

Novell Compliance Management Platform Extension for SAP 1.0

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This document contains the known issues for the Novell Compliance Management Platform Extension for SAP 1.0.

1 Documentation

The following sources provide information about the Novell Compliance Management Platform Extension for SAP 1.0:

- ♦ Installation: (![Enter title and location])
- ♦ Product documentation included with the software: “Role Mapping Administrator User Guide” located in `/installation_directory/idmrmap/tomcat/webapps/IDMRMAP/help/pdf/role_mapping_administrator_user_guide.pdf`.
- ♦ Online product documentation: [Novell Compliance Management Platform Documentation Webs site \(http://www.novell.com/documentation/ncmp_sap10/index.html\)](http://www.novell.com/documentation/ncmp_sap10/index.html)

2 Known Issues

The following sections provided information for known issues at the time of the product release.

- ♦ [Section 2.1, “Identity Manager Role Mapping Administrator,” on page 1](#)
- ♦ [Section 2.2, “Sentinel 6.1 Connector for SAP XAL,” on page 2](#)

2.1 Identity Manager Role Mapping Administrator

The following items are issues you might encounter when using the Identity Manager Role Mapping Administrator.

2.1.1 Reading the License Agreement

If there is not enough time during the installation to read the license agreement, you can extract the license file from the `IDMRMAP.jar` file and read the license in a text editor. To extract the license file enter the following at a command prompt:

```
jar xf IDMRMAP.jar license.txt
```

2.1.2 Issues with the Role Mapping Administrator through Access Manager due to Restrictions of AJAX

![Bug 493242]

When the Access Gateway is providing access to the Role Mapping Administrator, session time out handling can result in the appearance of a browser hanging or various error messages. These problems occur when the Access Manager session time-out occurs.

After a session has hit a hard or a soft session time out, the next request that comes from the browser is redirected to the Access Manager Identity Provider. This is always a different URL, and AJAX applications are restricted from being redirected to a URL with a different scheme, name, or port.

The work around is to have the user refresh the page and log in again. This problem will be addressed in future releases of Access Manager and the Role Mapping Administrator.

2.2 Sentinel 6.1 Connector for SAP XAL

The following is an issue you might encounter when installing the Connector for SAP XAL.

- ♦ “Error: Waiting to start the SAP data process” on page 2

2.2.1 Error: Waiting to start the SAP data process

If the status of the event source object is *Waiting to start the SAP data process...*, the Connector had a problem loading the SAP data process when the Connector started. This usually caused by an incompatibility between the pre-installed version of the Visual Studio 2005 redistributable binaries package and the SAP-provided `sapjco3.dll` (java native interfaces) library.

When Windows Server 2003 R1 is installed, a version of the Visual Studio 2005 redistributable binaries package is installed as well. The `.dlls` files in this version of the Visual Studio 2005 redistributable binaries package do not work with the `sapjco3.dll`.

You must install an updated version of the Visual Studios 2005 redistributable binaries package in order for the `sapjco3.dll` to work. Download and install the [Visual Studios 2005 SP1 redistributable binary package](http://www.microsoft.com/downloads/details.aspx?familyid=200b2fd9-ae1a-4a14-984d-389c36f85647&displaylang=en) (<http://www.microsoft.com/downloads/details.aspx?familyid=200b2fd9-ae1a-4a14-984d-389c36f85647&displaylang=en>).

This is not a problem with Windows Server 2003 R2.

3 Documentation Conventions

In this documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

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