoss server deploy directory that runs the external password WAR functionality.

9.5.2 Specifying an Internal Password WAR

- 1 In the User Application configuration parameters, do not select *Use External Password WAR*.
- 2 Accept the default location for the *Forgot Password Link*, or supply a URL for another password WAR.
- 3 Accept the default value for *Forgot Password Return Link*.

9.5.3 Testing the External Forgot Password WAR Configuration

If you have an external password WAR and want to test the Forgot Password functionality by accessing it, you can access it in the following locations:

- ♦ Directly, in a browser. Go to the Forgot Password page in the external password WAR, for example `http://localhost:8080/ExternalPwd/jsps/pwdmgt/ForgotPassword.jsp`.
- ♦ At the User Application login page, click the *Forgot Password* link.

9.5.4 Configuring SSL Communication between JBoss Servers

If you select *Use External Password WAR* in the User Application configuration file during installation, you must configure SSL communication between the JBoss servers on which you are deploying the User Application WAR and the External Forgot Password Management WAR file. Refer to your JBoss documentation for directions.

9.6 Updating Forgot Password Settings

You can change the values of *Forgot Password Link*, *Forgot Password Return Link*, and *Forgot Password Web Service URL* after installation. Use either the `configupdate` utility or the User Application.

Using the `configupdate` utility. At a command line, change directories to the install directory and enter `configupdate.sh` (Linux or Solaris) or `configupdate.bat` (Windows). If you are creating or editing an external password management WAR, you must then manually rename that WAR before you copy it to the remote JBoss server.

Using the User Application. Log in as the User Application Administrator and go to *Administration > Application Configuration > Password Module Setup > Login*. Modify these fields:

- ♦ *Forgot Password Link* (for example: `http://localhost:8080/ExternalPwd/jsps/pwdmgt/ForgotPassword.jsp`)
- ♦ *Forgot Password Return Link* (for example: `http://localhost/IDMProv`)
- ♦ *Forgot Password Web Service URL* (for example: `https://<idmhost>:<sslport>/<idm>/pwdmgt/service`)

9.7 Security Considerations

During the installation process, the install program writes log files to the installation directory. These files contain information about your configuration. Once your environment is configured, you should consider deleting these log files or storing them in a secure location.

During the installation process, you may choose to write the database schema to a file. Since this file contains descriptive information about your database, you should move to a secure location after the installation process is complete.

9.8 Increasing the IDM Java Heap Size

In an enterprise environment, the Role and Resource Service driver will require more maximum Java heap than the default amount defined in IDM. A maximum Java heap size of 256mb is suggested in order to avoid OutOfMemoryError conditions.

The Java heap size can be specified via iManager under the Misc section of the Driver Set properties or by setting the DHOST_JVM_INITIAL_HEAP and DHOST_JVM_MAX_HEAP environment variables. See the [Identity Manager Common Driver Administration Guide \(http://www.novell.com/documentation/idm36/idm_common_driver/?page=/documentation/idm36/idm_common_driver/data/bg24tx1.html\)](http://www.novell.com/documentation/idm36/idm_common_driver/?page=/documentation/idm36/idm_common_driver/data/bg24tx1.html) for more information on configuring Java VM options.

9.9 Troubleshooting

Your Novell® representative will work through any set up and configuration problems with you. In the meantime, here are a few things to try if you encounter problems.

| Issue | Suggested Actions |
|---|--|
| You want to modify the User Application configuration settings made during installation. This includes configuration of such things as: <ul style="list-style-type: none">◆ Identity Vault connections and certificates◆ E-mail settings◆ Metadirectory User Identity, User Groups◆ Access Manager or iChain® settings | Run the configuration utility independent of the installer. On Linux and Solaris, run the following command from the installation directory (by default, /opt/novell/idm): configupdate.sh On Windows, run the following command from the installation directory (by default, c:\opt\novell\idm): configupdate.bat |
| Exceptions are thrown when application server starts up, with a log message <code>port 8080 already in use</code> . | Shut down any instances of Tomcat (or other server software) that might already be running. If you decide to reconfigure the application server to use a port other than 8080, remember to edit the <code>config</code> settings for the User Application driver in iManager. |
| When the application server starts, you see a message that no trusted certificates were found. | Make sure that you start application server by using the JDK specified in the installation of the User Application. |
| You can't log into the portal admin page. | Make sure that the User Application Administrator account exists. Don't confuse this with your iManager admin account. They are two different admin objects (or should be). |
| You can log in as admin, but you can't create new users. | The User Application Administrator must be a trustee of the top container and needs to have Supervisor rights. As a stopgap, you can try setting the User Application Administrator's rights equivalent to the LDAP Administrator's rights (using iManager). |

| Issue | Suggested Actions |
|--|---|
| When starting the application server, there are MySQL connection errors. | <p>Don't run as <code>root</code>. (This issue is unlikely if you are running the version of MySQL supplied with Identity Manager.)</p> <p>Make sure MySQL is running (and that the correct copy is running). Kill any other instances of MySQL. Run <code>/idm/mysql/start-mysql.sh</code>, then <code>/idm/start-jboss.sh</code>.</p> <p>Examine <code>/idm/mysql/setup-mysql.sh</code> in a text editor and correct any values that appear suspicious. Then run the script, and run <code>/idm/start-jboss.sh</code>.</p> |
| You encounter keystore errors when starting the application server. | <p>Your application server is not using the JDK specified at the installation of the User Application.</p> <p>Use the <code>keytool</code> command to import the certificate file:</p> <pre>keytool -import -trustcacerts -alias aliasName -file certFile -keystore ..\lib\security\cacerts -storepass changeit</pre> <ul style="list-style-type: none"> ◆ Replace <i>aliasName</i> with a unique name of your choice for this certificate. ◆ Replace <i>certFile</i> with the full path and name of your certificate file. ◆ The default keystore password is <code>changeit</code> (if you have a different password, specify it). |
| E-mail notification was not sent. | <p>Run the <code>configupdate</code> utility to check whether you supplied values for the following User Application configuration parameters: E-Mail From and E-Mail Host.</p> <p>On Linux or Solaris, run this command from the installation directory (by default, <code>/opt/novell/idm</code>):</p> <pre>configupdate.sh</pre> <p>On Windows, run this command from the installation directory (by default, <code>c:\opt\novell\idm</code>):</p> <pre>configupdate.bat</pre> |

IDM User Application Configuration Reference

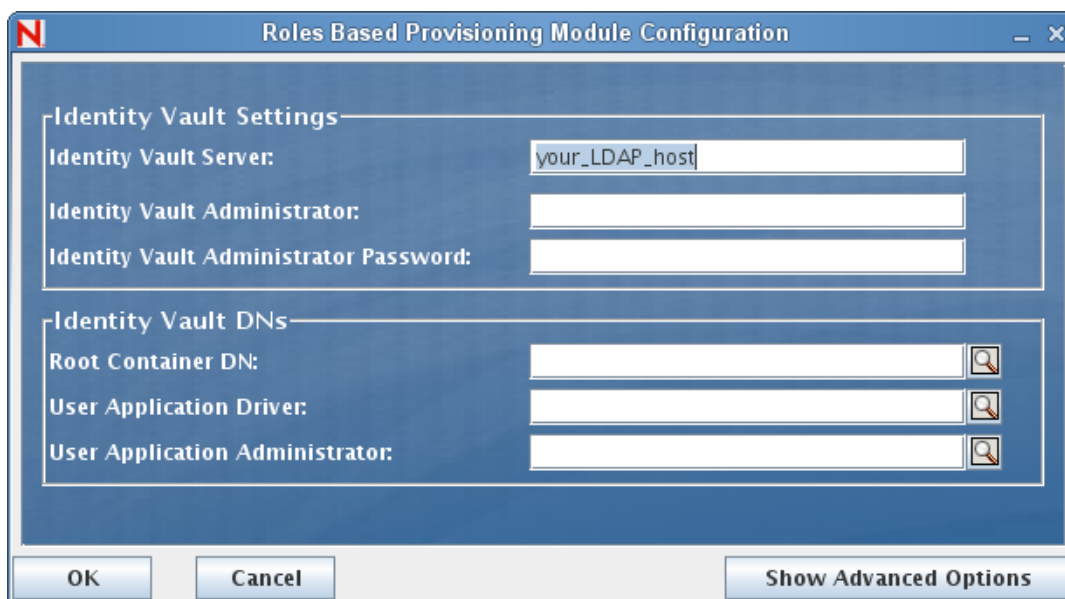
A

This section describes the options to supply values for during User Application installation or a configuration update.

- [Section A.1, “User Application Configuration: Basic Parameters,”](#) on page 115
- [Section A.2, “User Application Configuration: All Parameters,”](#) on page 117

A.1 User Application Configuration: Basic Parameters

Figure A-1 User Application Configuration Basic Options



The screenshot shows a dialog box titled "Roles Based Provisioning Module Configuration". It contains two main sections: "Identity Vault Settings" and "Identity Vault DNS".

Identity Vault Settings:

- Identity Vault Server:
- Identity Vault Administrator:
- Identity Vault Administrator Password:

Identity Vault DNS:

- Root Container DN:
- User Application Driver:
- User Application Administrator:

At the bottom of the dialog box are three buttons: "OK", "Cancel", and "Show Advanced Options".

Table A-1 *User Application Configuration Basic Options*

| Type of Setting | Option | Description |
|-------------------------|--|---|
| Identity Vault Settings | <i>Identity Vault Server</i> | Required. Specify the hostname or IP address for your LDAP server and its secure port. For example: myLDAPhost |
| | <i>Identity Vault Administrator</i> | Required. Specify the credentials for the LDAP Administrator. This user must already exist. The User Application uses this account to make an administrative connection to the Identity Vault. This value is encrypted, based on the master key. You can use configupdate utility to modify this setting as long as you have not modified it using the User Application's Administration tab. |
| | <i>Identity Vault Administrator Password</i> | Required. Specify the LDAP Administrator password. This password is encrypted, based on the master key. You can use configupdate utility to modify this setting as long as you have not modified it using the User Application's Administration tab. |
| Identity Vault DNs | <i>Root Container DN</i> | Required. Specify the LDAP distinguished name of the root container. This is used as the default entity definition search root when no search root is specified in the directory abstraction layer. |
| | <i>User Application Driver DN</i> | Required. Specify the distinguished name of the User Application driver (described in Section 4.1, "Creating the User Application Driver in iManager," on page 45). For example, if your driver is UserApplicationDriver and your driver set is called myDriverSet, and the driver set is in a context of o=myCompany, you would type a value of: cn=UserApplicationDriver,cn=myDriverSet,o=myCompany |
| | <i>User Application Administrator</i> | Required. An existing user in the Identity Vault who has the rights to perform administrative tasks for the User Application user container specified. This user can use the <i>Administration</i> tab of the User Application to administer the portal. If the User Application Administrator participates in workflow administration tasks exposed in iManager, Novell Designer for Identity Manager, or the User Application (<i>Requests & Approvals</i> tab), you must grant this administrator appropriate trustee rights to object instances contained in the User Application driver. Refer to the <i>User Application: Administration Guide</i> for details. To change this assignment after you deploy the User Application, you must use the <i>Administration > Security</i> pages in the User Application. You cannot change this setting via configupdate if you have started the application server hosting the User Application. |

NOTE: You can edit most of the settings in this file after installation. To do so, run the `configupdate.sh` script or the Windows `configupdate.bat` file located in your installation subdirectory. Remember that in a cluster, the settings in this file must be identical for all members of the cluster.

A.2 User Application Configuration: All Parameters

This table includes the configuration parameters available when you click *Show Advanced Options*.

Table A-2 *User Application Configuration: All Options*

| Type of Setting | Option | Description |
|-------------------------------|--|--|
| Identity Vault Settings | <i>Identity Vault Server</i> | Required. Specify the hostname or IP address for your LDAP server. For example: myLDAPhost |
| | <i>LDAP Port</i> | Specify the non-secure port for your LDAP server. For example: 389. |
| | <i>Secure LDAP Port</i> | Specify the secure port for your LDAP server. For example: 636. |
| | <i>Identity Vault Administrator</i> | Required. Specify the credentials for the LDAP Administrator. This user must already exist. The User Application uses this account to make an administrative connection to the Identity Vault. This value is encrypted, based on the master key. |
| | <i>Identity Vault Administrator Password</i> | Required. Specify the LDAP Administrator password. This password is encrypted, based on the master key. |
| | <i>Use Public Anonymous Account</i> | Allows users who are not logged in to access the LDAP Public Anonymous Account. |
| | <i>LDAP Guest</i> | Allows users who are not logged in to access permitted portlets. This user account must already exist in the Identity Vault. To enable LDAP Guest, you must deselect <i>Use Public Anonymous Account</i> . To disable Guest User, select <i>Use Public Anonymous Account</i> . |
| | <i>LDAP Guest Password</i> | Specify the LDAP Guest password. |
| | <i>Secure Administrator Connection</i> | Select this option to require that all communication using the admin account be done using a secure socket. (This option can have adverse performance implications). This setting allows other operations that don't require SSL to operate without SSL. |
| <i>Secure User Connection</i> | Select this option to require that all communication done on the logged-in user's account be done using a secure socket. (This option can have severe adverse performance implications). This setting allows other operations that don't require SSL to operate without SSL. | |

| Type of Setting | Option | Description |
|--------------------|---------------------------------------|--|
| Identity Vault DNs | <i>Root Container DN</i> | Required. Specify the LDAP distinguished name of the root container. This is used as the default entity definition search root when no search root is specified in the directory abstraction layer. |
| | <i>User Application Driver DN</i> | Required. Specify the distinguished name of the User Application driver (described in Section 4.1, "Creating the User Application Driver in iManager," on page 45). For example, if your driver is <code>UserApplicationDriver</code> and your driver set is called <code>myDriverSet</code> , and the driver set is in a context of <code>o=myCompany</code> , you type a value of: <code>cn=UserApplicationDriver,cn=myDriverSet,o=myCompany</code> |
| | <i>User Application Administrator</i> | Required. An existing user in the Identity Vault who has the rights to perform administrative tasks for the User Application user container specified. This user can use the <i>Administration</i> tab of the User Application to administer the portal. If the User Application Administrator participates in workflow administration tasks exposed in iManager, Novell Designer for Identity Manager, or the User Application (<i>Requests & Approvals</i> tab), you must grant this administrator appropriate trustee rights to object instances contained in the User Application driver. Refer to the <i>User Application: Administration Guide</i> for details. To change this assignment after you deploy the User Application, you must use the <i>Administration > Security</i> pages in the User Application. You cannot change this setting via <code>configupdate</code> if you have started the application server hosting the User Application. |
| | <i>Provisioning Administrator</i> | The Provisioning Administrator manages Provisioning Workflow functions available throughout the User Application. This user must exist in the Identity Vault prior to being designated the Provisioning Administrator. To change this assignment after you deploy the User Application, use the <i>Administration > Administrator Assignments</i> page in the User Application. |
| | <i>Compliance Administrator</i> | The Compliance Administrator is a system role that allows members to perform all functions on the <i>Compliance</i> tab. This user must exist in the Identity Vault prior to being designated as the Compliance Module Administrator. During a <code>configupdate</code> , changes to this value only take effect if you do not have a valid Compliance Administrator assigned. If a valid Compliance Administrator exists, then your changes are not saved. To change this assignment after you deploy the User Application, use the <i>Administration > Administrator Assignments</i> page in the User Application. |

| Type of Setting | Option | Description |
|-----------------|---|--|
| | <i>Roles Administrator</i> | <p>This role allows members to create, remove, or modify all roles, and grant or revoke any role assignment to any user, group, or container. It also allows its role members to run any report for any user. By default, the User Application Admin is assigned this role.</p> <p>To change this assignment after you deploy the User Application, use the <i>Administration > Administrator Assignments</i> page in the User Application.</p> <p>During a configupdate, changes to this value only take effect if you do not have a valid Roles Administrator assigned. If a valid Roles Administrator exists, then your changes are not saved.</p> |
| | <i>Security Administrator</i> | <p>This role gives members the full range of capabilities within the Security domain.</p> <p>The Security Administrator can perform all possible actions for all objects within the Security domain. The Security domain allows the Security Administrator to configure access permissions for all objects in all domains within the Roles Based Provisioning Module. The Security Administrator can configure teams, and also assign domain administrators, delegated administrators, and other Security Administrators.</p> <p>To change this assignment after you deploy the User Application, use the <i>Administration > Administrator Assignments</i> page in the User Application.</p> |
| | <i>Resources Administrator</i> | <p>This role gives members the full range of capabilities within the Resource domain. The Resources Administrator can perform all possible actions for all objects within the Resource domain.</p> <p>To change this assignment after you deploy the User Application, use the <i>Administration > Administrator Assignments</i> page in the User Application.</p> |
| | <i>RBPM Configuration Administrator</i> | <p>This role gives members the full range of capabilities within the Configuration domain. The RBPM Configuration Administrator can perform all possible actions on all objects within the Configuration domain. The RBPM Configuration Administrator controls access to navigation items within the Roles Based Provisioning Module. In addition, the RBPM Configuration Administrator configures the delegation and proxy service, the digital signature service, the provisioning user interface, and the workflow engine.</p> <p>To change this assignment after you deploy the User Application, use the <i>Administration > Administrator Assignments</i> page in the User Application.</p> |

| Type of Setting | Option | Description |
|------------------------------|-----------------------------------|---|
| Identity Vault User Identity | <i>User Container DN</i> | <p>Required. Specify the LDAP distinguished name (DN) or fully qualified LDAP name of the user container.</p> <p>Users in this container (and below) are allowed to log in to the User Application.</p> <p>You cannot change this setting via configupdate if you have started the application server hosting the User Application.</p> <hr/> <p>IMPORTANT: Be sure the User Application Administrator specified during User Application driver set up exists in this container if you want that user to be able to execute workflows.</p> <hr/> |
| | <i>User Container Scope</i> | This defines the search scope for users. |
| | <i>User Object Class</i> | The LDAP user object class (typically inetOrgPerson). |
| | <i>Login Attribute</i> | The LDAP attribute (for example, CN) that represents the user's login name. |
| | <i>Naming Attribute</i> | The LDAP attribute used as the identifier when looking up users or groups. This is not the same as the login attribute, which is used only during login, and not during user/group searches. |
| | <i>User Membership Attribute</i> | Optional. The LDAP attribute that represents the user's group membership. Do not use spaces in this name. |
| Identity Vault User Groups | <i>Group Container DN</i> | <p>Required. Specify the LDAP distinguished name (DN) or fully qualified LDAP name of the group container. Used by entity definitions within the directory abstraction layer.</p> <p>You cannot change this setting via configupdate if you have started the application server hosting the User Application.</p> |
| | <i>Group Container Scope</i> | This defines the search scope for groups. |
| | <i>Group Object Class</i> | The LDAP group object class (typically groupofNames). |
| | <i>Group Membership Attribute</i> | The attribute representing the user's group membership. Do not use spaces in this name. |
| | <i>Use Dynamic Groups</i> | Select this option if you want to use dynamic groups. |
| | <i>Dynamic Group Object Class</i> | The LDAP dynamic group object class (typically dynamicGroup). |

| Type of Setting | Option | Description |
|--|---|--|
| Identity Vault Certificates | <i>Keystore Path</i> | Required. Specify the full path to your keystore (<i>cacerts</i>) file of the JRE that the application server application server is using to run, or else click the small browser button and navigate to the <i>cacerts</i> file. The User Application installation modifies the keystore file. On Linux or Solaris, the user must have permission to write to this file. |
| | <i>Keystore Password</i> | Required. Specify the <i>cacerts</i> password. The default is <i>changeit</i> . |
| | <i>Confirm Keystore Password</i> | |
| Trusted Key Store | <i>Trusted Store Path</i> | The Trusted Key Store contains all trusted signers' certificates used to validate digital signatures. If this path is empty, the User Application gets the path from System property <i>javax.net.ssl.trustStore</i> . If the path isn't there, it is assumed to be <i>jre/lib/security/cacerts</i> . |
| | <i>Trusted Store Password</i> | If this field is empty, the User Application gets the password from System property <i>javax.net.ssl.trustStorePassword</i> . If the value is not there, <i>changeit</i> is used. This password is encrypted, based on the master key. |
| | <i>Keystore Type JKS</i> | Indicates what type of digital signing you want to use. If this field is checked, this indicates that the trusted store path is of type JKS. |
| | <i>Keystore Type PKCS12</i> | Indicates what type of digital signing you want to use. If this field is checked, this indicates that the trusted store path is of type PKCS12. |
| Novell Audit Digital Signature and Certificate Key | | Contains the digital signature key and certificate for the audit service. |
| | <i>Novell Audit Digital Signature Certificate</i> | Displays the digital signature certificate for the audit service. |
| | <i>Novell Audit Digital Signature Private Key</i> | Displays the digital signature private key. This key is encrypted, based on the master key. |
| Access Manager Settings | <i>Simultaneous Logout Enabled</i> | If this option is selected, the User Application supports simultaneous logout of the User Application and either Novell Access Manager or iChain. The User Application checks for a Novell Access Manager or iChain cookie on logout and, if the cookie is present, reroutes the user to the ICS logout page. |
| | <i>Simultaneous Logout Page</i> | The URL to the Novell Access Manager or iChain logout page, where the URL is a hostname that Novell Access Manager or iChain expects. If ICS logging is enabled and a user logs out of the User Application, the user is rerouted to this page. |

| Type of Setting | Option | Description |
|----------------------------|---|---|
| Email Server Configuration | <i>NotificationTemplate HOST</i> | Specify the application server hosting the Identity Manager User Application. For example: myapplication serverServer This value replaces the \$HOST\$ token in e-mail templates. The URL that is constructed is the link to provisioning request tasks and approval notifications. |
| | <i>NotificationTemplate PORT</i> | Used to replace the \$PORT\$ token in e-mail templates used in provisioning request tasks and approval notifications. |
| | <i>NotificationTemplate SECURE PORT</i> | Used to replace the \$SECURE_PORT\$ token in e-mail templates used in provisioning request tasks and approval notifications. |
| | <i>NotificationTemplate PROTOCOL</i> | Refers to a non-secure protocol, HTTP. Used to replace the \$PROTOCOL\$ token in e-mail templates used in provisioning request tasks and approval notifications. |
| | <i>NotificationTemplate SECURE PROTOCOL</i> | Refers to a secure protocol, HTTPS. Used to replace the \$SECURE_PROTOCOL\$ token in e-mail templates used in provisioning request tasks and approval notifications. |
| | <i>NotificationSMTP Email From:</i> | Specify e-mail from a user in provisioning e-mail. |
| | <i>SMTP Server Name:</i> | Specify the SMTP e-mail host that provisioning e-mail is using. This can be an IP address or a DNS name. |
| Password Management | <i>Use External Password WAR</i> | This feature enables you to specify a Forgot Password page residing in an external Forgot Password WAR and a URL that the external Forgot Password WAR uses to call back the User Application through a Web service. If you select <i>Use External Password WAR</i> , you must supply values for <i>Forgot Password Link</i> , <i>Forgot Password Return Link</i> , and <i>Forgot Password Web Service URL</i> . If you do not select <i>Use External Password WAR</i> , IDM uses the default internal Password Management functionality, <code>./jsp/pwdmgt/ForgotPassword.jsp</code> (without the http(s) protocol at the beginning). This redirects the user to the Forgot Password functionality built into the User Application, rather than to an external WAR. |
| | <i>Forgot Password Link</i> | This URL points to the Forgot Password functionality page. Specify a <code>ForgotPassword.jsp</code> file in an external or internal password management WAR. |
| | <i>Forgot Password Return Link</i> | Specify the <i>Forgot Password Return Link</i> so the user can click after performing a forgot password operation. |

| Type of Setting | Option | Description |
|-----------------|--|--|
| | <i>Forgot Password Web Service URL</i> | This is the URL that the External Forgot Password WAR will use to call back to the User Application to perform core forgot password functionalities. The format of the URL is: https://<idmhost>:<sslport>/<idm>/pwdmgt/service |
| Miscellaneous | <i>Session Timeout</i> | The application session timeout. |
| | <i>OCSP URI</i> | If the client installation uses the On-Line Certificate Status Protocol (OCSP), supply a Uniform Resource Identifier (URI). For example, the format is http://host:port/ocspLocal. The OCSP URI updates the status of trusted certificates online. |
| | <i>Authorization Config Path</i> | Fully qualified name of the authorization configuration file. |
| | <i>Create Identity Vault Index</i> | Select this check box, if you want the installation utility to create indexes on the manager, ismanager, and srvprvUUID attributes. Without indexes on these attributes, User Application users can experience impeded performance of the User Application, particularly in a clustered environment. You can create these indexes manually by using iManager after you install the User Application. See Section 9.3.1, "Creating Indexes in eDirectory," on page 108 . For best performance, the index creation should be complete. The indexes should be in Online mode before you make the User Application available. |
| | <i>Remove Identity Vault Index</i> | Removes indexes on manager, ismanager, and srvprvUUID attributes. |
| | <i>Server DN</i> | Select the eDirectory server where the indexes should be created or removed. |
| | | NOTE: To configure indexes on multiple eDirectory servers, you must run the configupdate utility multiple times. You can only specify one server at a time. |

| Type of Setting | Option | Description |
|------------------|---|--|
| Container Object | <i>Selected</i> | Select each Container Object Type to use. |
| | <i>Container Object Type</i> | Select from the following standard containers: locality, country, organizationalUnit, organization, and domain. You can also define your own containers in iManager and add them under <i>Add a new Container Object</i> . |
| | <i>Container Attribute Name</i> | Lists the Attribute Type name associated with the Container Object Type. |
| | <i>Add a New Container Object: Container Object Type</i> | Specify the LDAP name of an object class from the Identity Vault that can serve as a container. |
| | <i>Add a New Container Object: Container Attribute Name</i> | Supply the attribute name of the container object. |

