

# **Default Policy Settings**

## **ZENworks Mobile Management 2.8.x**

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# Default Policy Settings

This chart documents the default settings of the entire *ZENworks Mobile Management* policy suite for each security level available in the Create New Policy Suite Wizard.

It can also be used as a template for planning any customizations to your policy suites. Print two charts - one for planning a policy suite for corporate liable devices and one for planning a policy suite for individual liable devices. Select a security level to start with and then mark the rules you want to customize.

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
<b>Audit Tracking: General</b>												
Archive device file list		X			X		X			X		
Send file list frequency (in days)			30			14			7			3
Record phone log		X		X			X			X		
Record text message log		X		X			X			X		
Record installed applications		X			X		X			X		
Record managed applications		X			X		X			X		
<b>Audit Tracking: Location tracking</b>												
Record location of device		X			X			X			X	
GPS location accuracy		X	1	X		1	X		3	X		5

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
<b>Device Control: Device Features</b>												
Allow Bluetooth			Allowed			Allowed			Handsfree only			Disabled
Allow browser	X			X				X			X	
Allow camera	X			X				X			X	
Allow infrared	X			X			X				X	
Allow Internet sharing from the device	X			X				X			X	
Allow remote desktop	X				X			X			X	
Allow SD card	X			X			X			X		
Allow synchronization from a desktop	X			X				X			X	
Allow text messaging	X			X				X			X	
Allow Wi-Fi	X			X				X			X	
<b>Device Control: E-mail</b>												
Allow HTML formatted email	X			X			X				X	
Maximum HTML email body truncation size (in KB)			No Max			No Max			No Max			No Max
Allow consumer email	X			X			X				X	
Allow POP/IMAP email	X			X				X			X	
Maximum plain text email body truncation size (in KB)			No Max			No Max			No Max			No Max
<b>Device Control: ActiveSync Synchronization</b>												
Maximum calendar age for synchronization			(1 month)			(1 month)			(1 month)			(1 month)
Maximum email age for synchronization			(1 month)			(1 month)			(2 weeks)			(1 week)
Require manual sync when roaming		X			X			X			X	
<b>File Share Permissions</b>		X			X			X			X	

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
<b>iOS Devices: Device Features</b>												
Allow FaceTime <i>(prerequisite: Allow Camera)</i>	X			X				X				X
Allow voice dialing <i>(prerequisite: Require Password)</i>	X			X			X			X		
Allow screen shot	X			X				X				X
Allow explicit content	X				X			X				X
Allow automatic sync when roaming	X			X				X				X
Allow Siri	X			X				X				X
Allow Siri profanity filter <i>(prerequisite: Allow Siri)</i>		X			X			X				X
Allow Siri while device locked	X			X				X				X
Allow Game Center	X				X			X				X
Allow multiplayer gaming	X			X				X				X
Allow adding Game Center friends	X			X				X				X
Force iTunes Store Password Entry		X			X		X			X		
Force encrypted backup		X		X			X			X		
Allow Passbook while device locked	X			X			X			X		
Allow Lock Screen Wi-Fi Modification	X				X			X				
Allow Over-the-Air PKI Updates	X			X				X				
Force Limited Ad Tracking		X		X			X			X		
<b>iOS Devices: Applications</b>												
Allow application installation	X			X			X					X
Allow App Management	X			X			X			X		
Allow Bookstore	X			X				X				X
Allow Bookstore erotica <i>(prerequisite: Allow Bookstore)</i>		X			X			X				X
Allow in-app purchases	X				X			X				X

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Allow YouTube	X			X				X			X	
Allow iTunes	X			X			X				X	
Allow Managed App Documents to Open Unmanaged Apps	X				X			X			X	
Allow Unmanaged App Documents to Open Managed Apps	X				X			X			X	
Record Installed Applications (MDM API)	X			X			X			X		
<b>iOS Devices: Safari Browser</b>												
Allow Safari ( <i>prerequisite: Allow Browser</i> )	X			X				X			X	
Accept cookies			Always			Always			From visited sites			Never
Allow auto-fill	X				X			X			X	
Allow JavaScript	X			X				X			X	
Block pop-ups		X			X		X			X		
Force fraud warning		X		X			X			X		
<b>iOS Devices: Ratings</b>												
Rating region			US			US			US			US
Application ratings			Allow All Apps			12+			12+			12+
Movie ratings			Allow All Movies			PG-13			Don't Allow Movies			Don't Allow Movies
TV show ratings			Allow All TV Shows			TV-14			Don't Allow TV Shows			Don't Allow TV Shows
<b>iOS Devices: Security</b>												
Allow Profile Removal			Always			Always			Always			Always
Profile Removal Password			Blank			Blank			Blank			Blank
Allow Untrusted TLS Prompt	X			X				X			X	
Allow Diagnostic Submission Text	X			X				X			X	

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
<b>iOS Devices: iCloud</b>												
Allow iCloud backup	X			X				X			X	
Allow document sync	X			X				X			X	
Allow Photo Stream	X			X				X			X	
Allow Shared Photo Streams	X			X			X			X		
Allow Cloud Keychain Sync	X			X				X			X	
<b>iOS Devices: Management</b>												
Allow Management of Settings	X			X			X			X		
Allow Voice Roaming	X			X			X			X		
Allow Data Roaming	X			X			X			X		
Allow Personal Hotspot (corporate)		X			X			X			X	
Allow Personal Hotspot (individual)	X			X			X			X		
<b>iOS Devices: Supervised Mode</b>												
Allow Account Modification	X				X			X			X	
Allow App Cellular Data Modifications	X				X			X			X	
Allow App Removal	X			X				X			X	
Allow Configuration Profile Installation	X			X				X			X	
Allow Find My Friends Modification	X			X				X			X	
Allow Host Pairing	X			X				X			X	
Allow iMessage	X				X			X			X	
Allow Text Define	X			X				X			X	
Global HTTP Proxy		X	Blank		X	Blank		X	Blank		X	Blank
Single App Mode		X	Blank		X	Blank		X	Blank		X	Blank
Single App Mode: Disable Touch Screen		X			X			X		X		
Single App Mode: Disable Device Rotation		X			X			X		X		
Single App Mode: Disable Volume Buttons		X			X			X		X		

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
<i>Single App Mode: Disable Ringer Switch</i>		X			X			X		X		
<i>Single App Mode: Disable Sleep/Wake Button</i>		X			X			X		X		
<i>Single App Mode: Disable AutoLock</i>		X			X			X		X		
<i>Single App Mode: Disable VoiceOver</i>		X			X			X			X	
<i>Single App Mode: Allow VoiceOver Adjustments</i>		X			X			X			X	
<i>Single App Mode: Enable Zoom</i>	X			X				X			X	
<i>Single App Mode: Allow Zoom Adjustments</i>	X			X				X			X	
<i>Single App Mode: Enable Invert Colors</i>		X			X			X			X	
<i>Single App Mode: Allow Invert Colors Adjustments</i>		X			X			X			X	
<i>Single App Mode: Enable Assistive Touch</i>	X			X				X			X	
<i>Single App Mode: Allow Assistive Touch Adjustments</i>	X			X				X			X	
<i>Single App Mode: Enable Speak Selection</i>	X			X				X			X	
<i>Single App Mode: Enable Mono Audio</i>	X			X				X			X	
<b>Managed Apps Permissions</b>		X			X			X			X	
<b>Resource Control</b>												
Allow ActiveSync	X			X			X			X		
Allow File Share	X			X			X			X		
Allow Managed Apps	X			X			X			X		
Allow NotifySCM	X			X			X			X		
<b>Security Settings: Password</b>												



Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Require device password	X			X			X			X		
Require TouchDown PIN	X			X			X			X		
Enable password recovery	X			X			X			X		
Allow simple password	X				X			X			X	
Require minimum password length	X			X			X			X		
Minimum password length			4			6			8			8
Require complex password		X		X			X			X		
Require alphanumeric password		X		X			X			X		
Minimum number of complex characters			1 if enabled			1			2			3
Require alphabetic password		X		X			X			X		
Require numeric password		X		X			X			X		
Require biometric password		X			X			X			X	
Require device password expiration		X		X			X			X		
Password expiration in days			30 if enabled			30			30			30
Require device password history		X		X			X			X		
Number of stored passwords			1 if enabled			5			7			10
Enable password echo		X			X			X			X	
Begin password echo after attempts			5 if enabled			5 if enabled			5 if enabled			5 if enabled
<b>Security Settings: Encryption</b>												
Require encryption on the device	X			X			X			X		
Require encryption on the SD card		X			X		X			X		
<b>Security Settings: Device Inactivity and Locking</b>												
Require max inactivity time device lock	X			X			X			X		
Max inactivity timeout (in minutes)			60 if enabled			5			1			1
Require device challenge timeout		X		X			X			X		

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Max device challenge timeout			120 if enabled			120			60			30
Enable customizable lock message		X			X			X			X	
Customizable lock message			Blank			Blank			Blank			Blank
Lock message phone number			Blank			Blank			Blank			Blank
Audible alert on lock		X			X			X			X	
Maximum grace period (in minutes)			5 minutes			1 minute			0 (immediately)			0 (immediately)
Wipe device on failed number of unlock attempts		X		X			X			X		
Maximum number of unlock attempts			4 if enabled			10			7			5
<b>Security Settings: Emergency Calls</b>												
Enable emergency calls when locked	X			X			X			X		
Allow dialing of any number		X			X			X			X	
Ambulance phone number			911			911			911			911
Fire phone number			911			911			911			911
Police phone number			911			911			911			911
Other phone number			911			911			911			911
<b>SMIME Settings</b>												
Require signed SMIME messages		X			X			X			X	
Require encrypted SMIME messages		X			X			X			X	
Require signed SMIME algorithm			SHA1			SHA1			SHA1			SHA1
Require encryption SMIME algorithm			TDES			TDES			TDES			TDES
Allow SMIME encryption algorithm negotiation			Do not negotiate			Do not negotiate			Do not negotiate			Do not negotiate
Allow SMIME soft certs		X			X			X			X	

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
<b>TouchDown: Installation</b>												
Allow any server certificate		X			X			X			X	
Initiate enrollment	X			X			X			X		
Require TouchDown encryption	X			X			X			X		
Push TD volume license key to device		X			X			X			X	
<b>TouchDown: General</b>												
Allow copy/paste in emails	X			X			X			X		
Allow easy PIN recovery	X			X				X			X	
Allow speak notification option	X			X			X			X		
Require TouchDown PIN			Links to Security Settings			Links to Security Settings			Links to Security Settings			Links to Security Settings
Show calendar info on notification bar	X			X			X			X		
Show email info on notification bar	X			X			X			X		
Show task info on notification bar	X			X			X			X		
Disable Printing		X			X			X			X	
Forced SMIME Pin Timeout			0			0			0			0
<b>TouchDown: Signature</b>												
Allow change signature on device	X			X				X			X	
Set signature (corporate / individual)			via TouchDown			via TouchDown			via TouchDown			via TouchDown
<b>TouchDown: Widgets</b>												
Allow export to third-party widgets	X				X			X			X	
Allow TouchDown calendar widget	X			X			X			X		
Allow TouchDown email widget	X			X			X			X		
Allow TouchDown task widget	X			X			X			X		
Allow TouchDown universal widget	X			X			X			X		

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Show widget data when TouchDown is locked	X			X			X			X		
<b>TouchDown: Phone Book</b>												
Phone book fields to copy			All			All			All			All
Assistant Phone	X			X			X			X		
Car Phone	X			X			X			X		
Computer Phone	X			X			X			X		
Department	X			X			X			X		
Email 1	X			X			X			X		
Email 2	X			X			X			X		
Email 3	X			X			X			X		
Home Address	X			X			X			X		
Home Fax	X			X			X			X		
Home Phone	X			X			X			X		
Home Phone 2	X			X			X			X		
Location	X			X			X			X		
Mobile Phone	X			X			X			X		
Note	X			X			X			X		
Organization/Company	X			X			X			X		
Other Address	X			X			X			X		
Other Fax	X			X			X			X		
Pager	X			X			X			X		
Photo	X			X			X			X		
Radio Phone	X			X			X			X		
Title	X			X			X			X		
Work Address	X			X			X			X		
Work Phone	X			X			X			X		

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Work Phone 2	X			X			X			X		
<b>TouchDown: User Configurable Settings - Calendar</b>												
Show All-day events in the Calendar Widget	X			X			X			X		
Show upcoming events only		X			X			X			X	
Enable meeting resource field	X			X			X			X		
Show calendar tasks in the Agenda	X			X			X			X		
Show overdue tasks in the Agenda	X			X			X			X		
Customize the start and end days for the week		X			X			X			X	
First day of a week to show in Calendar			Monday			Monday			Monday			Monday
Last day of a week to show in Calendar			Friday			Friday			Friday			Friday
Start time of the work day			8:00			8:00			8:00			8:00
End time of the work day			17:00			17:00			17:00			17:00
Default reminder for each new event			3 days			3 days			3 days			3 days
Default privacy status for each new event			Normal			Normal			Normal			Normal
Default availability status for each new event			Busy			Busy			Busy			Busy
Calendar zoom size			150			150			150			150
<b>TouchDown: User Configurable Settings – Device Control</b>												
Show a compact PIN screen (NEW 7.1)		X			X			X			X	
Default theme (NEW 7.1)			Basic			Basic			Basic			Basic
<b>TouchDown: User Configurable Settings – Email</b>												
Enable email selectors	X			X			X			X		
Show email summary	X			X			X			X		
Highlight email senders	X			X			X			X		

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Enable search as you type	X			X			X			X		
Automatically download embedded images		X			X			X			X	
Enable move to any folder option	X			X			X			X		
Highlight unread messages	X			X			X			X		
Enable preview attachments option	X			X			X			X		
Always expand folders	X			X			X			X		
Enable confirm deletes prompt	X			X			X			X		
Enable confirm move prompt	X			X			X			X		
Toolbar mode			Always show			Always show			Always show			Always show
After delete go to			Next email			Next email			Next email			Next email
Enable email alerts at non-peak times	X			X			X			X		
Confirm move to Junk prompt	X			X			X			X		
<b>TouchDown: User Configurable Settings - Synchronization</b>												
Enable push email mode		X			X			X			X	
Off-peak polling interval			30			30			30			30
<b>TouchDown: Suppressions</b>												
Suppression Configuration			Custom			Custom			Custom			Custom
<b>TouchDown: Suppressions - Calendar, Contacts, Tasks</b>												
Allow appointment alert configuration	X			X			X			X		
Allow appointment reminders at non-peak times option	X			X			X			X		
Enable appointment reminders at non-peak times	X			X			X			X		
Allow appointment synchronization options	X			X			X			X		
Allow category configuration	X			X			X			X		
Allow copy to phone format options		X			X			X			X	

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Name format for contacts copied to phone			First MI Last			First MI Last			First MI Last			First MI Last
Allow enable appointment reminders option	X			X			X			X		
Enable appointment reminders	X			X			X			X		
Allow include phone contacts in picklist option	X			X			X			X		
Include phone contacts in picklist	X			X			X			X		
Allow normalize phone numbers option	X			X			X			X		
Normalize phone numbers	X			X			X			X		
Allow reminders configuration	X			X			X			X		
Set reminders (in min)			0			0			0			0
Allow update contact changes to phone option		X			X			X			X	
Update contact changes to phone	X			X			X			X		
<b>TouchDown: Suppressions -Device Control</b>												
Allow ActiveSync device type string field		X			X			X			X	
ActiveSync device type string field			TouchDown			TouchDown			TouchDown			TouchDown
Allow backup database (menu option)	X			X				X			X	
Allow backup settings	X			X				X			X	
Allow disable tablet mode (tablet devices only) option	X			X			X			X		
Disable tablet mode (tablet devices only)		X			X			X			X	
Allow exclude attachments from gallery option	X			X			X			X		
Exclude attachments from gallery		X			X			X			X	
Allow export settings	X			X				X			X	
Allow filtered tasks on home screen and widgets option	X			X			X			X		
Display tasks on home screen and widgets	X			X			X			X		
Allow login ID, email address, domain fields		X			X			X			X	
Allow quick configuration		X			X			X			X	

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Allow restore database (menu option)	X			X				X				X
Allow restore settings	X			X				X				X
Allow server name fields		X			X			X				X
Allow show emails on startup option	X			X			X			X		
Show email list on startup	X			X			X			X		
Allow use system background data setting option	X			X			X			X		
Use system background data setting	X			X			X			X		
<b>TouchDown: Suppressions - Email</b>												
Allow always BCC myself option	X			X			X			X		
Enable always BCC myself option		X			X			X				X
Allow choose folders	X			X			X			X		
Allow disable SmartReplies and SmartForwards option	X			X			X			X		
Disable SmartReplies and SmartForwards		X			X			X				X
Allow don't delete emails on server option	X			X			X			X		
Do not delete email on server		X			X			X				X
Allow don't mark read on server	X			X			X			X		
Do not mark email read on server		X			X			X				X
Allow email alerts configuration	X			X			X			X		
Allow email body style options	X			X			X			X		
Email body style (Corporate/Individual)			font: Calibri, Arial, Helvetica, sans-serif; size: 11pt; color: black			font: Calibri, Arial, Helvetica, sans-serif; size: 11pt; color: black			font: Calibri, Arial, Helvetica, sans-serif; size: 11pt; color: black			font: Calibri, Arial, Helvetica, sans-serif; size: 11pt; color: black
Allow email checking frequency options	X			X			X			X		
Email checking frequency (in minutes)			15			15			15			15



Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Allow email download size options	X			X				X			X	
Allow email view text size options	X			X			X			X		
Email text size			Normal			Normal			Normal			Normal
Allow emails to synchronize options	X			X			X			X		
Allow enable HTML email options	X			X			X			X		
Allow folder language options	X			X			X			X		
Allow manage rules option	X			X			X			X		
Allow notify on new mail option	X			X			X			X		
Send new mail notifications	X			X			X			X		
Allow out of office configuration	X			X			X			X		
Allow signature line field	X			X			X			X		
<b>TouchDown: Suppressions - Security</b>												
Allow clean SD card on remote wipe option	X			X			X			X		
Clean SD card on remote wipe	X			X			X			X		
Allow client certs configuration	X			X				X			X	
Allow remote kill configuration	X			X				X			X	
Remote kill code			REDRUM			REDRUM			REDRUM			REDRUM
Allow security policy display	X			X				X			X	
Allow S/MIME settings configuration	X			X			X			X		
Allow wipe data (menu option)	X			X				X			X	
<b>TouchDown: Suppressions - Synchronization</b>												
Allow defer server updates option	X			X				X			X	
Enable defer server updates	X			X			X			X		
Allow enable SMS syncing (Exchange 2010 Only) option	X			X			X			X		

Policy	Low Level			Moderate Level			Strict Level			High Level		
	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE	YES	NO	VALUE
Allow manual sync when roaming option	X			X			X			X		
Allow notify on password failure option	X			X			X			X		
Send password failure notifications	X			X			X			X		
Allow notify on polling failure option	X			X			X			X		
Send failed polling notifications	X			X			X			X		
Allow notify on successful polling option	X			X			X			X		
Send successful polling notifications	X			X			X			X		
Allow peak time configuration	X			X			X			X		
Allow poll during off-peak times option	X			X			X			X		
Enable polling at off-peak times	X			X			X			X		
<b>Whitelists/Blacklists Permissions</b>												
Blacklists	X			X			X			X		
Whitelists		X			X			X			X	