

## Collecting information for the server installation

The server installation goes more smoothly when you have the information you need before you begin. The amount of information varies based on the type of installation (new, upgrade, or evaluation) and the installation feature you select. The information you need to collect for the Intellisync Mobile Suite and the Remote Admin Console installation features is listed below. Print the following pages and use them to collect information before you begin the server installation.

### For the Intellisync Mobile Suite installation

The Intellisync Mobile Suite installation is the complete server program for all Intellisync Mobile Suite products. Your license key determines which products are accessible.

<p><b>License Key.</b> _____</p>
<p><b>User name/Password (for Intellisync server).</b> _____</p> <p>Account used to configure IIS and COM+, and to run Intellisync services. Account must have administrator permissions for the local computer. (The install program sets privileges you need, such as "log on locally," "logon as service," "act as part of operating system," and "log on as batch job.")</p>
<p><b>Install Location.</b> _____</p> <p>File path where Intellisync Mobile Suite will be installed. Default = C:\Program Files\Intellisync</p>
<p><b>Database.</b> _____</p> <p>Select database from the drop-down list.</p>
<p><b>Database Server.</b> _____</p> <p>Enter or select (from drop-down list) the server on which the database is located.</p>
<p><b>Database port/Auto-discover.</b> _____</p> <p>Specify a port number or select Auto-discover port.</p>
<p><b>User name/Password (for database).</b> _____</p> <p>User name and password with full access permissions to the database.</p>
<p><b>Mail Server.</b> Select Microsoft Exchange, Lotus Domino, Novell GroupWise, or None.</p>
<p><b>Proxy Server information.</b> Leave blank if no proxy server.</p>
<p><b>Proxy Server.</b> _____ <b>Proxy Port.</b> _____</p>
<p><b>User name/Password for proxy server (if required).</b> _____</p>
<p><b>Web Server URL.</b> _____</p> <p>Web address to access the Intellisync server from both inside and outside any corporate firewalls.</p>
<p><b>Manual checks.</b> Before you install, verify that the following conditions are met.</p> <ul style="list-style-type: none"><li>• I can reach this server via HTTP from within my corporate firewall.</li><li>• I can reach this server via HTTP from outside my corporate firewall or no firewall exists.</li><li>• I acknowledge that running a virus scanner in the background will significantly degrade the performance of Intellisync Mobile Suite. (See release notes for suggestions.)</li><li>• I understand that Intellisync Mobile Suite is not intended to be installed alongside additional third-party software.</li><li>• I have verified that the server's \temp directory has 500 MB free disk space for extracting install files.</li></ul>

## For the Remote Admin Console installation

The Remote Admin Console installation is used to install only the remote administration components.

**License Key.** \_\_\_\_\_

**Install Location.** \_\_\_\_\_

File path where Intellisync Mobile Suite should be installed.

Default = C:\Program Files\Intellisync

**Database.** \_\_\_\_\_

Select database from the drop-down list.

**Database Server.** \_\_\_\_\_

Enter or select (from drop-down list) the server on which the database is located.

**Database port/Auto-discover.** \_\_\_\_\_

Specify a port number or select Auto-discover port.

**User name/Password (for database).** \_\_\_\_\_

User name and password with full access permissions to the database.