

## 1 Platform Support Matrix for Micro Focus Service Desk 7.2

Micro Focus Service Desk 7.2 supports the following platform:

- ◆ [Section 1.1, “Windows Servers,” on page 1](#)
- ◆ [Section 1.2, “Linux Servers,” on page 1](#)
- ◆ [Section 1.3, “Databases,” on page 1](#)

### 1.1 Windows Servers

- ◆ Windows Server 2012 64-bit (Enterprise and Standard editions)
- ◆ Windows Server 2008 SP1/SP2 64-bit (Enterprise and Standard editions)
- ◆ Windows Server 2008 R2/R2 SP1 64-bit (Enterprise and Standard editions)

### 1.2 Linux Servers

- ◆ Red Hat Enterprise Linux 6.0/6.1/6.2 64-bit)
- ◆ SUSE Linux Enterprise Server 11 (SLES 11) SP1/SP2 (64-bit)
- ◆ SUSE Linux Enterprise Server 12 (SLES 12) (64-bit)

### 1.3 Databases

- ◆ Microsoft SQL Server 2008 SP3, 2008 R2 SP1 and above
- ◆ MySQL v5.0 to v5.6
- ◆ Oracle 11g R1/R2
- ◆ PostgreSQL v8.3 to v9.1

---

**IMPORTANT:** The Sybase Anywhere database is not supported for Micro Focus Service Desk. However, Asset Management Import Export (AMIE) from ZENworks Sybase Anywhere database is supported.

---